

Dinas a Sir Abertawe

Hysbysiad o Gyfarfod

Fe'ch gwahoddir i gyfarfod

Y Cabinet

Lleoliad: Siambr y Cyngor, Neuadd y Ddinas, Abertawe

Dyddiad: Dydd Iau, 17 Hydref 2019

Amser: 10.00 am

Cadeirydd: Cynghorydd Rob Stewart

Aelodaeth:

Cynghorwyr: M C Child, R Francis-Davies, D H Hopkins, A S Lewis, C E Lloyd,

S Pritchard, J A Raynor, A H Stevens a/ac M Thomas

Hefyd gwahoddwyd: E J King, A Pugh

Gweddarlledu: Gellir ffilmio'r cyfarfod hwn i'w ddarlledu'n fyw neu'n ddiweddarach drwy wefan y cyngor. Drwy fynd i mewn i Siambr y Cyngor, rydych yn cytuno i gael eich ffilmio ac i'r delweddau a'r recordiadau sain hynny gael eu defnyddio at ddibenion gweddarlledu a/neu hyfforddiant o bosib.

Mae croeso i chi siarad Cymraeg yn y cyfarfod.

Dywedwch wrthym erbyn canol dydd, ddeuddydd cyn y cyfarfod.

Agenda

Rhif y Dudalen.

- 1. Ymddiheuriadau am absenoldeb.
- 2. Datgeliadau o fuddiannau personol a rhagfarnol. www.abertawe.gov.uk/DatgeluCysylltiadau
- 3. Cofnodion.

Cymeradwyo a llofnodi cofnodion y cyfarfod(ydd) blaenorol fel cofnod cywir

- 4. Cyhoeddiadau Arweinydd y Cyngor.
- 5. Cwestiynau gan y cyhoedd.

Rhaid i'r cwestiynau ymwneud â materion ar ran agored agenda'r cyfarfod, ac ymdrinnir â hwy o fewn 10 munud.

- 6. Hawl i holi cynghorwyr.
- 7. Adolygiad Perfformiad Blynyddol 2018/19.

8.	Dyfarnu Contract ac awdurdodi'r Rhaglen Gyfalaf ar gyfer adeilad newydd i YGG Tan-y-lan.	101 - 124
9.	Adfywio'n Dinas ar gyfer Lles a Bywyd Gwyllt - Strategaeth Isadeiledd Ardal Werdd Abertawe Ganolog ddrafft.	125 - 195
10.	Penodiadau Llywodraethwyr yr Awdurdod Lleol.	196 - 199

Cyfarfod Nesaf: Dydd Iau, 21 Tachwedd 2019 ar 10.00 am

Huw Evans

Huw Ears

Pennaeth Gwasanaethau Democrataidd Dydd Mawrth, 8 Hydref 2019

Cyswllt: Gwasanaethau Democrataidd - Ffon: (01792) 636923



Agenda Item 3.



City and County of Swansea

Minutes of the Cabinet

Council Chamber - Guildhall, Swansea

Thursday, 19 September 2019 at 10.00 am

Present: Councillor R C Stewart (Chair) Presided

Councillor(s)Councillor(s)Councillor(s)M C ChildR Francis-DaviesD H HopkinsA S LewisC E LloydS Pritchard

A H Stevens M Thomas

Officer(s)

Huw Evans Head of Democratic Services

Adam Hill Deputy Chief Executive / Director of Resources

Tracey Meredith Chief Legal Officer / Monitoring Officer
Ben Smith Chief Finance Officer / Section 151 Officer

Also present

Councillor(s): C Anderson, L S Gibbard, C A Holley, M H Jones, E J King, A Pugh

Apologies for Absence Councillor(s): J A Raynor

56. Disclosures of Personal and Prejudicial Interests.

In accordance with the Code of Conduct adopted by the City and County of Swansea, the following interests were declared:

1) Councillors R Francis-Davies, E J King, C E Lloyd and R C Stewart declared a Personal Interest in Minute 76 "Commercial Opportunity to Develop a New Parking Facility in Swansea Vale".

57. Minutes.

Resolved that the Minutes of the meeting(s) listed below be approved and signed as a correct record:

1) Cabinet held on 15 August 2019.

58. Announcements of the Leader of the Council.

The Leader of Council made no announcements.

59. Public Question Time.

A number of questions were submitted in advance relating to Minute 66 "Annual Equality Review 2018-2019", Minute 70 "HMO Licensing Policy 2020" and Minute 73 "Property Acquisition and Redevelopment FPR7 – The Palace Theatre".

The Leader of the Council stated that a written response would be provided to:

- 1) The questions from Dereck Roberts in relation to Minute 66;
- 2) The questions from John Row in relation to Minute 70;
- 3) The questions from Nortridge Perrot in relation to Minute 73.

60. Councillors' Question Time.

Councillor C A Holley asked questions in relation to Minute 62 "Enterprise Resource Planning (ERP) - System Upgrade" and Minute 73 "Property Acquisition and Redevelopment FPR7 – The Palace Theatre".

The Leader of the Council responded.

61. Pre Decision Scrutiny Feedback - Enterprise Resource Planning (ERP) System Upgrade.

Councillor M H Jones presented Pre-decision Scrutiny Feedback in relation to the "Enterprise Resource Planning (ERP) System Upgrade".

Resolved that:

1) The pre-decision scrutiny feedback be noted.

62. Enterprise Resource Planning (ERP) System Upgrade.

The Cabinet Member for Business Transformation and Performance submitted a report which sought approval for the Enterprise Resource Planning (ERP) System upgrade and to commit and authorise the project to the Capital Programme due to the current system becoming unsupported in November 2020.

Resolved that:

1) The project and its financial implications be approved and added to the Capital Programme in order to achieve implementation of the Enterprise Resource Planning System upgrade by November 2020.

63. Revised Agile and Mobile Working Programme 2018 - 2022.

The Cabinet Member for Business Transformation and Performance submitted a report which sought to amend the Capital Programme for the rollout of Agile and Mobile ICT equipment. The report also sought to comply with Financial Procedure

Rule 7 (Capital Programming and Appraisals) to commit and authorise schemes onto the Capital Programme.

Resolved that:

1) The report and Capital budgets be approved and committed to the Capital Programme.

64. Scrutiny Inquiry into Equalities.

On behalf of the Equalities Scrutiny Panel, Councillor L S Gibbard presented the findings, conclusions and recommendations of the Panel's Inquiry into Equalities.

Resolved that:

- 1) The report be noted:
- The relevant Cabinet Member be tasked with reporting back to Cabinet with a written response to the scrutiny recommendations and proposed action(s) for Cabinet decision.

65. Quarter 1 2019/20 Performance Monitoring Report.

The Cabinet Member for Business Transformation and Performance submitted a report which outlined the Corporate Performance for Quarter 1, 2019-2020.

Resolved that:

1) The Performance Results be noted and reviewed to help inform executive decisions on resource allocation and, where relevant, corrective actions to manage and improve performance and efficiency in delivering national and local priorities.

66. Annual Equality Review 2018/19.

The Cabinet Member for Business Transformation and Performance submitted a report which published the Council's Annual Equality Review for 2018-2019 in line with the Public Sector Equality Duty and reporting regulations for Wales.

Resolved that:

1) The report content be approved for publication.

67. Tender for a Dynamic Purchasing System for the Provision of Taxi Services.

The Cabinet Member for Environment & Infrastructure Management submitted a report which provided details of the outcome of the tendering process and sought approval to award contracts to successful bidders.

Resolved that:

- 1) The Dynamic Purchasing System for Taxi Services be implemented for the period 28 October 2019 to 30 June 2021 with an option to extend for up to a further 36 months;
- 2) The Tenders from the operators listed in Appendix A of the report be accepted and awarded a place on the Dynamic Purchasing System for Taxi Services.

68. Financial Procedure Report Rule 7 – Highways and Transportation Vehicle Replacement Capital Programme 2019/20.

The Cabinet Member for Environment & Infrastructure Management submitted a report which sought approval for capital expenditure on the proposed Vehicle Replacement programme for Highways and transportation 2019-2020.

Resolved that:

1) The Highways and Transportation Vehicle Replacement Capital Programme for 2019-2020 be approved.

69. Financial Procedure Rule 7 – Local Transport Fund, Local Transport Network Fund and Active Travel Fund Capital Grants 2019/20.

The Cabinet Member for Environment & Infrastructure Management submitted a report which confirmed the outcome of the bid for Local Transport Fund (LTF), Local Transport Network Fund (LTNF) and Active Travel Fund (ATF) monies and sought approval for expenditure on the associated projects in 2019-2020.

Resolved that:

1) The Local Transport Fund (LTF), Local Transport Network Fund (LTNF) and Active Travel Fund (ATF) schemes, together with their financial implications be approved.

70. HMO Licensing Policy 2020.

The Cabinet Member for Delivery submitted a report which sought to review the Houses in Multiple Occupation (HMO) Licensing in Swansea including application of additional Licensing.

Resolved that:

- 1) Public consultation take place on a draft HMO Licensing Policy for 2020 including Additional HMO Licensing Schemes in the Castle, Uplands and St Thomas Electoral Wards;
- 2) The results of the consultation be subsequently reported back to Council for adoption of a new Licensing Policy 2020.

71. Welsh Government Self Build Programme at Swansea Council.

The Cabinet Member for Homes & Energy submitted a report which outlined the new scheme to be launched in Autumn 2019 by Welsh Government and how Swansea Council believes it can contribute to its success.

Resolved that:

- 1) The Authority work with the Housing Department in Welsh Government to pilot a self-build project within the County via their Plot Shop Initiative due to be launched in Autumn 2019:
- 2) The Authority consider the use of the Welsh Government loan in terms of resourcing the project.

72. Swansea Bay City Region – Amendments to Joint Committee Agreement.

The Leader of the Council submitted a report which sought approval of the amendments to the Swansea Bay City Region Joint Committee Agreement.

Resolved that:

- 1) The amendments to the Swansea Bay City Region Joint Committee Agreement as outlined in Appendix B of the report be agreed;
- 2) The Chief Legal Officer / Monitoring Officer be authorised to enter into a deed of variation to effect the changes to the Joint Committee Agreement and grant delegated authority to the Chief Executive in consultation with the Leader of the Council to make any minor amendments to the Agreement as are required and agreed between the Partner Authorities.

73. Property Acquisition and Redevelopment FPR7 - The Palace Theatre.

The Cabinet Member for Investment, Regeneration & Tourism submitted a report which sought to comply with Financial Procedure Rule 7 (Capital Programming and Appraisals) in order to commit and authorise the addition of new schemes to the Capital Programme.

Resolved that:

- 1) The proposed acquisition and redevelopment of the Palace Theatre as part of the Welsh Government Building for the Future Programme and the associated Financial Implications be approved and added to the Capital Programme;
- Subject to the approval of an offer of grant funding from Welsh Government, the acquisition of the Palace Theatre on the terms set out in this report be authorised. The Director of Place, in consultation with the Chief Finance Officer and the Chief Legal Officer, be authorised to negotiate and settle all final terms necessary to progress the transaction and the Chief Legal Officer is authorised

to enter into any documentation necessary to deliver this project and protect the Council's interests.

3) The Director of Place be authorised to carry out the appropriate due diligence as part of the proposed purchase so as to satisfy that the condition and purchase price being paid represents best value.

74. Exclusion of the Public.

Cabinet were requested to exclude the public from the meeting during consideration of the item(s) of business identified in the recommendations to the report(s) on the grounds that it / they involve the likely disclosure of exempt information as set out in the exclusion paragraph of Schedule 12A of the Local Government Act 1972, as amended by the Local Government (Access to Information) (Variation) (Wales) Order 2007 relevant to the items of business set out in the report(s).

Cabinet considered the Public Interest Test in deciding whether to exclude the public from the meeting for the item of business where the Public Interest Test was relevant as set out in the report.

Resolved that the public be excluded for the following item(s) of business.

(Closed Session)

75. Property Acquisition and Redevelopment FPR7 - The Palace Theatre.

The Cabinet Member for Investment, Regeneration & Tourism submitted a report which sought to comply with Financial Procedure Rule 7 (Capital Programming and Appraisals) in order to commit and authorise the addition of new schemes to the Capital Programme.

Resolved that the recommendations as detailed in the report be approved.

76. Commercial Opportunity to Develop a New Parking Facility in Swansea Vale.

The Cabinet Member for Business Transformation & Performance submitted a report which sought to commit an additional scheme to the Capital Programme in line with Financial Procedure Rules in order to deliver additional revenue for the Authority through third party lettings and to enable Officers to agree final terms and conditions.

Resolved that the recommendations as detailed in the report be approved.

77. Proposed Purchase of a City Centre Property Investment.

The Cabinet Member for Business Transformation & Performance submitted a report which sought approval for the acquisition of a property as part of the Property Investment Fund. The fund was created out of a Cabinet resolution made on 21 July 2016.

Resolved that the recommendations as detailed in the report be approved.

78. Depot Rationalisation Project.

The Cabinet Member for Business Transformation & Performance submitted a report which provided an update on the Depot Rationalisation Project and sought authority to acquire a leasehold interest to enable relocation out of Pipehouse Wharf.

Resolved that the recommendations as detailed in the report be approved.

The meeting ended at 11.25 am

Chair

Call In Procedure – Relevant Dates		
Minutes Published:	19 September 2019	
Call In Period Expires (3 Clear Working	23.59 on 24 September 2019	
Days after Publication):		
Decision Comes into force:	25 September 2019	

Agenda Item 7.



Report of the Cabinet Member for Delivery & Performance

Cabinet - 17 October 2019

Annual Review of Performance 2018/19

Purpose: To publish the Annual Review of Performance 2018/19

reporting progress undertaking the steps to meet the Council's Well-being Objectives described in the

Corporate Plan and to meet other requirements set out within statutory guidance concerning the Well-Being of

Future Generations (Wales) Act 2015 and Local

Government (Wales) Measure 2009.

Policy Framework: Corporate Plan 2018/22 Delivering a Successful and

Sustainable Swansea.

Consultation: Access to Services, Finance, Legal.

Recommendation(s): It is recommended that:

1) The Annual Review of Performance 2018/19 is approved.

Report Author: Richard Rowlands

Finance Officer: Paul Roach

Legal Officer: Debbie Smith

Access to Services Officer: Catherine Window

1. Introduction

1.1 The Council must write and publish an annual report setting out progress meeting the 'steps' described in the Corporate Plan to achieve our Wellbeing Objectives (also our 'Improvement Objectives' under the Local Government (Wales) Measure 2009) established following the introduction of the Well-being of Future Generations Act 2015 (the 'Act').

2. Content

2.1 This Annual Review of Performance (the 'Review') must show:

- We are taking all reasonable steps to meet our Well-being Objectives (what are we doing).
- The steps we are taking to meet our Well-being Objectives are consistent with the five ways of working established by the Act (how we are doing it).
- Our Well-being Objectives and the way that we are working to meet them is maximising our contribution to the achievement of all seven of the national Well-being goals created by the Act.
- 2.2 These requirements are met in Part 1 (Section 4 and Section 5 in each of the narratives on each Well-being Objective) and in Part 2 of the Review.
- 2.3 In addition, the Review should demonstrate:
 - how the seven areas for change stipulated in the Act (Financial Planning, Workforce Planning, Performance Management, Risk Management, Asset Management and procurement) have begun to adapt their ways of working (see Part 3 of the Review);
 - evidence of how we are tracking progress and being held to account in taking steps to meet Well-being Objectives and using the five ways of working in everything we do (see Part 4 of the Review);
 - how the Act is becoming embedded into governance (including Corporates Planning, Service Planning) and decision making in the Council (see Part 4 of the Review);
 - an Assessment of whether our Well-being Objectives are still appropriate (see introduction);
 - progress and the difference each Well-being Objective has made (See 'Case Studies' in each of the narratives on each Well-being Objective found in Part 1 of the Review);
 - describe how the Act has been applied and explain the tensions trying to apply it and lessons learnt (See section 6 in each of the narratives on each Well-being Objective found in Part 1 of the Review);
 - how the groups with protected characteristics & children and young people were involved in the setting and achievement of our Well-being Objectives (Part 1 of the Review);
 - the linkages between the Act and other legislation how our Well-being Objectives are contributing to promoting the Welsh language, protecting biodiversity and strengthening our approach to tackling poverty (Part 1 of the Review);

- how our Well-being Objectives are achieving global well-being (Part 1 of the Review).
- 2.4 Meeting these requirements will also enable the Council to discharge its annual reporting duties under the Local Government (Wales) Measure 2009.

3. Equality and Engagement Implications

- 3.1 The Council is subject to the Public Sector Equality Duty (Wales) and must, in the exercise of their functions, have due regard to the need to:
 - Eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Act.
 - Advance equality of opportunity between people who share a protected characteristic and those who do not.
 - Foster good relations between people who share a protected characteristic and those who do not.
- 3.2 Our Equality Impact Assessment (EIA) process ensures that we have paid due regard to the above.
- 3.3 The Review itself has no direct equality and engagement implications. The Review does however describe how the Council, in meeting its Well-being Objectives, is involving groups with protected characteristics & children and young people, contributing to promoting the Welsh language and applying the United Nation Convention on the Rights of the Child (UNCRC), which Council has embedded into the Authority's Policy Framework. In addition, the Review may form part of the information that leads to a service screening for and undertaking an EIA as required.

4. Financial Implications

4.1 The financial resources required to implement all the actions and achieve the specified performance targets in 2018/19 were provided in the approved budget. Any additional financial implications that arose from the pursuance of the priorities in the Corporate Plan would have been dealt with as virement within the normal financial procedures.

5. Legal Implications

5.1 The Annual Review of Performance 2018/19 must be published at or before the statutory date of 31st October 2019 as required by the Local Government (Wales) Measure 2009.

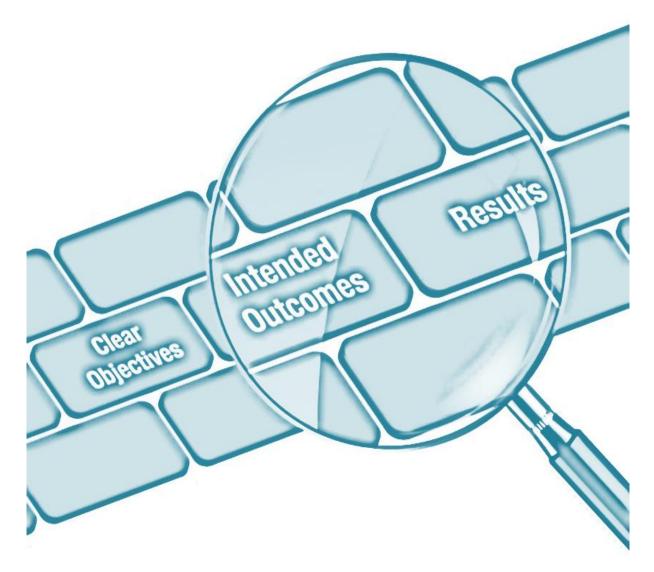
Background Papers: Shared Purpose, Shared Future. Statutory guidance on the Well-being of Future Generations (Wales) Act 2015.

Appendices:

Appendix A Annual Review of Performance 2018/19

Annual Reviewof Performance

2018/19





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Introduction - The Annual Review of Performance 2018/19

The Council's Corporate Plan 2018/22 *Delivering a Successful and Sustainable Swansea* describes the council's vision for Swansea, our 5 key priorities (Well-being Objectives and Improvement Objectives) and our organisation values and principles that will underpin the delivery of our priorities and overall strategy.

This discharges our duties under the Well-Being of Future Generations (Wales) Act 2015 and Local Government Measure (Wales) 2009 to set Well-being Objectives and Improvement Objectives.

Our Well-being Objectives show the Council's contribution to Wales' 7 national goals¹ described within the Well-Being of Future Generations Act (the 'Act') and describes how we will maximise this contribution to the national goals and to the social, cultural, environmental and economic well-being of Swansea by working in line with the sustainability principles set out within the Act.

The Corporate Plan sets out the steps being undertaken to meet our Well-being Objectives and contribute to the seven national well-being goals outlined in the Act.

The Plan also sets out how we are maximising our contribution to our well-being objectives and national goals through the way in which we work, which is in line with sustainable principles as follows:

- Looking ahead to the medium and long-term challenges.
- Preventing problems from occurring or from getting worse.
- Ensuring our objectives do not contradict each other and compliment those of other public bodies.
- Working in partnership with others.
- Involving local people.

Our ambitions and commitments to residents – our Well-being Objectives 2018/22

In order to meet these challenges, we prioritised five Well-being Objectives in 2017/18. These were:

- Safeguarding people from harm so that our citizens are free from harm and exploitation.
- Improving Education & Skills so that every child and young person in Swansea gains the skills and qualifications they need to succeed in life.
- Transforming our **Economy & Infrastructure** so that Swansea has a thriving mixed use City Centre and a local economy that will support the prosperity of our citizens.
- Tackling Poverty so that every person in Swansea can achieve his or her potential.
- *Transformation & Future Council development* so that we and the services that we provide are sustainable and fit for the future.
- Maintaining and enhancing Swansea's natural resources and biodiversity so that we
 maintain and enhance biodiversity, reduce our carbon footprint, improve our knowledge and
 understanding of our natural environment and benefit health and well-being.

¹ The National Goals are: A Prosperous Wales; A Resilient Wales; A Healthier Wales; A More Equal Wales; A Wales of More Cohesive Communities; A Wales of Vibrant Culture and Thriving Welsh Language; A Globally Responsible Wales.

Review of Well-being Objectives 2018/19

The Council reviewed its Well-being Objectives during 2018/19 and has refreshed the Corporate Plan for 2018/22. This follows the production by the Public Service Board (PSB) of its Well-being Plan, a review of progress and an assessment of the evidence, looking at how we can close any gaps and further maximise our contribution to the national goals.

The main change following the review has been the addition of a sixth well-being objective to the Corporate Plan for 2018/22 – 'Maintaining and enhancing Swansea's Natural Resources and Biodiversity'

This Annual Review of Performance 2018/19 (the 'Review') is the Council's report on its progress undertaking the steps to meet its Well-being Objectives as outlined in the Corporate Plan. In doing so, the Review seeks to describe how the Council has worked in line with the sustainable development principles in order to maximise its contribution to the national goals.

Section 6 Biodiversity Duty

The information detailed under the *Maintaining and enhancing Swansea's Natural Resources and Biodiversity* Objective in this report will be used as the basis for the Council's Section 6 Biodiversity Duty Report to Welsh Government in December this year.

How can you get involved?

You can get involved and have your say. http://www.swansea.gov.uk/haveyoursay. You can also get involved through the Council's Scrutiny Boards and panels, which are open to the public: https://www.swansea.gov.uk/scrutiny. You can contact the Council at any time by: Email to improvement@swansea.gov.uk Telephone 01792 637570.

Part 1 – Reports on progress in 2018/19 undertaking the steps to meet the Council's Well-being Objectives

This part of the Review represents a report on the progress the Council has made undertaking the steps it set out in its Corporate Plan 2018/22 to work towards meeting each Well-being Objective.

For each Well-being Objective, the Review sets out the following headings:

- 1. Why this is a Well-being Objective.
- 2. The steps we said that we would take to meet this Well-being Objective.
- 3. What success will look like.
- **4.** Making progress towards the steps to meet this Well-being Objective what worked.
- **5.** How this Well-being Objective is contributing to the achievement of the national well-being goals.
- **6.** Lessons learnt and areas for development.

Part 1 also contains case-studies to better show the impact the steps are having. Overall, the reports show that the Council has made progress undertaking the steps to meet its Well-being Objectives whilst areas for development and lessons learnt are set out at the end of each report.

Safeguarding people from harm

1. Why this is a Well-being Objective

- We are committed to ensuring that citizens live their lives free from harm and exploitation.
- Safeguarding vulnerable people needs to be seen as everybody's business within every service within the Council, by all elected Members and by those who do work on behalf of the Council.
- We want children to be safe from harm and to stay with their families or be supported in family settings where it is safe for them to do so.
- We want to ensure all vulnerable adults are safeguarded from harm and able to live to their maximum potential.
- We want to tackle domestic abuse and ensure that victims are fully supported.
- We want people to age well and be able to live as independently and as safely as possible in their own homes.

2. The steps we said that we would take to meet this Well-being Objective.

- Implement the new Corporate Safeguarding Policy to ensure that safeguarding 'is everyone's business'.
- Continue to improve understanding and awareness of safeguarding and how to identify and report concerns amongst Council staff, elected Members, partners, the public and those working on behalf of the Council.
- Continue to ensure that Adult and Child & Family Services are robust and effective in meeting the statutory requirements laid on the Authority as set out in the Social Services and Well-being Act 2014 to improve well-being outcomes for vulnerable adults in Swansea.
- Update and refresh the Safe Looked After Children (LAC) Reduction Strategy to manage demand and support more intensive work with children with eligible needs and reduce the numbers of children needing to become LAC.
- Continue to implement the Corporate Parenting Strategy to improve outcomes for looked after children and care leavers.
- Understand the implications for Adverse Childhood Experiences (ACEs) for citizens and explore further improvements that the Council could make.
- Continue to involve looked after children in getting their voice heard about the services that
 they receive through engagement with children and young people and through strengths based
 practice that focusses on their strengths and assets and what they and their families can do to
 help themselves.
- Continue to ensure that effective safeguarding arrangements are in place to protect those at risk from significant harm and exploitation.
- Continue to strengthen collaboration and partnerships on safeguarding through the Western Bay Adult and Children's Safeguarding Boards.
- Work with partners to raise awareness around domestic abuse and put in place effective and timely interventions and support.
- Work with partners to address safeguarding in its wider sense; for example, hate crime, modern slavery and bullying in schools.
- Maintain a framework for the delivery of the Prevent interventions programme in conjunction
 with partners to support vulnerable individuals who may be at risk of or being drawn into violent
 and / or non-violent extremism.
- Ensure the adoption, delivery and effective monitoring of the Council's Prevention Strategy to manage need and improve well-being.
- Provide people with equal access to services and continue to maximise peoples' independence and the ability to live in their own homes for longer and improve quality of life.

- Work with partners to ensure the safety and well-being of children and young people and to provide information, advice and assistance to all, including carers and young carers.
- Work with partners through the Ageing Well Strategy to help people to stay healthy and age well.
- Develop Swansea's status as the first Dementia Friendly City in Wales.
- Work with the Older People's Commissioner for Wales to establish a Charter for Older People to ensure the voices of older people are heard.

3. What success will look like.

• Citizens live their lives free from harm and exploitation. There are effective and robust arrangements ensure the safeguarding the most vulnerable people is seen as everybody's business. Children are supported to be safe from harm, and, where possible within supportive families close to home. All vulnerable adults are safeguarded from harm and able to live to their maximum potential. Tackling and preventing domestic abuse whilst ensuring that victims are fully supported. People are supported to age well and be able to live as independently and as safely as possible in their own homes.

4. Progress taking steps to meet this Well-being Objective – what worked.

Safeguarding 'is everyone's business'.

- Swansea Council is proactively safeguarding and protecting vulnerable people from harm, abuse
 and neglect. Safeguarding is 'everyone's business', which is supported by a cross-Council
 Corporate Safeguarding Group; our entire workforce have a duty to report any concerns they
 may come across affecting vulnerable adults or children.
- Swansea is implementing a new Corporate Safeguarding policy aimed at addressing a wider range
 of issues of potential concerns, such as child sexual exploitation, financial abuse, modern slavery,
 County Lines, hate crimes, bullying in schools and, through a local PREVENT strategy,
 radicalisation and possible terrorist related activities. Swansea Council is taking steps with
 partner organisations to tackle the full range of new and emerging concerns, in what is 'termed
 'contextual safeguarding'.
- Applying the updated Corporate Safeguarding Policy, we can ensure that the Council continues to strengthen all areas of safeguarding, with a new work programme covering:
 - Safe Governance having clear management and corporate ownership of safeguarding matters, including scrutiny.
 - Safe Employment make safer recruitment decisions and getting the right staff working with vulnerable people.
 - Safe Workforce all staff are trained, supported, and fully aware of safeguarding responsibilities and duty to report.
 - Safe Practice we have robust arrangements in place to report, investigate and follow up any safeguarding concerns.
 - Safe Partnerships we work with partners to promote safeguarding and in tackling the many complex issues.
 - Safe Voice the vulnerable person or child who needs to feel safe has strong voice in what needs to happen.
 - Safe Performance how we know whether we are being effective and continue to learn as an organisation.

Understanding and awareness of safeguarding

- Our entire workforce, Council staff, elected Members, partners, the public and those working on behalf of the Council is expected to complete the newly updated Safeguarding training. This promotes awareness of the issues to look for and a duty to report concerns. As at 2018/19, all elected Members had received safeguarding training. With the success of the focus on promoting mandatory safeguarding training for all staff, the majority of staff have now undertaken a proportionate level of mandatory safeguarding training and the number of new staff completing safeguarding training is beginning to drop; 499 staff trained in 2018/19 compared to 737 the previous year. The Corporate safeguarding board are in the process of reconsidering a more relevant and up-to-date measure for capturing performance in this area.
- Swansea Council supports a range of campaigns and well attended events, in particular during National Safeguarding Week (this year October 2018) to raise awareness across staff and partners of issues such as child sexual exploitation; county lines, and; modern slavery.

Case Study 1: Ethical care charter for procurement.

The Swansea Procurement team is embedding the Anti-Slavery Wales Victim Response pathway into the Ethical Care Charter for procurement. All Suppliers to the Council are assessed at qualification stage and through the work the Council is doing with the Ethical Employment Code of Practice. Swansea operates in line with requirements of the Modern Slavery Act 2015 and Corporate safeguarding commitments.

Services to Children, Families and Vulnerable Adults meeting statutory requirements

- We have to be sure that Adult and Child & Family Services are robust effective and sustainable in meeting the statutory requirements laid on the Authority as set out in the Social Services and Well-being Act 2014 to improve well-being outcomes for vulnerable adults in Swansea.
- Swansea Council's Director of Social Services' Annual Report is published every year and provides
 detail on how Swansea's Social Services is implementing requirements under the Social Services
 and Well-being (Wales) Act 2014 (SSWB Act) and how well we contributing to well-being
 outcomes for the citizens of Swansea. The 2018/19 report highlights some of the excellent work
 being undertaken in our key services and on the progress we are making on our improvement
 journey:
- Swansea's Child & Family Services supported **3035 children** during 2018/19 (3428, last year), and **1841 families** (2085, last year). Adult Services supported **6434 vulnerable adults** this year (7573, last year); of this number, 5157 adults were helped to remain at home (5932, last year). We also assessed needs of **689 carers** to help them achieve their own well-being (684, last year).
- A Child and Family Improvement Programme is focused on achieving our vision that "Vulnerable children are safeguarded, live within permanent, stable, secure and loving families (cared for by their birth family and within their community of origin whenever possible), which provide opportunities for success and a content and healthy adulthood where they can fully participate in what society has to offer". One of the highlights this year is establishing an Edge of Care team to support our most vulnerable children to stay at home or return home if they are in care.

Adult Services Improvement programme is working towards a the vision that:

"People in Swansea will have access to modern health and social care services which enable them to lead fulfilled lives with a sense of wellbeing within supportive families and resilient communities. We will help people to keep safe and protected from harm and give opportunities for them to feel empowered to exercise voice, choice and control in all aspects of their lives. Our services will focus on prevention, early intervention and enablement and we will deliver better support for people making best use of the resources available supported by our highly skilled and valued workforce".

• There are regional programme to pilot new ways of working models. 'Our Neighbourhood Approach' and 'Hospital To Home' and improvement in Collaborative Communications aim to improve how we support people to access to what is available and to focus our work on achieving their personal well-being outcomes.

Safe Looked After Children (LAC) Reduction Strategy

- We recognise that children are more likely to achieve the best possible outcomes if they are living safely within supportive families. To achieve our vision, we would like to have fewer children in the care of the Local Authority so that we can support families and prevent any harm from taking place.
- It has been a difficult year for Swansea and many other Local Authorities in Wales. Whilst Swansea has embedded a Safe Looked After Children reduction strategy, the number of children who are looked after to ensure their safety and well-being was 554 at the end of 2018/19 (503, last year).
- We are pleased that the Council's approach to Safe LAC reduction became the subject of a review by both Care Inspectorate Wales and the Ministerial Advisory Group for Looked After Children and that we received positive feedback on the proactive approaches we could demonstrate.
- Our understanding of both the parental and social causes of children looked after is constantly improving. Parents may be misusing alcohol or substances (36%), there may be domestic abuse (40%), parental mental health problems (37%), a learning difficulty (8%), physical ill health (5%) or youth offending (2%). However complex the family's situation, it remains the Council's responsibility and focus to work with partners to ensure that multi agency support to children and families is such that they are provided the best opportunity to maintain safe care of their children.
- Following a successful bid, the Council is also becoming the first in Wales to develop Contextual
 Safeguarding with a three year project involving the University of Bedfordshire. This will help
 Swansea address some of the wider, social issues such as County Lines, Child Sexual Exploitation
 and School Exclusions and Bullying.

Corporate Parenting Strategy

All councillors and officers of the Council, as corporate parents, have a collective responsibility to
ensure that looked after children and care leavers can have the outcomes every good parent
would want for their children. This means ensuring they are safe and providing opportunities to
help them achieve their potential. Corporate parents have responsibility for the child's education,
training and employment, health, welfare, leisure, housing and cultural opportunities.

Case Study 2: Care leavers getting extra support from the Council.

EXTRA help could soon be given to young people living in Swansea who have left care. There are proposals to ensure all care leavers aged between the age of 18 and 25 do not have to pay council tax as they start to live independently. The Children's Society has recently been campaigning for care leavers across the UK to be granted council tax relief.

Swansea's Corporate Parenting Forum is driving our improvement programme to achieve these
outcomes. All forum members have direct contact with the children and young people in order to
understand their views, and what matters most to them, and support events involving looked
after children.

Case Study 3: Looked after children receive Diana Award

A SCHEME that helps looked after children in Swansea find out more about life in university to inspire them, raise aspirations and increase confidence and self-esteem has won a Diana Award. The Diamond Project started out as a one-day taster session for older children but thanks to their enthusiasm and support from Swansea Council's looked after children's education team and Swansea University it has grown. The young people now attend regular meetings and days out at the university.

They are also planning on extending it further so they can mentor younger children like themselves to seize opportunities they might have thought would never be within their grasp. The Diana Award was established in 1999 by the British Government who wanted to continue Princess Diana's legacy by establishing a formal way to recognise young people who were going above and beyond the expected in their local communities. It is the second time they have been recognised for their work recently after winning an award at Swansea Council's own High Five Awards.

- Getting it Right for every Child is a new change programme, emerging from the Family Support Continuum review, which aims to strengthen the offer of support on a range of different needs to families across Swansea. This support ranges from universal services, such as schools and GP's, to more intensive intervention for those with complex needs.
- Swansea has commissioned a Parent-Carers forum to shape our future plans in support of
 children with disabilities and through transition with a formal launch due in September 2019. A
 number of themed 'Conversation' events are planned with parent-carer groups and young people
 coming together to share their experiences, hopes and aspirations; a Leadership group will design
 and coproduce new approaches.

Adverse Childhood Experiences (ACEs)

A People Policy Development Committee was established this year to allow elected Members and
officers the opportunity to work together on areas of future policy; the work programme this
year looked at adverse childhood experiences (ACEs). ACES has been added to the new on-line
version of Child Protection and Safeguarding training. It is also now included in Child Protection
and Safeguarding Level 2 and Adult safeguarding level 2, which is delivered by Social Services.

Case Study 4: Jig-so

Jig-so is a new, award-winning, multi-agency team based in Swansea of midwives, community nursery nurses, family facilitators and language development workers which offers support to all young parents up to 18 and vulnerable parents aged 19-24, and working closely with statutory services. How JIG-SO worked with young mum & her family......

A young mum aged 20, referred herself into Jig-so when she was 14 weeks pregnant. She was living in supported accommodation where drugs were readily available and she was living a chaotic lifestyle, with 82 reported offences between her and her mother. The young mum had 4 adverse childhood experiences (ACEs). Due to the level of concerns about her history, lifestyle and also her relationship with her mother, her unborn baby was placed on the child protection register. As a result of all the services, through intense engagement, and the young mum's level of commitment, the changes she made meant her social worker felt confident enough to give her the opportunity to go to a mother and baby unit. There are now no concerns about this young mum's parenting and both she and the child are doing very well; she continues to engage with all support on offer.

- Swansea Council's Integrated Well-being Strategy for Children and Young People 2018 2021 sets out how Getting It Right for Every Child and approaches, such as Team Around The family, will help promote an integrated and preventative method to promoting and supporting children and young people's well-being that is timely and focused on outcomes.
- Swansea Council's Signs of Safety (SOS) approach underpins all our statutory work including
 assessments, safeguarding and care planning. It provides a detailed framework for social workers,
 is transparently child and family centred and clearly identifies risk. The recently implemented
 'Signs of Well-being' framework will complement this approach, promoting effective
 collaborative working across agencies and supporting better outcomes with enhanced, targeted
 and focussed early help interventions to prevent safeguarding concerns emerging.

Involvement and voice

- Every child and young person should be given a voice, a right and opportunity to participate and be heard as an individual and a citizen, to shape the decisions that affect them and to have control over their day to day lives. We actively seek feedback from individuals, families and carers who use our services to achieve their own well-being outcomes; their views help to inform our improvement journey.
- The Council has adopted the *United Nations Conventions on the Rights of the Child* (UNCRC) in 2014. This means the Council must perform all its functions in a manner that is consistent with the interests of local children. Children and young people must be provided with meaningful opportunities to influence decisions concerning their lives (Art. 12).
- Swansea has co-produced a new *Participation and Co-production Strategy for Vulnerable Children and Young People April 2018 March 2021*. This Strategy describes how Child and Family Services will support the UNCRC and Article 12 in particular by:
 - Implementing 'This Is Me' framework, which is being rolled out across Wales.
 - 'Supper Club' is a standing 16+ participation group our plan to involve this group in the recommissioning of supported accommodation.

Case Study 5: Participation Award Shortlist

The Social Services participation team has been shortlisted for an All Wales Continuous Improvement Award – and their excellent work includes a video for siblings impacted by adoption, transition for young people with a disability, developing an online platform for young people in care accessing generic and personal information.

Collaboration and partnership

- We are working together in looking at ways we can tackle the many issues that impact on the safety of vulnerable adults and children. Following the changes to the regional partnership arrangements, a Joint Safeguarding Board has been established across the new West Glamorgan footprint. A Joint Annual Plan is in place to promote shared accountability, awareness through targeted campaigns, preventative approaches, performance reporting and learning lessons from serious cases.
- The Safeguarding Board aims to prevent and protect children and vulnerable adults who are experiencing, or are at risk of experiencing, abuse, neglect or other kinds of harm. The Board has an important role in ensuring partner agencies are engaging with people and the voice of the adult at risk or child is heard across safeguarding practice.

Domestic Abuse

- Swansea Council recognises Domestic Abuse as a safeguarding priority and the importance of
 meeting new requirements under the Welsh Government's Violence against Women, Domestic
 Abuse and Sexual Violence (Wales) Act. We are working hard on improving our response to
 violence against women, domestic abuse and sexual violence. At the same time, we are providing
 a strategic focus on these vital issues with partners such as police, housing and third sector
 organisations to ensure we have a range of preventative, protective and supportive mechanisms.
- Wales Audit Office (WAO) looked at these arrangement and provided very positive feedback on Swansea's arrangements during the national review of Tackling Violence against women, sexual violence and domestic abuse; in particular, the excellent work being undertaken in the multiagency hub.

Case Study 6: Swans and Ospreys Support White Ribbon Event

Swansea City fans were urged to take a stand against domestic violence and other forms of abuse as part of the White Ribbon Day campaign. Stalls were set up around the Liberty Stadium for the visit of West Bromwich Albion as part of efforts to raise awareness about male violence against women, highlighting the need to prevent abuse occurring and stopping it where it is taking place. The stalls at the stadium and a message in the Swans v West Brom match programme were just part of White Ribbon Day events that took place across the city on November 25. The following day the Civic Centre in Swansea hosted a special event at which people could sign the White Ribbon Day pledge, supporting the effort to tackle male violence against women. The event was supported by the Swans and the Ospreys, who sent representatives during the day. The event also included a 'Hands are not for Hurting' workshop where participants could join some of Swansea's young people and put their handprints on a banner to support the campaign.

Hate Crime

• Timely reporting and sharing intelligence at the community level and within partnerships is vital in tackling and preventing hate crime. Success is achieved through a strong partnership approach with organisations, such as South Wales Police and Victim Support, and through the Hate Crime Stakeholder Planning Group. We are continuing to implement a Swansea Hate Crime Stakeholder Action Plan with key partners (in support of the Welsh Government's 'Tackling Hate Crime and Incidents: A Framework for Action').

Case Study 7: Human Knots

50 young people from **7** secondary schools attended a Big 'Strong Communities' Conversation for **11-18** year olds. Topics included hate crime. The young people took part in **Human Knots:**Standing in a circle, everyone put their hands in and held hands with someone across the circle. A Human Knot was formed! Working together without letting go of the hands, young people tried to unravel the knot so that everyone was facing into the circle and still holding hands. Some young people were given labels to wear that represented different people in our communities. This task represented strong communities working together to solve problems, making sure everyone is part of the process and no-one is left behind.

• Joint safety audits are taking place in all schools to ensure all measures are in place to tackle and prevent Bullying in schools.

Case Study 8: Pupils up for award for anti-bullying drive

PUPILS at a Swansea comprehensive know there is always a friendly face to turn to if they or a fellow student is being bullied. A group of Year 10 student ambassadors at Bishop Vaughan Catholic School have worked with staff to set-up a pupil-led support group, called TEN (This Ends Now), which is there to help all youngsters should they ever need it. During break-times and lunchtimes a designated quiet space within the school has been set up and is manned by members of the support group and by school staff in recognition that it is sometimes the reporting of bullying that is the hardest part. The initiative has proved highly successful and it is one of a number of anti-bullying initiatives that TEN has introduced that saw the pupils nominated for a national award. Pupils recently recorded a short video to share their message in partnership with Safer Swansea Anti-Bullying Campaign and Heart Radio. Short, punchy and delivered by students, it has a clear message that bullying need not continue and there is support available. TEN were nominated by the High Sheriff of West Glamorgan for a national Crime Beat award in recognition of their efforts to support the Safer Swansea Anti-Bullying campaign.

Radicalisation (PREVENT Strategy)

• Swansea Council works in partnership with the Home Office and local community and civil society groups as well as with the national network of Counter Extremism Community Co-ordinators to understand the nature of, target and combat, extremism locally. Through a national programme, and within local partnerships, we are currently developing a counter-extremism delivery plan, setting out the key extremism challenges in Swansea and identifying additional partners who can further support the objectives of the strategy. Through Local Area Coordination and PREVENT work, we are building stronger communities by identifying and building relationships with key

individuals, organisations and groups that include third sector, faith groups and civil society groups who can help counter extremism, promote community cohesion and wellbeing.

Council's Prevention Strategy

- Last year Cabinet approved a Corporate *Prevention Strategy*, and here are some highlights of this how this work is progressing:
- Swansea has an ambition to roll out *Local Area Coordination* (LAC) across the whole of the area. LAC is an approach that is both preventative and empowering for local citizens. We are helping people both before and at our front door with the offer of early help that can delay or head off the need for statutory services by building connections with communities. Swansea's offer is based on a strong, shared vision: 'All people live in welcoming communities that provide friendship, mutual support, equality and opportunities for everyone'. There are no time limits in how we deal with a person's needs. We offer a positive conversation built around open questions 'what matters' to you, or 'What does a good day look or feel like?'. With the help of a skilled local are coordinator, support for the person can be then drawn from a wider network and resources within their local community.

Case Study 9: Local Area Co-ordination

Swansea's LAC service offer is based on a strong, shared vision: 'All people live in welcoming communities that provide friendship, mutual support, equality and opportunities for everyone'. This exciting service offers is now spanning 13 areas of Swansea is being achieved and expanded through collaborative partnership involving Registered Social Landlords, Swansea University and more recently GP clusters. Comments from Swansea citizen:

"When A came into my life, I can honestly say I was at a point of sheer desperation. I am an 83 year old active lady who looks after my 85 year old severely disabled husband who has vascular dementia. My friend suggested I telephoned A, although I didn't know what at that time she could do for me. She has been a ray of sunshine in my life, sorting out a smoke alarm, talking to me about what's available, taken me to the carers centre, re introduced me to clubs I had previously been a member of and most importantly facilitating a sitter for my husband for me to go to the hairdressers and old age club once a week. Without her intervention I really don't know what I would have done as I was absolutely exhausted and depressed. Had I not met her, I honestly believe that such was my exhaustion I would probably have ended up in hospital and my husband in a care home, a situation I pray every night won't happen as we have been married for 63 years and never been apart".

Health and care professionals from Singapore visited Swansea in 2018/19 to learn more the pioneering LAC programme, which is supporting communities in Swansea to become stronger, safer and better connected. The authorities in Singapore are seriously considering adopting this model of working and it was recommended to them that they visit by the LAC UK network because of the significant partnership involvement we have developed here and our successful delivery.

Equal Access to services & maximising people's independence

People in Swansea can access a wide range of organisations and services all trying to make a
difference in helping people to improve their lives. We have a strong third sector presence,
diversity in our range of organisations, a commitment to improving people's lives and building

stronger communities and all backed by statutory health and social care services working together.

- By providing people with equal access to integrated health and social care services through a
 common access point, Swansea continues to promote peoples' independence to achieve their
 personal well-being outcomes and to live in their own homes for longer. Adult Services remains
 very busy with high levels of and increasing demand for assessments and ongoing care and
 support.
- Swansea are implementing a *Collaborative Communication Practice* framework, which helps our staff to understand how positive conversations with people in need, carers and partners can better achieve personal outcomes. Through a new Adult Services' model, we aim to ensure that every person can expect the right service at the right time and at the right level from universal services to short-term reablement services and from community based support to residential and nursing care.
- Swansea Council has a range of measures within services and through a refreshed Strategic Equality Plan for 2016 2020, which is reviewed annually, ensures that citizens have equal access to services and to information, advice and assistance.

Case Study 10: Caswell Bay a truly accessible destination for visitors with severe disabilities

Swansea Council secured support from Welsh Government's Tourism Amenity Investment Scheme (TAIS) to make Caswell Bay a truly accessible destination for visitors with severe disabilities. The scheme aims to install brand new, high-quality Changing Places facilities in the car park as well as investing in specialist beach equipment to allow severely disabled visitors to access and enjoy the water. A storage unit will also be purchased to store the new equipment safely. There are currently no Changing Places facilities anywhere on Gower. This self-contained unit is specifically designed for people with profound and multiple learning or physical disabilities. It addresses specific needs by providing specialist equipment such as an electric hoist, shower, toilet and changing bed, enabling changing and washing in a clean and safe environment.

Carers and young carers

- Swansea recognises the essential contribution that carers make to the well-being and safety of Swansea's most vulnerable citizens and to sustainable systems of social care. All Swansea carers and young carers can access support for their own needs and a 'what matters to them' assessment to maintain their own well-being.
- Carers' views shape the work of West Glamorgan Carers Partnership Board, which is developing a
 regional commissioning strategy using the population assessment and service mapping to
 improve regional and local arrangements. This is achieved through the presentation of Carers
 feedback each quarter and comments from local Carer Centres/Services and Young Carers
 Projects. In addition, important feedback is gathered at region-wide events where partners from
 the health board, local authority and third sector come together with Carers and Young Carers to
 shared experiences and hopes for the future.

Case Study 11: High-Five Awards for young adult carers

The High 5 Awards reward Swansea's most inspirational children and young people. In 2018, the Community Group Award went to the Young Adult Carers. This group is made up of young carers who realised that there were other young carers in Swansea not being recognised and decided to do something about it. They applied for funding for Swansea Youth Bank and set up project to offer help and support to other young carers. Another achievement of this group has been to make a documentary about being a young carer. It took seven months to create and is now being used to tell their stories and raise the profile of an issue that's often misunderstood and rarely talked about.

Ageing Well

• Swansea is implementing the third phase of the Welsh Government's Strategy for Older People "Living Longer Living Better 2013-2023 through the Council's own Ageing Well and Strategy for Older People Action Plan 2015 – 2019. Live Well, Age Well is now an objective of the work of the Public Services Board. Swansea held a second Intergenerational Big Conversation event in the year, following an initial session in December 2018, with Swansea Citizens aged 7+ on the theme of Strong Communities and looking at 'Understanding Differences'.

Dementia Friendly City

- A Dementia Friendly Swansea is focused on improving the quality of life for people living with dementia. Swansea has an active *Dementia Friendly Swansea* forum, bringing partners friends and champions together to deliver on this aim. Swansea is training and recruitment more *Dementia Friends* in Swansea; there are estimated to be over 2200 Dementia Friends within the Swansea area, including at least 85 *Dementia Champions*.
- We are working with partners to develop dementia friendly social initiatives, such a Sporting Memories (Ospreys Community). Working across generations to enhance the lives of people with dementia, a team from across Adult Service Provision and the Life Stages team have been working in partnership to develop a dementia-friendly schools project. Pontarddulais Comprehensive school council and Social Services dementia care home 'The Hollies' are working with a group of young people to dispel the stigma and myth around dementia, to see the whole person and to understand that people can live well with dementia.

Case Study 12: Garden transformation praised at awards

A project that saw people from all walks of life join forces to transform the gardens at a day centre in Swansea has been praised at a national awards ceremony. The initiative at St John's Day Service brought together residents with dementia and marginalised groups, including adults with a learning disability and people from homeless, drug and alcohol charities, along with other volunteers including a team from Principality Building Society, for a DIY SOS-style challenge. They all pitched in to clear overgrowth and paths, plant flowers and shrubs, install an outdoor seating area and made and put up bird boxes at the centre in Cwmbwrla. The project has been highly commended in the biennial Accolades which are organised by Social Care Wales to celebrate and share excellent practice in social work, social care, early years and childcare.

Charter for Older People

- Swansea is committed to coproduction and a rights based approach. Our Ageing Well
 Engagement Plan ensures that Older people's views and issues are well represented and
 considered in all planning work, whether through the Big Conversation events, 50+ Network or
 through all our engagement work.
- Swansea has continued to raise awareness of the Human Rights Principles for Older Persons and the Human Rights Declaration more broadly. The Ageing Well Engagement Plan has incorporated Human Rights principles. The review of the 50+ Network to develop a more Big Conversation like forum for those that are 50+ has enabled us to make explicit links to human rights and ensure that citizens that are 50+ are engaged in a more meaningful mechanism to have a voice on issues that impact on their lives.

Case Study 13: A refreshed Network 50+ Group

A refreshed Network 50+ Group has a more active membership and focused communications and activities. Plans moving forward include:

- Swansea's first intergenerational Big Conversation on 10th December 2018 (International Human Rights Day)
- The development of a 50+ employability project (working in partnership with Swansea Working, Lifelong learning Swansea University and Ageing Well in Wales).
- The development of a Healthy and Active Lifestyles Fund bid (working with Ospreys Foundation and the Sports Development team) to improve physical activity opportunities for people aged 50+ and those living with dementia, including the development of Sporting Memories project in Swansea.
- A roll out of Dementia Friendly Generations work across schools in Swansea and develop Intergenerational projects with schools and care settings, including a project with Digital Communities Wales.

5. How this Well-being Objective is contributing to the achievement of the national well-being goals.

- A prosperous Wales —the child and adult health and social care market contributes significantly to the local and regional economy with a skilled, professionalised workforce needed to meet growing demand.
- A Resilient Wales supporting adults with a range of disabilities and needs to access well-being, learning and work experience opportunities, including support to manage coastal, wildlife and environmental habitats, e.g. working with the local Health Board to launch a Recovery College for people who have experience serious mental health issues.
- A Healthier Wales by integrating and collocating health and social care services to safeguard people from harm, improving their physical, emotional and mental health and well-being and by supporting people to maintain independence and quality of life throughout their life course, e.g. through Local Area Coordination
- A more Equal Wales ensuring equal access to health and social care through information, advice
 and assistance and building on strengths of families and assets within communities to plan their
 own care and support, and to reach their full potential, increasingly by preventing the need for
 statutory services.
- A Wales of Cohesive Communities through supportive and mutually responsible communities working together to safeguard our most vulnerable people with Council employees, elected

- Members and people in our communities feeling confident about identifying and reporting their safeguarding concerns in respect of children and adults.
- A Wales of vibrant culture and thriving Welsh language Working with partners through the Ageing Well Strategy to deliver the active offer and apply our learning to improving social care, and through intergeneration working, including through the medium of Welsh.
- A globally responsible Wales the Council's safeguarding arrangements are informed by the Council's commitment to the United Nations Convention on the Rights of the Child (UNCRC) and human rights of all citizens.

6. Lessons learnt and areas for development

- Safeguarding and protecting our most vulnerable citizens with their own voice at the centre of our work remains a priority.
- Some people who require social care support do not receive it in a sufficiently timely fashion; their discharge from hospital may be delayed. We are looking at ways to improve our home care and reablement offer.
- The regional approach to Youth Offending has not worked out as well as planned and we now have to develop a local offer building on the practice strengths and partnerships within Child and Family Services.
- Challenges remain around the increasing Looked after Children population this year. We are confident we can achieve safe reductions by working in partnership, through successful diversion, through an enhanced early help offer and by excellent relational social work practice.
- Although staff awareness of the lead Councillor for Safeguarding increased to 73% in 2018/19 compared to 72% the previous year, awareness of departments' designated leads for safeguarding dropped from 46% to 40%.

Improving Education and Skills

1. Why this is a Well-Being Objective.

- We want Swansea to be one of the best places in the world for children and young people to grow up.
- We want every child and young person in Swansea to achieve, to be healthy, to be resilient and to be safe.
- We want children and young people to attend school regularly because they are more likely to achieve the skills and qualifications that they need to go on into further education, higher education, employment or training.
- We want children and young people to obtain qualifications and skills that are suited to the economic needs of the future and to be able to contribute positively as active local citizens.
- We want to prevent children from becoming disengaged from learning.
- As corporate parents of Looked After Children, we want our Looked After Children to succeed in school and to have opportunities for further education, higher education, employment or training.
- We acknowledge that a child or young person with additional learning needs requires timely and effective support to allow them to reach their full potential.
- We want our children and young people to be aware of their global rights and responsibilities so that they can be active and responsible citizens, fulfil their potential and make a difference to their communities.
- We want our children and young people to have good Welsh language skills.

2. The steps we said we would take to meet this Well-being Objective.

- Align our education system and work with partners to ensure we create the right people with the right skills to supply the new economies and meet the challenge of the Swansea Bay City Deal.
- Continue to support and challenge schools to improve attendance and pupil performance and encourage schools to support each other.
- Continue to develop and enhance school partnerships.
- Continue focusing on improving literacy (in English and Welsh), numeracy and digital competency at all ages.
- Improve the outcomes of looked after children and those with additional learning needs.
- Further improve provision and raise standards of achievement for pupils educated other than at school and further improve reintegration back into schools.
- Transform the schools' estate to meet demand and respond to the developments set out within the local development plan (LDP) whilst ensuring community benefits from contracts.
- Raise vocational aspirations and skill levels in the workplace, contributing to the development of ambitious, skilled young people and adults by providing apprenticeships.
- Develop independent learning skills for lifelong learning to reflect the changing nature of work and to support well-being, creativity and reduce social isolation.
- Develop young citizens to respect rights, understand responsibilities and be globally aware and responsible citizens by continuing to support schools to become UNICEF Rights Respecting Schools as part of our commitment to the UNCRC.
- Continue to involve children and young people in their education and community through Pupil Voice and Schools Councils and Big Conversation engagement events.
- Meet demand for Welsh medium education and promote the use of Welsh in schools and socially through the Welsh in Education strategic plan.

- We will, by using our school building and maintenance programme, reduce our carbon footprint.
- Ensure our vulnerable children are not disadvantaged by poverty or other factors that limit or restrict them in achieving and attaining standards and wellbeing in education.

3. What success will look like.

Pupils, including vulnerable pupils, attend school regularly and have good literacy, numeracy, and
educational success. We will continue to increase the number of Welsh medium places available.
Pupils are made aware of their rights, pupil voice contributes to education priorities and have
opportunities to learn about the value of the environment and working with nature. Outside of
school, more young people take up apprenticeships in the Council and lifelong learning continues
to be promoted.

4. Making progress towards the steps to meet this Well-being Objective - what worked.

Skills for the new economy and City Deal

- Regional Workforce Planning & Skills development links have been strengthened with the setting
 up of Partneriaeth Sgilau Abertawe /Swansea Skills Partnership (PSA). PSA meets regularly and
 has two, clear workstreams digital capacity and advice, information and guidance for vocational
 education and careers; an Education Skills Co-ordinator has been appointed.
- Education representatives are working with agent for Abergelli power station to provide learning opportunities for all schools and a possible community project. The *Skills & Talent project* will encourage participants to develop skills that are not available from other sources of education.
- We have also developed a creative Apprenticeship programme for digital marketing and technical work with Gower College to support the Grand Theatre's new digital ambitions. We are also part of a regional collaboration with Creative & Cultural Skills offering work placements in Heritage Skills (funded by HLF) for young people who are not in employment, education or training (NEETs), hosted at our Galleries and Museums; the first cohort begun their placement in September 2018.
- We are further planning to develop employability skills within schools as part of the Council's Poverty strategy. We are continuing to provide work experience and employment outcomes for young people who are NEET and, through the Cynnydd programme, provide additional support to young people who are at risk of becoming NEET. In addition, we are planning to use our own HR processes to share work experience, traineeships and apprenticeships across a range of abilities, including disadvantaged individuals and particularly Looked After Children.

Case Study 1: Young entrepreneurs.

Young entrepreneurs from more than 30 schools set up shop in Swansea's Castle Square. The children sold all manner of goods from home grown vegetables and homemade lemonade to upcycled items and craft products. The special market is part of an ongoing drive to inspire pupils to think imaginatively and ambitiously as Wales moves towards a new curriculum. The schools and their teachers have been working with Gower College, the University of Wales Trinity St David and C4EE. The event was supported by Trade Centre Wales who have sponsored the stalls. One of the schools taking part is Craigfelen Primary and headteacher Alison Williams has been heavily involved in organising the market. She said the school has been developing entrepreneurial skills in its pupils

for a number of years now as staff feel passionately that education should be motivating, fun and prepare pupils for the world they will grow up in.

Mrs Williams added: "In previous years we have held this event in Swansea Indoor Market with the kind cooperation of the traders there, but the number of schools taking part has grown so this is our most ambitious market yet. Pupils from all the schools have come up with some wonderful and creative ideas. They will be supporting a scheme that is helping to prepare our young children through the development of skills and values that will ensure they grow up to become creative, ambitious and capable citizens of the future."

School attendance and Improvement

- For 2017-2018, secondary attendance is 94.1%, slightly lower than 94.3% in 2016-2017. However, attendance is down across Wales as a whole and Swansea has maintained its ranking of 7th and increased its ranking for unauthorised absences. The 2017-2018 primary attendance rate was 94.6%, compared to 95% in 2016-2017 with Swansea ranking 9th best in Wales. Trends show improved attendance over five years. Improvements in school attendance have been supported by the continuation of the Incentivising Attendance Programme. In addition, every school now has an attendance action plan, developed in partnership with Challenge Advisers and the Education Welfare Service. There are well-established referral procedures embedded to address poor attendance.
- According to the Welsh Government's categorisation system in 2018, it shows improvements across the city for the fifth year in a row with more than 95% of all schools in the city rated green or yellow. Of the 79 primary schools in Swansea 47 are green, so require minimal support to improve further, which is up from 40 in 2018. Another 28 are yellow, 3 are amber and one is red. There are nine secondary schools categorised green and the other five are yellow.
- Other transformational initiatives include improving the quality of leadership, teaching and learning experience at all schools; developing and implementing a new additional learning needs (ALN) strategy and a new wellbeing and behaviour strategy.
- There has also been further work in improving the provision for pupils educated other than at school (EOTAS) and reintegrating pupils back into mainstream education as well as ensuring all learning activities take place in safe environments.

Case Study 2: Extremely caring and inclusive school praised by inspectors

Craigfelen Primary School has been praised for being an extremely caring and inclusive community that provides a high level of care for its pupils. Children enjoy exciting lessons with real life opportunities for learning and developing entrepreneurial skills. Inspectors from Estyn spent a week at the school in Clydach and have rated it as excellent in three of the five inspection areas - Wellbeing and attitudes to learning; Care, support and guidance as well as Leadership and management. The school was judged as good with very strong features in the other two areas - Standards and Teaching and learning experiences. In their report inspectors recognised that excellent leadership ensures that all pupils receive enriching and creative learning experiences within a safe, happy and nurturing environment. They said that pupils enjoy coming to school and are very proud of their achievements. Pupils enter school with skills that are below those expected of their age but they make good progress as they move through school and attain well by the time they leave school.

Pupil achievement

- Despite the significant fall in grades seen nationally since 2017, results in Swansea have again held up well in 2018, with the main indicators all being above the averages for Wales, and most subjects showing results which are better than the national picture.
- The figures show 22.4% (21.5% in 2017) of city pupils gained A* and A grades in their WJEC exams, which is significantly better than the 18.5% for those in Wales as a whole. More than 75% of students achieved the higher grades of A* to C in 29 different subjects.
- Meanwhile, the top grades of A* and A were awarded to over a third of all entrants in 18 subjects. A full report on pupil achievement is at https://www.swansea.gov.uk/article/43877/City-GCSE-students-celebrate-exceptional-results
- In 2017-2018 for the L2+ (5 GCES or equivalent including Literacy and mathematics), the performance by free school meal (FSM) pupils increased from 32.4% to 34.0%. This is stronger than nationally, which increased by 0.8 percentage points to 29.4%. The gap at L2+ is 32 percentage points, which is almost the same as that nationally. We are continuing to improve the performance of FSM pupils as a priority.

School partnerships

- Senior leaders benefit from a range of local networks designed to share best practice and promote professional support and dialogue in key aspects of work, such as teaching and learning, curriculum design and school evaluation.
- Work is planned to improve performance at foundation phase by: supporting newly qualified teachers; supporting schools with assessment; ensuring that there is regular contact between Foundation Phase co-ordinators; improving readiness for schools, and; by identifying and sharing best practice between schools. In addition, it is anticipated that Performance at Foundation Phase will also be improved by closely linking to our Poverty strategy, which aims to improve outcomes for children in their early years.

Literacy, numeracy and digital skills

- In the key core subjects of English Language, Mathematics and Welsh First Language, the Swansea overall results compare very well to the national results.
- For Mathematics, the Swansea results were A*-A 18.2%, A*-C 52.8% and A*-G 89.3%. The equivalent all-Wales figures for 2018 for Maths are 11.5%, 44.2% and 88.7%. For Mathematics-Numeracy the Swansea results were A*-A 12.6%, A*-C 50.3% and A*-G 91.6%. The equivalent all-Wales figures for 2018 for Numeracy are 10.6%, 46.5% and 91.6%.
- For English Language, the Swansea results were A*-A 10.7%, A*-C 40.7% and A*-G 98.5%. The equivalent all-Wales figures for 2018 for English are 9.8%, 41.4% and 98.2%. For Welsh First Language, the Swansea results were A*-A 6.6%, A*-C 78.7% and A*-G 99.3%. The equivalent all-Wales figures for 2018 for Welsh First Language are 14.5%, 71.2% and 99.4%

Case Study 3: Pentrehafod School project - Pupil engagement

Morgan Sindall undertook Science Technology and Engineering and Mathematics (STEM) engagement at Pentrehafod School on 18 July 2018. The challenge was for Year 8 pupils to design the floor plan of a new primary school. The aim of the event was to highlight the range of career paths and opportunities within the construction industry. Working in groups of six, pupils were given the chance to develop a variety of skills throughout the day, including teamwork and working together, organisational and communication skills. The day ended in presentations given by each team. Pupils introduced their team, and explained their design and the ideas behind it. The students also had to demonstrate an understanding of the possible cost implications when presenting their ideas. Both the staff and pupils all thoroughly enjoyed the experience and the pupil presentations at the end of the session were of high quality

Looked after children (LAC) learners

- Pupils achieving the foundation phase indicator (FPI) at end of foundation phase (outcome 5 or higher in language, mathematics, PSD). In foundation phase the gap between looked after children (LAC) performance and all learners in Swansea has traditionally been the narrowest of any key stage.
- Over a 3 year period LAC learners in Swansea are 21.9% points behind their peers. This year there
 has been a decrease in this indicator, which runs in line with decreases in Swansea, ERW and
 Wales figures.
- LAC learners in the Core Subject Indicator (CSI) at end of key stage 2 (KS2) Level 4+ in English/Welsh, Mathematics and Science achieved 55.0%, which is lower than previous years. In 2018, the key stage 2 the gap between LAC performance and all learners in Swansea is second narrowest of any key stage.
- Pupils achieved a 3 year average of 54.7% in the Core Subject Indicator (CSI) at end of key stage 3
 (KS3) Level 5+ in English/Welsh, Mathematics and Science. LAC learners in key stage 3 in 2018
 achieved 54.2%. In key stage 3 the gap between LAC performance and all learners in Swansea
 shows an increase to a 3 year average gap of 32.7%.
- The gap between LAC performance and all learners in Swansea achieving Level 2+ at end of key stage 4 (KS4) 5A* C including English/mathematics and science, over a 3 year average is greatest at -44.4 %. We are concerned that just 1 LAC learner out of 18 achieved L2+; however 14 of these youngsters had an additional learning need and were given intervention to support their needs. It is worthy to note that the changes to the reporting standards by Welsh Government can, by omitting vocational qualifications from headline figures, be seen to significantly disadvantage more vulnerable learners.
- Pupils achieving Level 1 at end of key stage 4 threshold, which is 5 A*-G, has a much narrower
 margin with LAC learners achieving 88.9% compared with 96.2% for all learners. This is very
 pleasing as it shows good distance travelled for our vulnerable young people and it indicates
 good outcomes despite a high level of additional learning needs.
- Officers in Swansea work appropriately with regional officers to deliver good quality support for mathematics/numeracy and English at secondary level. Teaching and learning, for example, is

supported efficiently through engagement with key delivery partners and making effective use of technology to improve learning experiences.

 Comparing LAC pupils in Swansea with all LAC learners in other counties in ERW, LAC learners in Swansea during 2018 reporting achieved significantly higher than the ERW average of 43.8% and above the 9.1% and 16.7% reported by both neighbouring counties of Carmarthenshire and Neath Port Talbot.

(Education other than at School) EOTAS

Swansea Council's cabinet members gave final approval for a new home for the EOTAS
 (Education other than at School) service and to appoint a contractor to deliver this project; work
 has already begun on site. The Council secured 50% funding from the Welsh Government for the
 new build at Swansea Council's Cockett House site. The new unit will replace existing and
 outdated pupil referral accommodation that is currently scattered at various locations across the
 city.

Transforming the schools estate

- The programme to transform Swansea's schools' estate was established in the Council's 21st
 Century Schools Strategic Outline Programme. The first stage of the programme (Band A) is
 nearing completion and has included developments at Newton, Glyncollen, Burlais, Gowerton
 and Pentre'r Graig primary schools and YGG Lonlas, with works at YG Gwyr and Pentrehafod
 under construction.
- We continue to develop the next phase of the "Band B" programme. Planning permission has been granted for the development of the new Gorseinon primary school, a new Pupil Referral Unit (PRU) in Cockett, and the expansion of YGG Tan-y-lan, YGG Tirdeunaw and YGG Pontybrenin linked to an increased development of our Welsh-medium secondary schools; a range of improvements to English medium schools is also planned. The local development plan (LDP) site will significantly impact the need (and indeed case) for enhanced school provision to serve the needs of the Swansea area, although greater clarity is required regarding timescale.
- Schools continue to benefit from the Local Authority's annual capital maintenance programme, which is prioritised on the basis of risk and is consistent with 21st Century Schools Programme schemes that are targeted at schools where there is the greatest need. Work is continuing to validate updated condition and suitability assessments.

Apprenticeships and employability skills

• We are continuing to roll out our Apprenticeship Strategy to help raise vocational aspirational and skills levels in the work place. Around 200 young people have benefited from the Council's apprenticeship programme in Corporate Building Services over the last ten years, learning trades such as carpentry, plastering, bricklaying, plumbing and electrics. The apprenticeship programme has been promoted and targeted in particular at Looked After Children. The Council has recently signed an agreement with Gower College to develop a wider apprenticeship strategy aiming to offer other opportunities in Council departments such as IT, Waste, Highways, Economic Regeneration and Parks.

UNICEF Rights Respecting Schools

- We are continuing to roll out our Children and Young People's Right Scheme in Swansea schools in order to teach children and young people about citizenship, rights and understand responsibilities.
- Although the contract with UNICEF to deliver the Rights Respecting Schools Award has now ceased, we are working on a sustainable model to 'train the trainers' to become assessors so that the assessment process can continue. In addition, we continue to promote Children's Rights within the Council and though our wider partnerships.
- We have continued to disseminate information about the UNCRC through a range of forums, events and projects across Swansea, including the *Big Conversation*, *Pupil Voice Forum*, a consultation on services for children whose first language is not English, forums for Children who have experienced care and the Play Sufficiency Assessment. Additionally, specific consultation was undertaken on several new and upgraded play areas, as well as the design of the Dilly Trail and "Dilly Footprints", which is part of the new Kingsway development. We celebrated International Children's Rights Day in Swansea by presenting our work to over 100 guests from across Wales.

Pupil Voice

- We are continuing to involve children and young people in their education through *Pupil Voice*, *Schools Councils* and the *Big Conversation*. The Countywide Pupil Voice forum involves an elected representative from each secondary school. The forum has engaged with the Director of Education and pupils have had a voice in decisions about: mindfulness in schools, what helps pupils, the Welsh language, bullying and the Council's budget / finance.
- Plans have been made to extend the *Big Conversation* to younger children and older people. Dates and themes have been set. As at August 2018, 165 children and young people aged 7-18 took part in the *Pupil Voice Forum*. Topics included Identity and Equality, The Future of Education in Swansea (Abertawe 2025) and a consultation on services for children whose first language is not English.

Carbon footprint

Most schools in Swansea have an Eco Co-ordinator and many schools have an Eco Committee.
 Eco-Schools provide opportunities to improve pupils' skills, raises environmental awareness and help improve the school environment among other benefits. We have encouraged our Foundation Phase pupils to learn outdoors ensuring a respect for nature, biodiversity and ecosystems.

Case Study 4: School children pass on food recycling message to parents.

A Swansea school girl is helping to pass on the food recycling message to thousands of homes across the city. Pen-y-fro Primary School pupil, Polly Sampson aged 8, won a city-wide art competition to design a poster about food waste recycling. The winning design is now set to be displayed on the sides of ten Swansea Council recycling vehicles, helping to remind residents of the importance of food recycling. The winning poster was one of 220 posters submitted as part of a campaign led by WRAP Cymru and Swansea Council. Welsh Government Minister for Environment,

Hannah Blythyn visited Polly and her classmates at Pen-y-fro to unveil the colourful artwork and congratulate the school on their efforts. Hannah Blythyn, said: "I'm forever impressed by the passion our school pupils here in Wales have for our environment. Well done to all the students who took part and congratulations to Polly and Pen-y-fro Primary. I can't wait to see the new-look recycling vehicles on the streets of Swansea."

Welsh medium education

• Although the Welsh in Education Strategic Plan (WESP) targets for increasing the number of pupils are for 2020, longer-term plans up to 2024 are under development as part of a coherent long-term wider County strategy. Swansea's WESP 2017-2020 is a robust plan, which shows a strong commitment to developing and improving Welsh in Education in line with the Welsh Government Strategy to increase the number of Welsh speakers by 2050. There has been a consistent and increasing trend in the number of pupils being taught through the medium of Welsh at age seven (Year 2), which has increased by 27.1% from 2012 to 2017.

Case Study 5: Broadcaster Huw Edwards opens YGG Lôn Las

Broadcaster Huw Edwards has visited Swansea's newest Welsh medium primary school building to meet pupils and staff and to find out how they have settled in. Mr Edwards was guest of honour at a ceremony to officially open Ysgol Gynradd Gymraeg Lôn Las, which has undergone a complete rebuild. YGG Lôn Las initially opened in what was once the old Llansamlet Junior Comprehensive but thanks to an investment of almost £10m by Swansea Council and the Welsh Government the old school buildings were taken down and replaced with a brand new state-of-the-art facility. It has made a huge difference to the lives of staff and pupils who are now firmly settled in. BBC broadcaster and author Mr Edwards said he was delighted to see that a growing number of pupils and their parents were choosing Welsh medium education. He added: "The success of schools like this speaks for itself. To everyone involved in the project, building the school, putting the resources and making sure it all happens, it's a great thing to see. I've been very privileged to open the school - it's been a fantastic day and I wish everyone well in the new school." The timing could not have been better as the school received the findings of its Estyn inspection which rated it good across the board. The project was built as part of Swansea Council's 21st Century Schools programme, upgrading school facilities across the city to help improve education and boost pupil attainment.

- 5. How this Well-being Objective is contributing to the achievement of all of the national well-being goals.
- A prosperous Wales Responding to the City Deal by ensuring young people have success in STEM subjects and digital skills, such as computer coding.
- A Resilient Wales Supporting schools to become Eco Schools increasing understanding, respect and appreciation of our environment.
- A Healthier Wales Continuing to involve children in their education through Pupil Voice, Schools Councils and Big Conversation events. Topics have included mindfulness in schools, bullying, homelessness and healthy relationships.
- A more Equal Wales Ensuring that children are not disadvantaged by poverty or other limiting factors when achieving and attaining standards and well-being in education.
- A Wales of Cohesive Communities Transforming the schools estate to meet demand and to respond to the developments set out within the local development plan (LDP)

- A Wales of vibrant culture and thriving Welsh language Meeting demand for Welsh-medium education and promoting the use of Welsh in schools through the Welsh in Education Strategic Plan.
- A globally responsible Wales Teaching young citizens to respect rights, understand
 responsibilities and be globally aware by continuing to support schools to become UNICEF Rights
 Respecting Schools as part of the Council's commitment to the UNCRC.

6. Lessons learnt and areas for development

Skills for the new economy and City Deal

- Monitor learner outcomes thoroughly, including a focus on STEM subjects and sixth form
 outcomes. Build on the collaborative reviews of sixth forms from last year. CAs identify in-school
 variation between subjects and pupil groups. Promote the consistent use of UCAS Progress and
 develop an alternative system for 2019-2021. Deliver the digital strategy for education.
- Ensure that learners build and develop skills using progressions steps in expressive arts; health
 and well-being; language, literacy and communication; humanities; mathematics and numeracy;
 and science and technology.

Pupil attendance

- Every school has a designated education welfare officer. The Education welfare service monitors
 attendance and provides support to schools to follow the ERW attendance guidance.
 Communicate core support visit protocols to schools. Ensure that schools causing concern
 receive appropriate support.
- Provide data training to schools and governors in accordance with Welsh Government requirements. Provide training and support for school staff to use the Fischer Family Trust Aspire system. Develop new and enhanced school performance analysis using Tableau system.

School Partnerships

Sharing good practice from Lambeth, ISOS and Swansea. Encouraging schools to pool resources
and strengthen cluster arrangements. Supporting a self-improving culture where schools support
each other. Swansea education directory of good practice. Raising awareness on peer reviews.
Creating curriculum and leadership networks. Oversee, coordinate and support senior leader
networks. Full engagement of all schools in the implementation of a Curriculum for Wales via
pioneers, clusters and roadshows.

Numeracy and literacy, Attainment

National literacy and Numeracy Programme (NLNP) is now embedded in schools. Continue to
promote through the self-improving school system. Provision for Welsh requires greater
emphasis on capacity building and self-improvement within and across schools. Work with
delivery partners in ERW to ensure that there are professional learning opportunities for new
areas of learning and experience.

Apprenticeships

Support and monitor the delivery of the Cynnydd project to reduce those at risk of becoming
NEET. Support the junior apprentice scheme by involving schools in decision making e.g. in PSA,
UCAS progress replacement and apprentice opportunities. Disseminate and facilitate good
practice on use of pupil development grant, education endowment foundation research and
increase provision for junior apprenticeships in Swansea schools.

Lifelong Learning

- MORE than 200 free events will take place in communities across Swansea at the start April 2109
 during a week-long festival showcasing and celebrating learning for all ages. From April 1 to 6,
 an exciting programme of events will cater for all interests including art, crafts and music, health
 and wellbeing, sports and science, technology and media, poetry, entrepreneurial opportunities,
 business support and employability skills.
- The first ever Swansea Learning Festival aims to showcase the many different learning opportunities available to young people and adults and to increase participation. It is being staged by Swansea Council's Lifelong Learning Service along with its partners and dozens of community groups, schools, clubs and organisations who have signed up to take part. The festival's themes of 'Innovation, Inclusive and Entrepreneurial' will be reflected throughout the celebrations

UNICEF Rights Respecting Schools, Pupil Voice

Increase knowledge and understanding of the UNCRC by ensuring all staff attend/participate in
the UNCRC corporate training. Promote and raise awareness of the UNCRC by embedding
children's rights within day to day practice and utilising the Children's Rights logo in all
promotional activity. Encourage diversity of representation on school councils and increased
presence at Big Conversation events for vulnerable learners (Minority ethnic, looked after
children (LAC), additional learning needs (ALN), Gypsy, Roma and Traveller (GRT), educated
other than at school (EOTAS)).

Welsh-medium Education

Utilise audit information to plan provision and improve capacity of schools to deliver Welsh
within the curriculum and on an incidental basis. Support the principles of Siarter laith with an
emphasis on self and peer review. Set targets to increase the number of teachers and TAs able
to teach through the medium of Welsh. The Local Authority to facilitate capacity building
professional learning programmes and entry to the Welsh sabbatical scheme.

Poverty and pupil achievement

• Evaluate the effectiveness of school spend on Pupil Development Grant (PDG) and Regional Consortia School Improvement Grant (RCSIG). Promote the use of the Vulnerable Assessment Profile (VAP) so that schools use it effectively and consistently.

Digital strategy

• Digital strategy co-created with schools. Focus on digital competence support to maximise involvement with universities and employers. Encourage schools to improve literacy and numeracy within and between schools.

Early Years

Discussions are being held to transfer management of early years services that relate to
educational outcomes and Additional learning Needs (ALN) to Education as part of the
transformation of Family Support Services. Health liaise well with ALN to identify learners with
ALN at an early stage and there is a duty under the Additional Learning Needs and Educational
Tribunal (ALNET).

Transforming our **Economy & Infrastructure**

1. Why this is a Well-being Objective

- We want to raise economic performance and create wealth and employment opportunities to improve the economic wellbeing of Swansea's citizens
- The biggest ever investment for south west Wales has been secured following the approval of the ground-breaking Swansea Bay City Deal on 20th March 2017.
- The City Deal is worth £1.3 billion deal and will transform the economic landscape of the area, boost the local economy by £1.8 billion, and generate almost 10,000 new jobs over the next 15 years.
- In Swansea, 100,000 square feet of flexible and affordable new office space will be constructed on Kingsway in the city centre for tech businesses as part of a digital village that will benefit from world-class digital infrastructure.
- The City Deal will lead to a 215,000 square foot box village development on the University of Wales Trinity Saint David's under-construction Waterfront Innovation Quarter in SA1 providing affordable space for start-up firms.
- The City Deal will also support the digitalisation of the 3,500 indoor arena planned for the city centre's Swansea Central development site, as well as the development of a digital square to include digital screens and digital artworks..
- The City Deal will further drive the physical regeneration of the city centre in line with our revised City Centre Strategic Framework – in particular, property development and enhancement and associated transport improvements, delivering enabling infrastructure to support regeneration.
- We want to take advantage of the opportunities presented by the City Deal and regeneration of
 the city centre by creating employment and training opportunities for unemployed and
 economically inactive people through community benefit clauses in contracts and delivering
 employability support services in partnership with other council services and external partners.
- We want a planning policy framework that supports growth and regeneration and ensures that communities have sufficient good quality housing at sustainable locations to meet community needs and support sustainable economic growth.
- We want to take advantage of untapped growth potential to generate sustainable energy, protect the environment and boost the economy, including continuing to lobby the government to approve the Tidal Lagoon.
- We want to take advantage of Swansea's natural, cultural and built assets and infrastructure to develop the economy while protecting the environment and improving well-being.

2. The steps we said that we would take to meet this Well-being Objective.

- Work with partners to implement the City Deal to invest in digital infrastructure and support investment, innovation, growth, jobs, skills and productivity.
- Take advantage of the opportunities presented by the City Deal and continue the regeneration of the city centre.
- Promote and enhance a diverse and sustainable local economy.
- Prepare a Green Infrastructure Strategy for the City Centre.
- Adopt the local development plan (LDP) that supports the regeneration of Swansea and promotes sustainable communities.
- Create employment & training opportunities for the long-term unemployed and economically inactive through community benefit clauses in contracts.

- Improve, expand and diversify leisure, cultural and heritage facilities and infrastructure to help boost the economy, promote tourism and improve well-being.
- Effect the successful transfer of Leisure facilities to the Council's new delivery partner and develop a long-term sustainability strategy for 'in house' services across the portfolio including Libraries, Theatres, Galleries and Museums.
- Progress the Hafod Copperworks project and refresh the Riverside Corridor Strategy to identify complementary developments.
- Continue to work with Skyline Ltd to deliver of the Gondola and Luge project at Kilvey Hill
- Build on the legacy of Swansea's bid to be UK City of Culture by active participation in Culture 21 Pilot programme and delivering the nine commitments for Culture in Sustainable Cities.
- Promote public leisure and cultural events to help improve well-being, promote community cohesion and provide economic benefits.
- Work with partners to secure an international sport village and centre of sporting excellence.
- Deliver the Energy Strategy to reduce costs, provide cheaper energy and reduce our carbon footprint.
- Oversee the management and development of the City Centre evening and night-time economy, including the retention of the Purple Flag, to ensure it is a safe, clean and welcoming place to work and visit.
- Work collaboratively through the new Regeneration Swansea Partnership to progress Swansea's economic regeneration agenda, including the delivery of the Targeted Investment Programme.
- Work with others to provide sustainable and low carbon transport and infrastructure providing improved and cheaper connectivity and mobility and associated economic benefits at reduced environmental cost and improved air quality.
- Maintain and enhance biodiversity and protect Swansea's green spaces, including parks for recreation and play, to promote health and well-being.
- Manage Swansea's coastline, promote improved bathing water quality and maintain Blue Flag status at Swansea's beaches to encourage tourism, protect the environment and support wellbeing.
- Progress strategic housing and mixed development sites to meet housing need and provide employment.
- Protect and promote the health, wellbeing, safety and consumer interests of people living in or visiting Swansea by working with others to maintain public safety across the range of regulatory services such as pollution, scams and unfair trading, public health and housing issues, etc.

3. What success will look like.

Swansea has an economy that utilises natural, sporting and cultural assets. Through the City Deal,
the investment in digital infrastructure and the regeneration of Swansea and the City Centre, the
economy provides more of the right jobs, growth, skills, training and productivity whilst housing
need is met and social, cultural and environmental well-being is supported.

4. Making progress towards the steps to meet this Well-being Objective – what worked.

Connecting City Deal with the City centre and local economy

 Swansea Central Phase One project is due to be complete by March 2021, with the state-of-theart 3,500-capacity arena opening in the ensuing months. Work on final detailed designs is under way, preparatory highway improvement work in the Wellington Street area is set to re-start in quarter 3/4 of 2019 and world-leading venue operator Ambassador Theatre Group has agreed to manage the arena.

- Procurement of discreet works packages for sub-contractors and a start on site to deliver
 advance works is imminent. In addition, a 'Meet the Buyer' event has been held at the Liberty
 Stadium to ensure the local supply chain is sighted on this major business opportunity. Other
 procurement events will be held later this year.
- The Swansea Central Phase 2 development opportunity was promoted within the Department for International Trade's investment brochure at the international property conference. A Prior Information Notice (PIN) has also recently been published seeking developers to assist the delivery of Swansea Central Phase 2.
- The Kingsway infrastructure project continues to make progress on site, despite the Dawnus company failure. Discussions are currently underway with a replacement contractor to take on responsibility for delivering the works contract.
- The multi-disciplinary consultants appointed for the Digital Village Employment Hub building have carried out an initial review of design proposals and a planning application is anticipated later this year.
- Initial plans for the delivery of an exciting new look for Swansea city centre's Castle Square area, which will incorporate a garden square and will remain in public ownership, were scoped and a procurement exercise undertaken for the appointment of consultants to advise. Enhancements to this important city space could include a restaurant, high quality sustainable design and more green space recognising the square's garden history. It will remain a year-round destination, practical for events, pop-up uses, commercial, seasonal, cultural opportunities, informal play and activity.
- The business case for the Swansea City Digital Waterfront includes University of Wales Trinity St.
 David's (UWTSD) box village and innovation precinct. We are also working with UWTSD to
 ensure that the emerging plans for wider SA1 site complement the City Centre regeneration
 programme.

Case Study 1: Swansea arena principal contractor impressed by potential Welsh suppliers.

The hugely experienced principal contractor helping deliver the £120m Swansea Central Phase One is excited by the local businesses hoping to play a part. Buckingham Group Contracting Ltd was impressed by the quality and range of would-be direct contractors and sub-contractors who attended a meet-the-buyer event. Staff at Buckingham are now analysing the inquiries as they work to create a report for the council that will recommend a plan for delivering the project. Kevin Underwood, Managing Director for Sports and Leisure at Buckingham Group Contracting Ltd, said: "We were encouraged by the interest level from Welsh businesses, their quality and their willingness to engage with us. A good number have strong experience of working around the UK, working with big organisations and - in some cases - offering interesting specialist services. We are looking forward to working closely with Welsh businesses on this exciting scheme; we now ask that those who we met at the meet-the-buyer event are patient as we plan the project. In due course there will come opportunities to become part of supply chains and to formally bid for work." Swansea Central Phase One will bring a 3,500-capacity digital indoor arena, a coastal park, digital plaza, landmark pedestrian bridge, new car parking and new homes and premises for retail, food and drink. Over the next five months Buckingham Group Contracting Ltd will undertake pre-construction services including detailed design, costings and essential preparatory work on the city centre site. The early work will prepare the project and site for the main build phase due to start in late summer this year. The transformation is due to be completed in 2021.

Local Development Plan

The Local Development Plan (LDP) Inspector's Final Report on the Examination into the Swansea LDP was published in January 2019. It concluded that the LDP met the tests of soundness and considered that its policies and proposals will be delivered. The LDP was adopted by Council on 28th February 2019. Work is currently progressing on the preparation of a suite of Supplementary Planning Guidance (SPG) documents in support of the Plan's policies. All SPG will be subject of public consultation.

Green Infrastructure Strategy

- The new Green Infrastructure (GI) strategy will guide developers on the social, economic and environmental benefits of GI as part of their plans in terms of improved biodiversity and habitat connectivity, mitigation and adaptation for climate change, reducing surface water run-off and flood risk, pollution mitigation and improved mental and physical well-being. These factors when combined future proof Swansea and make the city centre a nicer place to visit (increase dwell time) and help to make the area a destination and increase economic activity.
- Examples of where the strategy has already improved green infrastructure include: the Kingsway with 170 new trees being planted, doubling the number there previously; the arena scheme, which will see a new coastal parkland created above a multi-story car park. Previous developments such as Westway and the Boulevard also brought large numbers of new trees into the city centre. In Orchard Street, for example, 14 of the 22 trees currently planted there are staying while 25 more trees are being added to the mix. It means that when the work is complete there will be 39 trees in Orchard Street compared to the current 22. In total, there will be well over 200 trees in the city centre when the green artery is complete.

Case Study 2: Tree planting programme for Swansea community

Almost 150 trees are being planted alongside streets in Swansea's Penlan area - and 250 will follow next year. Swansea Council is introducing the greenery as part of a plan to improve the residential environment. The trees, standing 10ft to 12ft tall, have been appearing on and around the green areas of Heol Gwyrosydd; others will follow in nearby streets by the end of 2020. This year's 144 new trees for Penlan are being planted by the council's tree services unit on behalf of the housing team. The semi-mature trees represent a wide variety of native and ornamental species. They include oak and birch, ornamental pears and cherries, alder, maple, rowan, Austrian pine and sweet gum. They have been chosen to be suitable for the residential area where they will stand.

Mark Thomas, the council's cabinet member for environment and infrastructure management, said: "The planting reflects one of the council's key priorities - to maintain and enhance Swansea's natural resources and biodiversity thus improving the health and well-being of residents. The new trees will soften the look of the area and will greatly benefit the local biodiversity. More trees will follow, along with other projects to improve the environment." Andrea Lewis, the council's cabinet member for homes and energy, said: "We want our tenants to live in good quality homes within a safe and secure community. A green environment will help us achieve that so we plan to introduce as much greenery as possible into Penlan, an area which will benefit from more trees. I hope that local residents enjoy the new additions for generations to come. The new tree planting is a small but important part of multi-million pound improvements we're making to our housing stock. The activity will help the council meet the Welsh Government's Welsh Housing Quality Standard that requires all social landlords to improve their housing stock to an acceptable level by December 2020."

Employment & Training Opportunities

- Swansea Working launched in January 2019 to help people find new jobs, better jobs, or training. The service also aims to remove the barriers that keep many people stuck in unemployment or low-paid work. Childcare and transport are the most common problems, and the team is here to help. Among the services available are personalised employment action plans, training, help with CV development, help with interview skills and support with job applications as well as work experience placements, apprenticeships and in-work support.
- The Council has continued to deliver community benefits through the Beyond Bricks & Mortar (BB&M) project. BB&M officers regularly engage with internal departments who are procuring contracts. Twenty Council projects contained community benefit clauses in 2018/19 and approximately 2000 training and employment person weeks were created via BB&M for unemployed and economically inactive people
- Building on the apprenticeship strategy, the Council employed 15 apprentices who started in September 2018. In 2018 over 800 training weeks were provided via Welsh Housing Quality Standard (WHQS) contracts, 27 people were employed from local communities and 15 building trade apprentices were engaged on WHQS work.

Leisure, cultural and heritage facilities / infrastructure

- During 2018/19, the Council delivered the BBC's Biggest Weekend which included 60 thousand ticket holders; 15 million TV viewers and over 20 million online requests for digital content (i.e. You Tube). The event was estimated to have generated an impact of £5.8m for the local economy. The event was awarded the Best Event in Swansea Life Awards. Other significant events in the past year included the Wales Air Show (it was estimated that economic impact increased from £8.4m in 2017 to £9.7m in 2018) and the Admiral Swansea Bay10k; this was voted the best 10k in Wales and achieved the BARR Gold Status, voted best Child Friendly Event in the UK Running Awards. Over half a million people attended events delivered or supported by the Special Events team
- The Council has developed a new Destination Management Plan, which is key to access funding, as well as blue and green flag awards; this will be considered with stakeholders, colleagues and the tourism sector at our annual Tourism Summit on 15th May 2019. A new guide called 'Discover Things to do in Swansea Bay' is also being launched and features attractions, activity providers and food and drink partners. The Guide is distributed across Swansea Bay and the UK and targets potential visitors to the area, whilst also providing information and inspiration to those already staying in Swansea Bay.

Transfer of Leisure facilities

• In October 2018, six community leisure centres and the LC2 began to be managed by the not-for-profit leisure trust in partnership with, and on behalf of, the council. This will give them a bright future and will support the people of Swansea to be active and healthy. There is a proposed investment of £5.1m across the facilities to make improvements and deal with backlogged maintenance. In addition, there is a commitment to invest in 3G pitch provision across Swansea to cater for both community and elite sport at key sites, working with key partners and grant funders to deliver policy commitments. The operation and management of Plantasia was transferred to Parkwood Leisure in February 2018, which again will ensure a sustainable outcome for the facility and service, and as a result of a £1.1M investment, an

increase of visitors and tourist using the venue and surrounding retain park amenities, as well as an being an attraction within the City Centre

Hafod Copperworks, River Corridor Strategy, Kilvey Hill project

• A major scheme that will see Penderyn Distillery expand into part of Swansea's historic Hafod Morfa Copperworks site has been given listed building consent and planning permission. At Hafod Copperworks, the Heritage Lottery Fund (HLF) Stage 2 Powerhouse project has now been fully approved, RIBA 4 design is underway, and works procurement is planned for May 2019. Additional funds have also been secured for the Copperworks from Welsh Government as part of TRI programme. The Morfa bascule lifting bridge repair programme has also commenced. The Musgrave engine house repairs are nearing completion, with repairs commencing to Vivian engine house shortly. A further visit has been determined for the Skyline luge project and discussions with Welsh Government on funding support are ongoing.

Case Study 3: Big step forward for key Swansea heritage site

Plans to revitalise a former hotbed of Swansea industry have taken another big step forward. A major scheme that will see Penderyn Distillery expand into part of Swansea's historic Hafod Morfa Copperworks site has been given listed building consent and planning permission. Plans for the disused site opposite the Liberty Stadium, include:

- a new-build visitor centre with shop, tasting bar, exhibition space and toilets;
- the creation of a distillery, offices and VIP bar in the fully refurbished powerhouse building;
- a new barrel store in part of the grade two listed rolling mill now used as the Swansea Museums collections store;
- a new-build covered walkway connecting the refurbished powerhouse, new-build visitor centre and barrel store;
- landscaping;
- 60 parking spaces.

The transformation would be home to the Penderyn Experience whisky tour that would also educate people about the site's rich history and could attract more than 50,000 visitors a year. The listed building consent application and planning application, submitted by Swansea Council, have now been approved as part of formal processes. Construction work is expected to take place through 2020 and 2021, with Penderyn planning to open there in 2022.

City of Culture, Promoting leisure and cultural events

- The Council is re-scoping the means to deliver the 'City of Culture' by redrafting the Cultural Development Framework, which includes a significant focus on delivering the Arts Strategy for Swansea Central, phase 1 and 2. Whilst currently in draft form, the strategy focuses on community engagement, temporary interventions, events and animating the public realm in the lead up to and post completion of phase 1, throughout 2019 and into 20/21/22.
- Swansea Council have played a key role with partners in developing Swansea's Art and Cultural Offer and supporting the development of the Creative Economy. Examples include the following:
 - Intersection: St Helen's Road creative community dialogue public event and film screening:
 - Blue Plaque: Clara Neal, suffragist, Terrace Road School. Whole school event and unveiling by Head Girl and Member of Youth Parliament;

- BAME Digital and Cultural Hub. A partnership with Race Council Cymru to develop a Hub at the Arts Wing. Supported business plan development;
- Agenda 21 for Culture Pilot Cities programme. Development of a Diversity Pledge for Cultural Services.
- During the last year, Swansea Council's Galleries and Museums have gained a number of national awards and recognition. The Glynn Vivian was highly commended for Angel Heritage Awards and nominated for the RICS Awards. The Gallery is now a Fully Accredited Museum (MALD & ACE) and achieved a Trip Advisor Certificate of Excellence. It is also now a Visit Wales Accredited Facility. The Gallery has reached out to new audiences at night with its range of GV@night activities and has run successful partnership programmes with City of Sanctuary (asylum seekers and refugees project) and with CRUSE (a bereaved people's art project). The Gallery also hosted the N.S Harsha exhibition in partnership with Artes Mundi and British Council. A Peter Blake exhibition resulted in the sale of prints worth £6k at the Gallery.

Case Study 4: Gallery celebrates LGBT History Month

One of Swansea's longest established art attractions got a rainbow makeover. The free-entry Glynn Vivian at Night event celebrated LGBT History Month. The post-work gathering at the Glynn Vivian Art Gallery featured a number of LGBT+ performers including a drag artist and a preview of a Strictly Come Dancing-inspired city event. The event featured a pop-up bar provided by city business Hoogah. Swansea drag artist Ruby Slippers performed a one-off cabaret show, with a mixture of live singing, mime and laughter. Jermin Productions talked about their forthcoming Swansea Pride Hits the Dancefloor event - a Strictly-inspired night of same-sex ballroom dancing at the Brangwyn Hall. Other highlights include Gwilym Games from the council's library service, discussing Swansea figures from history and their LGBTQ associations. There was a selection of short films from the Iris Prize LGBT+ International Film Festival Awards, live songs from Swansea's True Colours Choir and a fresh look at book The Rebecca Rioter by former Swansea industrialist Amy Dillwyn.

Robert Francis-Davies, Swansea Council's cabinet member for investment, regeneration and tourism, said: "I'm delighted that our Glynn Vivian team are working with others in the city to mark LGBT History Month. Swansea is a place of equality and diversity. It's essential that our cultural venues support diversity and that we increase the visibility of lesbian, gay, bisexual and transgender people, their history, lives, experiences and contribution to society. The Glynn Vivian event will be great fun and will also have strong messages about advancing education on matters affecting the LGBT+ community."

- The Council's Digital strategy continues to transform the way we work with over 565k visits to visitswanseabay.com (+4.1% up on previous year) and 75k Facebook fans. The Council have been successful in attracting Welsh Government support for two recent funding applications one for marketing and one for tourism product development. Event marketing support provided by the Council continues to grow audiences to our major event programme e.g. Wales Airshow, Swansea Bay 10K, Outdoor theatre. The Council provides venue and activity marketing support to ensure that both the challenging income targets for Cultural Services are achieved as well as usage targets for grant funded programmes.
- For the evening and night-time economy Swansea Council has promoted and facilitated a number of major events to celebrate the diversity of the offering that visitors can enjoy. An example is Hugh Jackman's musical spectacular The Greatest Showman shown on the Castle Square Big Screen for two nights in October 18.

• The Council is using social media and web enable portals to promote Swansea's offer, which is being marketed as more diverse with greater opportunities. Examples include launching the 'Discover New Horizons' video on New Year's Day, which forms part of Swansea's 50th anniversary celebrations. The Year of Discovery Campaign will feature such delights as night-time paddle-boarding on Swansea Bay, walks in the woods of Penllergare and experiencing culture in the city.

International Sports Village / centre sporting excellence

- We continue to work with our partners, namely the Wales National Pool and the University, in
 exploring the opportunity for an International Sports Village. Discussions and options appraisals
 are underway with the Wales National Pool Board and University partners as part of a wider plan
 for the future operation of the existing sites at and around the Sports Village. Continued
 investments to renew and improve existing facilities and work is taking place to ensure
 sustainable improvement are made to reduce energy costs across the site.
- Funding for new facilities are being explored and whilst at early stages appear supported by external stakeholders.

Energy Strategy

- 2018-19 has been the last year of Carbon Reduction Commitment reporting with Swansea's emissions reducing year on year. Measurement will continue via the introduction of the Climate Change Levy. The authority is also improving energy efficiency with the launch of a Re:Fit Wales programme of activity across several Council buildings. This project should realise an estimated 376 teCO2/yr reduction and guaranteed savings of £186,236 energy costs. Implementation of key elements of the energy strategy are ongoing and centralisation of all premises related utility budgets is in place; this will ensure a co-ordinated approach to energy efficiency projects linked into the Re:fit programme. A council-led solar farm development is making good progress, supported by Welsh Government Energy Services. A site has been developed, grid connection offer has been made and an outline business case is being developed to be reported for decision by the end of 2019.
- For the first time in a generation the Authority built new homes in 2018/19. Built to Passivhaus standard, the thermal efficiency is being achieved through progressive design. Through the lessons learnt on these projects we have now designed our own Swansea standard, which will engage local suppliers and Welsh products into future projects. We are tackling fuel poverty through new technology such as Mechanical Ventilation Heat Recovery units being installed. On future projects, Ground/Air Source Heat Pumps will mitigate the reliance on dwindling natural resources and the elevated costs related to this. By encouraging harnessed energy, we can tackle fuel poverty and minimize environmental impact.
- The introduction of PVt (photovoltaic thermal) and progressive monitoring highlights energy harnessing and utilisation, negating reliance on natural resources such as oil and gas. Battery storage further enhances the Homes as Power Stations concept with Tesla batteries installed to further reduce fuel poverty and contribute to decarbonisation and ever dwindling natural resources. Future schemes will harnesses naturally occurring ground/air heat and is utilised throughout the building, reducing the reliance on fossil fuels.

Sustainable and low carbon transport

- In January 2019, the City & County of Swansea Pension Fund became one of the first Pension Fund's in the UK to adopt an Environmental, Social & Governance policy which commits the pension fund to reduce its already low exposure to carbon based fossil fuel investments by up to 50% over the next 4 years. In doing so, it accepts that investing in new green energy, infrastructure and socially responsible investments offers the best sustainable financial return for members of the pension fund over the long term.
- Alongside its carbon reduction programme in its listed equity portfolio, the fund also actively
 seeks to invest in energy-efficient infrastructure projects (renewables, solar, alternative fuels)
 and clean tech in other parts of its portfolio, always seeking to optimise its return, whilst having
 a positive environmental impact.
- Much of the progress made by Swansea in 2018/19 is recognised in the June 2019 Notice of Motion declaring a climate emergency. This celebrates many of the Council's achievements this year.
- The Council took delivery of 40 electric Peugeot vans in May 2018 which are being used for a range of services carried out in the city. The new fleet is in addition to ten electric pool-cars that the Council purchased previously. Green Fleet' management focuses on environmentally friendly vehicle specification, selection, use and fuel choices. A 'Green Fleet Policy' has been adopted by Council, which formalises this approach and sets targets for future improvements.
- We have continued to deliver on our carbon reduction policy having achieved a 42% reduction in emissions since our baseline year. Bids were submitted to the Local Transport Fund to develop ten new walking and cycling routes. Of the bids, a number were successful in securing funding for delivery. Swansea Council has spent £22k on route maintenance across the existing network. The new and improved routes described above delivered 16.73km of new shared use and 1.1km of improved shared use respectively during 2018/19.

Swansea's coastline / Blue Flag

• The Council have retained the current level of Blue Flag and seaside awards for 2018/19 and renegotiated an improved position with RNLI to maintain beach lifeguard services on most popular Council owned beaches. The Council has successfully applied for Welsh Government funding to deliver changing places facility at Caswell Bay for disabled users. The Council has also developed partnerships with locals groups, private partners and Community Councils to sustain facilities across the bay and foreshore and attract additional investment and improved outcomes.

Strategic Housing and Mixed housing development sites

• In addition to the Council's *More Homes* Programme to build energy efficient and affordable Council homes, the Council has also published a PIN to explore interest from potential partners in delivering a development programme across around 30 potential HRA sites in phases. The aim will be to deliver mixed tenure housing on the Council owned sites, whilst maximising the delivery of affordable housing to meet local need. A procurement exercise is also being undertaken to develop a masterplan for the regeneration of a large housing estate in Penderry.

• The LDP allocates Strategic Development Areas (SDAs) at 12 locations around the City and County to provide over 7,100 new homes by 2025 as well as opportunities for job creation and commercial investment at a strategic scale. Residential led SDAs are capable of accommodating a minimum of 400 homes and other complementary and supporting uses depending on the nature and scale of the site. Mixed housing SDAs will provide new homes as part of wider mixed-use proposals to also deliver significant investment and economic benefit arising from commercial, community and cultural regeneration projects.

Evening & Night time economy (ENTE)

- A number of existing and new projects are in place, which support the objectives of Purple Flag status in managing the evening and night time economy (ENTE). For example, the Safe Space scheme has been rolled out on key dates with external funding and has been recognised by the Portman Group as an example of best practice. Measures have also been put in place to commission automated bollards at either end of Wind Street. The success of the ENTE partnership is evidenced by the 30% reduction on submissions to A&E of alcohol related cases over Christmas reported by the Health Board. Crime statistics over the same period show a similar positive trend.
- A Feasibility Study on the physical regeneration of Wind Street has been undertaken as part of
 the development of the long-term strategy for the ENTE. The Feasibility Study, which was jointly
 commissioned with the BID, sets out a series of costed options to capitalise on the conservation
 status of the area, better manage access and safety and realise the commercial opportunities
 across day and night time economies.

Regeneration

- A high-level new partnership is in place to help regenerate Swansea; the partnership is a
 successor to the Swansea Economic Regeneration Partnership (SERP). Members include Swansea
 University, Coastal Housing, Pobl, Family Housing, Swansea BID, Gower College Swansea, Welsh
 Government, Swansea Council for Voluntary Services, Natural Resources Wales, Urban Foundry,
 Indycube, local business organisations and Business Wales. A sub-group has been set up to
 address the economic challenges facing local districts, starting with Morriston.
- A Development Officer is now in place in relation to the Morriston Tabernacle to secure the
 future of this major and prominent Grade 1 listed building. A Regeneration Morriston working
 group is working with traders, Registered Social Landlords and the community to explore
 heritage led regeneration of the town.

Case Study 5: Youngest citizens welcomed to historic landmark

The youngest residents of Swansea are being invited to spend quality playtime at one of the community's most iconic buildings. By joining a playgroup at Morriston Tabernacle they will help start breathing new life into the historic location. Places are now available at the Cylch Ti a Fi (Welshmedium baby and toddler group) held at the 147-year-old building every Wednesday from 9.30-11am. The Swansea Council officer leading a revitalisation plan for the Tabernacle is urging young mums and dads - and grandparents - to seize the opportunity. Jacqualyn Box, based at Tabernacle, said: "It's wonderful that this group and others are now making use of this amazing building. It's delightful to see the newest generation of Swansea people being given the chance to benefit from the great spaces the Tabernacle has to offer." The weekly group is being run by Mudiad Meithrin, the voluntary sector's main provider of Welsh-medium early years care and education. The

organisation's Carole Williams said: "Our aim in Mudiad Meithrin is to give every young child in Wales the chance to benefit from early years care and education experiences through the medium of Welsh." The plan to revitalise the Tabernacle is being driven by the council. The project represents an important development in the history of a building of national significance, one of only two Grade 1 listed structures in Swansea.

- Funding has been secured from the Welsh Government Targeted Regeneration Investment
 Programme and Town Centre Loan Fund to bring vacant commercial premises back into use as
 refurbished commercial floor space or new housing units. Future plans also include a pilot
 project to refurbish commercial shop fronts and to test activities in relation to the impact on
 footfall on Woodfield Street. The activities and their impact will be evaluated to inform the next
 generation of funding programmes and community leverage of funding in support of key
 priorities.
- A range of projects are being funded through the Rural Development Programme to support economic development in rural Swansea.

Protect and promote the health, wellbeing, safety and consumer interests

- Work has continued with licensing of relevant HMOs (1,768 licensed HMOs as of 9/4/19) and improving conditions for tenants. A Survey of identified HMOs in St Thomas has taken place, along with ongoing partnership work with Swansea University, University of Wales Trinity St David's & SW Police including liaison with Community Liaison Officer.
- The ongoing Local Air Quality Management (LAQM) work within the Local Authority will continue to assess the exposure for members of the public residing in or visiting Swansea. Swansea Council's Pollution Control and Private Sector Housing Team will continue to submit their Annual Progress Reports to Welsh Government for appraisal. As part of the LAQM works, Swansea Council will continue to be involved in collaborative research projects working towards greater understanding of localised air quality exposures and its effects upon members of the population.
- Operation Sceptre was launched by the Met Police in 2015 to help tackle rising instances of knife crime in the capital. Since then, police forces around the UK have been encouraged to get on board with the campaign. Swansea Council Trading Standards working in conjunction with the Home Office and South Wales Police undertook just under 100 attempts with children to buy knives in Swansea. This resulted in a national retailer being successfully prosecuted for the sale of knives to minors. This work is continuing with South Wales Police and has recently resulted in a massive seizure of illegal knives, which were being sold from a warehouse in Swansea.
- The Swansea Council Trading Standards team have a number of initiatives in place which include, among others running a Scam alert system. On notification of any new scams that affect Swansea residents an alert is cascaded to over 100 community leaders who then spread the word. An example would be the issued warning after receiving a call from an elderly victim who was tricked into parting with £2,000 worth of iTunes vouchers after they received a 'cold call' from a scammer claiming to be calling on behalf of HMRC.

Case Study 6: Trading Standards stop 'fraud' call centre in Swansea

Swansea Trading Standards have welcomed the outcome of a long investigation into a Swansea based call centre which potentially prevented millions of pounds being scammed from the public.

The investigation, which started in 2015, has led to four men being sentenced to a total of 153 months at Swansea Crown Court. The men who all worked at Swansea-based Renewable Energies Centres (REC) Ltd, were all found guilty of conspiracy to defraud the public after conning more than 1,200 customers out of a total £425,000 during a five month period. Officers from Swansea Council's Trading Standards raided the business premises of REC Ltd in July 2015 after receiving hundreds of complaints from members of the public. All the customers were promised a free boiler if they paid a one-off fee for an Energy Performance Certificate which cost £250 - £450. The investigation established that none of the customers received the promised free boiler and prompted hundreds of calls to the Council's Trading Standards. Many of the customers who were duped by the company have since been refunded but some signed up for loan agreements for new boilers which will take twelve years to pay off. Mark Thomas, Cabinet Member for Environment and Infrastructure Management, said: "This investigation has been complex and required a huge amount of effort from our Trading Standards Team to bring this case to a conclusion. I'm pleased we have been able to protect the general public, including elderly and vulnerable people from giving out any further money in what was plain and simply a scam."

5. How this Well-being Objective is contributing to the achievement of the national well-being goals.

- A prosperous Wales Implementing the City Deal with partners to invest in digital infrastructure
 and support investment, innovation, growth, jobs, skills and productivity. Building sustainable
 development principles into the re-development of the city centre by incorporating requirements
 for resource efficiency (waste and energy), renewables, enhancing biodiversity / green
 infrastructure, and the sustainable use of natural resources that support a productive and low
 carbon economy and adapt / mitigate for climate change. Maximising benefits from grant funding
 applications.
- A Resilient Wales Promoting the 'Green Economy' including renewable energy to provide energy security, climate change mitigation and economic benefits. Promotion of green infrastructure methods in developments.
- A Healthier Wales Promoting biodiversity and protecting Swansea's green spaces, including
 parks for recreation and play and to promote health and well-being. Managing Swansea's
 coastline and promoting improved nothing water quality and Blue Flag status to encourage
 tourism, protect the environment and support well-being.
- A more Equal Wales Creating employment and training opportunities for the long-term unemployed and economically inactive through community benefit clauses in Council contracts.
- A Wales of Cohesive Communities Giving priority to providing affordable housing in rural areas.
- A Wales of vibrant culture and thriving Welsh language Improving, expanding and diversifying leisure, cultural and heritage facilities and infrastructure to help boost the economy, promote tourism and improve well-being.
- A globally responsible Wales Building sustainable development principles into the redevelopment of the city centre particularly around resource efficiency and the sustainable use of
 natural resources contributes to a low carbon economy and adapt / mitigate for climate change.
 Encouraging grant applicants to adopt green infrastructure measures in building refurbishments.

6. Lessons learnt and areas for development

The Council has made significant progress meeting its well-being objective but lessons have been learnt and there are areas for further development.

City Deal

• Deliver Phase 2 projects to deliver the wider economic benefits and ensuring development is properly linked to the city centre. Establish the final cost of Digital Square & Arena and report to cabinet. Submit planning consent for the Digital Village.

LDP

• Ensure LDP policies are implemented effectively to support the regeneration of Swansea and promote sustainable communities.

Beyond Bricks & Mortar

 Continue to deliver community benefit contracts and ensure departments comply with policy of community benefit clauses in contracts leading to creation of training and work opportunities.

City of Culture, Cultural events

Update and relaunch the Tourism Strategy and Destination Management Plan for Swansea Bay.
 Produce the wider Cultural Strategy mapped to council, city and regional priorities and strategies
 building on the 9 commitments for culture in sustainable cities that are currently being
 delivered. Implement the Area of Outstanding Natural Beauty (AONB) Management Plan Action
 Plan.

Promote events

Delivery of at least 2 additional City Centre annual events including the Christmas Market,
Halloween and Purple Flag activities to encourage footfall into the area and create a vibrant
atmosphere. Facilitate partners to deliver events in the City Centre including Special Events and
BID. Oversee commercial lettings services in the City Centre to provide opportunity for street
trading, on street promotions and events. Oversee the City Centre "Busk Til Dawn" initiative to
encourage on-street entertainment. Promote the City Centre offer digitally through the City
Centre website and posting relevant content via the City Centre social media and associated
sites.

Hafod Copperworks / Skyline / Tawe Corridor

• Ensure land ownership, services and impacts of the aerial site are resolved to support Skyline luge delivery. Continue the Heritage-led regeneration of Morriston ensuring capital funding is available via the Targeted Regeneration Investment programme. Redevelopment of Penderyn Whiskey Distillery and Visitor Centre at Hafod Copperworks.

Low carbon transport

 Specification and procurement of low carbon/electric vehicles through fleet renewal programme. Green Fleet Policy adopted and establishes a framework for us to consider the most viable green options when renewing the fleet. Analyse Telematics and drive metrics to reduce fuel use. Reduced resource means we have yet to progress this but aim to do so as soon as vehicles replaced.

Biodiversity / greenspaces

Build greater awareness of the importance of greenspace and ecological advice generally to
ensure it is fully taken into account across the Authority in all plans, strategies and projects
(Biodiversity and Environment Act training). Make more services and information available on
line, e.g. Invasive non-native species, Ash-Die back, Rights of Way Network. Adopt a Council Tree
Policy and Corporate Biodiversity Plan.

Strategic housing and mixed-use development sites

Deliver on the Welsh Housing Quality Standard (WHQS) programme and achieve by 2020 building on the outcomes from the Wales Audit Office (WAO) review of December 2018.
 Monitor delivery of the 2019/20 Social Housing Grant Programme, Housing Finance Grant and other grants to ensure schemes are brought forward to encourage sustainable social and economic growth within community. Assess Housing Revenue Account (HRA) land for council and mixed developments.

Affordable rural housing

- Following adoption of the Local Development Plan (LDP) the Council now has an up to date, evidenced based policy position to require all residential development proposals for two or more dwellings in Gower/Gower Fringe Areas to provide affordable housing on site. In addition, the LDP includes a policy that allocates suitable sites on the edge of rural and semi-rural locations to deliver a minimum of 51% affordable homes for local people with the balance tailored towards the evidence of local need e.g. lack of smaller homes and/or single storey homes for downsizing or first time buyers. This is an innovative policy and a pragmatic response to an historic problem of under provision and failure to deliver new homes for the local community in a sustainable manner.
- Monitor delivery of the 2019/20 Social Housing Grant Programme, Housing Finance Grant and other grants to ensure schemes are brought forward to encourage sustainable social and economic growth within community. Assess HRA land for council and mixed developments.

Regeneration

 Delivery of Welsh Government Targeted Regeneration Investment (TRI) funded property enhancement development grants (PEDG) and sustainable living grants (SLG) plus Town Centre Loan Fund – this has worked well during 2018/19 with a number of vacant properties being brought back into use in the city centre. Regeneration team will continue to work with property owners during 2019/20 to bring more premises back into use to support the city centre offer. Work will also focus on Morriston to diversify the offer of Woodfield Street.

Energy

• In 2019 and beyond, roll out Re:fit programme to generate electricity that will either be sold back to the grid or, if a suitable off-taker is available, possible private wire arrangement. The replacement of the turbine in the marina will be considered as part of Re:Fit.

Tackling Poverty

1. Why this is a Well-being Objective?

- We want a Swansea where having poverty of income is not a barrier to doing well at school, having a healthy and vibrant life, developing skills and qualifications and having a fulfilling occupation.
- We want to challenge inadequate access to necessary services of good quality by targeting resources where they have the most effect, with decisions about that made in conjunction with service users.
- We want all of our residents to have the opportunity and resources to join in with social, cultural and leisure activities and decision-making.
- We want people to maximise their income and get the most out of the money that they have.
- We want people to avoid paying the 'poverty premium', the extra costs people on low incomes must pay for essentials such as fuel and transport.
- We want to ensure removal of barriers to employment such as transport and childcare.
- We want to ensure inclusion of people from Swansea's most disadvantaged communities so that we reduce inequalities between and within communities.

2. The steps we said that we would take to meet this Well-being Objective.

- Implement the revised Poverty Strategy to empower local people, change cultures to emphasise tackling poverty is everyone's business and target resources to maximise access to opportunity and prosperity.
- Work with our Health partners to ensure that, through our Early Years Strategy, children in their early years and at Foundation Phase achieve their expected language, emotional, social and cognitive development and are ready for learning and for school.
- Ensure that young people are able to access employment, education or training after reaching 16 years of age.
- Help to address the impacts of Welfare reform, such as supporting people to claim the full benefits they are entitled to so that they are able to maximise their income.
- Invest to improve housing and build more energy efficient Council homes and support the building of affordable housing to help meet housing need, reduce fuel bills, regenerate estates and bring wider economic and employment benefits.
- Prevent homelessness and support people to maintain their tenancies to help provide stability and security for families and communities in order to safeguard health and well-being and prevent social exclusion.
- Explore creating our own energy venture to provide low-cost energy to homes helping to tackle high domestic fuel bills and fuel poverty.
- Support tackling climate change and help eradicate fuel poverty and boost economic development through the ARBED scheme and energy efficiency measures in social housing.
- Support individuals to overcome their barriers to employment through co-ordinated personcentred employability support.
- Provide art, culture and heritage opportunities in order to boost skills, confidence, self-esteem and aspiration.
- Implement the Community Cohesion Delivery Plan to promote cohesive and inclusive communities in Swansea.

3. What success will look like.

• Swansea has a corporate and comprehensive strategy to tackle poverty. Success will be judged by the success of work to help tackle, mitigate and help overcome the causes and effects of poverty. Success will mean: starting at an early age to help children meet their developmental milestones and giving young people opportunities for employment, work or training; mitigating the impacts of income poverty; preventing the causes of social exclusion, such as homelessness; helping to mitigate the effects of the so-called 'poverty premium' on housing, fuel and transport costs, and; helping to remove barriers to employment such as unaffordable childcare.

4. Progress taking steps to meet this Well-being Objective – what worked.

Tackling Poverty Strategy

- The Council's Tackling Poverty Strategy was reviewed and agreed at Council in January 2018 and included the development of a Council-wide Delivery Plan. The revised Tackling Poverty Strategy included a definition of poverty, a vision for Swansea and a one Council approach to tackling poverty. Overall, good progress has been made in terms of implementing the objectives within the Delivery Plan. Corporate performance indicators that measure this Well-being objective have demonstrated that the majority of targets have been achieved this year, supporting the wider aims and objectives contained within the Tackling Poverty Strategy. However, there is a need for improvement in terms of meeting targets related to employment and training. A mid-term review of the Strategy and Delivery Plan is planned for the Autumn of 2019.
- The Council revised the terms of reference for its Poverty Forum in April 2019. The Forum has been re-focused to lead and co-ordinate action to tackle and alleviate poverty across the Council. It brings together operational and senior managerial representatives from Departments and is chaired by the Deputy Chief Executive. The Forum aims to align existing programmes and initiatives across the Council and integrate tackling poverty commitments into mainstream service delivery. The Forum is also responsible for developing new opportunities and processes to tackle poverty and to develop an understanding around what works and its application within and across the Council's services.
- The Council's Poverty Forum collaborates with the Swansea Partnership Poverty Forum, ensuring agendas are aligned. It reports into the Public Service Board (PSB) and briefs the Cabinet Member for Better Communities (People) via the Chair. A report on the impact of Scrutiny Inquiry into Tackling Poverty (October, 2018) concluded that the inquiry had supported raising the profile of tackling poverty across the Council, being 'a critical friend' and re-affirming the direction of travel and the revision to the strategy. The Poverty Reduction Policy Development Committee (PDC) has considered the recommendations of the Scrutiny Inquiry and developed policy recommendations to strengthen the Council's approach to tackling poverty.

Early Years Strategy

• The Council have continued to develop and strengthen its Early Years strategy through Families First, the Flying Start Programme, the Foundation Phase, the Best Start Campaign, Jig-so and a range of other activities to support children, parents and their families. Working with Health and other Partners, the Council's approach has incorporated targeted interventions for children living in relatively high areas of deprivation, children with emerging additional needs and universal provision for children and their parents across Swansea.

- During 2018/19, the Families First programme supported 10,780 children, parents and families in Swansea with a range of targeted interventions aiming to prevent emerging needs from escalating and providing support for more complex needs. Flying Start continued to provide the Best Start in life for children in their early years in the most deprived communities. During 2018/19, a total of 2,925 children benefitted from the Flying Start programme. The average childcare attendance for the Flying Start programme was 79% during the same time period.
- The Flying Start programme continued to operate with the Foundation Phase Profile (FPP) adapted for pre-school children and the Wellcomm Speech and language tool. Focus this year has been on data and moderation of the FPP, ensuring it has been consistently applied across settings. Links have been made with Education to allow analysis of FPP for Flying Start Children throughout their Education. The results show that 29% of children reached or exceeded their speech and language milestones on childcare entry (screened via WellComm), 61% of children reached or exceeded their speech and language milestones on childcare exit (screened via WellComm), 45% of children achieved 'Gold' in Personal & Social Development on childcare Entry (assessed via FPP) and 72% of children achievied 'Gold' in Personal & Social Development on childcare Exit (assessed via FPP).
- The roll out of the integrated Jig-so project has also continued to support vulnerable young families from conception and during the child' early years. The project aims to fill the gaps between statutory services across sectors with a team of midwives, community nursery nurses, family facilitators and language development workers offering support to all young parents up to 18 and vulnerable parents aged 19-24. The Penderi GP cluster model expanded into a further two areas in 2018/2019 and was nominated as a finalist in the ACADEMI Wales Awards 2019 for Innovation. An evaluation of the project undertaken by Swansea University concluded that the project was effective in co-ordinating support at an early stage for vulnerable children and their parents.
- The Best Start Campaign has continued with further development through Social media, posters and events. Coverage has been extended and the Best Start Social Media with an estimated reach of over 300,000 during 2018/19. Several Best Start engagement events have been undertaken with the emphasis on promotion of key Best Start messages building on the First 1,000 days event undertaken in November 2017 and subsequent action plan. A summer events programme is being planned to support the promotion of the messages. A third story book has been written to promote the messages, this time by children living in care, to highlight that the Best Start in life may happen at different times for some children. The rollout of the evidence based SKIP Cymru physical literacy project in early years has continued, with 15 settings having accessed the intervention to date. Swansea has been identified as a Pathfinder authority to explore early years integration of systems and this has provided an opportunity to work closely with Neath Port Talbot across the early years agenda.
- The Council and its partners have submitted an application to take part in Phase VII of the
 Healthy Cities programme, which aims to address the growing health challenges in cities.
 Participation in the next phase of the programme will support the continuing work of the Council
 and its partners on Early Years and the Best Start as a delivery vehicle for the Public Service
 Board.

Young people access to employment, education or training after reaching 16 years of age

 Robust multi-agency monitoring and tracking continues to take place under the Council's Youth Progression & Engagement Plan, overseen by the NEET (Not in Employment, Education or Training) Board. Swansea's *Keeping in Touch* Strategy and the implementation of the Welsh Government's Engagement and Progression Framework has supported the Council and its partners' good progress in reducing the numbers of NEET young people at 16-18 years. This work has supported a downward trend in the proportion of Year 11 school leavers who were NEET across Wales between 2008 and 2015. The NEET rate for Year 11 school leavers has fallen from 5.8% in 2008 to 2.7% in 2015, 2.1% in 2016 and 2.2% in 2017. This is slightly above the Welsh average of 1.7%. Young people who are most at risk of becoming NEET (not in employment, education or training) are identified and provided with the personal support they require to remain engaged with education, employment and training. Regular meetings take place between, schools, careers, Evolve and partner organisations to regularly track those at risk during year 11.

- However, the Swansea figure has not progressed further over the past 2 years due to the complex needs of a core group of NEETs. Analysis has shown that nearly 70% (158 of 225, July 2018) of this group are either 'not available' or 'not ready' to enter employment or training and require specialist support to get them ready to enter employment or training. Specific barriers to employment or training identified have included: social and health factors (e.g. drugs and alcohol, mental health, behavioural and emotional, lack of parental support, confidence and motivation); skills-related factors (e.g. Additional Learning Needs, employability, work experience, training, qualifications); and wider factors (e.g. housing, transport, childcare, money for work related items).
- Support for young people who are already NEET, or at the greatest risk of becoming NEET, has been provided by *Cynnydd* (a regional project for young people aged 11-24 yrs at greatest risk of becoming NEET), the Council's Education Other Than At School (EOTAS) Strategy, *Cam Nesa* (a regional engagement, learning and training programme for young people aged 16-24 yrs), *Communities for Work* and *Swansea Working*. Swansea's allocation of Cam Nessa funding has supported the expansion of the recently established Evolve lead work team within our Young People Services. This team has worked intensively with young people and their families to develop individual well-being and NEET focussed plans, supporting them to overcome complex barriers that can prevent their progress.

Welfare Rights and steps taken to address Welfare Reform

- The Welfare Rights Team have continued to increase awareness and knowledge of welfare rights in Swansea by delivering training to staff, providing an advice line, representation at appeals, complex casework, producing publications and self-help guides and policy work. During 2018/19 the Team represented 68 people at appeals (65 were successful), provided advice in relation to 795 enquiries and raised £1,078,574.39 by securing welfare benefit rights and entitlements. It has been estimated that this was worth £3,500,000 to the local economy.
- The work of the Welfare Rights Team continues to influence at both national and local levels; for example the team identified processing errors in the Department for Work and Pensions computer systems managing legacy benefits for mixed aged couples. As a consequence of their involvement the DWP are now in the process of rectifying these problems, which will affect claimants nationally. The team have also been working with the Revenue and Benefits Section in identifying and securing entitlement to legacy benefits for mixed aged couples who would have otherwise been transferred over to Universal Credit. In one case, a mixed aged couple would have lost out on £234.73 per week had they been transferred over to Universal Credit instead of accessing legacy benefit entitlement.

• The Tenancy Support Unit (TSU) have also provided support for their clients to access additional grants, reduce rent arrears and manage housing benefit and Council tax debt. During 2018/19, the TSU secured around £95,000 of back dated benefits for claimant e.g. Tax Credit and Disability Living Allowance. The TSU have continued to provide support and advice to Council tenants through Rents surgeries and Universal Credit Personal Budgeting support. The Council are continuing to increase the speed of processing Housing Benefit and Council Tax Reduction applications and making adjustments for a change in circumstances. The average time taken to process new Housing Benefit claims in 2018/19 was 13.3 days and 19 days for Council Tax Reduction. The average time taken to make and adjustments for Housing Benefit and Council Tax Reduction was 3.5 days and 2.5 days respectively.

Case Study 1: Policy in Practice

In a response to changes in Welfare Policy during 2018, namely the roll out of Universal Credit, the Council commissioned Policy in Practice to explore the impact of multiple welfare reforms at household level. The purpose of the work was to identify the households most at risk and proactively support those most at risk to ensure they were prepared for the changes and were claiming their maximum entitlements. The research involved an analysis of Swansea's Single Housing Benefits Extract (SHBE) in September 2018 and information about 24,500 low-income households in Swansea. The results showed that that over 200 families were identified as being in financial crisis (income is less than rent) and a further 3,000 families were at risk of losing financial support for a third child. The report also showed that over 80% of households were likely to be impacted by cumulative welfare reform in 2020 (compared 15% in 2018). The findings indicated that the percentage of households with high impact (£30+pw loss) due to cumulative welfare reform is predicted to rise from 2.4% in 2018 to 38.3% in 2020 and the percentage of households with medium impact (£15 - £30pw loss) due to cumulative welfare reform is predicted to rise from 5.9% in 2018 to 23.2% in 2020.

Following the publication of the report an initial workshop held to highlight impact and identify ways Council departments could work together to mitigate impact. A triage approach has been developed across key Council Buildings (Civic Centre, Housing Offices and Libraries) for local people who need personal budgeting support, benefits or digital support to support their transition to Universal Credit. The Tackling Poverty Service and the Council's Revenue and Benefits Service developed an internal data sharing policy in order to offer targeted support to vulnerable households. Subsequently the Tackling Poverty Service and the Council's Housing Service offered support to those in need of rent debt advice, aiming to reduce evictions. The Tackling Poverty Service and the Council's Early Years Team identified a further 157 households who were eligible for extra child care hours and offered support to families with a 3rd child and are no longer eligible for Tax Credits.

Energy efficient Council homes

• The Council is continuing its improvement works to Council Houses across Swansea as part of the Welsh Housing Quality Standards. A key priority of the improvement works are to improve the energy efficiency of homes, reduce heating costs and tackle fuel poverty. Energy efficiency for Council and private homes will be the focus of Decarbonisation which is set to become a major policy area post 2020 and the Council will continue to focus its effort to improve the efficiency of its housing stock. In 2019, the Council will be completing its Homes as Power Station pilot with Cardiff University where existing older person homes are being retrofitted with a suite of renewable technologies and insulation measures. The pilot will show how technologies can be used and inform future improvement programmes. Achievements for

2018/19, include renewing roofs to 417 homes, insulating walls for 509 properties and now has over 13,500 with WHQS compliant heating systems.

- Following on from the first passivhaus pilot at Colliers way, the second phase of the More Homes
 project is underway at a further 2 sites at Parc Y Helyg and Colliers Way Phase 2. As part of this
 phase, 34 new homes will be built as 'Homes as Power Stations' using funds from a £1.5m
 Innovative Housing Programme grant from the Welsh Government. The homes will have
 innovative features such as solar panels and battery-powered energy, as well as the inclusion of
 swift bricks to support biodiversity.
- The Council are continuing to roll out our Apprenticeship Strategy aiming to raise vocational aspirational and skills levels in the work place. More than 200 young people have benefited from the Council's apprenticeship programme in Corporate Building Services over the last ten years, learning trades such as carpentry, plastering, bricklaying, plumbing and electrics.

Case Study 2: Minister visit marks start of new council house construction

Construction work started on new, energy-efficient affordable council homes in Swansea. The 16 homes are going up at a new site in Parc yr Helyg, Birchgrove. The Swansea Council development follows the creation of 18 homes at Colliers Way, Penderry, which were completed in 2018. A further 18 homes are set to be developed at Colliers Way Phase 2 later this year. A ground-breaking event for the Birchgrove development was attended by Julie James, the Welsh Government's Minister for Housing and Local Government. The project will be delivered directly by the council's Building Services team to ensure that locally-based jobs and apprenticeships benefit from the scheme.

Rob Stewart, Leader of Swansea Council, said: "The Council is committed to much-needed council house building for the first time in a generation. The new homes will be available for affordable rent and will have adaptability built in so older tenants or those with disabilities will be able to have the property tweaked for their needs." Andrea Lewis, Swansea Council's Cabinet Member for Home and Energy added: "Around 150 new council homes are set for construction at a cost of £22.8m from now until 2022 under Swansea Council's ambitious house building schemes. All the properties will be built to a new Swansea Standard level of energy-efficiency to help new tenants keep fuel bills down. The IHP funding enables the Swansea Standard specification to be combined with the latest technology to develop the homes as Homes as Power Stations. The homes will be fitted with integrated solar roofs and battery storage. This will be combined with ground source heat pumps, SMART meter home energy displays and apps that tenants can use to monitor energy use and battery performance. These homes will provide a test bed for rolling out the Homes as Power Stations (HAPS) concept and working towards delivery of energy positive homes at scale."

The HAPS programme aims to deliver these smart, low carbon, energy efficient homes through a coordinated approach across the region, ultimately leading to a reduction in fuel poverty and its impact on health and wellbeing and contributing to carbon emission reduction targets and alleviating the housing shortage. The aim is also to expand the supply chain for specialist elements, and promote local supply chains and growth in the local economy through employment. As well as the projects planned for Parc yr Helyg and Colliers Way, further preparatory work is planned by the council for house-building earmarked for Hill View Crescent and Beacons View Road in Clase, alongside a new Welsh medium primary school. There are also proposals for building in future years in Bonymaen, Scurlage, West Cross and Clase. The new homes initiative comes as Swansea Council continues its work on upgrading its entire 13,500 council housing stock to the Wales Housing Quality Standard by next year. In the past five years more than 6,200 properties have had new kitchens and a similar number have had new bathrooms.

Prevent homelessness and support people to maintain their tenancies

- Cabinet approved a new Homeless Strategy and Action Plan 2018-22 in November 2018. The purpose of the strategy is to set out the guiding principles for the development and delivery of homelessness services in Swansea over the next four years. It aims to ensure that the services and support in place for those at risk of, or are experiencing homelessness, are as effective and accessible as possible. The Strategy and the accompanying Action Plan have been developed in response to the findings of the Homelessness Review 2017, which provided a comprehensive understanding of homelessness across Swansea.
- The Council has continued to provide a range of services to prevent homelessness and support people to maintain their tenancies. Housing Options is the Council's housing advice service, which provides free advice and information including: homelessness, access to temporary accommodation for qualifying households, applying for council housing, renting privately, debt/money advice, access to housing association accommodation and specialised accommodation for people with disabilities. The service identifies support needs and refers to the Tenancy Support Unit (TSU) to ensure vulnerable households are able to maintain their tenancies. The Homeless Service is provided by a team of homelessness officers, plus specialists in areas such as money advice, ex-offenders and refugees. Services for young people are provided through a collaborative partnership between the Council and Barnardo's who provide the service to young people aged 16 20 who are homeless or threatened with homelessness. In 2018/19, 75.45% of households threatened with homelessness were successfully prevented by the Council from becoming homeless, an improvement on 68.75% in 2017/18. In addition, the average number of days' homeless families with children spend time in Bed & Breakfast accommodation remained static at 1.5 days in 2018/19.
- Support is provided to households to maintain their tenancy via the TSU. The TSU delivers housing related support to vulnerable people living in Swansea funded by the Supporting People Programme Grant. The TSU in-house team provide a central referral and assessment gateway for the vast majority of floating support services in Swansea. Partner agencies provide support to specific client groups such as young people, older people, domestic abuse, mental health, families and single people. The TSU is also the Council's in-house support provider and provides a floating support service to all residents including tenants of Registered Social Landlord (housing associations), local authority or private landlords and owner occupiers. Throughout 2018/19 the TSU supported 86% (85.75%) to manage and sustain their tenancies, which minimises possession actions and evictions. 88% (87.5%) of people supported by the TSU who were threatened with homelessness had their homelessness prevented.

Case Study 3: Free trainers and shoes offered to homeless at Christmas Brangwyn event

Dozens of pairs of shoes and trainers confiscated during trading standards raids are being offered to the homeless in Swansea. Swansea Council's Trading Standards Team has previously carried out a series of operations which led to the seizure of more than £1 million of counterfeit goods, including clothes, footwear and perfume. Now the cases have concluded, the team has taken the opportunity to pass on some of the items to good causes instead of destroying them. It meant dozens of trainers were given to homeless people attending a special free Christmas event taking place in Swansea's Brangwyn Hall. The Council is supporting the annual event which has been organised by JR Events and Catering. Mark Thomas, Cabinet Member for Environment and Infrastructure Management said: "We often get asked what happens to counterfeit items that our Trading Standards have seized during their activities. Where possible, we work with local charities or take advantage of events such as the one taking place in the Brangwyn Hall. Items of clothing will have the counterfeit branding

removed and we can then pass them on to those in need instead of them being destroyed. It's a fantastic way for us to help pass on useful items to those very much in need."

Andrea Lewis Cabinet Member for Homes and Energy, said: "We're delighted to support this important event. It's not just about helping the homeless and rough sleepers - It's about people who are vulnerable, people who are lonely and isolated at Christmas time. This event reflects exactly what the title of it is this year - together at Christmas."

Along with the free footwear, other local charities attended the event and handed out items of clothing which had been donated for the event. It also included a free, two-course Christmas dinner for people in Swansea who are vulnerable, feel isolated or may be homeless. The three-hour lunchtime event also featured a Christmas party experience, including a festive tree, crackers, live music and singers. Free services at the event, courtesy of local businesses, included a hairdresser and information points on housing support. Information about employment schemes and welfare and benefits advice were available. Swansea Council organised free transport to and from the event, with a staffed area set up outside the Brangwyn Hall for people's dogs to enjoy festive treats.

Explore developing an Energy venture

The Council have continued to explore establishing an energy company to manage the new energy generating facilities across the authority and to ensure the taxpayers of Swansea receive the benefits of income from energy generated. The Council's approach to energy is now linked with emerging Tidal Lagoon project – Dragon Island. A report was commissioned by a Swansea Bay City Region task force set up to explore options to deliver the tidal lagoon following the UK Government's decision not to proceed with previous proposals in June 2018. The report follows the publication of a Prior Information Notice (PIN) to test whether companies were interested in helping to deliver the re-imagined project. Eleven companies expressed interest, including several major global corporate companies, which has supported the recommendations of the latest proposals. The proposal would generate a combination of marine, solar and hydrogen energy and although located on the footprint of the previous proposal turned down by central Government, it would not need central government financial support. It would Include a floating community of up to 10,000 homes, with the potential to make savings of up to 30% on previous estimates of capital cost and the potential for public procurement arrangements, which could see public sector organisations buying electricity directly from the energy island. Further project research and financial analysis is required but construction could start in 2021 with final completion by the end of 2026.

Case Study 4: Fuel poverty campaigners and businesses alike back Swansea energy survey

A UK-wide campaign which fights to protect vulnerable people living in cold homes has praised a new Swansea Council proposal. Members of Fuel Poverty Action say the council's idea to set up a not-for-profit energy firm could help many people. Fuel Poverty Action is a grassroots campaign fighting high fuel bills, cold homes and climate crisis. Ruth London, of Fuel Poverty Action, said: "We're really glad to see this development in Swansea. All such local initiatives have to operate within the constraints of a wholesale market and national grid that are dominated by profiteering fossil fuel dinosaurs. However, municipal energy companies can still make the supply to households more accountable, fairer and hopefully cheaper. Along with a shift to renewable energy and better insulated homes, this has to be a move in the right direction." The council is proposing a pioneering solution to cut household and business energy bills across the city. It would see the creation of a people-friendly not-for-profit energy services company based in the city. Local residents and

organisations would be its key focus. The socially responsible enterprise would help address the challenge of high gas and electric charges faced by Swansea residents and the difficulty faced by local businesses securing good energy deals. The company would be set up and wholly owned by the council as an arm's length enterprise at no cost to the taxpayer. It would be the first such council enterprise in Wales although a small number exist in England.

Business bosses across Swansea have also praised the proposal. David Bellis, chief executive officer of The Millennium Group and director of Refining Dining Co, said: "As a local business owner in the hospitality sector, this is particularly appealing. Energy bills are one of our highest overheads, with very little room for negotiation. I welcome this proposed solution by Swansea Council to reduce costs for residents and businesses. With the Big Six dominating the energy market, we must make a stand to illustrate our discontent at the way we are treated as consumers by way of their tariffs and customer service. By simply demonstrating a united consensus that we see the necessity for a new model, as proposed by the council, I am confident this will instigate change. I will most certainly be promoting this short survey amongst my networks to gather support and momentum."

Cllr Andrea Lewis, the council's cabinet member for homes and energy, said: "I warmly welcome the endorsement from Fuel Poverty Action and the positive response of local businesses. A not-for-profit arm's length energy company owned by the council could make a significant difference to the gas and electricity bills for families and businesses across Swansea, offering a cheaper and potentially greener alternative."

Arbed and energy efficiency measures in social housing

- The Council continues to improve properties to tackle fuel poverty and improve the wellbeing of individuals through forums such as Swansea Environmental Forum & Low Carbon Swansea and by submitting appropriate Arbed bids when invited. Energy efficiency measures were incorporated into the Sandfields Housing Renewal Area Scheme, a 5-year programme of private sector housing improvements with elevated levels of social deprivation, poor housing conditions and high levels of fuel poverty. A bid for Arbed am byth funding for the Sandfields area was successful: 49 properties received a variety of 268 energy efficiency measures that included boiler replacements, radiator systems renewal, loft insulation top ups, solar panel system and carbon monoxide detectors.
- In addition, the Council continued to improve its Council housing stock through enveloping, boiler replacement, heating controls, loft insulation in order to contribute towards tackling fuel poverty and improving the environment. The Council continues to fund private sector housing improvements through the provision of housing repair loans for elderly, disabled and low income households to remove hazards and carry out thermal improvements.

Support individuals to overcome barriers to employment.

- The Council has continued to support individuals to overcome barriers to employment by providing individually tailored support delivered through multiple funding streams including Communities for Work, Communities for Work Plus and Cam Nessa.
- Swansea Working is the overarching employability approach of Swansea Council and our key
 partners. The aim of the approach is to simplify access to support for local people of working age
 who are out of work or 'poor employed', giving them one place to call and support tailored to
 their individual needs. The approach 'hides the wiring' of multiple funding streams and

- approaches, including *Cam Nesa* and *Communities for Work* above. *Swansea Working* makes it easy to get in touch and enables employability support for those who need it, when and where they need it in Swansea.
- Swansea Working has delivered 39 training courses/upskilling opportunities. Programmes within Swansea Working have provided close to 400 vacancies in the hidden job market for participants to access. Sector specific, participant engagement, information events and discovery events have taken place producing over 150 referrals into employability programmes. Over 20 new partnerships have been developed in addition to many existing partnerships to support citizens in numerous aspects of employability support.1325 referrals were received through the Swansea Working referral system from May 2018 to March 2019. This resulted in over 450 job outcomes, over 370 achieving accredited training and over 220 participants from 14 partners accessing sector specific training through Swansea Working until the end of March 2019. The extent of collaborative working is evidenced by the fact 38 partners receive referrals or refer into the system.

Case Study 5: Event to help people seeking new employment

An event aimed at helping people to find new employment took place in Swansea. It showcased the many forms of support available to people of all ages looking for work, whether first-time jobseekers or those looking for a new challenge or a step up. Swansea Working, an employability service run by Swansea Council and its partners, organised the event at the YMCA on The Kingsway on Tuesday January 22. Members of the public could drop in anytime to find out more about how the service works and all the opportunities that are available. There was information about current vacancies, training and benefits. A large number of employment related services and training providers were among the partners attending. Cllr Mary Sherwood, Swansea Council's joint Cabinet Member for Better Communities, said: "Swansea Working can help people find new jobs, better jobs, or training. The service also aims to remove the barriers that keep many people stuck in unemployment or low-paid work. Childcare and transport are the most common problems, and the team is here to help. Among the services available are personalised employment action plans, training, help with CV development, help with interview skills and support with job applications as well as work experience placements, apprenticeships and in-work support. The Swansea Working team has already had many successes in helping people into work and training in a variety of sectors. They are friendly, supportive professionals keen to find solutions to any difficulties people have when job-seeking."

Art, culture and heritage opportunities to boost skills, confidence, self-esteem and aspiration.

- The Council have continued to offer learning programmes with schools and low cost / free extracurricular family focused work in community facilities and at arts and museum venues. Our learning programmes have continued in 2018/2019 with activities for key targeted and core community groups and individuals working with a network of organisations that target those living within areas of deprivation, through the Swansea Creative Learning Partnership and with Fusion funded post of Community Cultural Coordinator. Our targeted programmes and resources for 2018/2019 included:
 - Art Babas Pre-school & Early years children aged 0 to 3 and families.
 - Young Art Force Young NEETS (not in education, employment to training), Home schooled and cared for children aged 11 -16 offering Arts Award accreditation.
 - Wednesday Adult Workshops (55+) Regular art classes for older and isolated people.

- Welcome group Refugee's and Asylum Seekers working in consultation with Swansea City
 of Sanctuary and Swansea Voluntary Service to provide opportunities for practical art
 sessions and volunteering.
- Alternative Art School Adults with additional and special needs in partnership with Swansea Day Service centres.
- RNIB art class Monthly art classes for adults with visual impairments.
- Glynn Vivian at Night In February 2019 we worked with Swansea Pride to celebrate LGBT+ History month with a late night Gallery opening featuring performance, music, talks and workshops to bring our audiences together.
- Pride Workshops Family Fun Days Holiday workshops to make banners, placards and flags for Swansea Pride 2019.
- Pride Parade Glynn Vivian Staff and participants took part in the Pride Parade 2019. The Gallery also had a stall at the event in the National Waterfront Museum – shared with Swansea Museum.
- Gwanwyn Festival Worked with Gwanwyn Festival on an intergenerational/ cross community Festival day to celebrate creativity in older age.
- Sensory Art Backpacks Our Gallery trails and backpacks include sensory toys and resources for visitors with autism to engage with the exhibitions and collections.
- Family Film Club Autism friendly film screenings took place throughout the year every Sunday and holiday.
- Training with Engage Cymru Dementia Awareness training for Arts professionals, Dementia audit for the Gallery.
- Additional film screening Ad hoc screenings for BAME women, LGBTQ+, adults and young people.
- Work has also been undertaken with unemployed young people and adults Animation with the Glynn Vivian Film Making with local film maker in partnership with Adult Learning Wales. Future plans include developing further an employability network and links with internal and external providers to continue to increase numbers entering sustainable employment. In addition, future plans include ensuring that referral routes are clear and easy to understand by end users and practitioners.

Case Study 6: Libraries backing period poverty campaign

Council libraries and other public buildings in Swansea are getting ready to support a new group that is tackling period poverty. Swansea Takes On Period Poverty (STOPP) set up a network of collection points where women and girls who are unable to afford or access menstrual products can get hold of them for free. The collection points also host "Donation Stations" where people will be able to donate products and support the work of STOPP. Volunteers will redistribute the donated products to various venues and groups that need them such as Swansea Women's Aid and the foodbanks in Swansea. Cllr Louise Gibbard, Swansea Council's Champion for Women, said: "There have been a lot of stories in the media recently about period poverty where women and girls cannot access menstrual products due to financial, cultural or other constraints. National figures suggest it affects one in four women and girls at some point in their lives and although we don't have figures for Swansea it would just be silly if we thought it was not an issue here. Plus it's also about dignity, anyone can get caught out. Free period products should be the norm. I am very pleased that our libraries, along with other city venues including the Glynn Vivian Gallery, Dylan Thomas Centre and Swansea Museum, will have free products available in their toilets. Soon many community centres will be joining in too. Our libraries will also be taking public donations and would welcome support as this is something that causes embarrassment and isolation."

Promoting cohesive and inclusive communities in Swansea.

- We have continued to implement the Welsh Government Community Cohesion programme during 2018-19 to: break down barriers to inclusion and integration; support migrants, refugees and asylum seekers and host communities during the integration process, and; tackle discrimination, hostility, tensions and extremism.
- Work has been undertaken to engage Councillors, multi-agency staff, volunteers and individuals
 in countering negative messaging concerning sections of our community. Myth busting
 information has been developed and shared to help counter misconceptions. In addition, we
 have enabled groups to come together, such as the Inter-faith Group. We have supported
 community events, such as Swansea University's the Bigger Picture Festival and the annual Eid in
 the Park event.
- Our Community Cohesion delivery plan has also incorporated a number new of activities to
 identify and mitigate any community tensions related to Brexit. We have established a Brexit
 Steering Group in order to understand the implications of Brexit for the Council and to ensure
 that we mitigate risks and are effectively prepared for developments, including community
 issues. Work has included gathering information about perceptions of community safety, hate
 crime and Brexit from an on-line survey.
- Community cohesion work to support Gypsy Travellers, Refugees and Asylum Seekers, Modern Day Slavery and Hate Crime has continued. We are continuing to participate in the Home Office's Dovetail pilot. The Local Authority Channel Coordinator monitors Counter Terrorism and radicalisation cases and a number of multi-agency interventions are in place. Work has been undertaken to embed the Anti-Slavery Wales Victim Response pathway into the Ethical Care Charter for procurement and we are currently developing a policy statement. Swansea Social Services Strategic Working Group has developed an internal referral pathway for Modern Day Slavery and training on Modern Day Slavery has been delivered to over 100 people, including the development of a 'Train the Trainer' session. Information sessions on Refugees and Asylum Seekers have been held with Housing, Social Services and Communities for Work staff. Future training is imminently planned for Team Around the Family and Local Area Coordinators.

5. How this Well-being Objective is contributing to the achievement of the national well-being goals.

- A Prosperous Wales Maximizing benefit take up and entitlement and providing a single gateway to employment support.
- A Resilient Wales Build more energy efficient Council homes and affordable housing to meet
 housing need, reduce fuel bills, regenerate estates and bring wide environmental, economic and
 employment benefits.
- A Healthier Wales Providing free or low cost art, cultural and heritage events at targeted communities through a wide range of talks, workshops and activities aiming to address health and wellbeing.
- A more Equal Wales Creating employment and training opportunities for the long-term unemployed and economically inactive through community benefit clauses in Council contracts.
- A Wales of Cohesive Communities Implementing the Community Cohesion Delivery Plan to promote cohesive and inclusive communities in Swansea.
- A Wales of vibrant culture and thriving Welsh language Helping Swansea's poorest communities tackle poverty by accessing arts, culture and heritage in order to boost skills, confidence, self-esteem and aspiration.

• A globally responsible Wales - Measures contributing to tackling climate change including energy efficiency measures in housing and building more energy efficient Council housing.

6. Lessons Learnt and areas for development

• The Council has made significant progress meeting its well-being objective but lessons have been learnt and there are areas for further development.

Poverty Strategy

Sustained and focused work is required to ensure a one-Council approach to tackling poverty
and cross- departmental recognition to the approach that tackling poverty is 'everybody's
business. In addition, the links between the Tacking Poverty strategy, economic development
and the opportunities offered by the Swansea Bay City Deal needs to be strengthened.

Ensure that young people are able to access employment, education or training after reaching 16 years of age

 Cuts in Welsh Government post-16 funding and uncertainty around the replacement of European funding continues to undermine the future sustainability of the breadth of 'offer' to learners. In addition, more individually tailored support is required to address the needs a core group of NEETS with complex needs.

Welfare Rights

Research has shown that recent changes in welfare policy will result in increasing number of
households being adversely affected by the cumulative impact of welfare reform and at risk of
financial hardship. The Council must continue to develop its internal data sharing policies and
those with its partners in order to proactively support household at risk at an early stage and to
prevent problems from escalating.

Energy efficient Council homes

Lessons learnt from the first Passivhaus pilot project at Colliers Way have informed the
development of the new Swansea Standard energy efficient homes. The Swansea Standard can
also be combined with additional renewable technology such as solar roofs and battery storage
to further reduce fuel energy costs for residents.

Preventing Homelessness

A new Homeless Strategy and Action Plan 2018-22 was published in November 2018. Key
challenges remain in terms of meeting all priority needs - including gaps in provision - within the
current level of resources. Sustained cross departmental working and work with external
partners is needed in order to support households with debts and rent arrears at an early stage,
in order to prevent evictions and problems from escalating.

Energy Venture

• The Council have outlined an ambitious and innovative approach to energy ventures within the plan for Dragon Island. Strong Political Leadership and buy-in from Welsh Government and the private sector is required to implement the proposals.

Support individuals to overcome their barriers to employment.

Swansea Working provides a single gateway to training and employment. Engagement with
those furthest away from the labour market remains a challenge and further work is needed to
remove barriers to employment such as the provision of sufficient childcare at days and times
which meet the requirements of the training and/or employment and the needs of individual
families.

Providing art, culture and heritage opportunities in order to boost skills, confidence, self-esteem and aspiration

• The Council have developed new ways of working and models of delivery with the private sector and the community in order to improve and sustain leisure opportunities. Challenges remain in terms of sustaining the breadth and quality of offering within the current budget constraints. However, the Council and its partners have delivered a varied, diverse and high quality series of programmes, projects and events over the year and will endeavour to use the opportunities to promote well-being particularly with vulnerable and/or disadvantaged groups.

Transformation and Future Council development

1. Why this is a Well-being Objective

- We want to modernise and transform the council through our Sustainable Swansea: Fit for the Future programme to help tackle rising demand and reducing revenue budgets.
- We want to modernise services by using the internet, reducing administration and back-office services. We want to generate additional income to pay for services and help families earlier so that we can reduce costs later on.
- We want to improve efficiency and further reduce management and business support costs. We
 also want to continue reviewing all of our services to ensure they are delivered in the best way
 and saving money by working with partners such as the police and health, or preventing the
 need for people to access costly statutory services where need can be met elsewhere.
- We want the public to play their part by co-producing and helping to run services, such as the successful scheme where bowlers are maintaining their greens, or by increasing recycling at home.
- We want more people involved in the Council's business and in making decisions on things that affect them and their families and communities.
- We want to invest in our priorities like the city centre, improving classrooms, improving and extending our energy efficient housing stock, and delivering the City Deal with the potential to create 10,000 jobs.

2. The steps we said that we would take to meet this Well-being Objective

- Review and continue with Sustainable Swansea Fit for the Future Council modernisation
 programme in order to transform services, deliver better outcomes for residents and achieve
 financial sustainability.
- Support and train the Council's workforce through the Organisational Development Strategy to
 deliver transformed services so that we have the right people with the right skills, with the
 appropriate development pathway and rewards, and that we work in ways that provide the
 most sustainable outcomes for residents.
- Change the Council's organisational culture to support "working together, working differently" and embed transformation, innovation and organisational learning.
- Embed equality and diversity into service delivery through Equality Representatives appointed in each service.
- Review the Council's approach to procurement to secure local economic and community benefits, in line with sustainable development principles.
- Continue to embed a "digital first" strategy so that citizens access more Council services and information through digital platforms and media in order to save costs, improve access to services and information and increase customer satisfaction.
- Promote digital inclusion and enable people to access online services by providing citizens with lifelong learning opportunities to undertake free computer courses and training.
- Explore opportunities to collaborate with other local authorities and partners and share services, including back office, to save costs and improve services to citizens.
- Undertake targeted and effective engagement to develop more collaborative and partnership working with the third and private sectors to achieve the Council's shared priorities and outcomes.
- Review work with communities, organisations and 'friends' groups to encourage and enable greater community ownership of assets and services and to ensure their long-term sustainability.
- Continue to modernise public engagement in local democracy and Council decision making through accessible meeting times, web broadcasting, electronic voting and e-petitions.

- Continue to strengthen the Welsh language service and language services generally offered by the Council by providing basic language training for front-line staff.
- Make community budgets available so that local people can decide together with their representatives what their local priorities are.
- Provide the opportunity for local citizens to influence how policies are written and services are delivered through the development of a co-production approach and a Swansea commitment.

3. What success will look like

The Council has services that are sustainable and fit for the future. The Council is financially
sustainable and has a workforce that is equipped to deliver transformed services, including in
Welsh. People are involved more in Council decision-making and in deciding local priorities and
in co-producing and helping to run services and manage assets.

4. Progress taking steps to meet this Well-being Objective - what worked

Sustainable Swansea – Fit for the Future

- The Council have continued to implement its transformation and change programme Sustainable Swansea – Fit for the Future Council during 2018/19. Since the Programme's creation four years ago, approximately £70 million has been achieved through Transformation and other cost reduction projects. Good progress has been made delivering the programme. Out of the 17 commissioning reviews which have been undertaken, 15 are being implemented, 1 review is still underway and 1 has been adjusted for new statutory legislation. A series of crosscutting reviews are also currently underway and now in their second year of delivery.
- Some of the key outcomes and impact of the programme have included the development of news models and ways of working, increased efficiency, reduced duplication and increased collaboration. The programme has resulted in a reduction in Business Support functions by removing duplication and streamlining processes across all Directorates (estimated to have saved the Council £3.6m). The programme has also driven the delivery of new digital tools and the rollout of Skype for Business, which has underpinned the agile working programme and enabled staff and Councillors to use instant messaging, internet voice calls, video conferencing and virtual meetings. The Council's 'digital first' approach has been explored in the delivery of the MyClydach pilot, lessons from which are informing the Services in the Community strategy to rationalise community buildings and frontline services by enabling the digital strategy.
- The programme has also enabled the development of commercial opportunities within Civic buildings and generated additional income by increasing fees and charges in line with other Local Authorities and enabled new ways of working with the private sector and people in the community. For example, during 2018-19 a new model of service delivery for Leisure services in partnership Freedom Leisure was agreed. A new commercial cleaning services pilot for vulnerable adults in their own homes was also launched, building on partnership working with the third sector such as the Red Cross and Age Cymru.
- A Re-shaping Board has recently been established to monitor and challenge progress and to
 ensure it is aligned to the Council's Medium Term Financial Plan. The four priority areas for the
 next phase of the programme are: transforming the Council; enabling new ways of working
 through technology; ensuring that the Council and its workforce are fit for the future, and;
 growing Swansea through capital investment.

Case Study 1: Council starts 20-year contract with new leisure partner

The Council appointed Freedom Leisure as the preferred bidder to operate our Leisure Centres for the next 20 years. The decision to create the partnership with Freedom Leisure was the culmination of a three-year commissioning review of council-owned and operated leisure and recreation facilities and services. Over the course of the review the Council considered a number of options. During the process there was on-going consultation with staff, unions, customers and interested organisations. At the same time, the LC contract was due for renewal. Freedom Leisure was selected through a rigorous competitive tender process and has agreed a 20-year partnership with the council and has a proven track record of working for other local authorities, including Powys County Council and Wrexham County Borough Council. Freedom Leisure operate as a not for profit company with charitable status, which invests surplus funds back into the business. Their winning 'bid' included investment of £5m pounds to upgrade facilities and equipment, alongside addressing £1.5m of backlog maintenance which is currently underway and which will be continuously improved over the contract term.

Organisational Development Strategy

- The Council has maintained and improved upon the delivery of strategic Human Resources and Organisational Development services within a new operating model and reduced resources. The Service has led the successful recruitment of senior management appointments. It is implementing a programme for the review and delivery of Human Resources policies. A pay award was delivered for 2019/20 and a new Employee Benefits Programme has been developed and introduced.
- The Council's Organisational Development Strategy is a key component of the Sustainable Swansea Fit for the Future programme to ensure that the Council has a workforce with the right skills for the future Council. The strategy incorporates a 'digital first' approach, which aims to ensure that both the workforce and residents have the skills and confidence to access channels through new technology (whilst also ensuring that traditional channels remain for the most vulnerable) and ensuring that the workforce have the rights values and behaviour required for the future Council.
- The Council are also continuing to eliminate the use of exclusivity in zero hour contracts within the Authority. Currently there are no zero hour contracts in place within Swansea Council; however further work is underway in relation to commissioning services and tendering contracts in order to eliminate zero hour contacts in the supply chain.

Equality Representatives

- In order to ensure greater integration of Equalities in core Council business and service delivery, departments now play a much greater role in ensuring the Council meets its duties under the Equality Act. A network of Equality representatives from departments across the Council has been established in order to support and build capacity to integrate work on Equalities. The purpose of this group is to raise awareness of the needs and views of people with protected characteristics within the Council through their service areas and departments.
- The group acts to identify any equality issues and supports the completion of Equality Impact
 Assessments (EIAs). Some members of the group have received equality and diversity training,
 specific disability awareness training and information on GDPR in relation to equality monitoring.

The group have also met with representatives from an organisation that supports adults with learning disabilities to discuss how to produce Council documents in an Easy Read Format. Swansea Public Service Board, supported by Swansea Council, has procured training for staff and key partners on how to produce Easy Read and Plain English versions of documents and reports in January 2019.

Sustainable procurement to secure local economic and community benefits

- During 2018/19 a large number and range of contracts have been tendered by the Council. During 2018-19 community benefit clauses have been incorporated in work related to the Swansea Bay City Deal, the Targeted Regeneration Investment programme, the Hafod Morfa Copperworks, 21st century schools and many other capital projects. Community benefit clauses have also been incorporated within services commissioned by the Council such as Social care and Housing. Since the inception of the Council's key programme for securing community benefits in relation to training employment (Beyond Bricks and Mortar) over 10 years ago, the Council have let over 190 contracts with community benefits and secured more than 150,000 training weeks.
- During 2018-19, the Council also adopted the Welsh Government initiative and Code of practice:
 Ethical employment in supply chains (working in partnership with Trade Union colleagues)
 aiming to tackle social issues in procurement and supply chains, such as eradicating modern
 slavery. The Council's Transformation and Future Council Policy Development committee also
 explored barriers to local suppliers securing Council contracts and informed subsequent changes
 to the Council's contract procedure rules in order to tackle some of these barriers.

Continue to embed a "Digital First" strategy

- The Council have continued to roll out its Digital First approach. During 2018/19 the Council developed a Digital Inclusion Strategy and was accredited with a Public Service Network certification and Cyber Essentials Plus 'silver' award. Over 100 ICT projects have been under development during 2018/19. Key outcomes and impact have included the digital roll out of Office 365 tools to support agile working and the delivery of a new Customer Relationship Management system. The council have also developed a secure website for free childcare, a digital application to support the Fleet Wheel Service and a digital application for Recycling.
- The Council's core ICT infrastructure has been improved and increased. The implementation of new digital systems in services has improved processes and reduced licence costs, e.g. for checking and validating care home invoices. We are working regionally and pan-Wales in to implement the Schools Investment Grant for Digital and the all-Wales integrated social care and health system.
- The Council's Web Team have helped to promote equality campaigns across the council, including Hate Crime Awareness Week, the Community Cohesion programme and the first Swansea Learning Festival. The Council's Web Team have also developed pages for Swansea's Local Well-being Plan and have continued to work with Communications and Trading Standards to raise awareness to staff and Swansea residents about the dangers of scams. Information and regular updates from the Information Security Officer is provided for staff on how to protect their own data and those of our service users both online and offline.

Promoting digital inclusion

 During 2018/19, the Council have promoted free computer and tablet courses for beginners in Swansea, which were delivered by Lifelong Learning tutors. The courses have provided a basic introduction to using a device and accessing the internet and provides information on how to keep personal and financial data safe. An important part of the course is teaching attendees how to access money saving deals that are only available online; for example switching energy provider, which supports the Council's anti-poverty agenda. During 2018/19, there were 454 course attendees, exceeding the target of 440. At present the risk of digital exclusion in Swansea is considered to be low.

Case Study 2: Free courses helped people make the most of Christmas internet gadgets

People who have received gadgets like android tablets, iPads and PCs for Christmas but need a little help in learning how to make the most of them joined one of the free courses run by Swansea Council. During 2018 hundreds of novices took the plunge and discovered the benefits of the internet for the first time with help from free Get Swansea Online courses. Although the internet is a part of everyday life for most Swansea residents, thousands are still not online and are missing out on everything from cheap holiday deals to staying in touch with friends and family. Each course is completely free of charge and lasts for five sessions. Feedback from sessions so far show that well over 90% of participants intend to use the internet to access and develop hobbies and interests, keep in touch with friends and family, and access council services, with many more keen to use their new found skills to take advantage of online savings. Elaine Connors, who had completed a course, said the course had proved very useful, as when she started she had not touched a tablet but she was now confidently exploring its capabilities. Pamela Mackenzie added: "I would recommend that anyone new to tablets attended one of these courses as soon as possible rather than muddle through and not reap the full benefits available."

Exploring opportunities to collaborate with others to save costs and improve services to citizens.

• The Council have continued to collaborate with other local authorities and partners and have played an active role in regional collaborations for Education (ERW), Health and Social Care (West Glamorgan Health and Social Care Partnership) and Economic Development (Swansea Bay City Deal). In addition, the Council have worked with the Welsh Local Government Association and other local authorities to provide a compendium of existing shared services across Wales and inform discussions about the future of Local Government Reform in Wales. The Council are continuing to explore options for sharing back office services, including legal and financial services.

Collaborative and partnership working with the third and private sectors

• The Council's Compact with the third sector was successfully launched during 2018/19. The Swansea Compact Fund is a single year open funding round to enable the transition from the Swansea Change Fund to a commissioned funding programme, with a small open round open to all Third Sector groups. The funding is not related to the previous Change Fund – although some of the applicants have previously been supported by the fund, all groups have been made aware during the last three years that the Change fund will end and have had sufficient time to plan exit strategies. Work is beginning on forming the Third Sector Liaison Group, which will take forward discussions relating to initial topics for focus, funding and contracts.

Community ownership of assets and services to ensure long-term sustainability.

• Currently there are 29 active Friends Groups in Swansea. During 2018/19, 11 new groups were established. The council has produced an information pack to help the new groups and a memorandum of understanding developed to help with funding applications. In addition, there are currently there are 38 Community Centres with voluntary management committees, 19 self-managed football pitches and 16 bowling greens. Future activity includes the asset transfer of Coedgwylim Park to a partnership model of Community Council/Friends group and two new community centre models, Parc Y Werin & Discovery Centre and Brynmill Park. Although good progress has been made working with communities and enabling greater ownership of assets and services, challenges still persist in terms of staff resources, quality support and guidance for the newly established community groups.

Case Study 3: Volunteers secure £100k for exciting plans at City Park

Dedicated local volunteers who give up their time for free to enhance a park in Swansea have secured almost £100k to provide new facilities and make improvements. The Friends of Primrose Park has successfully applied to WREN for funding for a multi-use game area including an all-weather sports surface, a walking and exercise trail, a double cableway zip slide and landscaping improvements. The new facilities will provide activities for people of all ages from Llansamlet and help the Friends continue to grow the number of visitors to the park. The community group, which was set up by local residents two years ago, has lead the way in establishing a partnership with Swansea Council to benefit the park. Thanks to the volunteers the park already has a new fit for purpose children's play area that has replaced the old dilapidated one, a raised bed sensory garden and family picnic area, plus new displays of flowers and shrubs where previously there were none. The Friends group has conducted a survey, met with residents and held a public meeting to find out what people would like to see next. After securing some match funding from the local ward members from Swansea Council they then applied to WREN, who administer the FCC Community Action Fund to benefit projects through the Landfill Communities Fund. Adil Pirmohamed, from The Friends of Primrose Park, said: "We are delighted our bid for funding has been successful and are very grateful to WREN, our local ward councillors who have been instrumental in this success and Swansea Council who have supported our application. Cllr Mark Thomas, Swansea Council's Cabinet Member for Environment Services, paid tribute to the volunteers. He added: "Friends groups are playing a vital role in developing and improving community facilities across Swansea and those who give up their time at Primrose Park are an inspiration. I would also congratulate the ward members for supporting this project with their ward allowances. This project will have a huge impact on the local community."

Community budgets and local priorities.

• The Council are continuing to ensure that community budgets are available so that local people and their representatives can decide on community priorities. The policy on Councillors' community budgets has recently been revised and is designed to support the local measures that are a priority for individual Councillors and their local community but are not funded by other Council budgets. Funding has been used to: initiate and support community projects to improve health and wellbeing; improve Council owned land and/or public rights of way, and; improve community services, facilities and safety. Further work is underway to streamline the process and improve communication about the scheme.

Public engagement in local democracy and Council decision making

• The Council are continuing to modernise public engagement in local democracy. During 2018/19 almost half of all scrutiny meetings have included public observers and a third of meetings have generated media coverage. The webcasting trial is well under way and minor issues are addressed as they emerge. Unfortunately eVoting is on hold due to difficulties with the listed Council Chamber and cost constraints. ePetitions may be introduced as part of the Welsh Governments forthcoming Democracy Bill and the Council has asked its software provider to be ready for this should it be introduced.

Strengthening Welsh and language services.

• The Welsh Translation Unit and Complaints have been exploring new ways of working and partnership approaches to meeting a challenging volume of work. The Council have published its third Welsh Language Annual Report, outlining the good progress which has been made in continuing to implement the Welsh Language standards. The Council continues to provide and signpost Welsh language training to staff from basic on-line courses to more advanced accredited courses. In addition the Council continues to record Welsh language skills of staff and maintain a directory of staff across all service areas who are fluent in Welsh and are able to support the delivery of services through the medium of Welsh. The Council have also continued to promote the use of the Welsh Language and support learners by establishing designated areas of the Civic Centre and the Guildhall for Welsh speakers to practice their conversation skills and gain confidence in using the language in a business environment.

Co-production.

- The development of a Corporate Co-Production Strategic Framework is underway following a
 workshop form the Council's Transformation and Future Council Policy Development committee.
 The Corporate Co-Production Strategic Framework will be aligned with the Council's
 Consultation and Engagement Strategy, which is currently under revision. Adult Services have
 adopted a co-productive approach to the review and design of new service models including
 Adults with Learning Disabilities and Direct Payments.
- 5. How this Well-being Objective is contributing to the achievement of the national well-being goals.
- A prosperous Wales Supporting and training the Council's workforce to deliver transformed services that provides the most sustainable outcomes for residents.
- A Resilient Wales Continuing with Sustainable Swansea Fit for the Future Council modernisation programme in order to transform services, deliver better outcomes for residents and achieve financial sustainability with reduced carbon footprint
- A Healthier Wales Encourage greater community ownership of parks and work with 'friends of parks' organisations to ensure the long-term sustainability and control of parks and public spaces.
- A more Equal Wales Providing the opportunity for local citizens to influence how policies are written and services are developed through the development of a co-production strategy.
- A Wales of Cohesive Communities Making community budgets available so that local people can decide together with their representatives what their local priorities are.
- A Wales of vibrant culture and thriving Welsh language Continuing to strengthen the Welsh language service and language services generally offered by the Council by providing basic language training for front-line staff.
- A globally responsible Wales Continue to modernise public engagement in democracy and Council decision making through accessible meeting times, web broadcasting, electronic voting and-petitions.

6. Lessons learnt and areas for development

Sustainable Swansea – Fit for the Future Council

Good progress has been made delivering the programme, with the Commissioning Reviews in
particular delivering step change and new ways of working across Council services. However,
challenges still remain in terms of implementing the radical changes in the way the Council does
business, cultural change and realising all of the savings proposals within the context of the
Council's wider Medium Term Financial Plan.

Organisational Development Strategy

• The Council's Organisational Development Strategy has been designed to ensure that the Council has a workforce that is fit for the future. The strategy is an essential part the Council's transformation and change programme. Challenges exist in terms on ensuring that there is sufficient resources and capacity to support formal training and e-learning and a change in culture to ensure that both staff and residents are equipped with the right skills and values for the Future Council.

Continue to embed a "Digital First" strategy

The Council is continuing to roll out its Digital First strategy which has enabled new ways of
working and models of service delivery. However, the Council must continue to ensure that
services are accessible for all and provide training, support and alternative means of accessing
services to vulnerable people who require additional support to access services and/or have
more complex needs.

Exploring opportunities to collaborate with others to save costs and improve services to citizens.

• The Council is continuing to collaborate with others to improve efficiency, reduce costs and improve services. However, the different regional geographical footprints and ongoing developments in relation to local government re-organisation are still a challenge in terms of ensuring that developments are sustainable in the long term.

Community ownership of assets and services to ensure long-term sustainability.

The Council has made good progress in supporting community groups to run some community
assets and services. However, the increase in the number of groups and the level of support
required from the Council, particularly with newly formed groups is challenging for the Council
to sustain in the long term.

Public engagement in local democracy and Council decision making

• The Council have successfully trialled webcasting for some Council meetings. However, the wider role out of webcasting, electronic voting and e-petitions is dependent upon further funding and support from Welsh Government.

Maintaining and enhancing Swansea's Natural Resources and Biodiversity

1. Why this is a Well-being Objective

- Swansea is one of the most ecologically rich and diverse counties in the UK. Its unique variety of
 habitats and species and wonderful range of parks, greenspaces, nature reserves, beaches and
 landscapes needs to be maintained, enhanced and sustainably managed for the benefit of
 everyone now and into the future.
- Our future survival and quality of life is dependent on a healthy resilient natural environment and the multiple benefits it provides to society.
- Our natural environment and biodiversity is under threat and in decline due to unsustainable human activities. Habitats and species are being lost at an alarming and unsustainable rate.
- We urgently need to tackle climate change by reducing our use of carbon and by maintaining and enhancing resilient ecosystems and a strong green infrastructure network to help us mitigate for and adapt to the pressures of climate change.
- We have a legal duty under the Environment (Wales) Act 2016 and under the Well Being of future Generations Act 2015 (Resilient Wales goal) to protect and enhance biodiversity and maintain resilient ecosystems, and to report our progress to Welsh Government.
- The Council has a responsibility to maintain and enhance biodiversity across all its services, reduce its carbon footprint and improve knowledge and understanding of the natural environment, thus benefitting health and well-being
- Evidence shows that contact with nature has significant benefits for people's physical and mental health.
- Our future prosperity and well -being is dependent on a healthy resilient natural environment.
- We need to work with nature to improve the quality of our air, water and soils.
- We want everyone to understand and appreciate the unique value and fragility of Swansea's outstanding natural environment and to play their part in looking after and enhancing it.
- Our ambition is for everyone in Swansea to have access to and to benefit from an ecologically diverse, attractive, well managed and resilient natural environment.
- We want to halt and reverse the loss of biodiversity so that its contribution to Swansea's economic and social well-being is not lost or reduced.
- We aim to create a greener more sustainable, ecologically diverse and resilient county, where its unique natural environment is recognised as one of its most valued and distinctive assets.
- We have a moral responsibility to look after biodiversity for its own intrinsic value.
- The longer-term challenges this well-being objective will help address.
- Halting and reversing the loss of biodiversity through reducing harm and unsustainable use and moving to a situation where we are working with nature to maintain healthy resilient ecosystems that will continue to provide long-term quality of life (or ecosystem services) benefits upon which we all depend.
- Tackling climate change, which is one of the greatest challenges facing us all and we need to
 work with nature to reduce our carbon footprint and to mitigate for and adapt to the likely risks
 and impacts.
- Creating high quality environmentally responsible and sustainable green jobs that make the most of our unique natural resources e.g. through environmental tourism, sustainable rural land management and marine industries and crafts.
- Reducing inequalities in health and well-being by maintaining and enhancing a high quality and
 accessible natural environment across the whole county, and encouraging greater use of public
 access land such as parks, nature reserves, commons and forests.

2. The steps we said that we would take to meet this Well-being Objective

• Develop, adopt and implement a Corporate Biodiversity (Section 6) Action Plan.

- Work with partners to develop and deliver a Green Infrastructure Strategy for Swansea.
- Develop and adopt a Council tree policy.
- Begin to map existing Green Infrastructure assets and ecosystem service provision, and identify areas, which provide the best opportunities for improvement.
- Undertake a preliminary biodiversity audit of Council owned land and where possible manage our corporate assets for the benefit of biodiversity and natural resources.
- Work with partners to develop and implement opportunities to enhance biodiversity and improve ecological connectivity.
- Work towards creating a low carbon economy, which promotes renewable energy and takes actions to reduce our carbon footprint.
- Continue to participate in and support the Low Carbon Swansea Initiative.
- Support initiatives that will increase Swansea's urban tree cover.
- Improve awareness and understanding of our natural environment through provision of information, training and events.
- Provide opportunities for schoolchildren to access and learn about their natural environment.
- Work towards improving access to and maintaining the quality of our parks and greenspaces.
- Continue to deliver a programme of wildflower planting and management.
- Engage with local communities to encourage volunteering and to support them taking action to enhance and maintain their local greenspaces and wildlife sites.
- Take actions that help to control invasive non-native species
- Undertake (selected or targeted) enhancements to greenspace as part of an environmental works programme to meet our commitment to the Welsh Housing Quality Standard.
- Minimise our use of non-recyclable products and materials, and recycle more waste.

3. What success will look like

 Swansea's outstanding natural assets are recognised as underpinning the health, well-being and success of its citizens. Knowledge and understanding of our natural environment and how we can maintain and enhance it is improved and applied. This helps citizens benefit from ecosystem services and the opportunities of a low carbon economy. Trees and other habitat are valued and supported. Biodiversity is maintained and enhanced, our carbon footprint is reduced and resources are used less and recycled more.

4. Progress taking steps to meet this Well-being Objective - what worked

As a new priority adopted mid-year in October 2018, success is measured not only via performance outputs delivered in 2018/19 but by the work undertaken and distance travelled to enable the Council to report on future success. The Corporate Plan states that formal reporting is to commence in 2019/20.

A Corporate Biodiversity Action Plan.

- The development of governance and frameworks to support the preparation of a three-year Corporate Biodiversity Action Plan to be adopted in December 2019 has begun. This plan will seek to halt the loss of biodiversity, promote healthy resilient ecosystems and strengthen green infrastructure to facilitate adaptation and mitigation for the impacts of climate change. It will ensure that our natural environment together with the benefits and services it provides are protected for the benefit of existing and future generations.
- A corporate Biodiversity Working Group has been established to coordinate, implement, monitor and review the three year Action Plan. This builds on the substantial work already

undertaken across the organisation to care for our environment and will enable all Council Services to be increasingly ambitious in the way they engage with our natural resources in future.

Green Infrastructure Strategy

- Green infrastructure includes all the green space, soil, vegetation and water that make our cities liveable. We have been developing a Green Infrastructure Strategy for Swansea Central city centre project which will create, connect and improve areas of green space making the city more biodiverse and resilient to the impacts of climate change and enhancing nature. Improving the multi-functionality and connectivity of urban green paces helps improve the health and well-being of both people and wildlife. Greening the City Centre will also improve prosperity by encouraging visitors to stay longer and enjoy the city centre's offer.
- A Green Space Factor Toolkit is being developed which will help developers maximise the quality
 of their green impact; for example, by designing in green walls and green roofs. The tool is
 designed to measure permeability so can be used to help schemes meet new statutory
 Sustainable Drainage Systems (SuDS) standards.
- The vision and strategy is informed by the voices of City Centre residents and users, including those of the next generation. Several stakeholder involvement events and public consultation activities have taken place with our partners in the public, private and third sector. Over 600 face to face conversations were held with members of the public in the Swansea Central Area to develop the strategy's vision.
- Work has begun on a county wide green infrastructure strategy, which will be prepared in parallel with Green infrastructure Supplementary Planning Guidance (SPG) to maximise the maintenance and enhancement of Green Infrastructure through the planning process.
- Practical outcomes have also been delivered and several green infrastructure demonstration
 projects have taken place. These include urban tree planting schemes undertaken in partnership
 with Trees for Cities. Multi-functional Green Infrastructure enhancements include access
 improvements, tree planting and wildflowers displays undertaken at Brynmelyn Park, Mayhill
 Washing Ponds and land at Ysgubor Fach and Llangyfelach. Swansea Environmental Forum's
 Swansea Community Green Spaces project has continued to support communities to improve
 and manage local green spaces.

Council Tree Policy

- A Council Tree Policy is in the process of being drafted, which will set out how the Council will
 manage and maintain its own trees, protected trees and trees in private ownership. The aim of
 this tree policy is to: maintain and expand tree cover; raise awareness of the value of trees;
 ensure risks from trees are adequately managed; conserve trees of value and ensure that the
 Council meets its biodiversity duties in respect of trees. The Council has 900 woodlands and
 woodland groups that contain an estimated 250,000 trees and 38,000 individual trees mapped
 and surveyed in Parks, Schools, Cemeteries, Housing Land & Highways.
- Importantly, in addition to the compliance expected of Council services, the policy also raises
 awareness of the rights and responsibilities of the public and encouraging "ownership" of the
 planting and management of trees. The tree policy aligns with the Local Development Plan's
 policy to protect trees and encourage planting. It explicitly includes the planting of trees in the

creation of linkages between existing habitats and in the creation of 'Place' especially where new neighbourhoods are developed.

• In addition to providing a register of tree loss/gain on Council owned land, future work involves the mapping of suitable areas for tree planting on council land and the setting of targets for planting.

Urban Tree Cover Initiatives

- Approximately 18.8% of the County is covered by tree canopy compared to a national average of 16.8%. Tree canopy cover in the urban areas of Swansea is19.8% (based on Natural Resources Wales figures). The Council has worked to improve enforcement procedures against wildlife crime and for illegal felling/felling of trees subject to a Tree Protection Order. It has also lobbied for greater penalties for illegal felling of trees.
- A substantial number of trees are likely to be felled over the next few years due to Ash Dieback –
 a disease that destroys ash trees and for which there is no cure. This means the planting of new
 trees becomes increasingly important. The Council works closely with partners such as Glastir
 and Coeden Fach, a local, not for profit nursery, where volunteers help nurture indigenous trees.
 It has also supported the planting of trees through partnerships working with Swansea Tree
 Forums, Coed Cymru the Woodland Trust, Trees for Cities and others.
- A green artery is being created in the City Centre with several green, tree lined spaces integrated within development plans for the city. The redevelopment of the Kingsway has seen the planting of the first of 170 new trees. They include alder, birch, cherry, lime, maples, flowering pears, snowy mespilus, katsura and Persian ironwood. The Kingsway programme is seeing around 50 existing trees retained aided by the removal of some paving around trees in Orchard Street and around 50 removed. Some of the timber from the felled trees is being donated to artists and social enterprises.
- All city centre planting will incorporate root protection to stop roots disrupting the pathways
 and roads that might otherwise result in trip hazards. Trees have been planted in specially
 designed tree pits with root containment systems so they mature without damaging
 underground infrastructure or pavements.
- Previous city centre tree planting projects such as the Boulevard and Westway have seen the Council introduce significantly more street trees and greenery than were previously present.
 This has created an attractive streetscene and is encouraging greater biodiversity.

Case Study 1: Case Study 2: Collaborative Biodiversity Project

Swansea Council and environmental group Swansea Trees are working together on a plan to boost the city's biodiversity in response to the building of the city's digital arena. The plan will help mitigate for removal of trees which stand on the existing LC car park where the arena and associated facilities such as a coastal parkland will soon be constructed. The structure of the new sustainable environmental programme has been created by Council officers with input from group members and UK charity The Woodland Trust with which the group is collaborating. Other interested parties will also be invited to influence the development and rollout of the programme. Swansea Trees recently accepted the Woodland Trust's 2018 Street Trees Community Action Award. This recognised how the group had protected and celebrated the trees on their city streets, educated the public about trees and increased their appreciation, as well as engaging with the Council to establish a positive working relationship. The Arena project includes creating new parkland, new green areas, planting hundreds

more trees and a huge re-greening of our city centre. This approach will increase and improve tree canopy levels in Swansea. It will also encourage more people to get involved in making Swansea the greenest city in Wales.

Mapping Ecosystem Services and Green Infrastructure Opportunities

- The Council has embarked on a collaborative project with Natural Resources Wales, Neath Port
 Talbot and Bridgend Councils and Public Health Wales to map existing green infrastructure
 resources and identify priority areas for improvement. Initial ecosystem mapping work has been
 funded by a Welsh Government Grant. This has enabled work to commence on a high level map
 of the County's existing ecosystem services and the identification of potential opportunities,
 deficiencies and constraints.
- A process of developing ecosystem services provision and biodiversity maps at a ward level to identify opportunities for enhancement has begun. The production of further 'Wild About Your Ward' maps will be undertaken with funding from Welsh Government's EnRAW scheme.
- Opportunities to benefit from the natural environment have included a formal application to the International Dark Sky Association (IDA) for Gower Area of Outstanding Natural Beauty to become a 'Dark Sky Community'. Grant funding has been secured through Natural Resources Wales and the Gower Society. The Council is also partnering on a research project with Swansea University relating to understanding the importance of greenspace for mental health.
- Swansea Council has been part of Welsh Government Working Group that led to the
 introduction of new Sustainable Drainage Systems (SuDS) in January 2019. Resilience planning
 particularly in relation to adverse weather and flooding is looking to support innovative green
 solutions working with Welsh Water, developers and the Council's Ecologist.

Biodiversity Audit of Our Corporate Assets and Effective Management

- A scheme of work is being planned to review all council assets in terms of biodiversity. Actions
 include a review of all Council owned Sites of Importance for Nature Conservation (SINCs), a
 survey of land identified for disposal, a review of grazing plans and an biodiversity and
 ecosystem services audit of all Council owned estates land.
- We continue to monitor and survey the Council's biodiversity resource to improve our evidence base and understanding of the benefits. Farm and business tenancy agreements are being updated to ensure the biodiversity value of land is recognised and safeguarded. Some Service areas have started to consider biodiversity opportunities each year as an integral part of delivery of capital investment priorities.

Enhancing Biodiversity and Improving Ecological Connectivity.

• The Local Biodiversity Action Plan is under review by the Local Nature Partnership and will become the Local Nature Recovery Action Plan. We are also working with Education to support schools to enhance their grounds for biodiversity. Services across the Council, such as housing and highways, are beginning to work collaboratively to identify pilot initiatives which connect nature. We involve and support the local community to participate in identifying and delivering initiatives that maintain and enhance the natural environment. The resilience of our natural environment is increased by restoring degraded habitats and through habitat creation and linkages. We are working in a joined-up way with partners, including councillors and businesses,

to develop a strategy to ensure ecological connectivity and to improve biodiversity. Practical examples include the creation of verge habitats and wildlife corridors by reducing and carefully timing verge cutting and by substantially increasing uncut areas.

Case Study 2: The Gower Hedgerow Hub

The Council has received a £40,000 grant from Natural Resources Wales which will be used to develop a 'Gower Hedgerow Hub'. The hub will include the Council and National Trust, along with the West Gower Ploughing and Hedge laying Society, landowners and farmers, looking at how to maintain hedgerows and keep them healthy. Organisations including the YMCA are also being included to help identify young people who could train as volunteers and pick up essential hedgerow management skills. Hedgerows serve a number of vital roles in rural areas - as well as providing natural boundaries between farms and other land, they also provide an essential network for animals and insects to travel and feed. Hedgerows are a very important feature of Gower and are absolutely crucial for supporting insect-life, birdlife and other wildlife that makes use of hedgerows as a means of getting about and finding food.

A Low Carbon Economy

- Investment has continued in the low carbon economy. We recognise the importance of procurement so have worked as members of a WLGA procurement group to help review Welsh Government's future strategy and policy for the public sector third party spend. In this forum, Swansea promotes policy development supporting low carbon products. All new procurement activity is analysed for environmental impact and environmental improvements are now sought in our specifications, ranging from the recycling of packaging to verifying environmental standards are not breached. Our emphasis on local procurement practices also assist in reducing carbon emissions.
- In January 2019, the City & County of Swansea Pension Fund became one of the first Pension Fund's in the UK to adopt an Environmental, Social & Governance policy. This commits the pension fund to reduce its already low exposure to carbon based fossil fuel investments by up to 50% over the next 4 years. In doing so, it accepts that investing in new green energy, infrastructure and socially responsible investments offers the best sustainable financial return for members of the pension fund over the long term.
- Alongside its carbon reduction programme in its listed equity portfolio, the fund also actively
 seeks to invest in energy-efficient infrastructure projects (renewables, solar, alternative fuels)
 and clean tech in other parts of its portfolio, always seeking to optimise its return, whilst having
 a positive environmental impact.
- Much of the progress made by Swansea in 2018/19 is recognised in the June Notice of Motion declaring a climate emergency. This celebrates many of the Council's achievements this year. Work has begun building new Council housing at Parc y Helig to a super-energy-efficient "Swansea Standard" that will enable all components to be procured locally and reducing emissions using solar battery storage and air source heat pumps. Retrofitting measures were trialled on existing housing stock at Craig Cefn Parc. Hundreds of Council house residents will benefit from measures to improve energy efficient and lower carbon emissions.
- The Council took delivery of 40 electric Peugeot vans in May 2018, which are being used for a range of services carried out in the city. The new fleet is in addition to ten electric pool-cars

which the Council purchased previously. Green Fleet management focuses on environmentally friendly vehicle specification, selection, use and fuel choices. A 'Green Fleet Policy' has been adopted by the Council that formalises this approach and sets targets for future improvements.

- Consultation and research has been undertaken to explore the development of a not-for-profit energy company owned by Swansea Council. This has been linked with further support for the private sector development of a tidal lagoon or alternative.
- We have continued to deliver on our carbon reduction policy having achieved a 42% reduction in
 emissions since our baseline year. The Swansea Local Development Plan adopted in February
 2019 includes a climate change policy (ER1) which seeks to ensure development proposals
 mitigate against the effects of climate change. This includes reducing carbon emissions by means
 of controlling the energy demand associated with development through maximising energy
 efficiency and incorporating sustainable sources of energy without reliance on fossil fuel.

Case Study 3: Energy Island vision for new tidal lagoon in Swansea Bay

New plans for a tidal lagoon as part of a major renewable energy development in Swansea Bay are financially viable, according to an independent report. The lagoon would form part of a new Dragon Energy island off the Swansea coast which could create thousands of jobs. The new proposals include a floating modular homes development, underwater data centre, solar farm and the production of pure hydrogen and pure oxygen on site for storage or sale. Giant underwater turbines would also feature as part of the proposed Dragon Energy Island, helping to power thousands of homes across Swansea and beyond. Another new element is the potential for a public procurement arrangement which could see councils and other public sector organisations buying electricity directly from the energy island. And the report says there is potential to make significant savings of up to 30% on the capital costs of the project. The report by Holistic Capital, a global sourcing company, was commissioned by a Swansea Bay City Region task force set up to explore options to deliver the tidal lagoon following the UK Government's decision not to proceed with previous proposals in June 2018.

Cllr Rob Stewart, Swansea Council Leader and chairman of the City Region's task force, said there was huge support to deliver the project. He said: "Despite the UK Government not backing the previous proposals, we never gave up hope on the opportunity to deliver a major renewables project in Swansea Bay. An enormous amount of hard work has taken place behind the scenes to develop a new proposal that will generate clean, green power for many generations to come. The new proposal is a larger and more ambitious renewable energy development that's built upon the natural tidal benefits of Swansea Bay and complimentary technology to generate zero-carbon power. The tidal lagoon is at the heart of the new proposal and gives us the opportunity to create a new floating community of homes and businesses within the sea wall. This has already been successful in countries like Holland, Germany and Denmark, providing a sustainable solution to issues including population density and climate change. This project will place Swansea Bay at the forefront of worldwide marine energy innovation, create thousands of jobs, boost local supply chain businesses, and help develop a globally significant export industry in Swansea Bay. Importantly, the independent report has found this new proposal to be credible and financially viable with the potential to make savings of up to 30 percent on previous estimates. There's considerable interest from major companies in turning this opportunity into a commercial reality, so we're now keen to move forward."

The Dragon Energy Island would be based on the footprint of the former lagoon proposal and would generate a combination of marine, solar and hydrogen energy.

Next steps could include further project research and financial analysis before the search for a private sector partner potentially gets under way later this summer. Construction could start in 2021, with the Dragon Energy Island potentially operational by the end of 2026.

Low Carbon Swansea

Low Carbon Swansea Bay is a network of private public and third sector organisations that aim
to reduce Swansea's carbon footprint by championing a coordinated approach to reducing
carbon emissions across sectors in Swansea and South West Wales. The Council has been an
active participant in the initiative during 2018/19 and has benefited from working collectively to
access resources and share good practice. Swansea Bay Ultra Low Emissions Vehicle Task Group
has been a source of valuable support and a way for the Council to share its experience of green
fleet management.

Information, Training and Events.

• Awareness and understanding of our natural environment has been improved by activities undertaken throughout the year. An annual environmental events programme is published, which provides details of hundreds of free or low cost events in Swansea. Events held over the past year by the Council include the second annual Clean Air Roadshow supported by Swansea BID and The Big Heart of Swansea. The Council participated in WWF Earth Hour and supported Fairtrade Fortnight and the Swansea Green Fayre. Guided tours of our specialist parks and volunteer days have been popular. A number of biodiversity training sessions have been delivered to staff and elected members.

Opportunities for Schoolchildren

- The 'Our Nature, Our Future' project has enabled children in a number of primary schools to benefit from ground improvements and to attend natural environment sessions. Schools have benefited from training for their teaching staff so that biodiversity can be embedded within the curriculum. The project also aims to encourage schools to make more use of their local wildlife sites for environmental study. Regular field study visits have continued to be supported at Bishops Wood. The RSPB 'Giving Nature a Home' project has been embraced by schools as have opportunities to engage with nature via Outdoor Pursuits at the Council's Activity Centres in Port Eynon and Rhossili.
- The international Eco Schools programme continues to be popular with most schools in Swansea participating via an eco-coordinator. Many schools have an Eco Committee and Eco-Schools provide opportunities to improve pupils' skills, raise environmental awareness and help improve the school environment among other benefits. We encourage our Foundation Phase pupils to learn outdoors, ensuring a respect for nature, biodiversity and eco-systems. The Council also supports a Swansea NPT Forest School programme.

Improving Access to and Quality of Parks and Greenspace

• The newly adopted Local development Plan's policies seek to increase provision of, and accessibility to, open space over the period to 2025. The Council is developing a project to map deficiencies in access to green space and identify opportunities for improvements. This prevents the loss of accessible greenspace and formal play space in the interests of promoting health and well-being. Green space provision must now be an integral element of new schemes, particularly within the City Centre. All greenspace within the County has been mapped, including access

- points. Measures will be undertaken to ensure at least 75% of the local population live within 300m (5 minutes' walk) of their nearest area of natural greenspace.
- The parks maintenance programme works with Friends of Parks groups, councillors and support groups to ensure the Council's 52 parks are welcoming and accessible to all. Commercial services have worked with parks to generate new income and thus safeguard green assets. Opportunities for public and private sponsorship such as 'adopt a bench' and donated or memorial tree schemes have been explored.
- The Council manage and maintain over 400km of Public Rights of Way network. This year a Welsh Government grant funded coastal path upgrade between Langland and Caswell was completed. The 'ParkLives' Scheme offering free activity sessions in local parks and open spaces took place in 2018/19.

Wildflower planting and management.

• The sixth year of wildflower planting resulted in a display of colour at over 180 locations. Seeds including medieval carpet, candy, pixie, honey bee, pastel and express summer are among the wild flower seed mixtures planted on roundabouts, roadside verges, parks and at prominent landmarks. Locations benefitting from wild flowers in 2018 included Mumbles Road, Fabian Way, Ravenhill Park, Carmarthen Road, Dyfatty Interchange, Brynmill Park, Parc Llewellyn and outside the Guildhall. This totalled over 41,000 square metres of wild flowers - equivalent to about seven football pitches. Seeds were sown again in 2019. The Council also works in partnership with the Friends of the Botanical Gardens, who are selling the seeds during their plant sale events.

Engaging and Supporting Local Community Action

- Opportunities have been provided throughout the year to gain skills and confidence through volunteering and training while also improving local green space and wildlife sites. Efforts to increase the volunteer base has continued, enabling more people to get involved. A temporary grant funded volunteer co-ordinator post has been created to help ensure programmes for volunteers with partners are joined up and a volunteer database is developed in 2019/20. Funding has also been accessed to launch a Gower Hedgerow Hub. This initiative is training volunteers in skills that will help sustain the vitality of Gower's hedgerows for years to come.
- A part of the funding awarded to support the 'Our Nature, Our Future' project will be used to support a schools and community-based 'Our Nature - Our Future' group. This will aim to support people to make the most of accessing their local wildlife and environment. This project is a partnership between the Gower Society, National Trust, NRW and the Council.
- Since April 2018 a further 7 'Friends of' groups have been established and are in the process of establishing governance arrangements. There are 29 active Friends groups currently being supported. Many of the groups have been successful with grants as they are able to apply for funding that the Council is unable to access. As a result, in excess of £300k of funding has been achieved to support the parks/green spaces. A memorandum of understanding has been produced in partnership with the groups, which will assist with future funding applications. Penllergare Valley Woods Trust have been supported to prepare an Ecological Management Plan for the Estate.

Controlling Invasive Non-Native Species (INNS)

- Activity has included the control of knotweed, Himalayan balsam, wild parsnip and hogweed.
 The mapping of areas affected by INNS is being undertaken for the whole county. The parks
 service provide a treatment service for prioritised areas during the summer months.
 Collaborative working has taken place with all land holding managing departments.
- Guidance has been delivered to the public and advice is provided to landowners in various
 formats to raise awareness of the problem to help control the spread of INNS. An advice leaflet
 on Japanese knotweed has been produced and webpages set up. Commercial Services have
 supported the marketing, promotion and sale of a service that tackles invasive species, i.e. the
 Japanese knotweed control service.

Welsh Housing Quality Standard Green Space Improvements

- Green space improvements in 2018/19 will help the council meet the Welsh Government's
 Welsh Housing Quality Standard (WHQS) that requires all social landlords to improve the
 external environment of their housing stock to an acceptable level by December 2020. In Penlan,
 144 semi-mature trees standing 10 to 12 feet tall have been planted alongside residential
 streets.
- This work has been complemented by a project with Trees for Cities which planted over 4000 trees (whips) abutting Mynydd Newydd Playing Fields. The introduction of this and other greenery is part of a plan to improve the quality of the residential environment. In addition, a programme of Invasive Non-Native Species clearance is being rolled out in support of the WHQS programme.

Reducing Waste and Increasing Recycling

- The Council is committed to reducing waste and reusing materials wherever possible and encourages residents to do the same. Our Catering and Cleaning services have minimised use of non-recyclable products and Education prevents the unnecessary disposal of old school fixtures and fitting by enabling them to be reused or repurposed, while residents are encouraged to donate items that can be reused to our Tip Treasures re-use shop, generating money that can be invested in the promotion of recycling.
- The prohibition of recyclables at the kerbside through the Keep it Out campaign started on 25
 Feb 2019. This aimed to increase recycling options, but not reduce the 3 black bag limit, leading
 to residential residual waste tonnages being reduced by 12%.
- More homes in the city have been converted to the reusable pink bag service from the old style single use bags. The reusable pink bags were introduced to help improve the quality of plastic sent for recycling and encourage residents to only put loose rigid plastic items in the bag such as bottles, pots, tubs and trays. Households are getting the message that flimsy plastic such as film, crisp packets and bags or hard plastic, such as toys and laundry baskets, are not accepted in the Council's kerbside plastic recycling service. The work undertaken to ensure the quality of plastic improves has also led to the Council receiving an income from recycling processors for each tonne collected, rather than having to pay for it to be recycled.
- Promotional Campaigns to ensure Swansea residents were aware of the changes took place via
 Facebook, the Council's website, press releases and through local and national radio coverage. A

new mascot – Busta, the space monkey - has been used to communicate with school children helping them to change behaviours at home and start a lifetime of recycling habits.

Case Study 4: The 'Keep it out' Recycling Campaign

Swansea Council launched its 'keep it out' campaign in February 2019, targeting households who are either limited recyclers or don't recycle at all. The 'Keep it out' initiative involves Council waste officers checking black bags that are left on the street for collections. If food, bottles, cans and other recyclable materials are detected, the households will be given advice from the Council's Recycling Promotion Team who will visit the property. If repeated attempts to get households on board with recycling fail, fixed penalty notices can be issued under existing legislation. The early success with households has led to an extra 40 tonnes of recyclable waste being collected during a fortnight compared to previous collections. During the first month of the scheme, 20,000 households were monitored and around 15% were found to either not be recycling or recycling very little. An initial letter was issued to non-recyclers explaining how they can get on board. Hundreds of households have now been officially thanked for their participation after follow-up visits found seven out of ten homes offered support started or improved recycling on the next visit.

5. How this Well-being Objective is contributing to the achievement of the national well-being goals.

- A Prosperous Wales The unique natural environment in Swansea and its Area of Outstanding Natural Beauty supports thousands of jobs in the tourism sector worth £417 million per annum to the local economy.
- A Resilient Wales The resilience of our natural environment is improved by restoring degraded habitats and through habitat creation and improving connectivity.
- A Healthier Wales Trees play an important role in relation to filtering air of harmful particulates reducing respiratory conditions, while natural spaces have a documented beneficial impact on mental health
- A More Equal Wales Involvement in environmental training and volunteering builds skills that are accessible to all.
- A Wales of Cohesive Communities The social benefits that accompany improving the percentage of tree cover and natural open space within Swansea create welcoming communities where people are proud to belong and experience an improved quality of life.
- A Wales of Vibrant Culture and Welsh Language Accessible, managed green and beach space
 offers sport and recreational opportunities while Swansea's physical geography and maritime
 location have inspired a rich local cultural identity.
- A Globally Responsible Wales Reduces our impact on the planet, moving towards a 'one planet' Wales that does not use more than its fair share of resources.

6. Lessons learnt and areas for development

A Corporate Biodiversity Action Plan.

• A Natural Environment Scrutiny Inquiry Panel completed a detailed inquiry which was submitted to Cabinet on 21 March 2019. This asked 'What should Swansea Council do to maintain and enhance its natural environment and biodiversity and in doing so, promote the resilience of ecosystem services?' Its key recommendation was that this topic was adopted as a corporate priority building on the Public Services Board's 'Working with Nature' Local Well-being Objective. This recommendation was pre-empted and adopted in October 2018. The learning from this

- detailed inquiry impacts many of the areas addressed by the Well-being Objective and directly addresses ways to corporately implement the five ways of working.
- In relation to the development of a Biodiversity Action Plan, the Inquiry recommended that the Local Well-being Plan link in with other relevant cross organisational and external policies. It suggested that a Biodiversity Working Group be set up to drive, monitor and report on the Plan's implementation this is in progress.
- It was recognised that austerity has impacted the delivery of services and the implementation of
 many recommendations, such as the employment of a Section 6 officer to support
 implementation, an ecologist and the provision of training were constrained by a lack of
 resource. In response, an action to 'identify additional planning/ecology/biodiversity resources'
 has resulted in ongoing consideration of innovative internal and external sources of funding and
 resource.

Green Infrastructure Strategy

Joint working with Natural Resources Wales and other partners was successful in preparing a
City Centre Green Infrastructure Strategy, which will be built upon in developing a county wide
strategy.

Council Tree Policy.

London Plane trees planted 30 years ago have had to be removed from the city centre due to
the impact on underground infrastructure and pavements causing trip hazards. The lessons of
the past have been learnt and tree pits are now used to ensure, in another 30 years, trees are
well positioned to reach maturity.

Urban Tree Cover Initiatives

- Part of Swansea's investment in a greener city centre meant that some apparently healthy trees
 were marked for felling. The negative public reaction to what was mistakenly perceived as
 unnecessary tree felling was immediate. This is testimony to the value that Swansea residents
 attach to trees and is an endorsement of the Council's policy of increasing urban tree cover.
- The Council now works with groups to ensure the intentions and reasons for tree felling are
 understood, avoiding misunderstanding and also raising awareness and support for a new city
 centre green artery. This lesson will be an important consideration moving forward as the
 impact of Ash Dieback will result in mass tree removal for health and safety reasons; so it will be
 critical to communicate with residents the dangers and reasons for felling.

Mapping Ecosystem Services and Green Infrastructure Opportunities

Improved monitoring evidence and wider public and corporate understanding of the benefits of
ecosystem service provision will help to embed sustainable development at the heart of Council
policies and ensure Swansea's unique natural environment is valued and protected. Ecosystem
resilience will only be improved when its benefits are more fully understood and valued across
the Council.

Biodiversity Audit of Our Corporate Assets and Effective Management

• Disposal/loss of natural assets/resources should only be undertaken with full consideration and appreciation of the ecosystem service benefits these natural resources provide for free and the

true long-term cost of their loss, i.e. the capital value gained from asset disposal should always be balanced against its environmental value to identify the net or true value.

Enhancing Biodiversity and Improving Ecological Connectivity.

A substantial increase in uncut grass/verge areas to promote natural habitats and wildlife
corridors has taken place. Potential negativity from the public about verges and grass that is no
longer cut could be addressed through clearer communications.

A Low Carbon Economy / Swansea

• The process of producing concrete is a serious source of greenhouse gas emissions. The Council has aimed to reuse materials and support the development of the local green economy by exploring alternatives to traditional disposal techniques. The Kingsway's old concrete surfaces have been re-used locally on pedestrian footpaths by an innovative business as hard core. This aimed to help make the scheme as environmentally-friendly as possible.

Information, Training and Events.

All participants in training and events are asked to complete satisfaction forms. However there is
a need for greater evaluation of this feedback to further enhance participant's experience,
particularly if charging for these events is introduced. Staff delivering these events/activities are
on rolling temporary contracts that are fully dependent on external grant funding.

Opportunities for Schoolchildren

The environmental activities of schools will need to be better understood in future in order to
report effectively in future Section 6 Reports. It has been recommended by the Scrutiny Inquiry
that in future school governing bodies should appoint environmental link governors (primarily
ward councillors) who can become a two way conduit of opportunities and information about
activities and this will need to be followed up with the Local Education Authority.

Improving Access to and Quality of Parks and Greenspace

• The positive and valued use of outdoor spaces not only benefits the well-being of the individual, but also protects the area by, for example, reducing antisocial behaviour. The use of open spaces for sport and physical activity provides additional mental health benefits and is often a cost effective and accessible option.

Wildflower Planting and Management.

Over the years our Parks & Cleansing Service has noted the conditions, locations and types of
wildflowers that have not thrived. This experience and better understanding of which
wildflowers work best and where is being used to guide future planting. Sites are varied to give
some places a rest and enrich others. In addition, we are exploring opportunities for more
perennial and native wildflower planting to create more sustainable wildflower habitats.

Engaging and Supporting Local Community Action

 It has been observed that volunteer groups thrive when self-managed and self-led. As a result, the Friends Forum which brings together the diversity of 'Friends of' groups in Swansea will in future be led by members of the Friends groups rather than officers. • There had been confusion amongst community groups over basic information relating to the practicality of litter picks and community grass cutting. In order to decrease staff time spent answering queries and taking a preventative approach, guidance has been produced, with two complementary versions; one aimed at community groups and one for ward councillors who often act as an information source for community groups. This will clarify practicalities ensure councillors are well informed but also ensure activities are coordinated and as safe as possible avoiding potential accidents.

Welsh Housing Quality Standard Green Space Improvements

A mapping exercise has been carried out to identify areas of housing land for improvement as
part of the WHQS programme and each proposed scheme is being drawn up by the Council's
Landscape Team with long term sustainable solutions in mind. Such a planned approach to wider
environmental improvements should prevent the need for more resource intensive responsive
action, for example, by designing out opportunities for anti-social behaviour. An Estate
Management group has been established and meets regularly to discuss all environmental
matters.

Reducing Waste and Increasing Recycling

 There is a risk that policy changes on the collection/recycling of wood could impact on the overall recycling rate.

Part 2: How we have worked when taking steps to meet this Well-being Objective

• This part of the Review will set out how the Council has worked when meeting the steps to deliver its Well-being Objectives in line with the sustainability principles (5 ways of working) set out within the Act.

Addressing long-term challenges

- Safeguarding People from Harm An ageing population represents a significant increase in the demand for health and social care services. This will see an increase in diseases and conditions associated with an ageing population, such as dementia. We will address these long-term challenges by changing the ways we are working with citizens, to move away from paternalistic care towards shared responsibility and co-production.
- Improving Education & Skills Following the launch of the Swansea Skills Partnership in the summer term of 2018, a creative Apprenticeship programme for digital marketing and technical work has been developed with Gower College. This is to ensure young people will be equipped with skills that will be fit for the future and that children and young people develop the right skills and qualifications for the long-term and underpin the new future economy and Swansea Bay City Deal.
- Transforming our Economy & Infrastructure The Council is addressing long-term challenges in the redevelopment of the City Centre so that it is healthier, more resilient and fit for the future. This includes: incorporating requirements for energy and waste efficiency; smart building performance; renewables; enhancing biodiversity and green infrastructure, and; using sustainable sourced natural and or/ recycled material.
- Tackling Poverty Swansea still has large numbers of people not in work. The detrimental impact
 of deprivation begins at a very young age and builds up through a person's lifetime. The Council is

helping to break this cycle, overcome barriers to employment and get people into work through co-ordinated person-centred employment schemes, such as Swansea Working.

- Transformation & Future Council Demand and expectations on public services continues to increase but with less money to deliver them. One of the aims of our transformation programme Sustainable Swansea Fit for the Future is to ensure that Council services are sustainable in the future and in the long term. The programme aims to ensure that services are sustainable in the future by modernising services, making the best use of digital technologies, commercialisation and income generation and shaping a future Council that encourages community action and active participation in decision making and service delivery.
- Natural Resources and Biodiversity Our awareness of long term environmental trends
 influences how take decisions across all Council services. The Council has embedded our response
 to serious threats such as climate change, declining biodiversity, poor air quality and pollution
 into the actions undertaken by services. Green Infrastructure is seen as a catalyst for improving
 well-being of future generations and has considerable ecological benefits, including for wildlife
 connectivity, stopping habitat loss, as carbon sinks, which all contributes to the sustainability of
 the wider economy as well as improving well-being.

Preventing problems from occurring or getting worse

- Safeguarding People from Harm Developing preventative services will help avoid the need for
 people to access statutory services and will help reduce demand. The development and
 implementation of a Prevention Strategy and associated preventative services, such as local area
 co-ordination, will promote people's independence and improve their well-being. Improving
 understanding and awareness of safeguarding and having effective safeguarding arrangements in
 place will prevent people from being exposed to significant harm and exploitation.
- Improving Education & Skills Work is planned to improve performance at foundation phase by:
 supporting newly qualified teachers, supporting schools with assessment, ensuring that there is
 regular contact between Foundation phase co-ordinators, improving readiness for schools and by
 identifying and sharing best practice between schools. In addition, it is anticipated that
 Performance at Foundation Phase will also be improved by closely linking to our Poverty strategy,
 which aims to improve outcomes for children in their early years.
- Transforming our Economy & Infrastructure The Council's work to provide sustainable and low carbon transport, such as electric vehicles, and efforts to invest in the Green Economy, such as energy efficiency schemes including in housing, will contribute towards preventing climate change whilst helping to build the local economy. For example, Swansea Council adopted an Environmental, Social & Governance policy which commits the pension fund to reduce its already low exposure to carbon based fossil fuel investments by up to 50% over the next 4 years.
- Tackling Poverty The construction of energy efficient Council homes to Passivhaus standard, energy efficiency measures in Council housing and the exploration of creating a Council owned energy venture are examples of ways of working that will help reduce fuel costs and prevent fuel poverty.
- Transformation & Future Council Sustainable Swansea Fit for the Future encourages all staff and stakeholders to review services through the 'lens' of prevention to help prevent people needing recourse to statutory services. By adopting a whole-Council approach to managing the

- demand for services we aim to deepen our understanding of customer contact and how services can be redesigned to eliminate, reduce or divert demand.
- Natural Resources and Biodiversity This well-being objective helps people to understand the causes of environmental problems and how by working together with nature we can prevent problems occurring. Behaviour change is key to stopping environmental issues getting worse. This ranges from individuals choosing to use less and recycle more, to our businesses participating in the circular economy to Council employees changing the way we work. In making plans, we now anticipate and consider future maintenance costs as well as the capital cost of projects in our plans and budgets. Making better use of green infrastructure can lead to significantly reduced costs for the Council whilst promoting the health and well-being of residents, visitors and workers. Investing in new technologies will be fundamental to ensuring a bright future.

Working in partnership with others

- Safeguarding People from Harm Domestic abuse is often a hidden crime that is not reported to the police, or any other agency, which is why the estimated number of victims is much higher than the number of incidents and crimes recorded by the police, and other agencies. The Council is working with partners to increase awareness and challenge attitudes, provide effective, timely, appropriate responses to victims.
- Improving Education & Skills ERW is partnership of 6 local authorities including Swansea, Neath
 Port Talbot, Powys, Ceredigion, Carmarthenshire and Pembrokeshire Councils. Officers in
 Swansea work appropriately with regional officers to deliver good quality support for
 mathematics/numeracy and English at secondary level. Teaching and learning, for example, is
 supported efficiently through engagement with key delivery partners and making effective use of
 technology to improve learning experiences.
- Transforming our Economy & Infrastructure In partnership with Freedom leisure, the Council will
 give six community leisure centres and the LC2 a bright future and will support the people of
 Swansea to be active and healthy. A high-level new partnership is to help regenerate Swansea,
 the partnership is a successor to the Swansea Economic Regeneration Partnership (SERP).
 Members include Swansea University, Coastal Housing, Pobl, Family Housing, Swansea BID,
 Gower College Swansea, Welsh Government, Swansea Council for Voluntary Services, Natural
 Resources Wales, Urban Foundry, Indycube, local business organisations and Business Wales
- Tackling Poverty The Council works in partnership with others to help tackle poverty, for
 example, through the Swansea Poverty Partnership Forum. The Council is working closely with
 others in a number of person-centred employability programmes, which fall under the Swansea
 Working umbrella, to help people into training and work.
- Transformation & Future Council Services in the Community' is an important project within the
 Council's cross-cutting transformation programme. It looks to establish new ways of working in
 communities across the city by exploring how services can be co-located and integrated in a type
 of "community hub". These projects are a well-established way of providing services differently
 and innovatively, by locating partner organisations alongside council services for the benefit of
 local people.
- Natural Resources and Biodiversity Swansea has an excellent track record of working with external partners especially through grant funded work and delivering projects with volunteers to achieve common objectives to improve our environment. The Council continues to support the

Swansea Biodiversity Partnership and the Swansea Environmental Forum, which deliver a wide range of strategic and operational environmental initiatives in collaboration with other agencies. We are working collaboratively with partner Natural Resources Wales on the development of strategy which enables the pooling of knowledge and skills from both organisations. Departments across the Council support each other coordinating the delivery of actions to maximising use of resources.

Integration - Joining things up and avoiding conflicts

- Safeguarding People from harm The Council has worked to ensure that safeguarding is 'everyone's business' and not just the responsibility of social care. We are working towards common outcomes though integrated health and social care, by working collaboratively and pooling resources wherever we can
- Improving Education & Skills The Swansea Skills Partnership / Partneriaeth Sgiliau Abertawe is an indispensable forum that gives interested parties develop a co-productive approach in providing innovative schemes that will be delivered to avoid conflicts and not hamper the positive outcomes learners will achieve. The Education department works with several key delivery partners and recognises that progress cannot be achieved in isolation. Through key consultative groups including the School Improvement Partnership, the Children and Young People's Board, PACA, ERW, Gower College Swansea, Universities, Health and school leaders, the aim is to secure joined up planning and delivery or shared aims.
- Transforming our Economy & Infrastructure The LDP will enable the delivery of sustainable development, and ensure that social, economic, environmental and cultural well-being goals are all suitably balanced in the decision making process so that the right development occurs in the right place. This will assist in the forecasting of appropriate service delivery in provision of school places, number of homes required to support the introduction of new jobs created and assist in developing strategies that will support wellbeing and biodiversity agendas.
- Tackling Poverty Work in the early years of a child's life can help support families and mitigate
 the effects of deprivation on future life chances and prospects. Early Years provision at the
 earliest possible stage in a child's life can help prevent the escalation of need into more costly
 statutory services, support children to achieve at school and break the cycle of poor future
 outcomes; particularly those caused by Adverse Childhood Experiences. At the same time, key
 public health messages can be promoted and conveyed helping to improve overall health and
 well-being.
- Transformation & Future Council We are continuing to undertake and implement
 Commissioning Reviews. Options appraisals (the product of Commissioning Reviews) are
 designed to remodel services in order to reduce duplication and link services up. The Services in
 the Community pilot project has identified service gaps and duplication and provided a hub for
 local people and services providers to access greater information and support in relation to
 employment, education, training, health and well-being.
- Natural Resources and Biodiversity By raising awareness of biodiversity and ensuring that it is taken into account at the early decision-making /design stages of plans and projects the potential for conflict will be reduced. It is a recognition of success that we have been invited to represent local authorities in a range of national groups, the Welsh Green Infrastructure Forum to share learning across Wales. The Public Services Board Working With Nature Group is an important means of developing projects with partners and wider stakeholders.

Involving people

- Safeguarding People from Harm Swansea Council is developing a co-productive approach within social services that has seen a change in how service users engage with the Council; for example, through a new Participation and Co-production Strategy for Vulnerable Children and Young People.
- Improving Education & Skills We are involving people in Swansea as we have continued to disseminate information about the UNCRC through a range of forums, events and projects across Swansea, including the Big Conversation, Pupil Voice Forum, a consultation on services for children whose first language is not English, forums for Children who have experienced care and the Play Sufficiency Assessment. Additionally, specific consultation was undertaken on several new and upgraded play areas, as well as the design of the Dilly Trail and "Dilly Footprints" which is part of the new Kingsway development. We celebrated International Children's Rights Day in Swansea by presenting our work to over 100 guests from across Wales.
- Transforming our Economy & Infrastructure Involving people is depicted by the many
 partnerships and forums already established in the way we work. Regeneration and
 improvements are considered on the needs and involvement of those groups that the changes
 are going to impact. Holding roadshows of various events to showcase and to obtain feedback on
 key projects such as Skyline, consumer protection and events that support the local economy of
 Swansea.
- Tackling Poverty Swansea Working aims to tackle unemployment and economic inactivity and
 provide employment support through intensive one to one mentoring. Individual people are
 involved and supported on their own journey to employment and beyond when they go into
 work. In addition to involving clients, the projects directly involve employers and training
 providers to see if there are any skill gaps that need filling so that clients are supported through
 that pathway. Support is not 'one size fits all' but rather is bespoke and tailored to the needs of
 both the individual and employers.
- Transformation & Future Council A coproduction strategy is in development to involve citizens
 more in service design and delivery. The Council has worked closely with the with the newly
 formed Swansea Coproduction Network to better understand and generate best practice on the
 co-productive commissioning of Independent Professional Advocacy Services for adults. Adult
 Services are now commissioned co-productively wherever possible.
- Natural Resources and Biodiversity -Swansea people have been giving their views on how nature can improve their city centre. Over 600 face to face conversations took place with members of the public. This engagement exercise not only informed the development of strategy but created valuable space for officers and citizens to exchange dialogue and have a deeper conversations which can change the attitudes of both. Building volunteering capacity is a key activity, council services support the local community to participate in, identify and delivering initiatives that maintain and enhance the natural environment. This in turn means more people are enabled to access and enjoy their natural environment.

Part 3 - How the Council is changing the way we work: Where the change needs to happen

The Council recognises that we have to work differently if we are to meet challenges in the future. For this change to happen we have to first change the Council—wide systems that support the delivery of specific services. We believe focusing on 'seven areas for change' within our organisation will best

help us change the way we deliver services outside the organisation. These critical 'areas for change' have already begun to adapt the ways they work:

Corporate Planning

The Corporate Plan describes the steps being undertaken to meet our Well-being Objectives and contribute to the seven national well-being goals in line with the five ways of working outlined in the Act.

Following the adoption of the Corporate Plan in May 2017, the Corporate Plan has been refreshed for 2018/22. This follows the production of Swansea Public Services Board's (PSB) Local Well-being Plan, a review of progress and an assessment of the evidence, looking at how we could close any gaps and further maximise our contribution to the National Well-being Goals.

The main change following the review has been the addition of a sixth well-being objective to the Corporate Plan – 'Maintaining and enhancing Swansea's Natural Resources and Biodiversity'.

Financial Planning

Each year the Council allocates financial resources to ensure we are able to take the steps necessary to meet our Well-being Objectives. The Annual budget is set in the context of the Medium Term Financial Plan and linked to the corporate planning process. This overarching strategy is a live document, which is updated as information is available and risk is understood.

Our transformation programme *Sustainable Swansea - Fit for the Future* underpins decision-making with clear budget principles including sustainable outcomes, prevention, engagement and new models of delivery (often working with partners). An Annual Review has been undertaken during 2018/19 and the programme and governance subsequently revised. The Future Generation's Commissioner's Frameworks have been used to guide the implementation of programmes.

The budget setting process for 2018/19 saw the introduction of the five ways of working via a series of questions designed to challenge thinking. Budget consultation involves residents, community groups, partners, employees, the School Budget Forum, Joint Phase Head Teachers, Trade Unions and others.

In January 2019, the City & County of Swansea Pension Fund became one of the first Pension Fund's in the UK to adopt an Environmental, Social & Governance policy which commits the pension fund to reduce its already low exposure to carbon based fossil fuel investments by up to 50% over the next 4 years.

Alongside its carbon reduction programme in its listed equity portfolio, the fund also actively seeks to invest in energy-efficient infrastructure projects (renewables, solar, alternative fuels) and clean tech in other parts of its portfolio, always seeking to optimise its return, whilst having a positive environmental impact.

Pension assets are now in excess of £2 billion. In future continued pooling will take place with the Wales Pension Partnership. We will respond to growing calls for climate emergency action whilst preserving our core duty to achieve return and protect member pension fund assets. The Environmental Social and Governance policy explicitly recognises the duty on protecting future generations around exposure to carbon, climate change emergency, and the government aim of net zero carbon by 2050.

Workforce planning (people)

Cultural change is essential to meet the challenges of the future. To equip staff with the right skills and support Organisational Development, strategic aspirations have been set out for 2018-22 addressing leadership and staff development so that the workforce is fit for the 'future Council'.

The roll out of agile and mobile working has been a key focus over the past year. The transition to enable staff to work more flexibly is ongoing and is being rolled out to the Guildhall. The programme has helped release significant space which has facilitated partnership working and income generation. In addition, staff are able to work more effectively reducing the need for business travel to meetings and reducing commuting to work. These trends lead to positive impacts on carbon emissions, work life balance and finance. The logical next step of the agile programme is to move towards an outcome based approach to working as opposed to a time based system; three teams are currently piloting this new way of working.

Staff continue to be involved in corporate improvement activities through the Innovation Community. In addition, a new online Staff Suggestions Hub and a new Leadership Hub have been established along with a Mentoring Programme; work towards an Employee Benefits Scheme commenced. A programme has begun focusing on the review and delivery of human resources policies.

Procurement

Sustainable procurement principles as set out within the Wales Procurement Policy Statement underpins the Council's procurement practice. Procurement officers work informally with services at the earliest stages of the procurement process so specifications can be developed by managers that consider value for money on a whole life basis (costs relating to maintenance, disposal and consumables are taken into account). This includes work undertaken on a Procurement Guidance Document on The Well-being of Future Generations Act and Procurement, which provides practical advice to staff ensuring they consider the Sustainable Development Principle at the earliest opportunity.

Supplier Suitability Questionnaires also include a section on sustainability focusing on environmental issues, but also address equalities and safeguarding in addition to more traditional technical and economic criteria.

Beyond Bricks and Mortar is an award winning initiative, which secures social benefits from construction and regeneration activity across sectors in the City & County of Swansea for the lasting benefits of the community. Our Community Benefit Policy has broadened this approach to encompass all Council procurement projects. This makes the most of opportunities to achieve added value and to maximise contribution to the Well-being Goals as a result of public sector spending in Swansea.

Steps have also been taken towards promoting a circular economy approach with the refurbishment of a new agile working environment. This is being achieved by repurposing and re-using existing materials and equipment rather than buying new off catalogue. This approach, which developed new ways of working with social enterprise, was enabled by building on the experience of other public bodies particularly Public Health Wales.

Risk Management

The way the Council defines and manages risk was reviewed in 2017 in line with the Well-being of Future Generations Act. Work has continued during 2018/19 to improve compliance to the Policy, which has been regularly kept under review by the Audit Committee. This includes the establishment of an internal steering group to help manage the risks to the Council associated with the UK's decision to exit the European Union (Brexit).

The Council's ability to manage the risks associated with Brexit has, as with other public bodies, been limited by the uncertainty on the likely outcome from the UK's negotiations with the EU. The Council has sought however to prepare as far as possible and has followed the lead of the WLGA and Welsh / UK Governments and liaised with others in order to do this as comprehensively as possible.

The Council specifically considered longer-term strategic risks and trends, in line with the Policy and Future Generations Act, when undertaking the annual review of Corporate Risks ready for 2019/20.

Performance Management

We have continued to report on performance each quarter meeting our Well-being Objectives, which includes a qualitative overview to place the data within its proper context. During 2018/19, since the adopting of the refreshed Corporate Plan, we have worked to identify appropriate and suitably robust performance indicators to fully and quantitatively measure the Council's contribution to improving environmental well-being through the new Corporate Well-being Objective on Natural Resources and Biodiversity. This work has proved challenging but we will continue to explore further data development opportunities during 2019/20.

Assets

The Council is always looking at new ways to improve the way we manage our buildings, land and amenities more effectively. Collaborative working is an increasing feature of how we manage our estate. The Local Property Board enables public bodies to work together to find solutions that safeguard assets for the benefit of our communities in the long term. In addition to working with partners, we have continued to involve citizens by enabling them to take responsibility for assets over the long term with safeguards in place for their retention at community level.

The recently created Property Investment Board, adoption of a commercially minded approach, has led to major successes in terms of investment acquisitions generating in excess of £600,000 per annum. Continued activity is taking place on disposals alongside the investigation of the feasibility of a proactive approach to development.

Co-production is central to the development of 'Services in the Community', a series of pilot projects that aim to relocate partner organisations alongside Council services within communities. Citizens are involved in all aspects of design and development of the new community hubs to ensure that better joined up services support residents in what matters to them. 2018 saw the launch of My Clydach - a multi-agency hub where citizens can access a range of services previously only available in person at the central customer Contact Centre; including using technology to access the services on a one-to-one basis over Skype.

Changing the way we work helps the Council get better value from our assets. Agile working, where staff adopt technology that enables them to work anywhere, minimises underused office space as staff are able to share desk space, promotes collaboration and transformed how we consider 'waste'

equipment and furnishings by looking at how we can re-use, re-purpose or re-vamp items we already own rather than buying new.

Part 4 - Governance & Accountability

The Council recognises that it is still at the beginning of the journey to build the Act into its governance and accountability arrangements but has started to make good progress. Governance Sustainable development has been a central organising principle of Swansea Council since 2012, embedded within Swansea's governance via a Sustainable Development Policy, which will be reviewed in line with the Future Generations Act during 2019/20.

The Well-being of Future Generations Act is increasingly being incorporated into all aspects of governance. The Council's first Well-being Statement was integrated within the Corporate Plan 2017/22 and adopted in 2018. Sustainable development principles are at the core of the Council's transformation programme *Sustainable Swansea – Fit for the Future*. The Council has started to use a question-based approach to building the five ways of working into the budget setting process linked to the MTFP and Corporate Plan. Service Plans have been adapted to incorporate the Act by enabling services to better show their contribution to the Council's Well-being Objectives and how they can maximise that contribution through the five ways of working.

Work is underway to involve citizens more in local democracy and Council decision-making and a coproduction strategy is in development to involve citizens more in service design and delivery. The Council has worked closely with the with the newly formed Swansea Coproduction Network to better understand and generate best practice on the co-productive commissioning of Independent Professional Advocacy Services for adults. Adult Services are now commissioned co-productively wherever possible.

The City and County of Swansea has approved and adopted a Code of Corporate Governance, which is consistent with the principles of the new CIPFA/SOLACE Framework 'Delivering Good Governance in Local Government 2016'. The Council revised its Annual Governance Statement, which demonstrates how the Council is governing and making decisions in line with the Code and the principles of good governance. The Councils Audit Committee provides assurance on the effectiveness of internal control, risk management and governance in the Council.

The revised corporate Risk Management Policy and Framework seeks to embed the five ways of working into the identification, assessment, response and control of risk. The Council's Corporate Risks listed below, which are aligned to our Well-being Objectives, are those risks that should they come into effect would have an impact on the whole Council and would have a detrimental impact on the ability of the Council to achieve its priorities and objectives:

- Financial Control MTFP aspects of Sustainable Swansea
- Sustainable Swansea transformation programme delivery.
- City Centre redevelopment.
- Safeguarding.
- Pupil attainment and achievement.
- Tackling Poverty.
- Workforce strategy.
- Digital, data and cyber security.
- Emergency planning, resilience and business continuity.
- Health & Safety.

- New legislative and statutory requirements.
- Decision to leave the European Union (BREXIT)
- Tax Evasion.
- Regional working.

Audit Committee receives a report each quarter on the overall status of risk in the Council. Audit Committee has access to the Corporate Risk Register and a copy is included in the Audit Committee public reports pack.

Accountability

The Council reports performance using local and national indicators to help measure progress meeting its Well-being Objectives. A performance monitoring report is presented to Cabinet each quarter and at the end of the financial year. These reports are subject to review by the Council's scrutiny panel on a quarterly and annual basis.

Inspection and audit bodies, such as the Wales Audit Office, Estyn and the Care Inspectorate Wales, test the performance of specific services and the extent to which the Council is contributing to the national goals and maximising its contribution through the five ways of working. These regulatory bodies publish their findings; in their Annual Improvement Report on Swansea Council for 2018/19, the Wales Audit Office found that the Council is meeting its statutory requirements in relation to continuous improvement.

The Council consults and engages with the people of Swansea and others on how they view the services provided by the Council. Complaints and compliments from the public and service users are also a source of information used to improve services. The Council is seeking to harness the potential of user powered digital tools to track outcomes. An innovative example is the early development of an online well-being tool for schoolchildren – My Selfie. This has been developed and piloted with several schools and gives a child's insight into their well-being.

Many Committee meetings are open to the public and questions welcomed. This includes Council, Scrutiny, Audit Committee and Swansea Public Services Board Partnership meetings. Several well-attended training sessions were organised for community and town councillors in 2018/19 and these have helped equip councillors with an understanding of sustainable development that they use to challenge the planning and delivery of services.

Scrutiny members in particular use the five ways of working to hold Cabinet Members and the Public Services Board to account. Questions are increasingly framed around the five ways of working. Cabinet Members are systematically required to report on the impact of the Well-being of Future Generations Act on their portfolio and the way they work and make decisions. They are asked to explain the links between the Public Services Board and their work and how this makes a difference.

The Public Services Board is also subject to regular scrutiny as to how it is making a difference. Statutory members are invited to give evidence relating to the priorities on which they lead. Scrutiny consists of not only elected Members but representatives of PSB partner organisations. The panel is made up of the Chairs of other Scrutiny Committees ensuring an integrated and robust approach to inquiry. Scrutiny has contributed to the Council meeting its key priorities in a number of ways, which are set out in the Scrutiny Annual Report:

Regional working

There are three key regional partnerships that the Council is participating in: Swansea Bay City Deal, West Glamorgan Regional Partnership Board and ERW School improvement. An Annual Review of Regional Working reported to Council on progress during 2018/19.

Whilst good progress was made in 2018/19 (albeit at different rates), a number of challenges have been identified for each of the regional collaborations. Some of the challenges are significant and outside the direct control of the Council; nevertheless regional working is a key factor in ensuring the public services are fit for purpose, sustainable and deliver good outcomes for citizens.

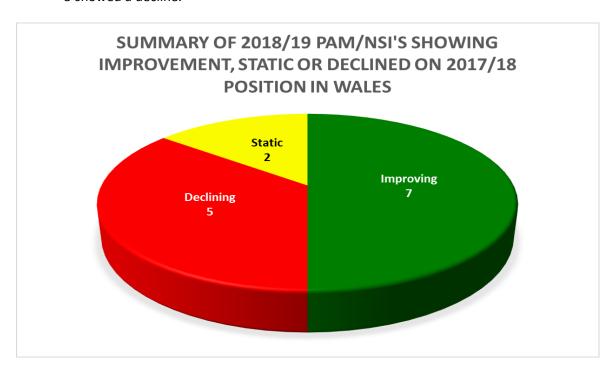
Summary of our performance against National Indicators 2018/19

Each year, the Welsh Government and Data Cymru (formerly the Local Government Data Unit) publish resources on <u>local authority performance information</u>. This makes it possible to compare the performance of the 22 Welsh local authorities across those services. This section summarises how we performed in 2018/19 in comparison with the previous year.

National Performance Compared with the Previous Year

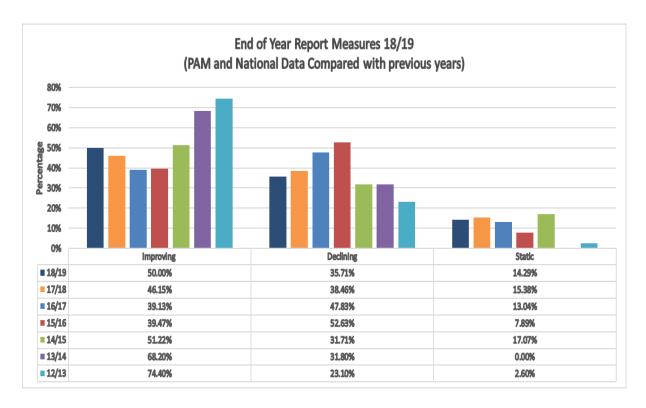
In 2018/19, 31 performance indicators were collected and proposed to be published nationally. Due to changes in publication dates of data sets, at this time, of the 31 indicators, 14 have data that can be compared against 2017/18 performance, of which:

- 7 showed an improvement, or stayed at 100%;
- 2 remained the same; and
- 5 showed a decline.



The table below represents a comparison over the last 7 years of how we have performed against other councils in Wales based on the national indicators published for each year.

When comparing data sets between different years it has to be borne in mind that each year had a differing number of statutory indicators analysed.



In previous years, we have analysed where indicators are placed in quartile positons compared with their relational Pis for each Council department. This year as the comparisons are of low numbers it is not representative to show the respective quartiles in terms of a departmental analysis. Missing datasets for Waste and Social Services will be made available to the public via Data Cymru at the relevant time.

However, the list of Comparable National Measures currently available can be found at http://www.mylocalcouncil.info/, which includes historical national performance information.

Where to find additional information

If you have any questions or comments on the content of this plan, you can contact by: Email to improvement@swansea.gov.uk Telephone 01792 637570.

Corporate Plan 2018/22 Delivering a Successful and Sustainable Swansea:

http://www.swansea.gov.uk/corporateimprovementplan

PSB Well-being Plan

<u>https://www.swansea.gov.uk/localwellbeingplan</u>. More information in the Public Service Board can be found here : https://www.swansea.gov.uk/localwellbeingplan. More information in the Public Service Board can be found here:

Well-Being of Future Generations (Wales) Act 2015 https://www.swansea.gov.uk/wellbeingfuturegenerations

Scrutiny Board Reports

https://www.swansea.gov.uk/scrutiny

Audit Committee

https://democracy.swansea.gov.uk/ieListMeetings.aspx?Cld=123&Year=0&LLL=0

Equality & Diversity

http://www.swansea.gov.uk/sep

Wales Audit Office inspection reports

http://www.audit.wales/publications?combine=&field topics tid i18n=All&field sectors tid i18n=5 5&created 1=All&field area tid i18n 1=All&field reports tid i18n=All&=Update+Results

Estyn Inspection Reports

http://www.estyn.gov.uk/english/inspection/inspectionreports/?searchTitle=&searchType=All&localAuthority=51&searchPostcode=&searchDistance=10&s ubmitted=1

Care Inspectorate Wales Reports

http://cssiw.org.uk/our-reports/?lang=en

My Local Council

http://www.mylocalcouncil.info/

Agenda Item 8.



Report of the Cabinet Member for Education Improvement, Learning and Skills

Cabinet - 17 October 2019

Contract Award and Capital Programme Authorisation for New Build for YGG Tan-y-lan

Purpose:	 To approve the scheme for the new build for YGG Tan-y-lan subject to confirmation of grant and contract with Welsh Government. To seek authorisation to award the contract for the works to Tender No. 1, subject to confirmation of grant and contract with Welsh Government. To approve the notification of a modification to the proposal to enlarge YGG Tan-y-lan to a revised implementation date in line with the proposed contractor appointment and updated project timeline.
Policy Framework:	 QEd Programme and Strategic Outline Programme for Band B of the 21st Century Schools Programme Asset Management Plan Contract and Financial Procurement Rules The Revenue Budget 2019/2020 and the Capital Budget 2018/2019 to 2023/25 approved by Council on 28 February 2019.
Consultation:	Access to Services, Finance, Legal, Building Services and Property Services, Parent/Carer/ Learner engagement sessions as part of Statutory Consultation Process 27 September 2018, Community Engagement sessions Dec 2018
Recommendation(s):	It is recommended that:
Cabinet award the contract for the remaining design and construction of a new build for YGG Tan-v-lan on land in the ownership of the	

 Cabinet award the contract for the remaining design and construction of a new build for YGG Tan-y-lan on land in the ownership of the Council at Beaconsview Road, Clase to Tender No. 1, subject to confirmation of grant and contract with Welsh Government.

- Cabinet approve the notification of a modification to the proposal to enlarge YGG Tan-y-lan to a revised implementation date in line with the proposed contractor appointment and updated project timeline.
- 3) The capital scheme as detailed together with the financial implications is approved in line with FPR7, subject to confirmation of the grant and contract with Welsh Government.

Report Author: Louise Herbert-Evans

Finance Officer: Ben Smith

Legal Officer: Debbie Smith

Access to Services Officer: Rhian Millar

1. Introduction / Background

- 1.1 The Welsh Government (WG) formally confirmed on the 7 December 2017 that the envelope for Band B of the Council's 21st Century Schools / QEd Programme was approved in principle with an estimated programme envelope cost of £149.7 million, since amended to £149.5m, to reflect the reciprocal increase in the Band A programme. This is subject to the approval of individual project business cases.
- 1.2 The approval in principle of the Strategic Outline Programme for Band B does not commit the Council, since the final approval of any capital allocation from the WG is subject to the submission of further detailed business cases in respect of each specific project.
- 1.3 Swansea Council's Quality in Education (QEd) / 21st Century Schools Band B Programme focuses on an investment need, which reflects the challenges remaining across our schools. The Band B programme remains consistent with local policies, priorities and commitments, as well as the priorities and specific criteria set down by the WG as follows:
 - To provide an efficient and effective educational infrastructure that will meet current and future demand for places by 2024
 - Ensuring the right size schools in the right location, with enough places to deliver Welsh and English medium education, whilst ensuring effective and efficient use of the educational estate
 - Reducing backlog maintenance costs by at least 50% whilst improving any category C or D condition buildings to A or B
- 1.4 The Council's 21st Century Schools Programme Capital Expenditure & Financing 2017/18 2023/24 provides an outline spending profile for the priority projects. Included within this phase of priority projects is an enlarged and relocated school build for YGG Tan-y-lan, as the school struggles to appropriately house its growing population on a 0.6 acres site constrained site.

- 1.5 Approval was given under a Delegated Powers Report in March 2018, to commit £202,870 to the capital programme to fund the development of the above project and design fees and subsequently £72,705 in August 2018 when WG announced additional funding to create additional Welsh Medium places to support their 2050 aspirations. To date £232,641.38 has been spent on design, surveys and fees.
- 1.6 Following site appraisals it was agreed the most appropriate area to relocate YGG Tan-y-lan was on Housing land off Beaconsview Road, Clase. This land has been agreed as surplus for Housing use and appropriation to Education for the use for YGG Tan-y-lan approved by Cabinet on 20 December 2018.
- 1.7 A statutory consultation process was carried out in order to seek approval from the Minister to enlarge the school from 140 full time pupil places to 420. This was approved by Cabinet in March 2019, with an anticipated implementation date of January 2021. However, due to the extended period of design work and planning linked to the additional Welsh Medium capital grant, coupled with the extended construction phase (due to site topography) the date that the new school build is anticipated to be open to pupils is September 2021. This report is also seeking approval to notify consultees of a modification to the implementation date to enlarge YGG Tan-y-lan to a revised implementation date in line with the proposed contractor appointment and updated project timeline.

2. Description of the scheme

- 2.1 The scheme is to deliver a purpose built 2 form entry primary school on the proposed site, with a mini all-weather pitch and multi-use games area (MUGA).
- 2.2 The building has been designed to be flexible and to allow community access as appropriate.
- 2.3 The school was initially designed as a 1.5 form entry primary school, future proofed to 2 form entry. However, an additional Welsh-medium grant of £1,018,548 has since been agreed by WG in December 2018, so it is now proposed that the school will be built at 2 form entry size from the outset.
- 2.4 A childcare setting has been designed into the footprint, to allow Welshmedium numbers and interest to grow, whilst the school grows. This should facilitate Swansea's first full Welsh-medium day care facility.

2.5 The indicative project timeline is outlined below:

Milestone	Start Date	End Date
Approval of Outline Business Case	Dec 18	Dec 18
Welsh-medium grant approval	Dec 18	Dec 18
Planning Approval	May 19	May 19
Design Development RIBA Stage 3-4	Sept/Oct 19	Dec 19

Mobilisation and site set up	Jan 20	
Construction of new build period	Feb 20	July 21
Occupation	Sept 21	

3. Objectives of Project

- 3.1 The construction of a new build primary school for YGG Tan-y-lan, relocated to Beaconsview Road, Clase, is scoped and designed to;
 - a) Provide sustainable, fit for purpose, 21st Century accommodation for the pupils of YGG Tan-y-lan.
 - b) Increase the number of Welsh-medium primary places available within the area (including Nursery)
 - c) Reduce backlog structural maintenance in education assets by £479,296
 - d) Remove condition category C- asset, therefore removing business continuity risks
 - e) Improve building efficiency maximising use of assets, improving operational efficiency and use of all relevant resources

4. Procurement

- 4.1 This project was procured through a single stage procurement process, using the South West Wales Regional Framework, via a mini competition during June and July 2019, inviting the remaining 5 contractors in the relevant LOT.
- 4.2 The tender was opened in accordance with the Council's Contract Procedural Rules on 5 August 2019
- 4.3 One tender was returned (all others declined to tender) and this was evaluated in line with Contract Procedure Rules. A tender evaluation panel was held on 14 August 2019.
- 4.4 The tender Evaluation Report of 12 September 2019 set out the tendering procedure.
- 4.5 Tender Value 1 £7,746,257.14 (including bond)
- 4.6 The Tender Evaluation Panel has recommended Tenderer No.1 is approved for contract award in accordance with the Council's Contract Procedure Rules
- 4.7 Any contractual liabilities/obligations with the successful tenderer will be covered by appropriate contract documentation to be prepared and approved by the Chief Legal Officer.
- 4.8 The overall project cost remains broadly consistent with the WG cost standard for schools, taking account of site abnormals and therefore officers are satisfied that the tender provides value for money. This is illustrated in the table below, which based on the WG cost and size standard returns a total project cost of £10,083,749.37.

Pupils 420 Full Time, (plus 30 Full Time Equivalent Nursery) WG Size Standard 5.3M2 per pupil Size comparison

WG Size

standard m2 FBC areas

2FE plus

Nursery 2385 2317

Sprinkler

Tank 87 87 **Total** 2435 2367

Cost comparison			
	WG cost		
	St	tandard	
£/m2	2775	£6,859,800	£6,671,100.00
ICT/pupil	555	£249,750	£249,750.00
FFE/pupil	1221	£549,450	£549,450.00
Total Cost Comparison		£7,659,000	£7,470,300.00
Difference			_£199 700 00

-£188,700.00

Abnormal Costs

Highways	£425,000	client cost
HRA Land	£527,500	client cost
Temp accommodation	£35,000	client cost
Retaining walls	£343,350	in contract value
Uplift to 2G	£180,000	in contract value
Engineered fill	£318,400	in contract value
Mini piles	£93,210	in contract value
Additional prelims due to extended contract additional overheads and	£279,200	in contract value
profit	£31,025	in contract value

Total Abnormal Costs	£2,232,685	£2,232,685.00
Total Cost		
Optimism Bias @ 4% of		
actual cost		£380,764.37
Project Value inc OB +		
Abnormals against WG		
benchmarking		£10,083,749.37

5. Financial Implications

Capital

- 5.1 WG funding for Band B of the 21st Century Schools Programme is being provided through £600m capital and £500m revenue funding for the whole of Wales. It is proposed that the capital investment project within this report is funded from traditional capital streams. It was announced by WG on the 21 November 2018, that for Band B the grant rate for capital projects will be increased to 65%. (The intervention rate for special schools and PRUs will be increased to 75%). However, the programme envelope remains the same.
- As above, approval was given under a Delegated Powers Report in March 2018, to commit £202,870 to the capital programme to fund the development of the above project and design fees and subsequently £72,705 in August 2018 when WG announced additional funding to create additional Welsh Medium places to support their 2050 aspirations. To date £232,641.38 has been spent on design, surveys and fees.
- 5.3 The total estimated cost of the new build for YGG Tan-y-lan is £9,899,873.67. Of that £1,018,548 is to be 100% funded by WG against the Welsh-medium grant, with £8,881,325.67 remaining cost against the overall Band B programme envelope. This would require a local contribution of £3,108,463.99 from the overall net funding requirement based on a 35% contribution for the Band B element of funding.
- This represents an increase of £1,476,221.82, against the value indicated in the cost plan at Strategic Outline Case / Outline Business Case stage, which was £7,405,104 and uplifted to £8,423,651.85 with the agreement of the additional £1,018,548 WM grant, based on the WG cost standard. The change in the cost plan since that stage is partly accounted for as follows;

Abnormal costs	
Detail	Value £
Housing Revenue Account (HRA)	527,500
land	
Additional Traffic Measures	425,000
Retaining Walls	343,350
Uplift from pitch to 2G	180,000
Total	£1,475,850

5.5 The additional traffic measures relate to off-site Highway works that are a Planning requirement. WG has advised that it will not fund off-site Highway works through the programme, if this is the case then this element will be subject to a 100% Swansea Council contribution. However as part of the Full Business Case, the case will be made that these are directly related to the project, which cannot be delivered without them.

- 5.6 The increase in cost will be balanced against later capital projects in the Band B programme envelope and will not change the value of the overall programme envelope. This will be reviewed and revised as more projects are developed.
- 5.7 The final cost at Full Business Case stage having completed the Stage 2+ design and the single stage tender is £9,899,873.67, subject to WG approval of the Full Business Case. This is expected to be reviewed at WG Business Case Scrutiny Group 9 October and Programme Investment Panel on 23 October 2019.

	Cost breakdown	£
1	Construction	7,402,142.10
2	Surveys and external fees*	536,007.20
3	Loose Furniture inc. signage	80,084.00
4	Additional Traffic Measures	425,000.00
5	CBPS Fees (including Planning and	260,876.00
	Building Control)	
6	Education Fees	80,000
7	Digital Learning and fees	107,500.00
8	Decant/security and temporary	100,000.00
	accommodation for existing site	
9	HRA Land cost	527,500
	Total	9,519,109.30
11	Optimism bias @ 4%	380,764.37
	Total	£9,899,873.67

- 5.8 Appropriation of HRA land has been approved by Cabinet on 20 December 2018, however the value of £527,500 will be transferred to the Housing Revenue Account if the project receives Cabinet and WG approvals.
- 5.9 The Financial Implications are set out in Appendix 1

Revenue

- 5.10 Schools are funded from an overall delegated budget the Individual Schools Budget (ISB). There is a funding formula that allocates a budget share to each individual school from the ISB. The floor area of the school will increase and this will result in an increase of budget share.
- 5.11 The existing backlog maintenance £479,296, which will be a mix of both capital and revenue costs, would be removed.
- 5.12 There will be an increase in business rates, energy costs and cleaning etc due to the increase in floor area, however the new buildings would be more energy efficient with the possibility of income from community use and the

childcare facility. All additional revenue costs will be met from existing budgets.

6. Legal Implications

- 6.1 The South West Wales Regional Framework led by Carmarthenshire County Council has been established in accordance with EU legislation. The Contract Award is recommended for approval in accordance with the Council's Contract Procedure Rules.
- Any contractual liabilities/obligations with the successful tenderer will be covered by appropriate contract documentation to be prepared and approved by the Chief Legal Officer.
- 6.3 The Council must be able to demonstrate the purpose for the appropriation and that it has taken all the relevant considerations into account and not taken any irrelevant considerations into account. The appropriate Head of Service has confirmed that the land is deemed to be 'surplus to requirements' in accordance with Part 4, paragraph 7 of the Land Transaction Procedure Rules
- 6.4 The Council must ensure that it complies with the terms and conditions of any offer of grant funding issued by Welsh Government.

7. Equality and Engagement Implications

- 7.1 The Council is subject to the Public Sector Equality Duty (Wales) and must, in the exercise of their functions, have due regard to the need to:
 - Eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Act.
 - Advance equality of opportunity between people who share a protected characteristic and those who do not.
 - Foster good relations between people who share a protected characteristic and those who do not.

Our Equality Impact Assessment process ensures that we have paid due regard to the above.

- 7.2 A full Equality Impact Assessment has been undertaken (Appendix 2), and it shows that this project will have a positive impact on;
- 7.3 (0-18) YGG Tan-y-lan is a Welsh-medium primary school. This project will have a very positive impact on the Education of all the children who attend the school in the future. As we are looking to build the school on a new site this should avoid any disruption to those currently attending the school.
- 7.4 Disability The design, delivery and implementation of this project will take full consideration of the social model of disability, which recognises that people are disabled by the barriers of society (e.g. physical, environmental,

organisational, and attitudinal, communication, etc.) rather than by any physical condition. The design of any new building, the re-modelling and the running of the school in the future will ensure that ALL the pupils and staff can make the most of their improved environment.

- 7.5 Welsh YGG Tan-y-lan is a Welsh medium primary school and as a result this project will have a positive impact on the Welsh language. The project is part of the wider Welsh in Education Strategic Plan that is looking to increase the number of places available in Swansea's Welsh-medium schools.
- 7.6 Poverty/social exclusion There are high levels of deprivation in this area and providing the children and the community with this improved facility could give access to courses for adults and access to additional extracurricular activities.
- 7.7 Community Cohesion It is possible that the improved facilities will provide increased opportunities for the community to make the most of the school's facilities.

8. Well Being of Future Generations

- 8.1 As part of this process we have considered the Well-being of Future Generations Act. The Act ensures that public bodies think more about the long term, work better with people and communities and each other, look to prevent problems and take a more joined-up approach.
- 8.2 The Band B / 21 Century Schools programme is based upon a consistent and objective assessment of each sector and school catchment, reviewing current pupil numbers and capacities with projected future demand for places and also the number of pupils nearest to each School. The relocation and enlargement of YGG Tan-y-lan has also been party to a catchment review to ensure that there is a sufficient Welsh Medium School places in the right location.
- 8.3 All projects have a communication plan, which is reviewed regularly. This includes the engagement strategy; community engagement sessions have been held, along with sessions for staff, pupils and parents. Other local schools have also been key stakeholders.
- 8.4 The school (governors, head, staff, pupils, parents) have been fully engaged since project inception, and this will continue throughout the lifecycle of the project to ensure that the views of stakeholders are fully taken into account.
- 8.5 This project is a good example of where the Council is seeking to incorporate the flexible and multiple use of assets. The all-weather pitch and MUGA will be available for hire by the public, and the childcare centre will be a valuable asset to the wider community.

- 8.6 The scope of the project includes a 21st century, fully accessible learning environment with safeguarding and security, increasing Welsh-medium places, improve energy efficiency, reducing CO2 emissions and reducing backlog maintenance
- 8.7 The project will also be subject to community benefits targets, which will include:
 - STEM Engagement target of 100 hours per million investment.
 - Provide opportunities for NEETs and Long Term unemployed (benchmark of one FTE per million per construction project)
 - Jobs created (52 weeks per million investment on each construction project)
 - 25 person training weeks provided per million investment
 - 1 apprentice per million investment per construction project.
 - 85% of waste diverted from landfill
 - Max 10 tonnes waste per million

Background Papers:

Capital Budget and Programme 2018/19 – 2023/24

Quality in Education (QEd) – Emerging Proposals and Investment Priorities for the next band of the 21st Century Schools Programme - Cabinet 20 July 2017

Delegated Powers Report to Cabinet Member for Education, the Chief Education Officer, the Head of Financial Services, and the Head of Legal, Democratic Services and Business Intelligence - 20 February 2018 - Band B – Progression of early projects to Full Business Case, and 28 June 2018.

School Organisation Linked to the Welsh Education Strategic Plan - Including Proposed Closure of YGG Felindre and Enhanced Size and Relocation of YGG Tan-Y-Lan and YGG Tirdeunaw - Cabinet – 20 December 2018

Appendices

Appendix 1 Financial Implications
Appendix 2 Equality Impact Assessment

FINANCIAL IMPLICATIONS: SUMMARY

Portfolio: EDUCATION

Service PRIMARY /SECONDARY SCHOOL

PROVISION

Band B – YGG Tan-y-lan relocated new build 2FE Scheme

1.1. CAPIT	AL COSTS	2017/18 £'000	2018/19	2019/20	2020/21	2021/22	2022/23	TOTAL £'000
	<u>Expenditure</u>							
	Pre-construction fees and construction							
	costs.	2	177 	1,618 	5,436 	2,539	127 	9,899
	EXPENDITURE	2	177	1,618	5,436	2,539	127	9,899
	Financing							
	100% WG WM Grant				1,018			1,018
	65% WG 21 Century schools grant			1,618	4,154			5,772
	35% LA contribution	2	177 		264	2,539	127 	3,109
	FINANCING	2	177	1,618	5,436	2,539	127	9,899

1.2. REVENUE COSTS	2017/18 £'000	2018/19	2019/20	2020/21	2021/22	2022/23	FULL YEAR £'000
Service Controlled - Expenditure							
Employees) Maintenance) Vehicle running costs)	N/A						0 0 0 0
NET EXPENDITURE	0						0
<u>Financing</u>	N/A						
FINANCING	0						0

Equality Impact Assessment (EIA) Report – Appendix 2

This form should be completed for each Equality Impact Assessment on a new or existing function, a reduction or closure of service, any policy, procedure, strategy, plan or project which has been screened and found relevant to equality.

Please refer to the 'EIA Report Form Guidance' while completing this form. If you need further support please contact accesstoservices@swansea.gov.uk.

Where do you work?

Serv	∕ice Area: Edı	ucation						
Dire	ctorate: Peop	le						
(a)	This EIA is	being comp	leted for a:					
	Service/	Policy/						
	Function	Procedure	Project	Strate	gy	Plan	Proposal	
(b)	Please nan	ne and <u>descr</u>	ibe here:	I	I		I	
			of capacity	and faci	lities	at YGG Tan	y-lan and necess	ary
catch	nment area r	eviews						
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							with its current limi	
							l (as included withi elieve pressures at	n the
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		of places, an					r ro balarioo aro do	mana
Th			Malah Cava		:4 _ 1	£		
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		er enhance fu			заррс	inc delive	y of a 21 L new bu	iu ioi
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							identified, relatively ipils are currently d	
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	•						al capacity and faci	lities
to su	oport child ca	re / wrap arou	ind care / adi	ult Welsh	clas	ses etc.		
(c)	It was initia	ally screened	for relevan	ce to Eq	uality	and Divers	ity on: 15/05//2018	3
(d)	It was foun	d to be relev	ant to					
	Children/you	ng people (0-18)		\boxtimes	Sexua	l orientation		
	Older people	: (50+)		\boxtimes	Gende	er reassignmen	t	
	Any other ag	e group		\boxtimes	Welsh	language		
	Disability			\boxtimes	Pover	ty/social exclus	ion	
	Race (includ	ing refugees)		\boxtimes	Carers	s (including you	ng carers)	
	Asylum seek	ers	[Comm	nunity cohesion		\boxtimes
	Gypsies & Tr	ravellers	[Marria	ige & civil partn	ership	
	Religion or (r	non-)belief	[Pregn	ancy and mate	rnity	
	Sex			\boxtimes				

(e) Lead Officer

(f) Approved by Head of Service

Name: Claire Lewis Name: Brian Roles

Job title: School Project Business Case

Development Officer Date: 15/05/2018

Date: 15/05/2018

UPDATED FOLLOWING THE CONSULTATION on 27th November 2018 UPDATED FOLLOWING THE STATUTORY NOTICE on 25th February 2019

FURTHER UPDATES MADE on 11th September 2019

Section 1 - Aims (See guidance):

Briefly describe the aims of the initiative:

What are the aims?

Raising standards

Our vision is that every child will have access to high quality teaching that helps them to make the most of their talents

Better use of resources

The decision is in line with the QEd vision that budgets should be spent on pupils and not wasted on empty places

Quality of learning environment

Quality learning environments have been shown to lead to improved performance by pupils

Who has responsibility?

Following a statutory consultation process, if approved by the council's Cabinet, the Welsh Government (pending approval of a successful Final Business Case) and Swansea Council would jointly fund the project. The overall responsibility would be with Swansea Council.

Who are the stakeholders?

Each stakeholder group requires a specific method of communication to promote key messages during the project. A broad approach for communications methods is outlined below. It draws on corporate methods of communicating to staff in general as well as some established meeting structures within the project.

Audience	Methods
Parents	Letters, media, social media, website
Governors	Face to face briefing, emails
Head and Management Team	Face to face briefing, emails,
Pupils	Face to face school visits, social media
Neighbouring schools' Heads	Face to face, letter, email, newsletter
Neighbouring schools' parents	Letter, website, parents' evenings, local
	media, social media
CMT	Face to face briefing, newsletter, email
Cabinet	Face to face briefing, newsletter, email
Group Leaders	Face to face briefing, newsletter, email
Ward Members	Email, phone call
Trade Unions	Face to face briefing, email
Evening Post	Face to face briefing, press release
Welsh Government	Letter, local media, email
Estyn Page	டிmail
AMs/MPs	letter, email

School staff	Face to face, letter, Newsletter, media, social media, website
Rhieni dros Addysg Gymraeg (RhAG)	Termly meeting, email, website
Partneriaeth Addysg Gymraeg Abertawe (PACA)	Termly meeting, email, website
Swansea Bay Radio, Wave/Swansea Sound, BBC, ITV, Western Mail, BBC Cymru Golwg 360	Press release
Education SLB/EDSLT/DMT	email, newsletter, face to face
O and S Chairs and V Chairs	Email, letter
Catering and cleaning staff	letter, face to face
Community groups	Letter and liaison with Community Regen, social media, website
All Council staff	Staffnet, website, social media
Swansea residents	Media, website, social media
Local businesses	Media, letters, website, social media

Section 2 - Information about Service Users (See guidance):

Please tick which areas you have information on, in terms of service users:

Children/young people (0-18)	\boxtimes	Sexual orientation	
Older people (50+)		Gender reassignment	
Any other age group		Welsh language	\boxtimes
Disability	\boxtimes	Poverty/social exclusion	\boxtimes
Race (including refugees)	\boxtimes	Carers (including young carers)	
Asylum seekers		Community cohesion	\boxtimes
Gypsies & Travellers		Marriage & civil partnership	
Religion or (non-)belief		Pregnancy and maternity	
Sex	\bowtie		

Please provide a snapshot of the information you hold in relation to the protected groups above.

The following information is collated as part of the annual pupil census that is carried out in January of each year. The below has now been updated using data from the January 2019 PLASC

Number of pupils on roll:

School	N1	N2	R	1	2	3	4	5	6	Total
YGG Tan-y-lan	6	33	20	25	23	24	25	19	14	189

	2015-2016	2016-2017	2017-2018	2018-2019
Percentage of total pupils on roll living in areas classed in Welsh Index of Multiple Deprivation (WIMD) as being in the most deprived 30% of all areas	64.3%	62.2%	61.2%	58.5%
Percentage claiming Free School Meals	19.5%	16.3%	15.7%	20%
Percentage with Special Educational Needs (SEN)	20.0%	21.8%	17.6%	36.5%

In January 2019 the breakdown for SEN was as follows:

Need	School Action	School Action Plus	Statement	Total
Attention Deficit Hyperactivity Disorder	0	0	0	0
Autistic Spectrum Disorders	0	0	1	1
Behavioural, Emotional & Social Difficulties	5	2	1	8
Dyscalculia	0	0	0	0
Dyslexia	0	0	0	0
Dyspraxia	0	0	0	0
General Learning Difficulties	6	1	0	7
Hearing Impairment	1	0	0	1
Moderate Learning Difficulties	46	3	0	49
Multi-Sensory Impairment	0	0	0	0
Physical and Medical Difficulties	0	0	0	0
Profound & Multiple Learning Difficulties	0	0	0	0
Severe Learning Difficulties	0	0	0	0
Speech, Language and Communication Difficulties	8	2	0	10
Visual Impairment	1	0	0	1
Total	67	8	2	77

	Stage A-C	Stage A-D	Stage A-E
Percentage with English	0.5%	0.5%	1.6%
as an Additional			
Language (EAL)			

Ethnic Background	Reception	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Non White British	16.7%	3.0%	0.0%	12.0%	0.0%	4.2%	0.0%

There are currently 16.7 teaching and support staff at the school.

This data can include headteachers, deputy headteachers, assistant head teachers, other qualified teachers, Higher Level Teaching Assistants (HILTAS), Teaching Assistants, Special needs support staff, Pastoral support staff, Matrons/nurses/medical staff (including NHS employees), Laboratory

or workshop technicians, Librarians and library assistants, Examinations Officers, Other administration staff and School Business Manager or equivalent

Any actions required, e.g. to fill information gaps?

Map use of the school by community groups in the community impact assessment. This is available here: https://www.swansea.gov.uk/yggtanylanconsultation.

Impact Assessment - YGG Tan-y-lan

Community Aspect	Current	Impact Assessment
Community Services	YGG Tan-y-lan currently run a	It is envisaged that the
Provided by the school (e.g.	breakfast club and after school	breakfast club and after school
after school clubs, community	club.	club provision will continue on
library etc.)		the new site.
Facilities Accommodated by	YGG Tan-y-lan run the	It is envisaged that these clubs
the school (e.g. youth club,	following school clubs, Urdd	will continue on the new site.
play group etc.)	and Fun Club.	

Would establishing a multi-school site be considered as a way of retaining buildings?

Establishing a multi-school site would not achieve the objectives of this proposal (see consultation paper). There is very limited use of the school out of school hours. The local authority will work with the school on access to out-of-school hours clubs.

Would alternatives to closure, such as clustering, collaboration or federation with other schools, be considered (taking account of the scope for use of ICT links between school sites)?

These alternatives would not achieve the objectives of the proposal (see consultation paper). There is very limited used of the school out of hours.

Have possibilities of making fuller use of the existing buildings as a community or an educational resource been explored (would it be feasible and economical to co-locate local services within the school to offset the costs of maintaining the school)

These alternatives would not achieve the objectives of the proposal (see consultation paper). There is very limited used of the school out of hours.

What is the overall effect of closure on the local community (including the loss of school based facilities which are used by the local community), particularly in rural areas or those receiving funding as part of regeneration activity?

There is very limited used of the school out of hours. There is no funding from regeneration activity for this school.

Section 3 - Impact on Protected Characteristics (See guidance):

Please consider the possible impact on the different protected characteristics.

•	Positive	Negative	Neutral	Needs further investigation
Children/young people (0-18 Older people (50+) Any other age group Disability Race (including refugees) Asylum seekers Gypsies & travellers Religion or (non-)belief Sex Sexual Orientation Gender reassignment Welsh Language Poverty/social exclusion Carers (inc. young carers) Community cohesion Marriage & civil partnership Pregnancy and maternity				

Thinking about your answers above, please explain in detail why this is the case.

(0-18) – YGG Tan-y-lan is a Welsh-medium primary school. This project will have a very positive impact on the Education of all the children who attend the school in the future. As we are looking to build the school on a new site this should avoid any disruption to those currently attending the school.

(Older People 50+/Any other age group) – The staff, parents, carers and wider school community will benefit greatly from improved facilities to deliver education to all pupils and increase the opportunities for the wider school community to experience and use the Welsh language.

Disability – The design, delivery and implementation of this project will take full consideration of the social model of disability, which recognises that people are disabled by the barriers of society (e.g. physical, environmental, organisational, and attitudinal, communication, etc.) rather than by any physical condition. The design of any new building, the re-modelling and the running of the school in the future will ensure that ALL the pupils and staff can make the most of their improved environment.

Welsh – YGG Tan-y-lan is a Welsh medium primary school and as a result this project will have a positive impact on the Welsh language. The project is part of the wider Welsh in Education Strategic Plan that is looking to increase the number of places available in Swansea's Welsh-medium schools.

Poverty/social exclusion – There are high levels of deprivation in this area and providing the children and the community with this improved facility could give access to courses for adults and access to additional extra-curricular activities. Due to the possible changes in catchment areas it is important to consider the impact this could have on learners and their families. The extra distance to travel to the new site was mentioned by a couple of individuals during the consultation process. Some pupils will inevitably live further away from the new site and this would increase their travel time, however, the sites are only 0.6 miles apart by available walking route and any pupils more than 2 miles away, or where there is no available walking route, would be offered home to school transport.

Community Cohesion – It is possible that the improved facilities will provide increased opportunities for the community to make the most of the school's facilities. However, due to the possible changes in catchment areas it is important to consider the impact this could have on community cohesion as the schools moves (0.6 miles) from one community to another. If the proposal goes ahead the school will work with all communities to ensure that the schools continue with its inclusive ethos that brings communities together for the benefit of all.

Section 4 - Engagement:

Please consider all of your engagement activities here, e.g. participation, consultation, involvement, co-productive approaches, etc.

What engagement has been undertaken to support your view? How did you ensure this was accessible to all?

Due to the nature of this proposal a full statutory consultation was required. Cabinet approved the proposal to consult and this provided an opportunity for people to share their views and opinions before a final decision is taken. Cabinet subsequently approved publication of a Statutory Notice to provide a further opportunity for any objections to be made. During this period no objections were received and Cabinet are now determining if the project can go ahead. If the project does go ahead, there will be on-going engagement with all stakeholders (as listed) as the project develops and is implemented. This will include meetings, newsletters and online material.

The formal consultation processes ran from the 5 September to the 18 October 2018. Survey response forms could be completed on-line, or by hard copy, along with an invitation to respond directly.

Consultation took place as is required in the Welsh Government's School Organisation Code with the specified list of consultees, including:

- pupils, staff, governors and parents at YGG Tan-y-lan
- schools and parents affected by the catchment review
- Welsh ministers, AMs and MPs in the area, and local councillors
- Estyn
- Trade unions

Consultation meetings and drop-in sessions were held for the YGG Tan-y-lan proposal as follows:

Meeting for:	Venue	Date	Time	Attendance
Learners (School	Tan-y-lan	27/09/18	14:30 -	10
Council)	School		15:30	
Staff	Tan-y-lan	27/09/18	15:30 –	28
	School		16:15	
Governors	Tan-y-lan	27/09/18	16:15 –	6
	School		17:00	
Drop-in for	Tan-y-lan	27/09/18	17:00 –	9
parents/public	School		19:00	

A drop-in session was also held for all proposals and the wider catchment review on 2 October 2018 in the Civic Centre and was attended by 9 people.

A joint meeting was held for the school councils of the schools affected by the wider catchment review on 5 October 2018 and was attended by 10 school council members.

The following responses were received for the YGG Tan-y-lan proposal:

- 30 responses to an online survey
- 23 responses to an online pupil survey
- 3 written/emailed responses

As the proposal was agreed to proceed YGG Tan-y-lan pupils and staff weree asked to complete a questionnaire informing the project what they would like to see in the new school. These were collated and used by the project team as part of the design workshops with the school.

A school update was arranged where the outcomes and how they can/have been used in the design process were discussed. Further updates will continue throughout the project.

What did your engagement activities tell you? What feedback have you received?

There was broad support for the proposal from those responding, particularly recognising the need for a larger site and facilities. Some specific facilities were suggested and can be considered as part of the detailed design for the new school, which will reflect Building Bulletin guidelines as well as the available funding for the scheme.

Of the total responses received, 29 support the proposal, 2 object and 5 are undecided/unclear. 20 of the learner responses support the proposal, none object and 1 was undecided/unclear.

Concerns have been raised regarding the size of the new build if it cannot be 2 Form Entry (FE) from the outset, which was dependent on access to specific Welsh Government Welsh-medium capital grant. Sadly, our bids have so far been unsuccessful and this opportunity may consequently have been lost. Therefore, the proposal remains for 315 places to serve YGG Tan-y-lan (1.5FE), consistent with the rigorous pupil modelling underpinning the Welsh Government business case, and future proofed for a further 0.5FE in the future as demand continues to grow.

No proposed location to provide a less constrained site will be considered ideal by everyone. Responses have suggested that the Council should be looking to also build a new Welsh-medium school for the Morriston area and possibly consider the use of the current YGG Tan-y-lan site to develop nursery education to feed into any such additional school. This view isn't currently under consideration.

Concerns were raised about traffic around the area of the proposed new site and also the transport arrangements to the new site. If the proposal is approved all routes to the school would be assessed and traffic measures introduced where necessary. Some pupils will inevitably live further away from the new site and this would increase their travel time, however, the sites are only 0.6 miles apart by available walking route and any pupils more than 2 miles away, or where there is no available walking route, would be offered home to school transport.

One response raised concern about perceived larger classes. Class sizes are currently between 25 and 33 and infant classes cannot exceed 30 (unless there are permitted exceptions) and we would not expect junior classes to be any larger in future.

How have you changed your initiative as a result?

The pupils at the school have shared numerous ideas of what they would like to see included in their proposed new school building. These have be considered by the projects team and used to develop the proposed design of the school.

We have been successful in accessing additional Welsh Government funding to build the new school as a 2 Form Entry school.

Any actions required (e.g. further engagement activities, mitigation to address any adverse impact, etc.):

Section 5 – Other impacts:

Please consider how the initiative might address the following issues - see the specific Section 5 Guidance

Foster good relations between different groups	Advance equality of opportunity between different groups
Elimination of discrimination,	Reduction of social exclusion and poverty
harassment and victimisation	

Please explain any possible impact on each of the above.

Impact on...

Foster good relations between different groups

A new build school would look to create opportunities for the community to make use of the facilities and provide an increased number of Welsh-medium places.

Advance equality of opportunity between different groups

Access for all pupils/teachers to an improved learning environment.

Increased opportunities for community use

Elimination of discrimination, harassment and victimisation

Secure by design – reducing the number of secluded settings within the school site that would allow opportunities for bullying etc.

Reduction of social exclusion and poverty

Modern learning environment encourages attendance and this leads to better outcomes for individual pupils and gives every child/young person a better start in life.

What work have you already done to improve any of the above?

The school already has links with the community and this project will look to further enhance this work.

Is the initiative likely to impact on Community Cohesion? Please provide details.

Yes. The school already has a positive impact on its community. The improvements proposed will provide an opportunity for the school to build on this through greater use of

its facilities by the community. However, as mentioned previously, due to the possible changes in catchment areas it is important to consider the impact this could have on community cohesion as the schools moves (0.6 miles) from one community to another. If the proposal goes ahead the school will work with all communities to ensure that the schools continue with its inclusive ethos that brings communities together for the benefit of all.

How does the initiative support Welsh speakers and encourage use of Welsh? YGG Tan-y-lan is a Welsh-medium primary school. Welsh-medium education provides opportunities for children and young people to achieve fluency in the Welsh language through studying a broad range of subjects and disciplines in Welsh. The proposal to provide a new larger facility on a new site will provide excellent facilities for the school and community as a whole as well as increasing the opportunities for children and the wider community to experience and use the Welsh language.

Actions (to mitigate adverse impact or to address identified gaps in knowledge).

Section 6 - United Nations Convention on the Rights of the Child (UNCRC):

Many initiatives have an indirect impact on children and you need to consider whether the impact is positive or negative in relation to both children's rights and their best interests. Please read the UNCRC guidance before completing this section.

Will the initiative have any impact (direct or indirect) on children and young people (think about this age group holistically e.g. disabled children, those living in poverty or from BME communities)? If not, please briefly explain your answer here and proceed to Section 7.

The initiative will have a direct impact on children and young people.

All initiatives must be designed / planned in the best interests of children and young people.

Best interests of the child (Article 3): The best interests of children must be the primary concern in making decisions that may affect them. All adults should do what is best for children. When adults make decisions, they should think about how their decisions will affect children. This particularly applies to budget, policy and law makers.

Please explain how you meet this requirement:

The initiative is planned to improve pupils' school environment thus giving them the best opportunity of achieving to their full potential. The proposal relates to the following articles:

Article 3 - All organisations concerned with children should work towards what is best for each child.

Article 12 - Respect for the views of the child

Article 18 - Both parents share responsibility for bringing up their children. We should help parents by providing services to support them.

Article 28 - Children have a right to an education. Discipline in schools should respect children's human dignity.

Article 29 - Education should develop each child's personality and talents to the full.

Article 30 - Children have a right to learn and use the language and customs of their families.

Actions (to mitigate adverse impact or to address identified gaps in knowledge).

Section 7 - Monitoring arrangements: Please explain the monitoring arrangements for this initiative:
Monitoring arrangements: All projects within the 21 st Century Schools Programme have a clear monitoring process in place. Regular progress meetings are held with the school and the contractors, a formal Project Board is held monthly to discuss key issues and make key decisions, any issues can them be escalated to the Programme Board with the Strategic Programme Board (Corporate) having an overarching view of all Swansea Council projects.
Actions:
Section 8 – Outcomes: Having completed sections 1-5, please indicate which of the outcomes listed below applies to your initiative (refer to the guidance for further information on this section).
Outcome 1: Continue the initiative – no concern Outcome 2: Adjust the initiative – low level of concern Outcome 3: Justify the initiative – moderate level of concern Outcome 4: Stop and refer the initiative – high level of concern.
For outcome 3, please provide the justification below: For outcome 4, detail the next steps / areas of concern below and refer to your Head of Service / Director for further advice:

Section 9 - Publication arrangements:

On completion, please follow this 3-step procedure:

- 1. Send this EIA report and action plan to the Access to Services Team for feedback and approval accesstoservices@swansea.gov.uk
- 2. Make any necessary amendments/additions.
- 3. Provide the final version of this report to the team for publication, including email approval of the EIA from your Head of Service. The EIA will be published on the Council's website this is a legal requirement.

EIA Action Plan:

Objective - What are we going to do and why?	Who will be responsible for seeing it is done?	When will it be done by?	Outcome - How will we know we have achieved our objective?	Progress
Map use of the school by community groups	Project Manager	31 st August 2018	Current us of the school facilities by community groups mapped out	This has been done via the community impact assessment that was published alongside the consultation papers.
Report to Cabinet to decide if a statutory consultation will take place	Head of Service Programme Manager Project Manager	21st June 2018	Cabinet approval to consult	Cabinet approved the statutory consultation
Statutory consultation – to give all interested parties an copportunity to share their views	Head of Service Programme Manager Project Manager	18 th October 2018	Consultation completed	Report prepared for Cabinet
Report to Cabinet to decide if to go out to Statutory Notice	Head of Service Programme Manager Project Manager	20 th December 2018	Statutory Notice publication approved	Completed
Report to Cabinet following the statutory notice period	Head of Service Programme Manager Project Manager	21st March 2019	Cabinet approval to proceed with the project	Completed
Provide templates to school council to assist them with the ongoing engagement process with the wider school community	Project Team	December 2020	Increased communication with the wider school community	
As the project continues to develop include more detailed information on accessibility	Project Manager	September 2019	Details on the accessibility of the new build	

Agenda Item 9.



Report of the Chair of the Economy and Infrastructure Policy Development Committee

Cabinet - 17 October 2019

Regenerating Our City for Wellbeing and Wildlife – The Draft Swansea Central Area Green Infrastructure Strategy

Purpose: Approval is required to undergo public consultation on

the draft strategy prior to its adoption.

Policy Framework: The draft strategy is designed to support the Local

Development Plan (LDP) Policy ER 2 Strategic Green Infrastructure Network, and emerging Supplementary Planning Guidance on Green Infrastructure. The strategy contributes to the Council's duties under the Well-being of Future Generations (Wales) Act 2015, Environment (Wales) Act 2016 and will support the application of the Statutory SuDS Standard 2019. It also delivers one of the steps in the Council's well-

being objective: Maintaining and enhancing

Swansea's natural resources and biodiversity and, the Swansea Public Service Board's Working with Nature

Objective.

Consultation: Access to Services, Finance, Legal. The process to

produce the draft strategy has included engagement with relevant Council stakeholders from the public, private and 3rd sector and residents, visitors and users

of the Swansea Central Area.

Recommendation(s): It is recommended that:

1) Approval is given for the draft strategy to go out to public consultation.

Report Author: Penny Gruffydd

Finance Officer: Ben Smith

Legal Officer: Deb Smith

Access to Services Officer: Rhian Millar

1. Introduction

- 1.1 We know from the Landmark report by the UN Intergovernmental Panel on Climate Change (IPCC), that by 2050 that the Swansea Central Area will have periods of intense heavy rainfall, droughts, and rising temperatures. Failure to adapt to and mitigate for climate change is no longer an option if we are to provide an economically prosperous hub for the Swansea Bay City Region. Environmental sustainability is the basis for a resilient and prosperous Swansea. The benefits and cost-effectiveness of green infrastructure (GI) are now well documented. The regeneration currently underway in the Swansea Central Area provides a perfect opportunity to design in multi-beneficial GI improvements to help ensure we have a city centre fit for the future.
- 1.2 The Council's Strategic Planning and Natural Environment Section has been working in collaboration with Natural Resources Wales (NRW) and Green Infrastructure Consultancy (a leading expert with a proven track record in the green infrastructure industry) to develop a draft Swansea Central Area Green Infrastructure Strategy Regenerating our City for Wellbeing and Wildlife, and Green Space Factor Tool (Appendix A) which will realise the green infrastructure aims of the Swansea Central Area Regeneration Framework and ensure the city centre benefits from strategically planned green infrastructure enhancements in both the planning of new development and the refurbishment of existing buildings and public spaces.
- 1.3 The strategy explores the benefits and cost-effectiveness of green infrastructure i.e. reduced flood risk, summer cooling, cleaner air and water, reductions in noise, better mental and physical health, gains in biodiversity, reduced CO₂ emissions and energy costs and a strengthened economy. It will enable the Council and stakeholders to take an informed and joined up approach to maximising these benefits and will create investor confidence in green infrastructure in the city centre.

2. The Strategy – why, what and how

- 2.1 To ensure and enhance the quality and variety of GI in development across Swansea Central Area a strategic approach is required which will:
 - demonstrate the environmental, social, economic and cultural benefits of improving and enhancing GI,
 - identify opportunity areas and technologies/techniques for enhancing GI in new and existing development,
 - influence strategic investment in GI based on its multiple benefits,
 - provide guidance and a tool to enable simple and reliable assessments of GI in new and existing development.
- 2.2 The draft Strategy is designed to provide an evidenced and clear overall strategy for multifunctional GI which performs individually and collectively, physically and visually, ensuring the Council maximise the

city centres potential and its environmental resilience. It sets out a vision for the central area of Swansea to be much greener, creating green spaces which deliver resilience, prosperity, health well-being and happiness. The intention is to double the amount of green infrastructure (with the exception of open water) within 10 years, to create a distinctive destination city with a high quality environment which is more liveable, better adapted to climate change and better for people and wildlife.

2.3 "A city that is green is a City where I want to be seen. A City that is bare is a city that does not care" (Anonymous member of the public 2019 Swansea City Green Infrastructure community engagement).

The vision was developed following significant stakeholder engagement. Two half day workshops were held at Juniper Place for colleagues from the private, public and 3rd sector (including PSB partners), along with internal sessions with officers and members including Policy Development Committee. 634 face to face conversations were held with members of the public across 10 locations in the Swansea Central Area. Sessions with the 4 primary schools within the catchment were held along with stakeholder meetings with 6 local groups including residents and local interest groups. Themes from the engagement process are summarised in Appendix B.

- 2.4 The strategy includes a Swansea Central Area Green Space Factor (GSF) tool, designed to measure the permeability of the different types of surfaces when planning a new development / refurbishment. The tool scores surface cover types for their permeability and quality in terms of multiple benefits. Similar GSF tools have been widely used since the 1990's, including in Greater London, the North West Region and Southampton.
- 2.5 Whilst use of the tool is not mandatory the Strategy states that NRW and the Council intends to apply the tool to their development proposals and expects and encourages all prospective developers within the central area to use the tool to inform and improve their schemes as part of the pre-application process.

3. Using the Strategy Corporately

- 3.1 The scoping and development of the Strategy has been overseen by colleagues from the Strategic Planning, Nature Conservation, Regeneration, Landscape and Development Management teams within Planning and City Regeneration Services, supported by colleagues from the Drainage and across the Place Directorate.
- 3.2 The Regeneration Team plan to use the Strategy to advise current and future phases of the Swansea Central Area regeneration programme. The Strategy has been aligned to the Swansea Central Area Regeneration Framework (SCARF) to reflect this. The GSF tool will be piloted on the Digital Village Scheme in the coming months.

Regeneration and Development Management will also be encouraging partners and developers to use the strategy and tool as a simple and effective means of demonstrating compliance with legislation.

- 3.3 The issues of future maintenance and the need for training in the use of the GSF tool and implementation and maintaining new GI infrastructure are fully recognised and are reflected in the finding of the consultation. These issues will be addressed via a local conference planned to take place before the end of this financial year (19/20), and by bespoke training for teams on specific issues as required. Following the adoption of the Strategy an Action Plan will be drawn up.
- 3.4 Corporate cross-disciplinary collaboration will be key to delivering quality multi-beneficial GI which will tackle the causes and effects of biodiversity loss and climate change. The Corporate Biodiversity Working Group will accordingly champion and monitor the implementation of the Strategy and its Action Plan.

4. Wellbeing of Future Generations Act

4.1 The sustainable development principle and the ways of working have been central to the development of this strategy from its conception, as outlined in Appendix C:

5. Equality and Engagement Implications

- 5.1 The Council is subject to the Public Sector Equality Duty (Wales) and must, in the exercise of their functions, have due regard to the need to:
 - Eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Act.
 - Advance equality of opportunity between people who share a protected characteristic and those who do not.
 - Foster good relations between people who share a protected characteristic and those who do not.

Our Equality Impact Assessment process ensures that we have paid due regard to the above.

5.2 An Equality Impact Assessment Screen has been completed, which indicated that a full EIA was not required (see Appendix D). The Strategy is part of the delivery of the Council's Corporate Plan and the Swansea Local Well-being Plan both of which have undergone full EIA's. As a strategy focusing on the natural environment it will not directly impact on any of the relevant protected groups. However by enhancing and improving the natural environment the strategy will contribute to all the Wellbeing of Future Generation Act's 7 well-being goals and therefore indirectly contribute to the overall improvement of wellbeing for all Swansea residents including the relevant protected groups, by

contributing to improving social, environmental, economic and cultural well-being.

6. Financial Implications

6.1 Whilst there are no immediate financial implications arising from this report, acceptance of this strategy will further embed and reinforce the wider obligations and requirements on the authority as set out in the LDP and WBFGA.

Acceptance of the report does not mean that additional resources will be made available and it should be assumed that future spending needs will need to be contained within existing budget provision and furthermore also have full and due regard to the likely heavily constrained resources available to the authority in future.

7. Legal Implications

7.1 The Council must comply with the statutory obligations for biodiversity and natural resource management contained in the Well Being of Future Generations Act 2015 and the Environment (Wales) Act 2016 as detailed in this report.

Background Papers:

None

Appendices:

- Appendix A Swansea Central Area: Regenerating Our City for Wellbeing and Wildlife. Consultation Draft
- Appendix B Summary of stakeholder engagement findings
- Appendix C Assessment of the Strategy's contribution to the Well-being of Future Generations Act's wellbeing goals and application of the ways of working.
- Appendix D Equalities Impact Assessment Screening Form





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Natural Resources Wales



City and County of Swansea



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All other images: NRW, Swansea Council and GIC unless stated otherwise

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SUMMARY

This strategy sets out Swansea Council and Natural Resources Wales vision of:

"A city with high quality multi-functional green infrastructure delivering resilience, prosperity, nature, health, well-being and happiness to the citizens and visitors of Swansea."

We know from the landmark report by the UN Intergovernmental Panel on Climate Change (IPCC)¹ that by 2050 the Swansea Central Area will have periods of intense heavy rainfall, droughts and rising temperatures. In this strategy Swansea Council and Natural Resources Wales send a powerful message that failure to adapt to and mitigate for climate change is no longer an option, if we are to provide an economically prosperous hub for the Swansea Bay City Region. Environmental sustainability is the basis for a resilient and prosperous Swansea. It requires current generations to choose how they meet their needs without compromising the ability of future generations to be able to do the same.

The benefits and cost-effectiveness of green infrastructure are now well studied and include reduced flood risk, summer cooling, cleaner air and water, reductions in noise, better mental and physical health, gains in biodiversity and a strengthened economy. Wales now has legislation, including the Statutory SuDS Standard 2019, Well-being of Future Generations (Wales) Act 2015 and Environment (Wales) Act 2016, which requires that people work together to protect and enhance nature for the long-term benefit of all. The provision of green infrastructure will enable us to meet these requirements. This Strategy aims to create investor confidence in green infrastructure by describing how it will be applied in the Swansea Central Area.

"The realisation is growing around the world that it is not enough for real estate to be able to just tick all the boxes for sustainable technology. Real estate is always set within a bigger and richer context. People are increasingly seeking and expecting to encounter an experience of a place wherever they live, work, play, stay, make, shop, visit or rest, rather than just a collection of buildings, however green they may be. If any individual piece of real estate cannot add this sort of value that the occupiers expect, then its appeal and price will lower. To achieve this greater value, investors in real estate need to enhance the occupier's experience and be capable of adapting to the many changing needs and conditions that the future will throw at them. If real estate fails to do this, then it is incapable of being sustainable."

Professor Yolanda Barnes of the Bartlett, UCL

The development of this strategy included over 634 face to face conversations with members of the public, including residents and visitors to the Swansea Central Area, about what nature in the city means to them. We also held workshops with businesses, developers, architects, landscape architects, public sector staff and Swansea Councillors. The overwhelming message from our engagement was that #citynature is very important to peope and will increase their enjoyment and therefore their dwell time in the city centre.

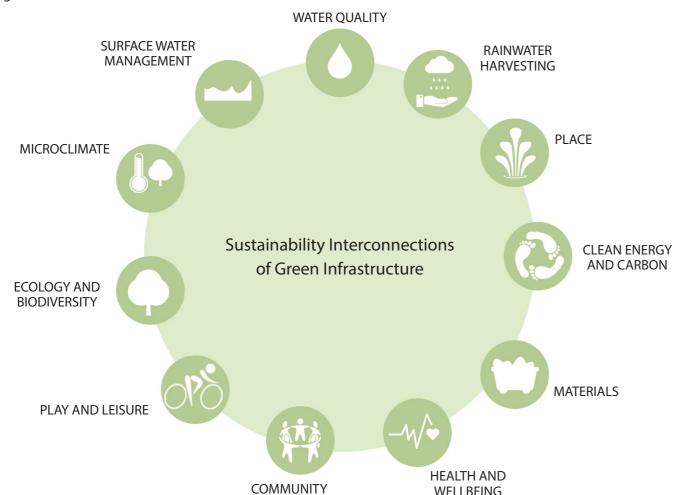
"Taking kids shopping is a headache. 30 minutes break for free play is a life line. Children don't have that chance today."

Anonymous shopper, Swansea Quadrant

^{1.} IPCC, 2018: Summary for Policymakers. In: Global Warming of 1.5°C. An IPCC Special Report on the impacts of global warming of 1.5°C above pre-industrial levels and related global greenhouse gas emission pathways, in the context of strengthening the global response to the threat of climate change, sustainable development, and efforts to eradicate poverty [Masson-Delmotte, V., P. Zhai, H.-O. Pörtner, D. Roberts, J. Skea, P.R. Shukla, A. Pirani, W. Moufouma-Okia, C. Péan, R. Pidcock, S. Connors, J.B.R. Matthews, Y. Chen, X. Zhou, M.I. Gomis, E. Lonnoy, T. Maycock, M. Tignor, and T. Waterfield (eds.)

Swansea Central Area is in an attractive setting, with the beach and bay, the river, hills and woods all within sight, however within the urban area, with the exception of churchyards, the marina and a few locations where there are street trees, sealed surfaces dominate. There are plans however to increase the amount of green infrastructure in new schemes outlined in the Swansea Central Regeneration Framework (SCARF), which will make the area more vibrant and attractive.

Figure 1.



This strategy considers how green infrastructure can be increased in area and quality in the central area of Swansea in order to make it better adapted to climate change and better for people and wildlife. Green infrastructure is a term used to describe all the greenspace, soil, vegetation and water (ranging from parks to roof gardens) that provide the ecosystem services that make our cities liveable.

This strategy sets out a vision for the central area in Swansea to be much greener, creating green spaces and using a combination of street-level features like street trees and rain gardens as well as vegetation on buildings, including green roofs and green walls. The intention is to double the amount of green infrastructure (with the exception of open water) within 10 years. The focus will be to create a green infrastructure network, centred on a Green Artery that will connect Swansea Station in the north, with the beach and marina in the south and the wider area, via existing, improved greenspaces including churchyards and Castle Square. Green infrastructure will be planned and designed to be multi-functional and will involve a partnership approach, using innovative solutions, including Supplementary Planning Guidance for green infrastructure and a Green Space Factor tool (GSF). Swansea Council is committed to using the GSF tool, designed for the Swansea Central Area, as a measure for the quantity and functionality of green space in developments. The GSF tool is described in Appendix 2.

1 INTRODUCTION

Background & Purpose

This Swansea Central Area Green Infrastructure Strategy, has been prepared by the Green Infrastructure Consultancy in collaboration with Swansea Council and Natural Resources Wales. The nature of development in Swansea Central Area and its importance as a key driver for economic prosperity in the Swansea Bay City Region requires a focused approach. Whilst this stratgey is for the Swansea Central area, it forms part of a green infrastructure (GI) strategy for the whole of the County of Swansea. Implementation requires a cross-disciplinary approach across services in Swansea Council, Natural Resources Wales and partners. This strategy demonstrates how the provision of more multifunctional green infrastructure will enable us to meet the requirements of relevant Welsh legislation and policy including the Well-being of Future Generations (Wales) Act 2015, Environment (Wales) Act 2016 and the Statutory SuDS Standard 2019 (part of Schedule 3 of the Flood and Water Management Act 2010). The strategy is intended to be used by all stakeholders involved in the redevelopment of refurbishment of the Swansea Central Area.

The purpose of the strategy is to outline how GI can restore nature and contribute to improving the economy, culture and health & wellbeing in the Swansea Central Area. It describes existing green infrastructure assets and sets out a vision for future development of green infrastructure. Climatologists predict that by 2050, the Swansea Central Area will have periods of intense heavy rainfall, droughts, and rising temperatures. In this strategy Swansea Council and Natural Resources Wales send a powerful message that failure to adapt to climate change is no longer an option and that it will be necessary if the Swansea is to continue to be an economically prosperous hub for the city-region. Maintaining existing and creating new high-quality green infrastructure is an important part of the work that Swansea Council and Natural Resources Wales will be undertaking to adapt to climate change and halt and reverse biodiversity losses. Green infrastructure is essential

for the health and well-being of Swansea' visitors and residents and to the vibrancy and viability of the city centre as the economic driver and key leisure destination of the Swansea Bay Region.

The intention is to bring about a cultural change so that a collaborative, cross-disciplinary, multifunctional approach to the planning, design, construction and maintenance of green infrastructure is adopted. The strategy sets out guiding principles and a framework for implementation. The implementation of the Strategy is supported by the use of the Swansea Green Space Factor (GSF) tool, designed to increase the quantity and functionality of green infrastructure schemes (Appendix 2). The strategy is also supported by a catalogue of green infrastructure interventions (Appendix 1). Swansea Council, together with Natural Resources Wales is committed to referring to these appendices, and encourages others, particularly when considering the design of proposals and associated green infrastructure schemes.

The GSF tool will help translate policy objectives into practice. The GSF is usually applied to high-density zones or districts, such as the Swansea Central Area, where large-scale urban renewal is planned, where rapid development is expected, or where particular problems (including, for example, biodiversity losses, surface water flooding or deficiency of accessible green space) could be exacerbated by inappropriate development. It must be used in combination with an awareness of the full suite of policies that relate to amenity, green infrastructure and biodiversity. These policies are usually applied in concert with combinations of green infrastructure and biodiversity strategies, district plans, neighbourhood plans, landscape plans, masterplans and design codes. The GSF scheme will not replace policies, strategies, plans or codes, but will help planners and designers to understand how designs interpret these.

^{1.} IPCC, 2018: Summary for Policymakers. In: Global Warming of 1.5°C. An IPCC Special Report on the impacts of global warming of 1.5°C above pre-industrial levels and related global greenhouse gas emission pathways, in the context of strengthening the global response to the threat of climate change, sustainable development, and efforts to eradicate poverty [Masson-Delmotte, V., P. Zhai, H.-O. Pörtner, D. Roberts, J. Skea, P.R. Shukla, A. Pirani, W. Moufouma-Okia, C. Péan, R. Pidcock, S. Connors, J.B.R. Matthews, Y. Chen, X. Zhou, M.I. Gomis, E. Lonnoy, T. Maycock, M. Tignor, and T. Waterfield (eds.)

Conventional GI planning is usually characterised by ground-level mapping that overlooks the potential to green the roofs, terraces and facades of buildings. With high-rise developments with green roofs and walls located on multiple levels and aspects it will be increasingly important that not only GSF schemes, but all policies related to green infrastructure, biodiversity and climate change adaptation, take account of the challenges and opportunities associated with denser developments and taller buildings.

In those cities where they have been adopted, GSF schemes have been shown to increase the amount of green space within developments, as well as increasing functionality, particularly with respect to surface water drainage. GSF schemes are supported by a wealth of evidence and experience, highlighted in Appendix 2. Depending on how they are operated, GSF schemes may also have the aim of requiring, or encouraging, more developers to take specialist advice (usually from landscape architects) in order to ensure that their plans meet the community's and the planning authority's requirements. With most GSF schemes, the purpose is easily explained and understood and the calculation of the overall score is a relatively straightforward and inexpensive process. Schemes allow flexibility with respect to plot layout and landscape design and are not prescriptive. Scores for particularly desirable features can be increased in order to encourage use.

The benefits of GSF schemes include:

- a) A reported increase in the use of multifunctional green infrastructure features
- b) Urban greening on restricted sites in densely developed areas
- c) A simple mechanism, easily understood by non-specialists
- d) Facilitation of conversations between developers and planners
- e) Empowerment of local authorities, who may successfully argue the case for more greening
- f) Flexibility: scores and targets can be adjusted to reflect local priorities



Figure 2. Benefits of green roofs, which enable developers to reach GSF targets

What is Green Infrastructure?

Green infrastructure (GI) is a catch-all term used to describe all the features of the natural environment between and within our towns and cities. By providing GI we are able to enjoy the many "ecosystem services" that these features provide, part of a sustainable approach to the management of natural resources where multi-functionality becomes a key objective of good design. Ecosystem services are the benefits that people derive from nature.²

GI features range from woodlands to parks, gardens, street trees, rain gardens, green roofs and green walls. GI can be accessible or inaccessible, publicly or privately owned, managed or unmanaged, designated as open space or for nature conservation or not. Green infrastructure is all soil, vegetation and water. It does not include paved or sealed surfaces or buildings, but it does include features on buildings including green roofs and green walls. The term green infrastructure as used here, includes "blue" features such as docks, watercourses and beaches.

Nature-based Solutions (NbS) is a term used by the International Union for Conservation of Nature (IUCN) to describe actions that protect or restore nature for human wellbeing or biodiversity. NbS features are part of the green infrastructure network. Green infrastructure can be defined as the "network of green (soil and vegetation) and blue (water) spaces that provide ecosystem services."³

Multi-functionality is linked to spaces that provide the broadest range of ecosystem services. Between 2009 and 2011 the UK National Ecosystems Assessment (UK NEA) analysed the natural environment in terms of the benefits it provides for society.

It was found that our economy, health and wellbeing depend on the range of services provided by ecosystems and their components. These include:

- Supporting services those necessary for all others, including nutrient cycling and photosynthesis
- Provisioning services food, fibre and fuel
- Regulating services including clean water, clean air and climate
- Cultural services recreational, wellbeing, beauty and sense of place

The green infrastructure, ecosystem services, approach to land use planning, design, creation and maintenance enables us to gain more from the built environment, by conserving and restoring natural features and thinking about the widest range of functions. Benefits can be maximised. Sections 4 and 5 set out how that can be brought about. Green infrastructure must be part of a shared vision, requiring an integrated approach that embraces many disciplines and all stakeholders. It must be considered at every level of the planning, design and management process for all departments and disciplines, and is relevant at every scale of development, from major regeneration projects to individual buildings or tree pits. A positive and proactive approach enables the city to make best use of its air, land and water, providing a better return on investment and happier and healthier residents and visitors.

^{2.} Ecosystem Services https://www.iucn.org/commissions/commission-ecosystem-management/our-work/cems-thematic-groups/ecosystem-services

^{3.} Nature-based Solutions https://www.iucn.org/commissions/commission-ecosystem-management/our-work/nature-based-solutions



Street tree



Biodiverse extensive green roof



Green wall



Rain garden



Roof terrace



Allotment





Beach

Figure 3. Various types of green infrastructure

There is a considerable, and rapidly growing, body of evidence that green infrastructure is essential for human health and wellbeing, provides habitat for wildlife and will help us to adapt to climate change. For a full review of the benefits of green infrastructure and key references and sources of information, see the Ecosystems Knowledge Network website.⁴

Given the range of benefits provided, the protection, creation, enhancement and maintenance of GI, should be a concern for everyone. Green infrastructure is multi-functional and operates at different spatial scales, which means that its importance is often underestimated. The provision and maintenance of GI is the responsibility of many different authorities and landowners, which means that coordination, cooperation and collaboration is essential. There is also a wide spectrum of green infrastructure types, many of which are not included in conventional classifications of greenspace or nature conservation sites, which can lead to confusion about what should be prioritised. Green infrastructure is rising up the agenda, not only because of the burgeoning body of evidence for its benefits, but also because policies require or support the provision of GI (see Chapter 2 for more detail on policy).

It is important that green infrastructure provides the widest range of benefits (ecosystem services). This means that ecosystems must be protected and restored along with the microbes, plants and animals (biodiversity) that make ecosystems work. Biodiversity loss is now a major concern for civilization.⁵ The European Commission and the UK government are looking to halt overall biodiversity loss and are seeking biodiversity net gain/benefit in development.⁶ Green infrastructure forms a strong part of the Planning Policy Wales: Edition 10 and Welsh Government's Natural Resources Policy and is a key mechanism for delivering the aspirations for ecological networks and creating natural and distinctive places.

Investment in GI benefits communities provides and a financial return. The prioritisation of green spaces in regeneration schemes can seem at odds with delivery of housing and growth targets, yet renewal and development can be an opportunity to "create places with more nature afterwards than before." Across Swansea, we see the proponents of new developments viewing GI as a valuable, multi-functional asset, supporting the delivery of quality homes and neighbourhoods. Everyone from developers to those working at the grass roots, therefore, has a responsibility to use the full pallette of green infrastructure options to demonstrate how they are addressing this issue and ensuring biodiversity net benefit.

Benefits of Green Infrastructure

Green infrastructure is defined by the UK government as a network of multi-functional green space, urban and rural, which is capable of delivering a wide range of environmental and quality of life benefits for local communities. As a network it includes parks, open spaces, playing fields, woodlands, but also street trees, allotments and private gardens. It can also include rivers, streams, canals, beaches and other water bodies and features such as green roofs and walls.⁸ It is the urban elements of GI which are of particular relevance to this study.

The components of GI have traditionally been valued for the amenity that they bring to the urban environment, that is, the way that they make peoples' surroundings more pleasant and their living and working environments more attractive. There has been a realisation in recent years, however, that GI brings a wider range of benefits and there is now a considerable, and growing, body of evidence that GI can assist with climate change adaptation, can improve mental and physical health, provide habitat for wildlife, improve air and water quality and can have economic benefits.

^{4.} Ecosystems Knowledge Network https://ecosystemsknowledge.net/resources/tools-quidelines/green-infrastructure

^{5.} Stockholm Resilience Institute on biodiversity loss https://www.stockholmresilience.org/research/research-news/2018-10-30-natures-steep-decline.html

^{6.} UK Government consultation on biodiversity net gain https://consult.defra.gov.uk/land-use/net-gain/

^{7.} Berkeley Group on biodiversity net gain https://www.berkeleygroup.co.uk/media/pdf/0/k/The_Nine_Concepts_-_Making_space_for_nature_and_beauty.pdf

^{8.} Landscape Institute on GI https://www.landscapeinstitute.org/policy/green-infrastructure/

These benefits are considered in turn in the paragraphs that follow.



Figure 4. Benefits of Green Infrastructure

Climate change is predicted to increase the frequency and intensity of both heatwaves and heavy downpours.⁹ Heavy rain can cause surface water flooding. GI has been shown to reduce the severity of these problems by providing summer cooling and by absorbing rainwater that might

otherwise exacerbate surface water flooding.

The Urban Heat Island (UHI) effect occurs when summer sunshine beats down upon the dense materials (including asphalt, concrete, masonry and brick) that make up the built environment. Energy is absorbed into dense materials and is re-radiated at night, which is the main cause of the UHI effect, which can make the centre of a city up to 10 degrees Centigrade warmer than its rural hinterland in the middle of a summer day. The UHI effect exacerbates heatwaves and leads to an increase in energy consumption, through the increased intensity of use of air conditioning. The UHI also exacerbates air pollution and risks to health.

The soil, vegetation and water in GI prevents heat islands from developing by reflecting sunlight and providing shade. Water evaporating from soil and water bodies and transpiring from leaves provides evaporative cooling. On hot summer days, the ambient temperature of vegetated areas can be up to 4 degrees Centigrade cooler than those areas of the city where there is no vegetation. The difference in surface temperature between conventional roofs and green roofs on hot summer days is even more marked, with the temperature difference often exceeding 20 degrees Centigrade.¹¹

The soil in GI is important as a store of water, which can provide evaporative cooling, as has been described, however soil (whether in the guise of green roofs, tree pits, rain gardens or other planted features) is also important as a sponge for rainwater, which would otherwise go straight into downpipes and drains, which may be overwhelmed during extreme rainfall events, causing surface water flooding. Extensive green roofs, for example, have been shown to absorb the

^{9.} Met Office climate change projections https://www.metoffice.gov.uk/research/collaboration/ukcp/derived-projections 10. EPA on UHI https://www.epa.gov/heat-islands

^{11.} GI and the urban heat island http://www.vcccar.org.au/sites/default/files/publications/VCCCAR%20Urban%20Heat%20Island%20-WEB.pdf

first 5mm of rain that falls upon them. Approximately half of the rain that falls on a typical extensive green roof over the course of a year is retained within the substrate (soil) and subsequently lost through evapo-transpiration.¹² Rain gardens and tree pits at street level can be designed to intercept and store large volumes of stormwater.¹³



Figure 5. Roof gardens are an effective source control element in sustainable drainage systems

The economic and monetary valuation of GI is subject to various methods of assessment (necessary because of the wider spectrum of benefits) and the process can be difficult and controversial (because it is argued that some attributes of nature cannot, meaningfully, have a value assigned to them), however work has been undertaken to place monetary values on green infrastructure assets in London. London's public parks have a gross asset value in excess of £91 billion and the GLA estimates that for every £1 invested in parks, Londoners reap £27 in benefits.¹⁴

Another example of the monetary valuation of GI is the iTrees method, developed in the US, which has been used to estimate the value of trees in Swansea's River Tawe Catchment 2015, which includes the Swansea Central Area.¹⁵ The study concludes that trees:

- intercept an estimated 252 million litres of water every year, equivalent to an estimated £333,900 in sewerage charges avoided,
- remove an estimated 136 tonnes of airborne pollutants each year, worth more than £715,500 in damage costs,
- remove an estimated 3,000 tonnes of carbon from the atmosphere each
 year, this amount of carbon is estimated to be worth £671,000,
- store an estimated 102,000 tonnes of carbon, estimated to be worth £23.1 million.)

In addition to these various indirect economic benefits, the planning, design, installation and maintenance of GI is an economic activity in itself. For example, the UK annual expenditure for extensive green roofs, which is centred on London, exceeded £26m for 2017.¹⁶

GI is associated with improved health and wellbeing and the mechanisms for this include:

- access to greenspace whereby people maintain good health through exercise
- exposure to vegetation and natural features which facilitates social interaction, lowers stress and improves mental health and wellbeing
- reduction in pollutants that can cause disease

^{12.} Green roofs rain Livingroofs.org on green roofs and stormwater https://livingroofs.org/storm-water-run-off/

^{13.} Rain Garden Guide https://raingardens.info/wp-content/uploads/2012/07/UKRainGarden-Guide.pdf

^{14.} London Natural Capital Accounts http://www.vivideconomics.com/wp-content/uploads/2017/11/Natural-Capital-Accounts-Report-GLA-NT-HLF.pdf

^{15.} iTrees https://naturalresources.wales/media/680678/revised-english-wales-urban-canopy.pdf

^{16.} London Living Roofs and Walls 2019 https://www.london.gov.uk/sites/default/fi les/2019_london_living_roofs_walls_report.pdf

The evidence for these effects is considered in turn and summarised in the paragraphs that follow.

Epidemiological studies have shown that access to nearby greenspace encourages increased physical activity, lowers rates of obesity and lowers morbidity.¹⁷ The reasons for this are complex, however an important factor is that a greener environment increases the prevalence of walking and other physical activity. The importance of exercise in preventative medicine is now being emphasised by health professionals, who recognise that easy, local access to GI is essential if prescriptions for exercise are to be effective.¹⁸

The sight of vegetation, outside as well as inside, lowers stress and blood pressure and helps concentration.¹⁹ Cognitive development in children and the recuperation of patients are also reported to be improved when vegetation is visible. Productivity is increased and the symptoms of conditions including Alzheimer's disease, dementia, depression and ADHD (Attention Deficit Hyperactivity Disorder) may be alleviated.²⁰ This was reflected in the engagement findings for this strategy; with emotional benefits of green spaces in the city centre a clear theme for residents and visitors of all ages (see figure 6). Green infrastructure can be very important in child development. Research in Barcelona, using brain imaging techniques, which compared children growing up in areas without vegetation with children in areas with vegetation, found that children in the areas with vegetation had beneficial structural changes in their brains, which were permanent.²¹

Green spaces, gardens and even shaded spots beneath trees have been shown to encourage informal multi-generational social interaction and cohesion and creative play. These interactions are especially important for the lonely, elderly and other more vulnerable groups. Green and open spaces are also valued and enjoyed by many of the workers who commute into urban areas each

day. Overall, social interaction reduces stress and improves mental health and wellbeing.²² Health is also improved when noise is reduced, and air quality is improved. Soil and vegetation may dampen noise, in contrast with man-made surfaces, which tend to reflect it. Trees and shrubs have been shown to reduce sound by 6dB over a distance of 30m. Green roofs and green walls have been shown to be particularly effective at shielding people in buildings and building courtyards from traffic noise.²³



Figure 6. Word cloud from wellbeing theme from community engagement carried out for this strategy. Members of the public were asked, "What is nature in the city to you?"

Health is also impacted by poor air quality. Air pollutants of particular concern in cities are particulates and nitrogen dioxide. In Wales, more specifically, for the latest year for which data are available (2017), the long-term mortality burden attributable to air pollution (fine particulate matter and nitrogen dioxide combined) is an estimated effect equivalent to 996 to 1,417 deaths.²⁴ The vegetation that makes up green infrastructure has been shown to improve air quality by filtering particulates and absorbing gases. Studies have shown that planting on buildings in

^{17.} Links between natural environment and health http://eprints.gla.ac.uk/4767/1/4767.pdf

^{18.} Walking for Health https://www.walkingforhealth.org.uk/

^{19.} Chang, C.Y., and P.K. Chen. 2005. Human Response to Window Views and Indoor Plants in the Workplace. Hortscience 40, 5: 1354-59.

^{20.} Nature and mental health https://depts.washington.edu/hhwb/Thm_Mental.html

^{21.} https://www.childinthecity.org/2018/03/28/childhood-exposure-to-green-space-may-help-brain-development/?gdpr=accept

^{22.} Health Council of the Netherlands. 2004. Nature and Health: The Infl uence of Nature on Social, Psychological and Physical Well-Being. Health Council of the Netherlands and RMNO, The Hague.

^{23.} Van Renterghem, T. et al. (2013). The potential of building envelope greening to achieve guietness. Building and Environment, 61, 34–44. DOI:10.1016/j.buildenv.20 12.12.001

^{24.} Public Health Wales on air pollution https://public.tableau.com/views/Nationallong-termannualairpollutionconcentrationsanthropogenicandmortalityburdenranges/Dashboard1?:embed=y&:displaycount=yes&-publish=yes&:origin=viz_share_link 23. Van Renterghem, T. et al. (2013). The potential of building envelope greening to achieve quietness. Building and Environment, 61, 34–44. DOI:10.1016/j.buildenv.20 12.12.001

^{24.} Public Health Wales on air pollution https://public.tableau.com/views/Nationallong-termannualairpollutionconcentrationsanthropogenicandmortalityburdenranges/Dashboard1?:embed=y&:displaycount=yes&-publish=yes&:origin=viz_share_link

street-canyons reduces street-level concentrations by as much as 40% for nitrogen dioxide and 60% for particulate matter.²⁵

The various benefits provided by GI combine to provide economic benefits in terms of energy savings, fewer insurance claims (for example, after flooding), fewer working days lost, preventative health measures, reductions in crime, increased productivity, increased property values, increased footfall for businesses and increased inward investment. The health benefits of urban GI, in terms of reductions in provision by the health service are estimated at £2.1 billion in the UK.²⁶



Figure 7. Pupils at Ysgol Bryn y Mor telling us what nature in the city #citynature #natyrynyddinas means to them.

Opportunities for local food production, in allotments, community gardens and orchards or even through temporary projects, increases access to healthy, locally sourced and distinctive food and provides education and training opportunities. It also contributes to food security and reconnects communities with their local environment. One example is 'Vetch Veg', located at Swansea City's old football ground. This green oasis in the middle of an urban area has enhanced the community

spirit, has people sharing experiences, swapping recipes and tasting and sampling new dishes. This reflects the diverse cultures of Swansea. Allotments have been shown to be greater for biodiversity than parks, gardens, roadside verges and the countryside due to the wide variety of plants found here than in more rural locations.²⁷

Another example is the Swansea Community Green Spaces project to create green spaces for social interaction and cohesion including the site at Seaview Green Space, Mount Pleasant. This is a food growing project working with asylum seekers and refugees, in collaboration with the African Community Centre. It has encouraged local residents to become involved by actively engaging with people passing by. As a result, the community have formed their own successful growing project and have leased the site from the Council. This project has contributed to bringing the community together and has improved the physical and mental wellbeing of individuals.



Figure 8. Vetch Veg (Credit: Kathryn Campbell Dodd)

^{25.} GI and air quality in street canyons https://pubs.acs.org/doi/abs/10.1021/es300826w

^{26.} Health and GI: Evidence of benefits http://nhsforest.org/evidence-benefits

^{27.} Veg Vetch, Swansea http://www.vetchveg.co.uk/ http://www.sustainableswansea.net/vetch-veg.html

2 KEY DRIVERS

National

There is legislation, policy and guidance which supports the creation and maintenance of GI at both national and local levels. The benefits of GI (as described in the previous section) and their relationship to national guidance and legislation are outlined in the table below.

Table 1. National Legislation, Policy and Guidance

Health and Wellbeing of Future Generations Act 2015	Environmental Wales Act 2016	Schedule 3 Flood & Water Management Act 2010 Statutory Standards	Active Travel Wales Act Manual for Streets	Planning Wales Act 2015 Planning Policy Wales 2019
All public bodies have a duty to improve well-being	The Council has a legal duty to protect and enhance biodiversity and maintain resilient ecosystems (the	SuDS required to demonstrate how Biodiversity taken into account.	Green infrastructure provides an opportunity to consider the multifunctional benefits of active travel	Planning Wales Act clearly links land management to sustainable management of natural resources.
 Green infrastructure contributes to all well being goals Globally responsive 	Section 6 Duty) • Ecosystems services approach must be used in the consideration of all development	Design SuDS to create green infrastructure with multiple benefits delivering the 6 standards	The Active Travel Wales Act places a duty on the Council to promote more active travel and to include	Green infrastructure is key to delivery of placemaking and sustainable develompent which is at the heart of PPW.
- Prosperous - Resilient	Key principles are connectivity, scale and biodiversity of ecosystems and their adaptability and resilience to	Green infrastructure provides an opportunity to consider the multifunctional benefits of drainage solutions	provision for walkers and cyclists in new road provision.encourages sustainble development to be considered	Green infrastructure plays a fundamental role in shaping our places and our sense of well being and is
- Healthier - Cohesive communities	climate changes	The SuDS Approving Body (SAB) and has duties to approve, adopt and maintain SuDS	Manual for Streets promotes multifunctional streets and recognises that streets that are good quality places acheive active travel, health, carbon reduction, air quality	intrinsic to the quality of the spaces we live work and play inthe quality of the built enviornment should be enhanced by integrating green infrastrcture into development through appropriate site selection and use
- Vibrant culture		Developers of sites of 1 or more dwellings or 100 square metres or more are required to implement sustainable urban drainage solutions.	improvements, community pride and sense of ownership.	of creative design. (PPW 6.2.4) • The development of green infrastructure is an
Healthy environments is a key principle of GI			Well designed streets/active travel routes have "a crucial role to play in the delivery of sustainable communities where people wantto live and work now and in the future"	important way for local authorities to deliver their section 6 duty (PPW 6.2.2)

In addition to complying with the legislation described in the table, improving the quantity, quality and variety of GI in the city will contribute to compliance with other legislation which addresses air and water quality, climate change, surface water run-off, resilience planning, biodiversity, health and wellbeing (including mental and physical health) and social exclusion.

GI Drivers in Swansea

Swansea Council and Natural Resources Wales Corporate Plans both recognise that our city faces a number of challenges in the years ahead, one of which is climate change (with more heatwaves and surface-water flooding, air quality problems and biodiversity losses predicted). Locally appropriate, good quality GI will help to mitigate these challenges and reduce future costs. The national legislation shown in table 1 is supported by local strategy, policy and guidance, as outlined in table 2 below.

Table 2. Local Legislation, Policy and Guidance

Swansea PSB Well Being Plan	Swansea Council Corporate Plan	Swansea Local Development Plan and Emerging SPG	Swansea Council Strategies	Swansea Designations and Evidence
 The PSB has embeded the Section 6 duty into the Wellbeing plan. "working with nature" is one of the Well Being objectives. 	The Council has embedded the s6 duty into the Corporate Plan Improving green infrastructure is one of the steps of the "Resilience" well being objective	 Policy ER 3 - requires provision of green infrastructure through the protection and enhancement of existing green spaces. Development is required to take opportunities to maintain and enhance the County's multifunctional green infrastructure network The LDP contains a framework which promotes sustainable development and placemaking. A suite of Supplementary Planning Guidance provides further details on the implementation of LDP policies. 	Swansea Flood Risk Management Plan 2015 Air Quality Management Area Action Plans (2004)	 Quiet Areas (designated under Noise Action Plan for Wales) Open Space Assessments (FiT and ANGs provision) and emerging Open Space Strategy Air Quality Management Areas Natural Resources Wales South West Wales Area Statement

3 VISION & PRINCIPLES

Vision

A city with high quality multi-functional green infrastructure delivers resilience, prosperity, nature, health, well-being and happiness to the citizens and visitors of Swansea.

"A city that is green is a City where I want to be seen.
A City that is bare is a city that does not care"

Anonymous member of the public 2019 Swansea City Green Infrastructure community engagement.

Objectives

The following strategic objectives were developed through engagement with the community, Councillors, businesses and public sector staff.

Our over-arching strategic objectives are:

- Provide a high-quality environment
- Creating a distinctive destination city
- Adapt to climate change by becoming a:
 - Sponge City²⁸
 - Mitigating urban heat island effect
 - Maintaining and enhancing Swansea City's natural resources and biodiversity
- Involve, engage and educate communities
- Lead by example
- Attain wildlife and well-being friendly city status, such as;

- Biophilic City
- National Park City
- UNESCO Biosphere Reserve
- Woodland City

We will achieve this by:

- Increasing terrestrial green infrastructure to 26% by 2030.
- Increasing canopy cover to 25% by 2044 by planting species which provide the most effective mix of multiple benefits
- Expecting developers to meet the UK Green Roof Code of Practice 2014,²⁹ which sets minimum standards for the design, installation and maintenance of green roofs.
- Expecting developers and planners to use tools such as the Green Space Factor and CAVAT to demonstrate compliance with our ambitious targets and relevant legislative requirements
- Become a Trees in the Townscapes champion by officially endorsing the 12
 Trees in the Townscape principles in Swansea City.
- Develop resilient communities by creating champions through high level engagement

An action plan will be drawn up between Swansea Council and Natural Resources Wales to jointly deliver the strategic objectives with our partners and stakeholders. The intention is for the City of Swansea to be much greener. Currently, terrestrial green cover is estimated to be 13% of the area and the target is for this will be

doubled (that is, increased to 26%) by 2030 and tree canopy cover increased to 25% by 2044. The increase in green cover will be achieved by extending and strengthening the existing ground level network, as well as providing vegetation on built structures, including green roofs and green walls. It is estimated that roof and ground level greening which will form part of the various proposed Regeneration Projects within the Green Artery will deliver much of this increase, however there will be many other projects outside of the Green Artery where Green infrastructure will be planned, designed, delivered and maintained to be green biodiverse, locally appropriate, multi-functional and to provide the widest possible range of ecosystem services.

The intention is to bring resilience, prosperity, health, wellbeing and happiness to citizens and visitors and to ensure that the green infrastructure network complements and improves the existing natural and built environment. This vision contributes to delivering the Swansea's Local Well-being Plan, Local Development Plan (LDP) and Swansea Central Regeneration Framework.

Green Artery

At the heart of the Swansea Central Area's GI network will be the Green Artery. The proposal is set out in the Swansea Central Area Regeneration Framework (2016). ³⁰ The Green Artery will be a GI corridor connecting Swansea Station in the north to the Maritime Quarter in the south, making the centre of Swansea more permeable to both people and wildlife. Within the Green Artery, pedestrians and cyclists will have priority.

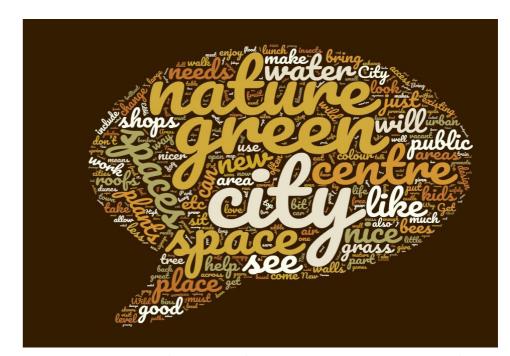


Figure 9. Word cloud of comments from the community engagement for the Opportunities theme

Interventions along the High Street will connect the station with Castle Square, where there will be an overall reduction in sealed surfaces. Heading south from Castle Square, connections will be made with St Mary's Church, St David's Church and across Oystermouth Road to the new Coastal Park. From the Coastal Park it will be a short walk to other destinations in the Maritime Quarter, the beach and Waterfront. The Green Artery will be a primary focus, however green links will be made with Oxford Street and Kingsway to the west and Parc Tawe and the River Tawe to the east, with other arms of the GI network extending to the natural environment on the outskirts of the city, including, for example the Tawe riverside, the hillside wildlife corridor and the beach.

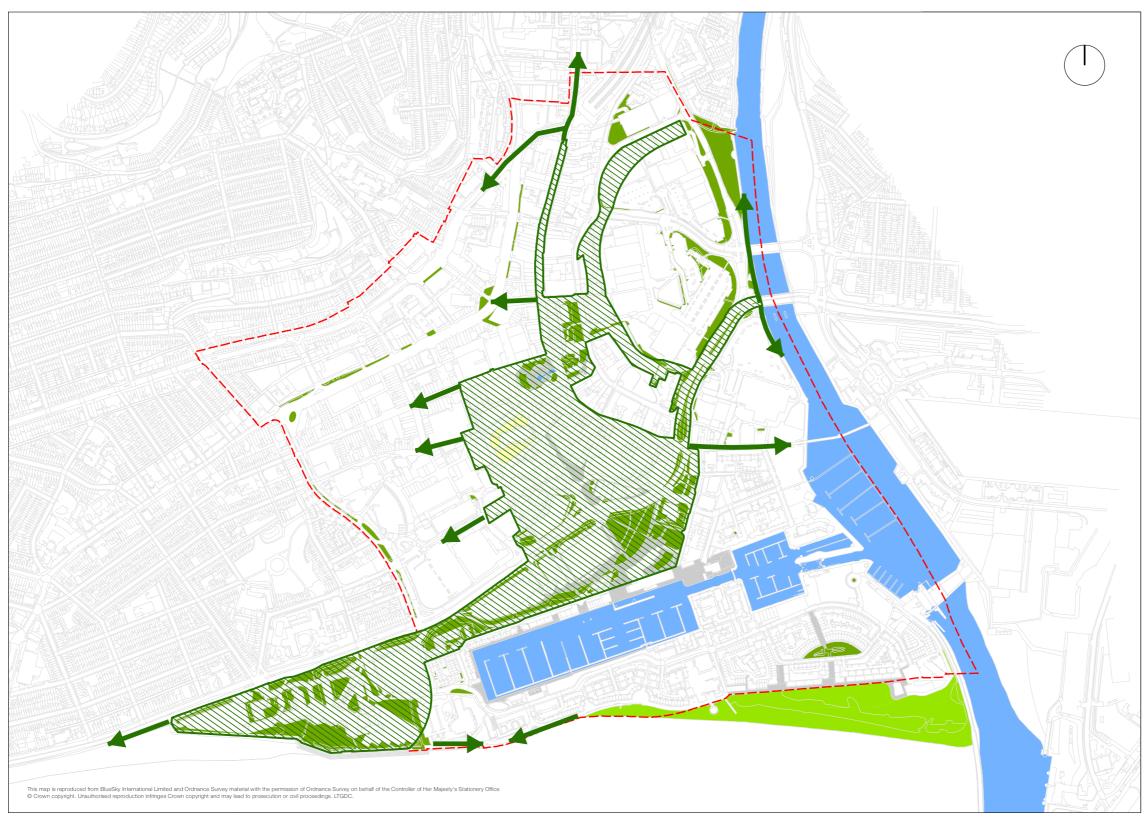


Figure 10. Proposed Green Artery

Castle Square is a key central multi-functional green space within the Green Artery. Castle Square was the most frequently mentioned public space referred to during our urban greening engagement process.

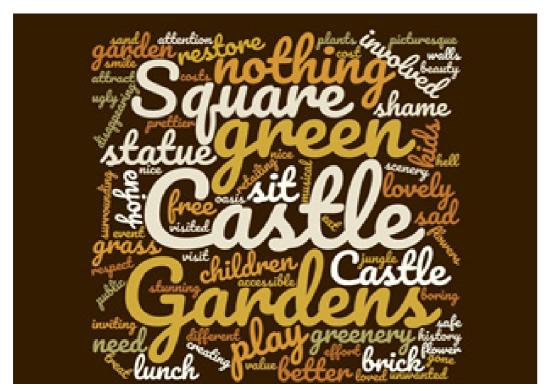


Figure 11. Word cloud highlighting people's thoughts on Castle Square and the opportunities it may present through the redevelopment process.

As well as the Green Artery itself, GI interventions can be made anywhere in the city, as opportunities arise as the result of redevelopment but also through routine repair and maintenance or by retrofitting features. There may also be locations, identified through future GI audits or ecosystem services analyses, where small interventions can be identified that can have a disproportionately large impact, including, for example, tree and wildflower planting, rain gardens, green roofs and green walls.

Principles

The five principles (See figure 12) should be considered by all, who plan, design, build, vegetate and maintain green infrastructure. By following these principles, interventions maximise the number and intensity of benefits for people and wildlife.

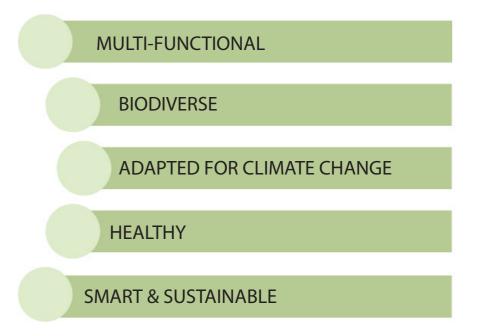


Figure 12. Principles of GI

Multi-functional

Nature itself is multi-functional. A natural area simultaneously provides a full range of ecosystem services. Humans tend to modify land use for limited purposes – for example, an arable field produces food, or a car park stores cars. The conventional approach is for specialist individuals or organisations or departments to provide a facility that does one thing well, however it is important, given the scale of the difficulties facing urban areas, which are likely to be exacerbated by climate change and biodiversity loss, that every effort is made not to miss opportunities to make features multi-functional. Although there can be trade-offs, more often than not, extra provision of green infrastructure elements does not interfere with the primary purpose and the return on any extra investment is positive.

BIODIVERSE EXTENSIVE GREEN ROOF GREEN STREET ROOF GARDEN

EVAPOTRANSPIRATION

BAT FRIENDLY

LIGHTING

PARK/GARDEN

WILDLIFE POND

RAINWATER

HARVESTING TANK

STOCKHOLM TREE PIT RAIN GARDEN

Illustration based on an original by Luke Engleback

Figure 13. Green infrastructure improves microclimate

A cycle path can be an ecological as well as a transportation corridor. Extra tree planting in a car park can improve amenity, provide summer shade, sustainable drainage and biodiversity. Sometimes there are synergistic effects. An example is a biosolar roof (photovoltaics combined with a green roof) where a cooler microclimate increases the output of the photovoltaics.

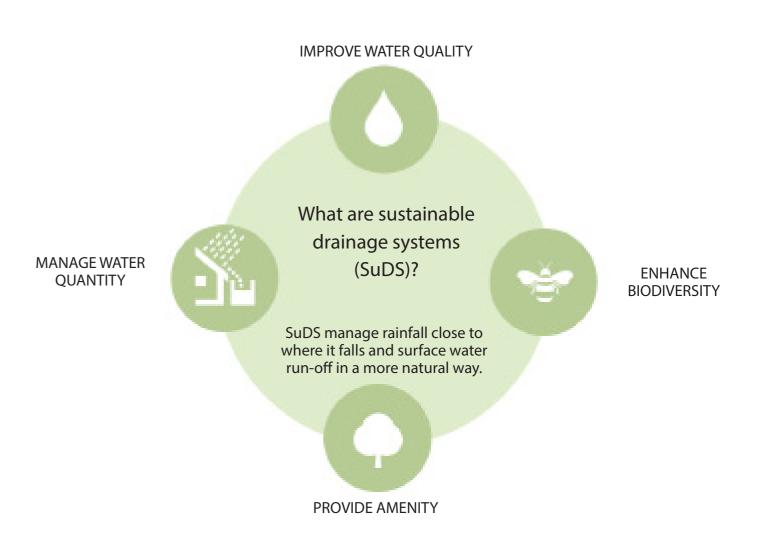


Figure 14. What are SuDS?

Multi-functionality is also illustrated in Appendix 1 in the petal diagrams, designed to demonstrate the contribution of various ecosystem services in GI typologies. The more balanced and bigger the petals the more multi-functional the GI type.

Adapted for Climate Change

According to the Met Office Hadley Centre Climate Programme, climate change is predicted to lead to sea level rises, warmer and wetter winters and hotter and drier summers.³¹ Summer heatwaves are likely to be more frequent and more intense. Heavier downpours, even in summer, are likely to lead to flash flooding. Even if greenhouses gas emissions and associated global warming can be limited, some increases in heatwaves and surface water flooding will occur.



Figure 15. Infra-red image of masonry wall (left) and green wall (right).

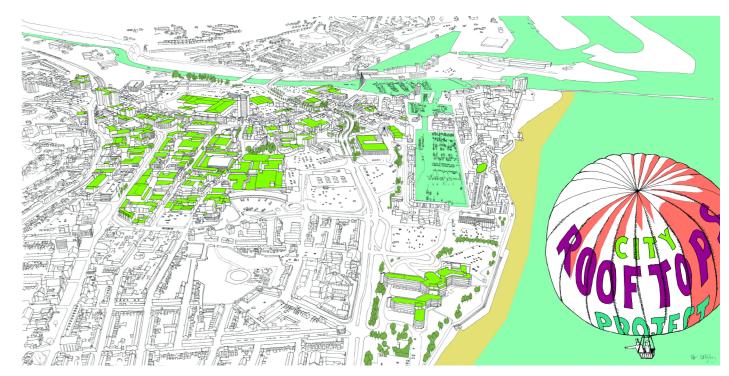


Figure 16. Green roofs across Swansea city centre produced by Andrew Nixon/PowellDobson Architects for the CIVIC 2014 Exhibition at the Mission Gallery.

In general, an increase in green infrastructure will be a cost-effective way of adapting to these changes. More specifically, features that provide shade and evaporative cooling in summer, close to where people live and work and features that intercept and filter rainwater and surface water run-off, should be incorporated into schemes.

Healthy

For good health and a sense of wellbeing, people need clean air, clean water, food, exercise, contact with nature and places to socialise, play and learn. Green infrastructure can provide these benefits.

Conventional, readily accessible

^{31.} https://www.metoffice.gov.uk/research/collaboration/ukcp/derived-projections



Figure 17. Cycle path as a green corridor

greenspace is important, however other GI features, even if simply overlooked like green walls, can be important for mental health. Unseen features, like extensive green roofs for example, may be providing relief in a heatwave, filtering water, or absorbing air pollution. The precise location and specific design of green infrastructure can be an important factor with respect to providing health benefits.

Biodiverse

Biodiversity is the whole range of living things and systems on earth, it includes animals, plants, microbes, genes and ecosystems. All life depends on other creatures and plants and ecosystems function better when high biodiversity is maintained. In responses to continuing losses, Natural Resources Wales has recently set out a fresh approach to conserving biodiversity, named 'Vital Nature'.

Swansea has a Local Biodiversity Action Plan (LBAP).³³ There is a strong emphasis on partnership, engagement and learning in the LBAP. Urban wildlife referred to includes bats, song thrush, bumble bees, mason bees, butterflies and stag beetle, amongst others. Whereever green infrastructure occurs in Swansea, consideration should be given to how biodiversity can be improved. With planting schemes, native species or species with a documented value for wildlife, where justified, should be used, along with appropriate habitat features like decaying logs, nesting and roosting boxes for birds and bats and refugia for invertebrates (bug hotels) and wildflowers.



Figure 18. Mason bees using bee hotel

Smart & Sustainable

A transition in the economy, away from fossil fuels, in order to avoid the worst effects of climate change, is essential. The Welsh Government has a decarbonisation programme.³⁴ In addition, reductions in pollution and waste, with more recycling and waste increasingly used as a raw material (for example, the circular economy)

^{32.} https://naturalresources.wales/about-us/news-and-events/news/nrw-sets-out-a-fresh-approach-to-wildlife-in-wales/?lang=en

^{33.} Swansea LBAP https://www.swansea.gov.uk/article/10113/Swansea-Local-Biodiversity-Action-Plan

is sought.³⁵ The provision and maintenance of urban GI should support these efforts, helping to save energy, working alongside efforts to provide energy from renewable sources (for example solar and biogas from green waste) and using recycled materials and recycled green waste for growing media. Vehicles and equipment used to build and maintain GI should wherever possible run on renewable energy. Green infrastructure should be, wherever possible, low maintenance. Wherever possible, green infrastructure should not rely on artificial irrigation and where irrigation is required, consideration should be given to using harvested rainwater. Smart technologies should be used to monitor and share data with practitioners, the community and education institutions. This information might include energy and water consumption and biodiversity records. Staff working on the maintenance of GI will receive appropriate training and support.

Cross-Disciplinary Working

Tackling the causes and effects of issues like biodiversity loss and climate change requires a radical step change in approach across all sectors, and this step change must occur in the short term. The conversations required to deliver quality green infrastructure, provide a well-timed opportunity to increase in skills and knowledge capacity needed to achieve this. Culture change will be required across organisations and our partners to work together in an innovative and collaborative way to ensure that development is resilient and adaptable to climate change. Achieving cross-sector agreement to the principles in this green infrastructure strategy is key to the delivery of the joint vision for Swansea Central Area of Swansea Council and Natural Resources Wales.

The Green space Factor Tool promoted in this document (see Appendix 2) provides a useful and simple way to explore the function and benefits of green infrastructure proposed and ensure that this approach and the principles are embedded into the early stages of the development and design process. It provides a simple and clear way to navigate the many overlapping and interrelated issues.

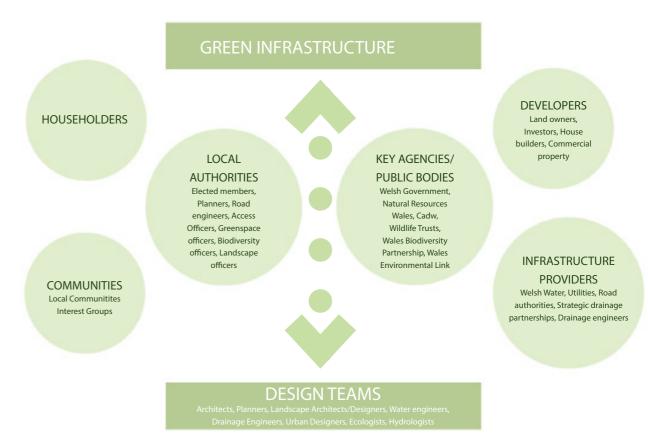


Figure 19. Cross-disciplinary and partnership working required to deliver the vision for quality Gl.

^{34.} https://gov.wales/topics/environmentcountryside/climatechange/emissions/?lang=en

^{35.} Circular economy https://www.ellenmacarthurfoundation.org/circular-economy/concept

4 SWANSEA'S GREEN INFRASTRUCTURE

Setting

The City of Swansea lies in an attractive coastal area. It is bordered by three wildlife corridors: The Swansea Bay Wildlife Corridor, the River Tawe Wildlife Corridor and the Hillside Wildlife Corridor. Swansea Bay, which sweeps for 8 kilometres to the west, is to the immediate south of the City. The promenade is accessible to pedestrians and cyclists, who enjoy splendid views and fresh air. The whole bay is a Site of Importance for Nature Conservation.³⁶ Blackpill Beach and the western half of the bay is a Site of Special Scientific Interest (SSSI), is an important intertidal habitat for migratory waterbirds.

The eastern boundary of the Swansea Central Area is marked by the River Tawe Wildlife Corridor, which has had a barrage at the river mouth since 1992. Across the Tawe to the immediate south east is the SA1 Swansea Waterfront district. Along the northern edge of the docks are new commercial and education facilities.

Figure 20. Swansea Bay Wildlife Corridor

North of the Fabian Way, which is the main highway access to the east of the city, is a residential area. To the north of that is Kilvey Hill, which provides good views of the city centre. Kilvey Hill is covered with plantation woodland, grassland, heathland and wetlands. Part of it is managed as Community Woodland. To the immediate east of Kilvey Hill, is Crymlyn Bog National Nature Reserve, a SSSI.³⁷

To the north west of the city centre, are hillside residential suburbs, including Mayhill. The Hillside Wildlife Corrdior connects Bryn-y-Don Park³⁸ with the Rosehill Quarry Community Park.³⁹ To the west and south-west of the city centre is Sandfields and the Vetch Veg allotments and open space close to the city centre sited on the former Swansea City FC ground.⁴⁰



Figure 21. River Tawe Wildlife Corridor, with the City in the distance

^{36.} Swansea Bay SINC https://www.swansea.gov.uk/swanseabay

^{37.} Crymlyn Bog https://sac.jncc.gov.uk/site/UK0012885

^{38.} Bryn Y Don Park https://www.swansea.gov.uk/brynydon

^{39.} Rosehill Quarry https://www.opengreenmap.org/greenmap/swansea-green-map/rosehill-quarry-1288

^{40.} Veg Vetch http://www.sustainableswansea.net/vetch-veg.html



Figure 22. Existing Assets

Existing Assets

Swansea City Centre was badly damaged by bombing in 1941. The 1950s and 1960s saw a period of significant post-war reconstruction, which has left a legacy of spaces dominated by sealed surfaces, including many large car parks. This makes it vulnerable to surface water flooding and the urban heat island effect. There are street trees, with large trees in selected locations (church yards and Castle Square) however tree canopy cover is patchy. There is very little semi-natural vegetation, with ground cover, where it occurs, usually dominated by amenity grassland and non-native shrubberies, although there is semi-natural vegetation around the dunes along the beach front and scrub and other rough vegetation along the River Tawe. The southern part of the City Centre is very different, with the large area of open water of the former dock in the Maritime Quarter and the lawn and trees surrounding the Civic Centre. Table 3 shows cover of various categories of green infrastructure in Swansea central area. Overall terrestrial GI cover in Swansea Central Area is 13%.

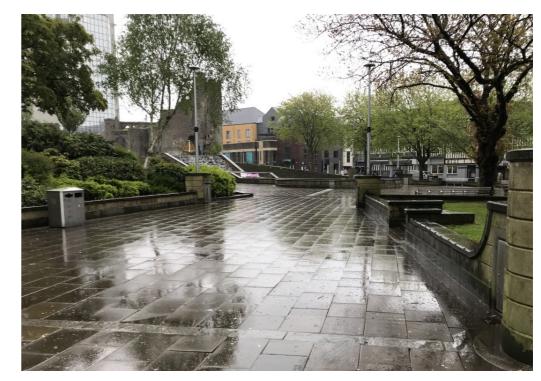


Figure 23. Castle Square

Table 3. Green Infrastructure in Swansea central area by category

Category of Green Infrastructure	Area (hectares)	%
Amenity greenspace	9.3	7
Cemeteries & Churchyards	0.4	<1
Civic greenspace	3.3	2
Semi-natural	4.5	3
Total terrestrial GI (total of areas listed above)	17.5	13
Water (marina)	7	5
Total GI (including marina)	24.5	18
Total Swansea Central Area	134.6	100



Figure 24. Swansea at dusk

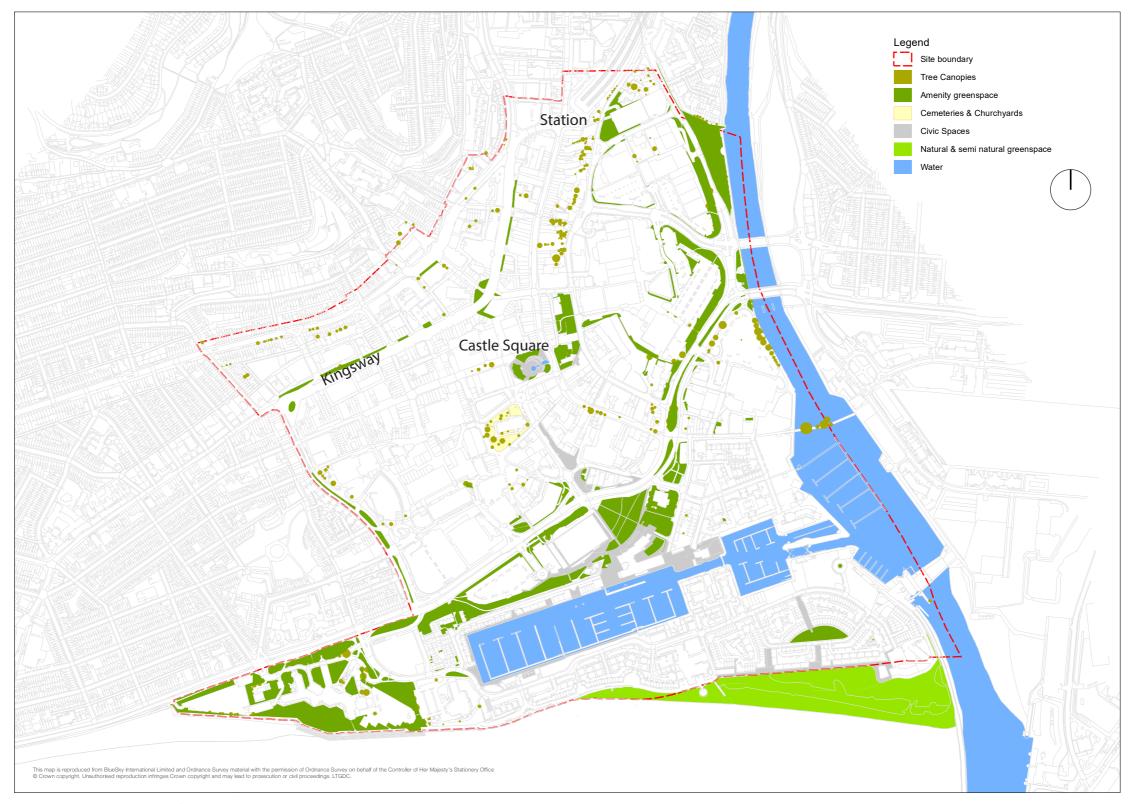


Figure 25. Existing green infrastructure in Swansea's Central Area

The Swansea Central Area Regeneration Framework divides the central area into 10 districts, as shown in figure 26. The districts and opportunities for greening in each, are described in the paragraphs that follow:

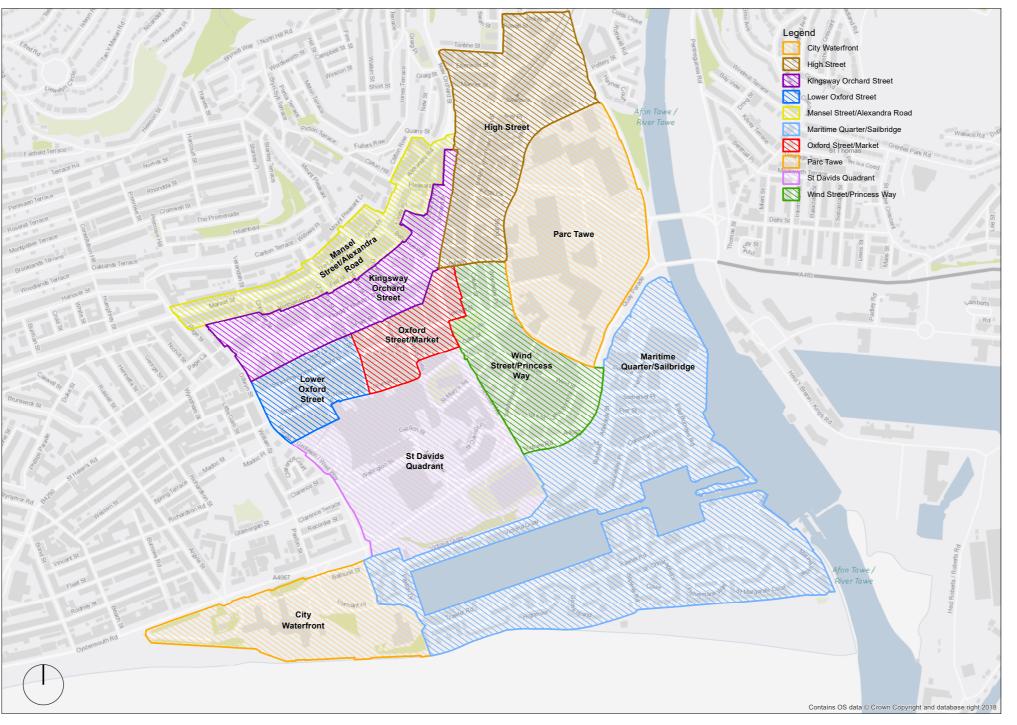


Figure 26. The 10 Swansea Districts

The High Street area is the key route from the railway station south towards Kingsway to the west and Wind Street to the south east. Its importance as a retail street has declined over the years following the establishment of the Quadrant. There are improvements underway associated with the Urban Village scheme,⁴¹ and permission for development has been granted at the Mariner Street surface car park site. The High Street area is heavily built-up - there are a few pockets of vegetation, including 'wasteland' vegetation of self-established trees and shrubs at the rear of the Grand Hotel. There are street trees along some sections of the High Street. There are also occasional ornamental planters and amenity tree plantings elsewhere, including a lawn where the Strand runs past the multi-storey car park and lawns and trees outside of Alexandra House.

Wind Street and Princess Way continue south from the High Street. This a densely developed commercial and residential area with bars, clubs and restaurants. Wind Street itself has an almost continuous avenue of London plane trees, planted on the eastern side of the street. At the northern end of this area is Castle Square and Swansea Castle. Castle Square is paved with a large water feature, however there are approximately twenty mature trees around the perimeter of the square, including Norway maple, birch and cherry with amenity grassland and shrubberies beneath. Swansea Castle has amenity grassland within its curtilage. There are hanging baskets and ivy is growing on the castle walls in a few places.

Parc Tawe is a retail park to the south-east of the High Street. It is dominated by large retail buildings with car parks. The car parks have shrubberies planted with non-native ornamental species and there are lines of trees, mainly maples, with some lime and whitebeam. Where Parc Tawe meets the River Tawe, there are two highway crossings and the river bank is urban, however semi-natural vegetation occurs on the river banks to the north beyond the city centre.

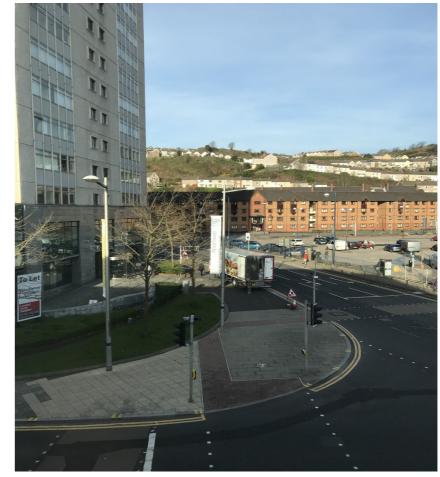


Figure 27. Green suburbs in the distance (view from close to Swansea Station)

To the south of Parc Tawe, across the Oystermouth Road, is the Maritime Quarter. This is the largest area within the city centre, consisting of residential and commercial development around the Tawe Basin, formerly part of the Swansea Docks and now used as a marina. There are shrubberies and trees (including pines) around the Sainsbury's supermarket car park. The largest green space consists of amenity grassland and birch trees in the curtilage of the National Waterfront Museum. In addition, there are tree plantings along Oystermouth Road and amenity grassland and ornamental plantings by Fisherman's Way. Just outside the Maritime Quarter, to the south and close to the river mouth, is a small area of sand dunes managed as a nature reserve.

 $^{41. \} Urban \ Village \ https://www.coastalha.co.uk/Pages/Next-phase-of-Urban-Village-development-given-green-light.aspx$

The west of the Maritime Quarter, is the City Waterfront. This consists of the Civic Centre, library, hotel and associated car parks. The landscape around the Civic Centre is amenity grassland, mature stone pines, maples and shrubberies alongside.

The Promenade. Just beyond the Civic Centre, on the beach, is an artificial dune project,⁴² designed to create habitat and to reduce the amount of sand blowing onto the promenade.

St Davids and the Quadrant is a commercial area to the north of Oystermouth Road and the Maritime Quarter. It is dominated by car parks and commercial buildings. There is amenity grassland and shrubberies by the pedestrian bridge which crosses Oystermouth Road and there are trees and amenity planting by Oystermouth Road. To the north of the Tesco supermarket and around the edges of the Tesco car park are lines of trees. Other greenspaces in this area are the lawns and trees around St David's Priory Church and St Mary's Churchyard, which includes a number of fine mature trees, including London plane, and amenity grassland. The churchyard pre-dates the commercial development that surrounds it.

To the north of St David's Church is the Oxford Street and Market area. This is another commercial and retail area. Green infrastructure is limited to street trees (mostly London plane). The Lower Oxford Street area is a continuation of the commercial and residential development associated with Oxford Street. There are street trees, including Norway maple and London Plane in a few locations, although canopy cover is fragmented.

Kingsway and Orchard Street is another commercial and retail area to the north of Oxford Street. There are street trees in a few locations, however canopy cover is patchy here also. There are mature trees Mount Pleasant Baptist Church. Mansel Street and Alexandra Road is to the north of Kingsway and Orchard Street. This is a residential area with small shops lining the streets. Although most rear gardens are covered with extensions, there are some that retain vegetation. There are street trees, including lime and whitebeam, however canopy cover is intermittent.

Swansea has experienced losses in greenspace, a decline in biodiversity, poor air quality and poor water quality in the Lower Tawe and Swansea Bay. People living next to major highways suffer from noise pollution.⁴³ People living in the city centre north of Oystermouth Road do not live within easy reach (300m or a 5-minute walk) of a substantial accessible greenspace as defined by Fields In Trust. Countryside Council for Wales (now part of Natural Resources Wales), recommended that no person should live more than 300m from their nearest natural greenspace. This is roughly the equivalent of a six-minute walk. The proposals outlined in this stratgey will help the city to meet this objective. Swansea City Centre's resident population of approximately 10,000 (swollen daily by workers and visitors), includes some of the most deprived and vulnerable people in Wales.⁴⁴

Proposals

The Swansea Central Area Regeneration Framework (2016) and the Local Development Plan (2019) includes proposals and redevelopment initiatives which have the potential to include green infrastructure.

These are described in brief here and shown in figure 30 (on page 34). These proposals were preliminary at the time they were described and will be subject to design development.

^{42.} Sand dune project, Swansea Bay https://www.coastalha.co.uk/Pages/Next-phase-of-Urban-Village-development-given-green-light.aspx

^{43.} Environmental challenges in Swansea https://www.swansea.gov.uk/article/30953/The-natural-environment-is-healthy-and-resilient

^{44.} PPW Technical Advice Note 16 Sport Recreation and Open Space https://gov.wales/sites/default/files/publications/2018-09/tan16-sport-recreation-open-space.pdf

A number of these locations are essential elements of the proposed Green Artery and wider green infrastructure network. It is important that every opportunity is taken to maximise the area of soil, water and vegetation created both at ground level, but also on buildings. This suggests potential GI enhancements which should be considered into any redevelopment and refurbishment.

Through St. Davids and the Quadrant, the Swansea Central phases 1 and 2 schemes will make a substantial contribution towards green infrastructure. Swansea Central Phase 1 includes the construction of a new digital arena, adjacent car park with a rooftop coastline park and green walls. A Digital Bridge connects to the north side Oystermouth Road and Swansea Central Phase 2. Phase 2 incorporates mixed use development to complement the St Mary's and St David's Church and to connect to Whitewalls and Castle Square (via Caer Street).

In Oxford Street there will be opportunities for urban greening on the Oxford Street School site. There will be new public spaces, and pockets of public realm along the street with opportunities for greening.

The redevelopment of Castle Gardens will include an enhanced public realm. One of the key objectives are that it should adopt an overall principle of retaining and enhancing public access and contributing to a greener Central Area with no loss of useable greenspace. The enhancement of the Square will play an important role in connecting greenspace around the historic Castle, to St Mary's church and contributing towards the creation of the City's green artery.

The key objective for Wind Street is to realise the full potential as a focus for the city's dining, drinking and entertainment economy. In the context of proposals to reduce carriageway widths

and widen pedestrian space and being enhancements and redevelopments there be scope for urban greening interventions.



Figure 28. Oxford Street

Along Alexandra Road and Mansel Street, there may be opportunities for the planting of street trees and private owners and tenants could be involved in greening through the establishment of rain gardens and wildlife gardens.

Along Kingsway and Orchard Street, plantings of street trees and the creation of new planters, including rain gardens, will be complemented by pockets parks in courtyards and rooftop gardens and green roofs on new developments such as the Digital Village on the former Oceana site. The southern aspect of the Digital Village on the former Oceana site will include significant new Gl. A

new multifunctional green public space space will be created on Picton Yard.

Along the High Street, there are developments such as Coastal's Urban Village including roof top gardens and courtyards. On street parking and relatively narrow pavements means that space is generally limited, however there are opportunities to enhance exiting urban greening to increase multi-functionality and more biodiverse vegetation. Additional connecting linkages may come forward for properties between High Street and the Strand and Parc Tawe.

In Parc Tawe, the edge of centre retail park may offer opportunities to green car parks through de-paving and when buildings are re-developed green roofs and green walls can be included in the plans. In the longer term the site could accommodate extensive green infrastructure forming part of strategic connections to adjacent areas, and blue (water space) which symbolise the former pre industrial river alignment along the Strand.

The Civic Centre and City Centre Waterfront sits within a swathe of existing greenspace on the city side of Swansea Bay. In the medium to long term, redevelopment of this site is envisaged with mixed leisure and residential uses set within a layout with a key north/south route which is part of the Green Artery, and which encourages walking and cycling between the Central area and the Swansea Bay seafront. Public spaces and thoroughfares in the scheme will incorporate rain gardens and street trees offering shade and shelter, and buildings will incorporate green walls and roofs.

In the adjacent Maritime Quarter and its conservation area, there are pockets of street trees, and limited formal landscaped areas within the largely hard-surfaced areas focused around the former South Dock. The Swansea Point dunes are an area of natural habitat and a significant area of green infrastructure on the seaward frontage of the Maritime Quarter. There are also several development sites where targeted urban greening can be brought forward as part of future new development, including vacant development sites adjacent to Swansea Point, and the Sailbridge site adjacent to the River Tawe.



Figure 29. Maritime Quarter

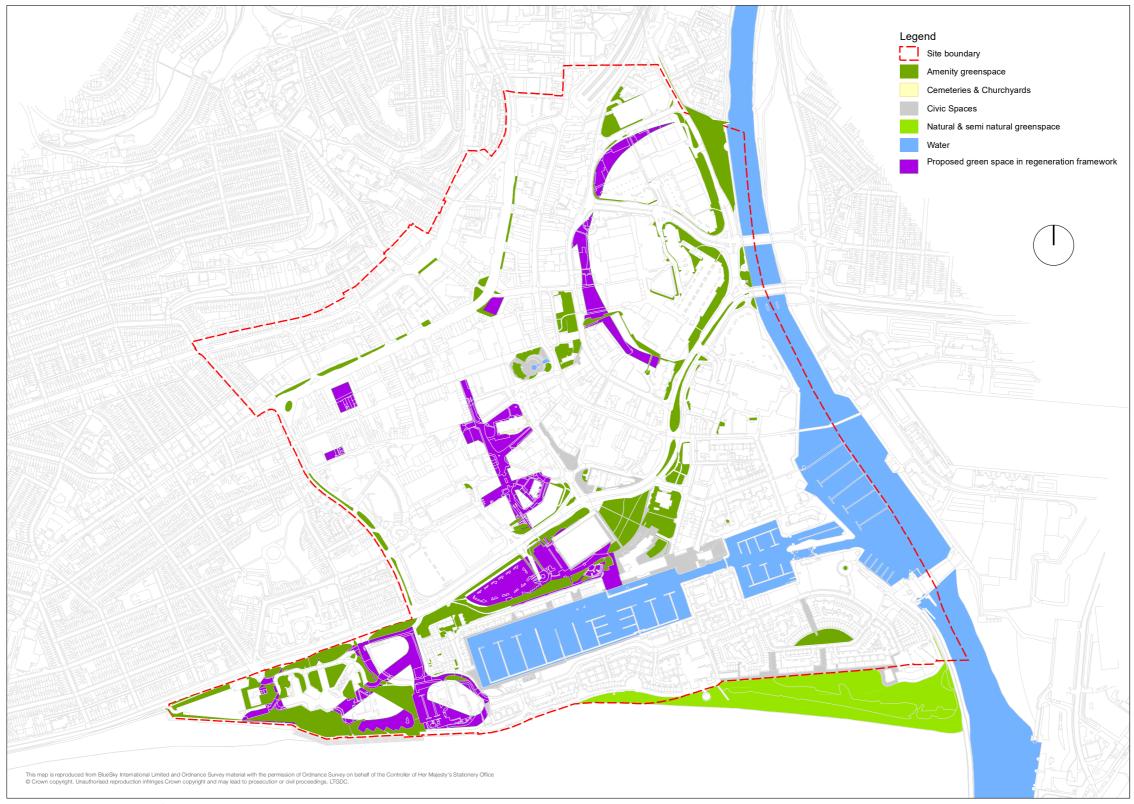


Figure 30. Opportunities for Greening

5 IMPLEMENTATION

Working Together

Green infrastructure benefits all and the provision of green Infrastructure is already the responsibility of many. Although national and local government can coordinate and set direction by producing policies, strategies and guidance, it is important that organisations and individuals who are not traditionally involved with soil, water and vegetation, are aware of opportunities for them to contribute. A communication network should be developed that promotes partnership working and shares information and experiences through social media, training and events. Time should be taken to acknowledge and celebrate progress.

Feasibility

All of the urban green infrastructure typologies described in this strategy (see appendix 1) are proven, even though some of the techniques are relatively new in the UK. At ground level, the planting of trees and the provision of ornamental planters is already standard practice in the public realm and private gardens are popular. With proposals submitted for planning permission, applicants would normally expect to be required to include some green infrastructure, in line with Policy ER03 and the Green Infrastructure SPG. The challenges are to maximise the area of green infrastructure provided, to ensure that as many ecosystem services as possible are provided and to ensure a net gain in biodiversity.

Impact

Green infrastructure can play a useful role wherever it is located, however it is often helpful to prioritise particular locations for the most appropriate interventions. The report on Green Infrastructure Opportunity Mapping and Multi-Scale Delivery

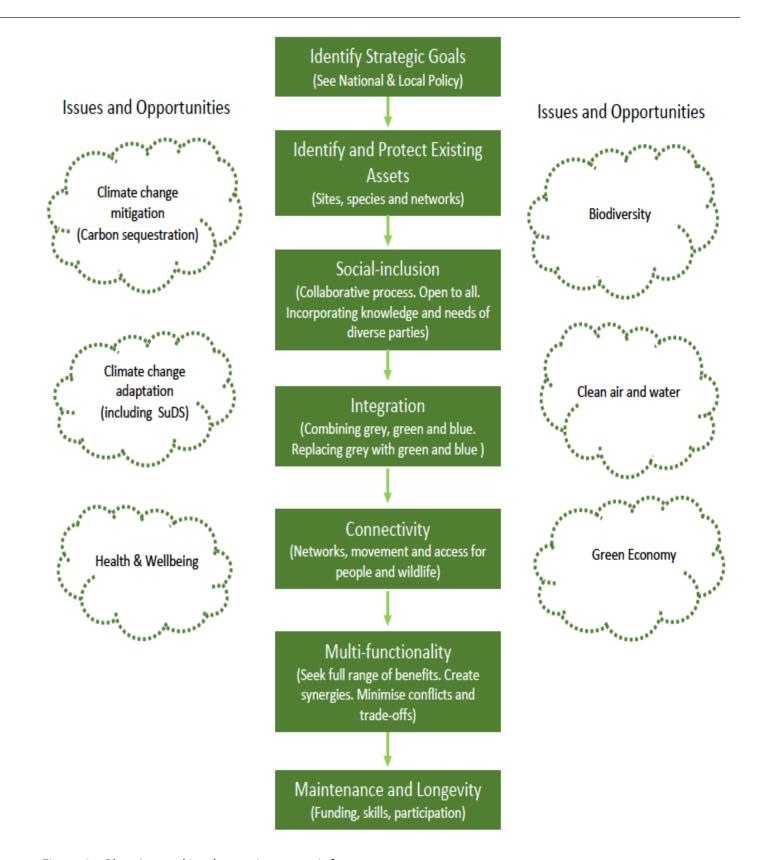


Figure 31. Planning and implementing green infrastructure



Figure 32. Planting a raingarden

Swansea Castle Ward Case Study (2018) shows locations where there are demands for reduction in air pollution, standing water and pluvial (surface water) flooding, improvements in water quality and where there is an absence of accessible green space.⁴⁶

This strategy should be strengthened by more detailed green infrastructure audits, which identify issues and opportunities at a smaller scale and include specific proposals which can be taken forward for detailed design and delivery.

Swansea Council will apply the Green Space Factor Tool (GSF) in consideration of all development in the Swansea Central Area (see Appendix 2). This is a simple method for measuring the area and likely effectiveness (in providing various ecosystem services) for various green infrastructure types included in project proposals. The Swansea Council will use this tool to assess the quantity and

quality of green infrastructure and may choose to set minimum targets in the city centre where redevelopment is proposed. Software that can model microclimates and identify priority areas for the location of green infrastructure (including for example Greenpass ⁴⁷) can be used by planners and designers of large-scale developments to ensure development maximise their contribution to the 5 GI Principles. The GSF tool is considered the effective measure for looking at how much permeable green space is needed across a development. Natural Resources Wales and Swansea Council see the GSF tool as best practice for planning the enhancement of GI in the city centre, delivering the Green Artery as set out in the SCARF and meeting obligations of the statutory SuDS standards for Wales under Schedule 3 to the Flood and Water Management Act 2010.

Value

The challenge of linking the provision of infrastructure to specific economic benefits is not unique to Gl. Like all other infrastructure needed to support development, effective Gl is essential to support a healthy and economically successful city. Gl can make an important contribution to the attractiveness of cities and neighbourhoods for investors, residents and visitors. This contribution is well described and understood by many city planners and developers and increasingly supported through good practice. As The evidence shows that increasing the attractiveness of an area through investment in high quality multifunctional Gl increases inward investment and property values, visitor dwell time and spend, and can reduce the long-term cost burden on public services. Development costs can also be reduced as traditional equivalent grey infrastructure, is often more expensive to design and install. For example the Welsh Government Analysis of the Evidence for SuDS, concludes:

^{46.} Environment Systems (2018) Green Infrastructure Opportunity Mapping and Multi-Scale Delivery. Swansea Castle Ward Case Study

^{47.} Greenpass - modelling urban green infrastructure for climate change adaptation. See greenpass.at

^{48.} DEFRA & Natural England 2013. Green Infrastructure's contribution to economic growth: A Review

http://sciencesearch.defra.gov.uk/Document.aspx?Document=11406 GI Economic Catalyst Final Report July2013.pdf

^{49.} Welsh Government 2017. Sustainable Drainage Systems on new developments. Analysis of evidence including costs and benefits of SuDS construction and adoption Final Report.

- The overall capital costs of well-designed, good quality landscaped SuDS solutions are always less than those for conventional solutions. In most cases, overall operational and maintenance costs are also lower.
- SuDS are not just an alternative to conventional drainage solutions. They can provide significant and multiple benefits and have particular potential to help Wales meet well-being and wider sustainability goals. Although the arrangements for the way in which water and surface water systems are managed in Wales has evolved in the last decade and there are still many players with diverse responsibilities, all key stakeholders support the role that SuDS can play in achieving these aims.
- Across the 110,000 new homes planned for Wales by 2021, analysis suggests that the use of landscaped SuDS on new developments that are compliant with required standards could save Wales nearly £1 billion in capital construction costs and generate benefits of over £20 million per year.

Figure 33. SuDS should be multifunctional (Credit: Robert Bray Associates)

Budgetary constraints and competing cost demands on development schemes mean that greening is often an element that is considered at the end of the design process and is often scaled back and compromised. Given the proven positive returns on investment from green infrastructure, it is anticipated that a more positive forward-thinking approach should be applied to Gl. Now that SuDS are mandatory for new development in Wales, more money will be spent on green infrastructure, however it is important that water quality, biodiversity and amenity are considered in such schemes, as well as the volume of water being stored or attenuated. Sustainable drainage, the use of the Green Space Factor tool and the planning process will require green infrastructure to be provided to meet planning authority requirements. In turn budgets for construction projects should include an allowance so that these new expectations can be met. Green infrastructure is typically a very small proportion of the total cost of construction, and good planning, with the principles set out in this strategy, embedded in schemes at an early stage in the design process, will ensure that Gl is given due consideration in any assessment of viability.

"Much has been discussed and documented about the bottom-line benefits of green infrastructure but planting trees, building rain gardens or using porous paving alone are not enough to create sustainable real estate. To be truly sustainable, green infrastructure must add value, enhance the occupier experience and be flexible enough to adapt and respond to changing social, economic and technological conditions."

Professor Yolanda Barnes of the Bartlett, UCL

With existing interest rates low and stable, Professor Barnes of the Bartlett, UCL predicts a transition from capital growth to rental growth in real estate. Rental growth is much more about what people want, rather than just capital growth. Today, the rising costs of energy and maintenance are eroding returns. There is also a realisation that green (and blue) infrastructure will become a fundamental component to the success of real estate. The demand for fixed income assets is growing rapidly Jand is unlikely to abate anytime soon, contributing to global interest rates falling and remaining low. Resulting real estate assets are now under pressure to create income streams (so investor institutions can pay pensions) rather than just grow in value. Resilient and sustainable buildings with lower maintenance costs will results in a better long-term income stream. The success of real estate will depend on its interaction with green infrastructure investment and its impact on returns, local economy and culture and popular appeal. What we have learned from the 21st century to date is that we need to understand the whole-place and to focus on interventions which are not prescriptive, but which encourage innovation and holistic solutions.

Maintenance

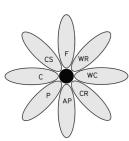
Greenspace, trees, sustainable drainage features, green roofs and green walls all require regular maintenance. Whenever green infrastructure is proposed, a maintenance plan (which identifies responsibilities, purpose, regular upkeep and contingency for remedial measures and budget), should be prepared. As well as the requirement to follow conventional best practice, there should be consideration of how ecosystem services can continue to be provided and how biodiversity can be maintained over the long term. It is expected that we need to be more innovative and sometimes less conventional in our approaches to maintaining our green infrastructure. For example, the early community engagement in developing this strategy highlighted a clear strong desire to be involved in future maintenance.

Monitoring

Outside of academic research, relatively little information is available from the UK on how urban green infrastructure continues to function after installation and how it continues to support wild plants and wild animals. Provision for the monitoring and evaluation of green infrastructure in the Swansea Central Area will be set out in a future action plan. This includes green infrastructure mapping by remote sensing at 5-year intervals, with appropriate ground-truthing. The green infrastructure elements of approved developments as well as the results of detailed green infrastructure audits and habitat mapping, will be retained by Swansea Council and Natural Resources Wales.

APPENDIX 1 - URBAN GREEN INFRASTRUCTURE TYPOLOGIES

The purpose of this note is to describe the range of urban green infrastructure types referred to in the Green Space Factor tool and to consider the ecosystem services (benefits) that are likely to be provided. It is not intended to be encyclopaedic (other types and features are available) and does not consider the biodiverse sub-types included in the Swansea Green Space Factor scoring system.



Petal Diagram Key

F Food

WR Water Regulating

WC Water Cleansing

CR Climate Regulation

AP Air Pollution Abatement P Pollination

Each petal represents a different category ecosystem service provided by the green infrastructure type. The size of the petal gives an approximate measure of the relative strength of that ecosystem service.

Urban Green Infrastructure Type	Comments	Image	Ecosystem Services	Biodiversity Value	GSF Score
Semi-natural vegetation (e.g. woodland, flower-rich grassland)	Although unusual to have semi-natural vegetation with native species in urban areas, this can occur and is desirable in terms of biodiversity and the range and ecosystem services provided. An example in Swansea is the sand dune habitat close to the river mouth as well as woodland associated with the River Tawe corridor.		CS F WR C WC P AP CR	High	1
Wetland or open water created on site	Usually limited opportunities in urban areas, however extremely valuable where it does occur.		CS F WR C WC P AP CR	High	1
Intensive green roof or vegetation over structure. Vegetated sections only. Substrate minimum settled depth of 150mm – See livingroofs.org for descriptions.[i]	Extremely variable, important amenity space in locations where greenspace may be limited. Biodiversity can be boosted by following wildlife gardening advice.[ii]		CS F WR C WC P AP CR	Low-Moderate	0.8

i. https://livingroofs.org/intensive-green-roofs/

ii. https://www.wildlifetrusts.org/gardening https://www.rspb.org.uk/birds-and-wildlife/advice/gardening-for-wildlife/

Urban Green Infrastructure Type	Comments	Image	Ecosystem Services	Biodiversity Value	GSF Score
Standard trees planted in natural soils or in connected tree pits with a minimum soil volume equivalent to at least two-thirds of the projected canopy area of the mature tree – see Trees in Hard Landscapes for overview. [iii]	Important that tree pits are designed to receive surface water run- off by using soil cells of Stockholm tree pits. Biodiversity value will depend on species selection.		CS F WR CR P AP CR	Low-High	8.0
Extensive green roof with substrate of minimum settled depth 80mm (or 60mm beneath vegetation blanket) – meets the requirements of GRO Code 2014.[iv]	Essential that adequate substrate depth is provided to absorb rainfall and store water for subsequent evapo-transpiration. Biodiversity value will depend on species selection.		CS F WR C WC P AP CR	Moderate-High	0.7
Flower-rich perennial planting – see Centre for Designed Ecology. [v]	Can include species to attract pollinating insects.		CS F WR C WC P AP CR	Moderate	0.7
Rain gardens and other vegetated sustainable drainage elements – See CIRIA for case studies.[vi]	Careful design required to ensure levels are correct, that soil has been amended to be free-draining and water-absorbent and that overflow route is created in event that capacity of rain garden is exceeded. Biodiversity value will depend on size and planting pallete.		CS F WR CR AP CR	Moderate-High	0.7

iii. http://www.tdag.org.uk/trees-in-hard-landscapes.html iv. https://livingroofs.org/wp-content/uploads/2016/03/grocode2014.pdf v. https://cfde.co.uk/front-page/about/case-studies/

Urban Green Infrastructure Type	Comments	Image	Ecosystem Services	Biodiversity Value	GSF Score
Hedges (line of mature shrubs one or two shrubs wide) – see RHS for guidance [vii]	Hedge should be large enough (width and height) to provide cover for nesting birds. Value for larvae food plants will be increased if native species are used.		CS F WR CWC P AP CR	Moderate-High	0.6
Standard trees planted in pits with soil volumes less than two thirds less than the projected canopy area of the mature tree.	Ideally larger tree pits will be used, however sometimes available space is limited. Biodiversity value depends on species selection.		CS F WR C WC AP CR	Low-Moderate	0.6
Green wall – modular system or climbers rooted in soil – see NBS Guide to Façade Greening for overview. [viii]	Wide range of systems and planting methods. Wherever possible should use climbers rooted in soil. Where irrigation is required harvested rainwater should be used if feasible. Biodiversity value will depend on plant species selection.		CS F WR C WC P AP CR	Moderate-High	0.6
Groundcover planting – see RHS Groundcover Plants for overview [ix]	Wherever feasible, planter beds should be designed to received surface-water run (see rain garden). Planting should be native or of documented value for wildlife in order to maximise biodiversity value.		C WC WC	Low-Moderate	0.5

vi. http://www.susdrain.org/ vii. https://www.rhs.org.uk/advice/profile?pid=351 viii. https://www.thenbs.com/knowledge/the-nbs-guide-to-facade-greening-part-two

Urban Green Infrastructure Type	Comments	Image	Ecosystem Services	Biodiversity Value	GSF Score
Allotments or raised beds for food growing	Although growing food is the main focus, consideration should be given to providing flowers for pollinating insects and avoiding the use of biocides that harm wildlife		C WC P AP CR	Low-Moderate	0.5
Amenity grassland (species-poor, regularly mown lawns)	This is the default vegetation type with urban greening (often combined with tree planting). Unless there is a specific requirement for a lawn for amenity or recreational purposes, this should be avoided. Where possible, lawns should be planted with a range of low-growing wild flowers (e.g birds foot trefoil) to attract pollinating insects.		CS F WR C WC	Low-Moderate	0.4
Extensive green roof of sedum mat or other lightweight systems that do not meet GRO Code 2014. [x]	To be avoided		CS F WR CR CR	Low	0.3
Open water (chlorinated)	Although this feature may form part of an amenity landscape, it receives a low GSF score because of its low biodiversity value. Most important ecosystem services are cultural (aesthetic, recreational) and evaporative cooling		CS F WR C WC P AP CR	Low	0.2

ix. https://www.rhs.org.uk/advice/profile?PID=818 x. https://livingroofs.org/wp-content/uploads/2016/03/grocode2014.pdf

Urban Green Infrastructure Type	Comments	Image	Ecosystem Services	Biodiversity Value	GSF Score
Unplanted detention basins	Although this feature may form part of a sustainable drainage system, it receives a low GSF score because of its low biodiversity value.		CS F WR C WC	Low	0.2
Permeable paving – see CIRIA for overview [xi]	Although this feature may form part of a sustainable drainage system, it receives a low GSF score because of its low naturalness/ biodiversity value.		CS F WR C WC P AP CR	Low	0.1
Sealed surfaces (e.g. concrete, asphalt, waterproofing, stone)	Sealed surface should be avoided unless there is a requirement for hard wearing surfaces or smooth surfaces for cycles, wheelchairs etc	→		Negligible	0
Bird boxes, bat boxes, bug hotels etc	Although these are not landscape typologies, applicants will be encouraged to include these features in their plans.			High	n/a

xi. http://www.susdrain.org

SWANSEA CENTRAL AREA GREEN SPACE FACTOR TOOL

August 2019



1 INTRODUCTION

- 1.1 Green Space Factor (GSF) tools are used by planners, designers and planning authorities to make an assessment of the quantity and functionality of green infrastructure included in planning applications. Planting types within a site are measured and scored, and an overall score for a site (between 0 and 1) is calculated. A minimum target for a scheme to meet can be set. (See section 2 for more details of how the measurements are undertaken). GSF schemes have been applied in a number of cities around the world, beginning with Berlin in the 1990s. Similar schemes spread to other German cities (including Hamburg) and then overseas, including Sweden (Malmö), the United States (including Seattle and Washington DC) and Canada (Toronto). The City of Southampton was the first UK planning authority to develop a GSF scheme. A partnership led by the Red Rose Forest developed a GI Toolkit based on a GSF approach for England's North-West region in 2008. More recently the Greater London Authority has proposed the use of a GSF scheme as part of its urban greening policy in the draft New London Plan¹. The City of London was the first local planning authority in London to promote the approach.²
- 1.2 Swansea Central Area is undergoing significant re-development and there is growing awareness of, and an associated body of evidence for, the multiple benefits of green infrastructure, including measurable net positive impacts on physical health and mental wellbeing. Swansea Council and Natural Resources Wales are committed to relaising these benefits. It is also the case that green infrastructure will have a critical role in improving the City's capacity to adapt to climate change. Natural Resources Wales, Swansea Council and Green Infrastructure Consultancy have

developed a GSF tool. It assists developers and planners to determine the appropriate level of urban greening required for development in the Swansea Central Area, in order to achieve the vision set out in the Swansea Central Area Regeneration Framework (SCARF) and the Swansea Central Area Regenerating Our City for Wellbeing and Wildlife Strategy. Multifunctionality is illustrated in the Appendix 1 petal diagrams, designed to demonstrate the contribution of GI typologies. The more balanced and larger the petals the more effective and multifunctional the GI type is.

1.3 Natural Resources Wales and Swansea Council are committed to using this GSF tool as a way of increasing the quantity and quality of green infrastructure in the Swansea Central Area with a special emphasis on schemes that contribute to the establishment of a 'Green Artery'. There are numerous opportunities to add greenery to new buildings and refurbished buildings, and where options to add more vegetation to certain buildings (e.g. Listed Buildings) may be limited, the tool can still be used to ensure all opportunities are explored. The GSF will be used as a planning tool and to facilitate pre-application discussion. It is to be used in combination with the Council's Local Development Plan (LDP) and the suite of Supplementary Planning Guidance (SPG) documents relating to amenity, green infrastructure and biodiversity. The tool will also help developers to demonstrate how they are integrating Sustainable Urban Drainage (SuDS) into their schemes. SuDS is now required by legislation.

^{1.} https://www.london.gov.uk/what-we-do/planning/london-plan/new-london-plan/draft-new-london-plan/chapter-8-green-infrastructure-and-natural-environment/policy-g5

^{2.} https://www.architectsjournal.co.uk/news/all-schemes-in-square-mile-to-include-urban-greening-under-new-20-year-plan/10036754.article

1.4 Whilst it will not be compulsory for the GSF tool to be applied to all proposals within the Swansea Central Area, applicants are expected to submit a GSF calculation in support of their plans. Where a GSF calculation is not provided applicants will need to provide extensive evidence demonstrating how the application meets the vision of the Green Infrastructure Strategy and supporting legislation. GSF scores may be calculated for application sites, buildings, buildings and their ground-level curtilage or street-level public realm for new building and refurbishment.

- 1.5 The benefits of the GSF tool include:
- increase in the use of multifunctional green infrastructure features
- urban greening on restricted sites
- a simple calculation mechanism, easily understood by non-specialists
- facilitation of conversations between developers and planners
- flexibility: scores and targets can be adjusted to reflect specific priorities
- 1.6 GSF schemes are part of a response to the problems associated with the increasing density of cities. They are usually applied in locations that tend to be dominated by multi-storey developments. Achieving a satisfactory GSF score

in developments with limited or no ground level greenspace (where a building covers most or all of a site) will normally require green roofs and green walls to be included.

1.7 GSF schemes may be perceived as an unnecessary additional administrative burden. This is more likely to be the case in cities, like those in the United States for example, where the attainment of a particular score is a pre-requisite of the permitting process. It has been suggested that fragile landscape features (like intensive green walls for example) could be included in plans for the purpose of meeting a target, with those features subsequently failing if not properly installed or maintained. It should be noted that artificially engineered features tend to require more maintenance and are more vulnerable to failure than retained existing features or more traditional planting in natural soils.

1.8 Although scoring schemes are relatively simple, the score assigned to any particular surface cover may vary from city to city and the assignment of a particular score to a particular landscape treatment can be subject to debate. There is the potential for low quality features (for example green roofs with inadequate substrate depth) to be used to formulate unsatisfactory schemes that meet the target score. These difficulties can be overcome by providing good definitions and

accurate descriptions of the various types of surface cover. If necessary, scoring schemes can be reviewed to address persistent shortcomings.

1.9 schemes have been confused with certification or benchmarking methods designed to measure the sustainability or environmental performance of developments. BREEAM, for example, which assesses the sustainability of building and infrastructure projects, includes five assessment categories included under the themes of landscape and ecology. These categories are: site selection; ecological value of sites and protection of ecological features; mitigating ecological impact; enhancing site ecology and long-term impact on ecology. In contrast with the calculation process, these BREEAM assessments require detailed surveys, calculations and reports, which must be undertaken by suitably qualified persons. BREEAM schemes may also incur substantial costs. Although BREEAM valuable way of measuring environmental performance and encouraging designers to strive for excellence, it has not been devised as a tool for planners and could not be readily applied to the task of improving green infrastructure provision across entire planning zones or neighbourhoods.

- 1.10 Potential issues (depending on how a GSF is implemented) can include the following:
- given that a GSF determines only the quantum of broadly described categories, the design quality of each treatment cannot be assessed in detail;
- there is a possibility of the GSF scheme being too rigidly interpreted, with proposals meeting, but not exceeding, targets;
- Not promoting green roof and green walls could result in insufficient green infrastructure being created in schemes with tall buildings and a small ground-level curtilage.
- 1.11 In light of these issues, it will be essential to be clear and precise about how a GSF relates to the full suite of policies that influence greenspace planning and design. The GSF is the assessment tool promoted by Swansea Council and Natural Resources Wales. However, it will not be the sole method of assessing GI proposed as part of a development scheme and cannot be a replacement for good design. The GSF should be seen as a tool to complement and help deliver policies and standards on, urban greening, wellbeing, biodiversity and climate change adaptation, including summer cooling and sustainable drainage.

2 SWANSEA CENTRAL AREA GREEN SPACE FACTOR TOOL

- 2.1 The tool is aimed primarily at new developments and refurbishments. It can be used to establish a baseline for retrofit projects and used to measure the associated improvements. Minimum target scores will be and expectation and will be as follows:
- 0.3 for predominantly commercial developments and;
- 0.4 for predominantly residential developments.

These scores are based on experience of successful GSF schemes and will drive up standards. The scores can be increased in the future where there is the potential for further gains, as well as an appetite, to extend the scheme. GSF scores may be calculated for application sites, buildings, buildings and their ground-level curtilage or street-level public realm. Designs for taller buildings can easily meet the 0.3/0.4 target scores by including green roofs and green walls or by vegetating balconies and other features on upper floors.

- 2.2 The tool should be used from the conception, setting the tone of the scheme. For example, for schemes going through the RIBA stages, the tool should be used from RIBA Stage 0 and be revised and amended throughout the process.
- 2.3 In calculating an overall GSF score for any given proposed development it

is necessary to measure the overall area of the site and then to map and measure the coverage of various surface cover types within the site (see Figure 1). Surface covers include sealed surfaces, permeable paving, amenity grassland, trees and shrubs, extensive green roofs, roof gardens and green walls. Once the various parcels have been measured and categorised, then the total coverage of each surface cover can be quantified. Scores are then assigned to each surface cover. Then the calculation of the overall green space factor can begin. The score for each surface cover within a site is multiplied by its area. This generates a series

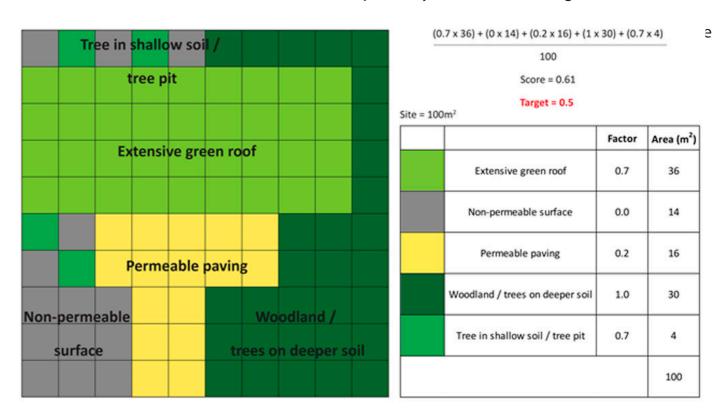


Figure 1. Diagram of simplified theoretical development site to demonstrate how the GSF works (modified from Southampton City Council's Guidance notes).

The diagram and table show a theoretical square development site of 100 square metres, explaining how the site has been analysed in terms of surface cover and areas of each type.

Total Site Area

Figure 2. Formula for calculating the overall GSF score

A completed GSF score spreadsheet should be submitted in support of an application (such as SuDS or planning applications).

2.4 Scores are assigned according to the rate of infiltration of rainwater for each landscape element in a development.⁴ This basis in infiltrations highlights that the GSF tool is useful in demonstrating compliance with the Welsh Government statutory SuDS Standard 2019. In effect, scores are a simplified measure of the various benefits (ecosystem services) provided by soils, vegetation and water and are usually assigned on the basis of potential for rainwater infiltration. This is because the water-holding capacity of surface cover and associated soil is a good proxy for their ability to provide the range of benefits associated with natural systems. Ecosystem services

provided by urban landscapes include supporting services, provisioning and cultural services (particular therapeutic benefits), however there is a special interest in regulating services (notably climate regulation and the cleaning of water and air). Scores between 0 and 1 (in increments of 0.1) are allocated to each surface cover type, with impermeable surfaces such as concrete and asphalt assigned a score of 0 and the most natural surface cover such as open water/trees or woodland on deeper soils, awarded a score of 1. (See Table 1 listing all types between 1 and 0) The scoring system takes into account existing land cover, encourages retention of existing natural features and requires an overall increase in score compared with the existing condition. The performance requirements for surface cover types are not prescribed.

2.5 Table 1 lists the surface cover type and their corresponding scores for the Swansea Central Area and should be used to achieve the overall score. The table covers most eventualities, however, if a surface cover type is encountered which is not listed, it should be assigned the same score as the category in the table that is most functionally similar. An increase in scoring is specified for biodiverse versions of landscape typologies, in order to encourage efforts to ensure net gain/benefit in biodiversity value.

^{4.} http://www.stadtentwicklung.berlin.de/umwelt/landschaftsplanung/bff/index_en.shtml

Table 1: Swansea Central Area Proposed GSF Scores

Surface Cover Type	Score
Semi-natural vegetation (e.g. woodland, flower-rich grassland) created on site	1
Wetland or open water (semi-natural; not chlorinated) created on site	1
Biodiverse intensive green roof or vegetation over structure. Vegetated sections only. Substrate minimum settled depth of 150mm — See livingroofs.org for descriptions. [5] Planting	0.9
to be with native species and/or species with documented value for biodiversity.	0.9
Intensive green roof or vegetation over structure. Vegetated sections only. Substrate minimum settled depth of 150mm – See livingroofs.org for descriptions. [6]	0.8
Standard trees planted in natural soils or in connected tree pits with a minimum soil volume equivalent to at least two-thirds of the projected canopy area of the mature tree -see	0.0
Trees in Hard Landscapes for overview. [7]	0.8
Biodiverse extensive green roof with substrate of minimum settled depth 80mm (or 60mm beneath vegetation blanket) – meets the requirements of GRO Code 2014. [8] For advice on	0.0
attracting invertebrates to extensive green roofs see BugLife. ^[9]	0.8
Biodiverse rain gardens and other vegetated sustainable drainage elements – See CIRIA for case studies. [10] Planting to be with native species and/or species with documented	0.0
value for biodiversity.	0.8
Extensive green roof with substrate of minimum settled depth 80mm (or 60mm beneath vegetation blanket) – meets the requirements of GRO Code 2014. [11]	0.7
Flower-rich perennial planting – see Centre for Designed Ecology. [12]	0.7
Rain gardens and other vegetated sustainable drainage elements – See CIRIA for case studies. ^[13]	0.7
Biodiverse green wall – modular system or climbers rooted in soil – see NBS Guide to Façade Greening for overview. [14]	0.7
Native hedges (line of mature native shrubs one or two shrubs wide)	0.7
Hedges (line of mature shrubs one or two shrubs wide) – see RHS for guidance ^[15]	0.6
Standard trees planted in pits with soil volumes less than two thirds less than the projected canopy area of the mature tree.	0.6
Green wall — modular system or climbers rooted in soil — see NBS Guide to Façade Greening for overview. [16]	0.6
Native groundcover planting	0.6
Groundcover planting – see RHS Groundcover Plants for overview ^[17]	0.5
Species-rich lawns (species-rich – with at least 5 species of low-growing wildflowers – regularly mown lawns)	0.5
Allotments or raided beds for food growing (exclude paved areas)	0.5
Amenity grassland (species-poor, regularly mown lawns)	0.4
Extensive green roof of sedum mat or other lightweight systems that do not meet GRO Code 2014. ^[18]	0.3
Open water (chlorinated)	0.2
Unplanted detention basins	0.2
Permeable paving - see CIRIA for overview ^[19]	0.1
Sealed surfaces (e.g. concrete, asphalt, waterproofing, stone)	0

^{5.} https://livingroofs.org/intensive-green-roofs/

^{6.} https://livingroofs.org/intensive-green-roofs/

^{7.} http://www.tdag.org.uk/trees-in-hard-landscapes.html

^{8.} https://livingroofs.org/wp-content/uploads/2016/03/grocode2014.pdf
9. https://www.buglife.org.uk/sites/default/files/Creating%20Green%20Roofs%20for%20Invertebrates_Best%20practice%20guidance.pdf

^{10.} http://www.susdrain.org/

^{10.} http://www.susdrain.org/
11. https://livingroofs.org/wp-content/uploads/2016/03/grocode2014.pdf
12. https://cfde.co.uk/front-page/about/case-studies/
13. http://www.susdrain.org/
14. https://www.thenbs.com/knowledge/the-nbs-guide-to-facade-greening-part-two
15. https://www.rhs.org.uk/advice/profile?pid=351
16. https://www.thenbs.com/knowledge/the-nbs-guide-to-facade-greening-part-two
17. https://www.rhs.org.uk/advice/profile?PID=818
18. https://livingroofs.org/wp-content/uploads/2016/03/grocode2014.pdf
19. http://www.susdrain.org

^{19.} http://www.susdrain.org

3 REVIEW OF GREEN SPACE FACTOR SCHEMES

- 3.1 GSF schemes are well established they have been used in various countries and cities in Europe and North America for more than 20 years. well established around the world. The following examples show the history, range, type and success of GSF schemes.
- 3.2 City of Berlin has operated the Biotop Flächenfaktor or Biotope Area Factor (BAF) since 1994. The BAF is applied, in combination with Landscape Plans, in a number of Berlin's inner-city neighbourhoods. Landscape Plans address spatial issues and opportunities and the BAF ensures that adequate green space is provided within each development parcel. BAF targets are adjusted according to land use, with sites with educational use, for example, requiring the highest scores. Minimum scores for sites within neighbourhoods covered by the scheme vary between 0.3 and 0.6. Problems with surface water flooding and an overall lack of green space were the catalysts for the BAF initiative, and surface cover types are assigned scores (between 0 for impermeable surfaces and 1 for vegetated surfaces completed connected with the soil below) based on their ability to infiltrate, store and evaporate water. The BAF is viewed positively by city planners, architects and developers, who have praised its simplicity and flexibility, however, it is recognised that it cannot be used to assess the environmental impact of a scheme.
- 3.3 Malmö, Sweden A complex GSF scheme was trialled in 2001 in a new residential development in the post-industrial Western Harbour area of Malmö. The original purpose was to ensure that adequate green space was provided on every plot and that sealed surfaces were

minimised. A minimum score of 0.5 was set. The quality of some of some development did not match the planning authority's expectations so the scheme was subsequently revised to include a Green Points System. The system was designed to improve the quality of landscape design and to encourage the inclusion of features that increase biodiversity. The scheme is now being applied to a wider area within Malmö as well as the neighbouring town of Lund.²⁰

3.4 Seattle, USA – Seattle, in the State of Washington, adopted a GSF scheme in 2006 and expanded it in 2009. It was modelled on the Berlin BAF. The three priorities of Seattle's scheme were: live-ability; ecosystem services; and climate change adaptation. As with other schemes, Seattle's has a catalogue of landscape elements, each with its own score, and a requirement for project proposals to meet a minimum overall score. Minimum scores vary according to zones, with residential zones requiring the highest scores and commercial and industrial areas, lower scores. To qualify for certain scores, landscape features must comply with detailed standards set by the city. For example, bio-retention facilities must include adequate soil volumes.²¹ Increased diversity of planting is also encouraged. The scheme includes a provision for bonus credits for drought tolerance, irrigation with harvested rainwater, landscape features visible to passers-by and food cultivation. For a scheme to be awarded a score, it must be submitted with a landscape plan and landscape management plan and submitted by a licensed landscape professional. A landscape professional must also verify that the landscape scheme has been installed in conformance with the approved plan. Since the scheme was adopted, Seattle's Department of Planning and

^{20.} Annika Kruuse (2011) GRaBS Expert Paper 6 the green space factor and the green points system

^{21.} City of Seattle (2015) Director's Rule 30-2015: Standards for Landscaping, including Green Factor.

Development has noted higher quality and better-integrated landscape design, with increased use of permeable paving, green roofs, and green walls.

- 3.5 Washington DC, USA Washington DC has the Green Area Ratio (GAR).²² It was introduced in 2013 and revised in 2016 and is very similar to the Seattle scheme. It has been established by regulation and applies to all applications for building permits for new buildings and major renovations (with a few exemptions). The satisfactory implementation of a landscape scheme, that has met the minimum GAR score, must be demonstrated by a Certified Landscape Expert, before a certificate of occupation may be granted. The scheme gives high scores for trees (measured by canopy size), intensive green roofs and the conservation of existing soil. Target scores vary according to planning zones, with differentiation between residential, mixed use and downtown (city-centre) areas.
- 3.6 Helsinki, Finland Helsinki considered a GSF scheme as part of its Climate-Proof City Tools for Planning (ILKKA) project (2012-2014).²³ The approach was to test the operation of a tool and to use the tool to assess design options in two new development sites (Kuninkaantammi and Jätkäsaari). A unique scoring system was developed by a panel of local experts. Issues considered were ecology, functionality, amenity and maintenance, with the ecological and functional goals prioritised over amenity and maintenance. Minimum scores were set for various land use classes, including residential (0.5), office (0.4), commercial (0.3) and industrial/logistics (0.2), with an

expectation that higher targets would be met. These targets reflect the typical differences in the extent of greenspace provided within these development types in Helsinki.

- 3.7 Singapore Singapore, which has promoted the 'City in a Garden' vision, has explored a Green Plot Ratio (GnPR), which measures overall leaf area and compares this with site area. Typical leaf area indices for trees, palms, shrubs and grasses are used in the calculations and it is hoped that the intention is for the GnPR approach to assist in evaluating green infrastructure on tall buildings.²⁴ Singapore has also been at the forefront of promoting green roofs and green walls on tall buildings through its Skyrise Greenery scheme of incentives and awards.²⁵ Singapore is also noted for promoting high-rise bridges and gardens, which provide opportunities to exercise and relax without descending to the ground (e.g the Pinnacle@Duxton skybridge).²⁶
- 3.8 London The Greater London Authority (GLA) included the Urban Greenspace Factor (UGF) tool as part of its Urban Greening policy in the draft New London Plan.²⁷ The UGF tool follows the approach first developed in Berlin, with some uplift of scores to encourage good quality green roofs and larger tree pits. Following on from the approach advocated by the GLA, the City of London's planning department has endorsed the use of a GSF tool as part of its approach to urban greening. Urban greening is now part of its draft City Plan 2036.²⁸
- 3.8 Southampton Using a GSF tool is a requirement for applications within Southampton's

^{23.} http://ilmastotyokalut.fi /fi les/2014/11/Developing_Helsinki_Green_Factor_Summary_13032014.pdf

^{24.} http://global.ctbuh.org/resources/papers/download/286-greening-the-urban-habitat-singapore.pdf

^{25.} https://www.nparks.gov.sg/skyrisegreenery

City Centre Action Plan (AP 12), which in 2015, required 'all developments (and especially key sites) to assess the potential of the site for appropriate green infrastructure improvements by using the Council's Green Space Factor tool, and to improve the score for the site.'²⁹ For other sites not within the City Centre, the council encourages, but does not require, use of the tool. Scores are assigned according to the rate of infiltration of rainwater for each landscape element.³⁰ The scoring system takes into account existing land cover, encourages retention of existing features and requires an overall increase in score compared with the existing condition. Performance requirements for surface cover types are not prescribed (as they are in the US for example). A completed spreadsheet is submitted as part of an application; however, there is no requirement for a suitably qualified professional to do this and no mechanism for verifying that a scheme has been implemented satisfactorily.

3.9 All schemes allocate scores to various categories of surface cover included in planning proposals. Depending on how a scheme is operated by an authority, failure to meet the target can result in rejection of a planning application, or an indication that a proposal needs to be amended, to include a larger area of green infrastructure overall, or elements with higher functionality. Cities usually set a minimum score that must be met and some have targets to encourage developers to be more ambitious and innovative, or they may have requirements which relate to the delivery of a specific function or outcome (e.g. stormwater management).

^{26.} https://www.timeout.com/singapore/things-to-do/the-pinnacle-duxton-skybridge

^{27.} https://www.london.gov.uk/what-we-do/planning/london-plan/new-london-plan/draft-new-london-plan/chapter-8-green-infrastructure-and-natural-environment/policy-g5

 $^{28. \} https://www.cityoflondon.gov.uk/services/environment-and-planning/planning/planning-policy/Pages/Local-Plan-Review.aspx. \\$

^{29.} Southampton City Centre City Centre Action Plan, Adopted Version 18 March 2015.

^{30.} https://www.southampton.gov.uk/policies/Green-Space-Factor-tool.xls





Appendix B: Summary of stakeholder engagement findings.

	Public / Private and 3 rd Sector workshop findings				
Theme	Action				
Governance	 Strong leadership form the PSB and all public sector to support and champion new and existing leadership in the implementation, monitoring and publicity of the benefits of GI. Strong local policy supported by strong leadership to give GI 'teeth' with 				
	measureable actions. Partnership working to implement GI projects, identify funding for pump priming and sharing learning. Patter are a sector and depote a first of the sharpes for maintained and account of the sharpes for maintai				
Maintenance	 Better cross sector understanding of the charges for maintenance regimes, long term costs / savings and cost benefits. Better cross sector understanding of the changes to maintenance regimes. Build full-life costing into the capital stage and amend existing spending activity to meet changes needs. Community engagement and involvement and good design of schemes to 				
	 help improve natural surveillance and alternative maintenance methods. Review and evaluative pilot schemes to inform future maintenance methods. 				
Skills and knowledge development	 Identify all stakeholders who need to be involved in the design, development and maintenance of GI. Training for all involved in designing, developing and maintaining GI. Partnership working to share innovation and learning to all stakeholders. Learn from exemplar projects. Establish pilots / initiatives to test the approaches / costs and implications and provide exemplar sites. 				
	Public engagement				
Theme	Comment				
Well-being	Members of the public spoke about how nature in the city made them feel. The findings are summarised in the word cloud and sample of quotes below: "pretty, relaxing, unique"				
	"Equals Balance"				
	"Peacefulness beauty and a sense of calm"				

"Makes me happy"

"Happiness, life, joy, life, relaxing"

"Buildings are cold, nature touches the soul"

"Important makes me proud"

"Seeing nature in the city gives me hope and makes me smile"

"I'm so grateful for the little chirps of blue tits in the morning – elevating"

"Anti-stress - somewhere to chill out"

"More likely to enjoy shopping sprees with my friends"

"It makes me feel that the city would be a fun place to go"

Physical

Members of the public spoke about what sort of nature in the city they would like to see. The findings are summarised in the word cloud and sample of quotes below:



"Birds, scenery. Need more of it!!"

"Nice views, flowers and plants"

"lovely beaches"

"Green space, trees, flowers, colour"

"Daffodils, trees, flowers, plants, animals, fountains, water with marine life"

"We get little Rens feeding in our window boxes"

"Wildlife, animals, birds, butterflies"

"Birds, nature place to take kids"

"Fresh air"

Loss

Members of the public spoke in terms of physical and emotional loss of nature in the city. The findings are summarised in the word cloud and sample of quotes below:



"Is there nature in the city?"

"Not much of it. All the greenery has gone."

"I remember as a child how much more nature was in the centre compared to today, where there's nothing anymore"

"Feel lucky to live in Swansea as there is so much outside but city centre is a bit bleak not attractive"

"Now it's grey, boring. Would come in more often especially with kids to places to sit and eat"

"It's not a green city. It's a concrete city"

"There is not enough. Kingsway is not good enough – not enough nature"

"No value placed on trees"

"I love to see greenery in the city. But so often it's just trees poked into the ground in formation-patterns as if reconstructing "an artist's impression of...". Nature isn't an add-on -- it's our bedrock. Habitats being put in place then ripped out 3 years later doesn't cut it."

"If you stand on a street and turn 360 degrees and see nothing green then you have built UGLY."

"Swansea seems to be really going for the concrete"

"Nature is disappearing under hard surfaces"

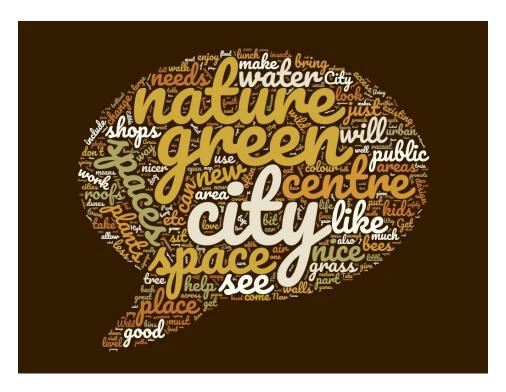
"I don't come often as the city centre has gone downhill. Lacks environmental offer"

"Not much nature in city centre, nature around it, but not in it."

"City centre is lacking in nature"

Opportunities

Members of the public spoke in terms of physical and emotional opportunities for nature in the city. The findings are summarised in the word cloud and sample of quotes below:



"Need green cycle parking at St Mary's"

"If there was more I would meet my friends in town and not the park"

"More Nature would make all the nice shops come to Swansea"

"It means I would go to the city centre to shop again"

"provide somewhere to chill out"

"I will shop for longer if it is green with flowers"

"be more like Italy - people, pace, shops open late, things to do"

"place for evening games" (school children)

"urban areas need more educational green spaces!"

"Plan for the future - make sure new trees are planted in time to become mature so there are fewer gaps when older trees need to be removed. Instead of ending up with large areas of small young trees where we need to wait 5-10 years for them to become mature to be large impressive trees and again fill the space around them.

"Involve creative and artist people in the design process, and not just landscape or urban designers. Also, involve the community more by including borders and places for the community to grow food (eg GRAFT at the National Museum)" "Have you considered encouraging Swansea to become a 'bee friendly' city under the Welsh Government scheme?"

"great to see the work that Swansea are doing to inspire people about Nature in the City and what it means to them! Fantastic quotes from a local primary school! - opportunity for good engagement not to be missed!"

"Let's have Edible Swansea. Apple and pear trees, fruit bushes, herbs and edible flowers. Will benefit birds, insects and people"

"Could we have some signs around trees as well explaining what they do?

- "I breathe in carbon dioxide and breathe out oxygen"
- "I take nitrogen from the air and use it to make fruit/leaves"
- "I drink water from my roots"
- "I give insects a home"

There's an opportunity for #education"

"places to get dirty hands"

"green roofs"

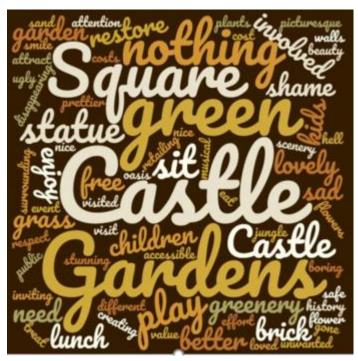
"Somewhere peaceful to enjoy a lunch break."

"Planning on installing a shelter for bikes or bins? Want it to benefit #bees and #biodiversity too? Check out @grassroofco #greenroof shelters. #cycling #greeninfrastructure #circulareconomy" (via social media obviously)" "community involvement"

"why not change things, like footways graded to tree pits for surface water run off space will have canopy cover, blossom in spring turn to a vivid red in autumn interest all year round. Space can be different from the boring normal grey!" "A huge barrier to change is public sector's (largely) poor understanding of risk. Too often, folk use 'risk averse' as an excuse to protect themselves from acts that require bravery, when failing to do them makes outcomes worse, not better." "Nature play, bring colour into the city, meditation spaces, spaces to enjoy views, nature spaces for people to meet"

Castle Gardens

Castle Gardens was a reoccurring theme. Members of the public associated nature and Castle Gardens The comment about Castle Gardens are summarised in the word cloud and sample of quotes below:



"Castle Gardens now is so boring its just concrete"

"More green. Castle Gardens was much better when it was green"

"Somewhere to sit, Castle gardens, more greenery, wildflowers"

"Castle Gardens was a free space for people – need places for people to have lunch"

"saw an old pic of Castle Gardens "oh my god, it was stunning" Would make an effort to walk around it, Why the hell did it go?"

"Took away all the beauty at Castle Gardens"

"Wouldn't take kids to Castle Gardens now nothing there"

"Castle Gardens looks plain. I don't go through it anymore"

"When I first started working in the city centre people would sit in Castle Gardens to eat their lunch not now the green has gone"

"Such a shame Castle Square is not green. Will new greenery be publicly accessible"

"Castle Square - do it! Symbolic value HUGE"

"Castle Gardens was free. Little ones could play"

"Nice to see more of it, shame we could not have kept the gardens in Castle Square, needs to be safe but green"

"Used to go to Castle gardens all the time. Have not been once since re-done" "Need more, used to bring children to castle gardens to play now nothing for children to enjoy"

"Castle Square Garden plans need to be reviewed. The proposed plan that I've come across, looks like another concrete jungle with grass surrounding it. The idea of creating levels too will only attract unwanted attention to hide within it. Creating a public area should be green and inviting. Maybe add some history to the site that relates to the city like a statue of Dylan Thomas with benches made out of concrete or similar material made to look like books or a statue retailing to the cockle women that once collected their cockles that were sold here locally in Wales largest indoor market... Which would also help promote the market. Could even add a sand pit in front of the statue for kids to play in."

"As the name suggests "Castle Garden" it should be a Garden. An entire wall made out of plants is a good way to hide buildings that have ugly side walls."

Appendix C: Assessment of the Strategy's contribution to the Well-being of Future Generations Act's wellbeing goals and application of the ways of working.

Wellbeing Goal	Evidence of contribution
A prosperous Wales	 Strategy designed to address adaptation to and mitigation for climate change. GI typographies which facilitate high performing efficient buildings and public realm and support a low carbon society. Strategy outcome to increase local knowledge and skills on the benefits of GI techniques and technologies. Strategy outcome to increase understanding and knowledge of how GI will improve environmental,
A resilient Wales	 Aim of the strategy is to create and maintain multifunctional GI which supports ecosystem resilience and addresses climate change. Biodiversity is one of the five principles of the strategy with a focus on native species or those with a documented value for wildlife. Strategy focuses on connectivity via the development of green artery across the Swansea Central Area and out to the Swansea Bay, Tawe Riverside and Hillside wildlife corridors. Strategy outcomes to provide practical evidence on how the Council is meeting it duties under the Environment Act. Development of the Strategy is one of the steps of the Councils Corporate Priority – to maintain and enhance Swansea's natural resources and biodiversity.
A healthier Wales	 Strategy will enable access to nature and vegetation which has numerous physical and mental health benefits. Installation of the correct type of GI can help reduce / manage air and water pollution, and the impacts of extreme weather events.
A more equal Wales	 Swansea Central Area is in Castle ward which includes some of the most deprived and vulnerable people in Wales. Castle 2 (North) is the 2nd most deprived Lower Super Output Area (LSOA) in Swansea. GI is low (13%) in the Swansea Central Area in comparison to other areas of the county and the national average. The Strategy's aim is to double this to 26% by 2030.

	-
A Wales of cohesive communities	 In enhancing and increasing good quality GI the Strategy is helping create attractive places in the Swansea Central Area for residents and the wider community to enjoy / use. The focus on multi-functionality to build resilience
	The focus on multi-functionality to build resilience and adaptation to and mitigation for climate change contributes to community safety.
A Wales of vibrant culture and thriving Welsh Language	Development of a green artery will improve connectivity across the city centre extending out to the Swansea Bay, Riverside and Hillside wildlife corridors / recreational spaces.
A globally responsible Wales	 The Strategy's contribution to improving ecosystem reliance, adaption to and mitigating for climate change and enhancing natural resources are part of local and global environmental improvements. The Strategy is part of the Council's delivery of it's duty to the Environment Act (Wales)
Way of	Evidence of contribution
Working	
Looking at the Long term	 Strategy aims to make immediate enhancements which will help future proof the Swansea Central Area against existing and future challenges including; Improving residents facilities, health and wellbeing, Improving visitors experience and dwell time, Future proofing for climate change, flooding, warmer hotter summers, more extreme weather events, Reducing energy costs and consumption. Strategy focus is on building environmental / ecosystem reliance. Strategic objectives are long term with short, medium and long term steps.
Taking in integrated approach	 The GI Strategy will have a positive impact and contribute to all of the well-being goals. The contribution will be monitored to avoid any unintended negative impacts. The Strategy contributes to the Swansea PSB's working with Nature Well-being Objective and the corporate objectives of the Council and NRW.
Involving people	 Early engagement process to inform the vison for the strategy included: 634 face to face conversations with members of the public in 10 locations around the Swansea Central Area.

	 Sessions with the 4 primary schools covering the Swansea Central Area (3 English medium 1 Welsh medium). Social media campaign on twitter. Stakeholder meeting with 6 local groups including residents groups and local interest groups and local universities. Two half day stakeholder workshops with partners across the public, private and third sector. Internal corporate session with officers and members. Draft strategy to go out to 6 week public consultation.
Collaboration with others	 Joint project between Swansea Council and Natural Resources Wales. Development of Strategy is a step in the Public Service Board's Working with Nature Objective.
Prevention	Strategy's aim for multi-functional GI will help address existing, and build resilience to prevent or reduce the impact of future, environmental, social, economic and cultural problems in the Swansea Central Area.

Equality Impact Assessment Screening Form – Appendix D

	nis form. If y	you would li	ke further g	uidance pl	ease contact th
Section 1					
Which service	area and dire	ectorate are y	ou from?		
Service Area: 8		ng and Nature E	Environment		
Directorate: Pla	ace				
Q1(a) WHAT	ARE YOU S	CREENING F	OR RELEVA	NCE?	
Service/ Function	Policy/ Procedure	Project	Strategy X	Plan	Proposal
(b) Please	name and <u>d</u>	<u>escribe</u> here	:		
to increase and Central Area in	d enhance gr n line with the being objecti	een infrastrude Swansea Ce ves and dutie	cture in the re entral Area R	egeneration egeneration	ategy, designed of the Swansea Framework, the nvironment and
	DOES Q1a F ront line delivery	Indirect	front line delivery	Indirect b service d	oack room Ielivery
	(H)] (M)		X (L)
(b) DO YOU Because they need to X (H)	Beca wa	IERS/CLIENT ause they ant to	Becaus automatically everyone in S	se it is provided to	On an internal basis i.e. Staff
	S THE POT	ENTIAL IMPA		FOLLOWII	NG
Children/young per Older people (50+ Any other age grod Disability Race (including reasylum seekers Gypsies & travelle Religion or (non-)! Sex Sexual Orientation Gender reassignment Welsh Language Poverty/social exception Carers (inc. young Community cohes Marriage & civil page 100-100 people of the community cohes Marriage & civil page 100-100 people of the community cohes Marriage & civil page 100-100 people of the community cohes Marriage & civil page 100-100 people of the cohes	efugees) ers belief n nent clusion g carers)			X X X X X X X X X X	

Equality Impact Assessment Screening Form – Appendix D

Q4 WHAT ENGAGEMENT / CONSULTATION / CO-PRODUCTIVE APPROACHES WILL YOU UNDERTAKE?

Please provide details below – either of your planned activities or your reasons for not undertaking engagement

The Strategy is a joint strategy developed by the Council and Natural Resources Wales. The project team undertook engagement work at the start of the development of the strategy with a wide range of stakeholders including the public, private and 3rd sectors, local residents, visitors, primary schools in Castle ward and members of the public. The engagement process focused on the theme *what does nature in the city mean to you* #citynature / #naturynyddinas

The stakeholder events included workshops, meetings and seminars between February and April, with:

- Public organisations including Swansea University, ABMU, Welsh Government,
 Public Health Wales, Fire Service, NRW and Swansea Council.
- Local and regional private business including developers, architects, engineers, SME's, social housing.
- Terrace, St Helens Christchurch and YGG Brynymor primary schools.

Over three weeks face to face conversations were held with over 630 members of the public in a number of locations around the city centre including the Swansea Market, Oxford Street, Swansea point (on the prom), Swansea Central Library, the Quadrant and the Glyn Vivian. Conversations will also held with a number of local groups including the Maritime Quarter Residents Association, Swansea Save our Trees, GRAFT (community growing project ion the National Waterfront Museum). There we also a number of conversations on social media via Twitter.

The findings from the engagement procuress were used the set the draft strategies vision and strategic objectives.

We are currently finalising the draft strategy to go out to consultation in the autumn. We hope to repeat some of the engagement methods as part of the consultation process along-side a traditional survey. And see the initial engagement activities as part of an on-going conversation around green infrastructure.

Work on a County wide GI strategy will also start in the autumn to be published in support of the Swansea Central strategy and the evolving GI Supplementary Planning Guidance currently in development.

	High visibility ☐(H)	HIS INITIATIVE TO THE G Medium visibility X (M)	Low visibility
(b)	WHAT IS THE POTENTIAL RISK TO THE COUNCIL'S REPUTATI (Consider the following impacts – legal, financial, political, media, pur perception etc)		
()	•	ng impacts – legal, financia	

Equality Impact Assessment Screening Form – Appendix D Will this initiative have an impact (however minor) on any other Council service?

No

The Strategy will require some services to work a bit differently i.e. in how they use and enhance green infrastructure in the services we provide and how we design, develop and maintaining their assets and how they work in partnership with other publish sector organisations. However the strategy is meant to act as a critical friend to help the Council met its duties to the Environment, Planning and Well-being of Future Generations Act and the 2019 SuDS Standards.

If yes, please provide details below

Q7			J SCORE? relevant box		
MOS	TLY H a	and/or N	\mapsto High Priorit	y →	☐ EIA to be completed Please go to Section 2
MOS	TLY L	\longrightarrow	LOW PRIORITY / NOT RELEVANT	\longrightarrow	X Do not complete EIA Please go to Q8 followed by Section 2

Q8 If you determine that this initiative is not relevant for an EIA report, you must provide a full explanation here. Please ensure that you cover all of the relevant protected groups.

The strategy is part of the delivery of the Councils Corporate Objectives and Corporate Plan and Swansea Local Well-being Plan both of which will have undergone full EIA's. As a strategy focusing on the natural environment it will not directly impact on any of the relevant protected groups. However by enhancing and improving the natural environment the strategy will contribute to all the Well-being of Future Generation Act's 7 well-being goals and therefore indirectly contribute to the overall improvement of well-being for all Swansea residents including the relevant protected groups, by contributing to social, environmental, economic and cultural well-being.

Section 2

X Yes

NB: Please email this completed form to the Access to Services Team for agreement before obtaining approval from your Head of Service. Head of Service approval is only required via email – no electronic signatures or paper copies are needed.

needed.
Screening completed by:
Name:
Job title:
Date:
Dute.
Approval by Head of Service:
Approval by Head of Service:

Please return the completed form to accesstoservices@swansea.gov.uk

Agenda Item 10.



Report of the Local Authority Governor Appointment Group

Cabinet – 17 October 2019

Local Authority Governor Appointments

Purpose: To approve the nominations submitted to fill Local

Authority Governor vacancies in School

Governing Bodies

Policy Framework: Local Authority (LA) Governor Appointments

Procedure (Adopted by Council on 26 October

2017)

Consultation: Access to Services, Finance, Legal

Recommendation(s): It is recommended that:

1) The nominations recommended by the representative of Director of Education in conjunction with the Cabinet Member for Education

Improvement, Learning and Skills be approved.

Report Author: Gemma Wynne

Finance Officer: Chris Davies

Legal Officer: Stephen Holland

Access to Services Officer: Catherine Window

1.0 The nominations referred for approval

1.1 The nominations are recommended for approval as follows:

Crwys Primary School	Mrs Linda Place
Hendrefoilan Primary School	Cllr Mary Jones
Pen Y Fro Primary School	Mrs Andrea Jones
St Helen's Primary School	Cllr Erika Kirchner

5. Morriston	Mr Paul Relf
Comprehensive School	
6. Penyrheol Comprehensive School	Mr Graham Ashman

2.0 Financial Implications

2.1 There are no financial implications for the appointments; all costs will be met from existing budgets.

3.0 Legal Implications

3.1 There are no legal implications associated with this report.

4.0 Equality and Engagement implications

- 4.1 The Council is subject to the Public Sector Equality Duty (Wales) and must, in the exercise of their functions, have due regard to the need to:
 - Eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Act.
 - Advance equality of opportunity between people who share a protected characteristic and those who do not.
 - Foster good relations between people who share a protected characteristic and those who do not.
 - Our Equality Impact Assessment process ensures that we have paid due regard to the above.
- 4.2 There are no equality and engagement implications associated with this report.

Background papers: None

Appendices: Appendix A - Equality Impact Assessment Form

Equality Impact Assessment Screening Form – Appendix A

Please ensure completing this Access to Servi Section 1	form. If y	you would li	ike further g	uidance plea	
Which service are	ea and dire	ectorate are	ou from?		
Service Area: Edu					
Directorate: Peop	е				
Q1(a) WHAT AR	E YOU SO	CREENING F	OR RELEVA	NCE?	
Service/ Function	Policy/ Procedure	Project	Strategy	Plan	Proposal
(b) Please na Appointing Loc		<u>escribe</u> here rity governo		ols in Swans	ea
Q2(a) WHAT DO Direct from service de	t line	Indirect	front line delivery	Indirect bac service deliv	
	(H)		⊴ (M)		(L)
Because they need to	Beca	IERS/CLIEN ause they ant to (M)	Because automatically everyone in S	se it is provided to	On an internal basis i.e. Staff
Q3 WHAT IS	_			FOLLOWING	
Children/young peop Older people (50+) Any other age group Disability Race (including refug Asylum seekers Gypsies & travellers Religion or (non-)bel Sex Sexual Orientation Gender reassignmer Welsh Language Poverty/social exclus Carers (inc. young ca Community cohesion Marriage & civil partr Pregnancy and mate	gees) ief sion arers) nership	High Impact (H)	Medium Impact (M)	Low Impact (L) \(\)	Don't know (H)

Q4 WHAT ENGAGEMENT / CONSULTATION / CO-PRODUCTIVE APPROACHES WILL YOU UNDERTAKE?

Please provide details below – either of your planned activities or your reasons for not undertaking engagement

This activity does not require consultation

Equality Impact Assessment Screening Form – Appendix A

Q5(a)	High visibility	HIS INITIATIVE TO THE (Low visibility
	⊠(H)	│	
(b)) WHAT IS THE POTENTIAL RISK TO THE COUNCIL'S REPUTATION? (Consider the following impacts – legal, financial, political, media, public perception etc)		
	High risk ☐ (H)	Medium risk	Low risk ⊠ (L)
Q6	6 Will this initiative have an impact (however minor) on any other Council service?		
 ☐ Yes ☐ x No If yes, please provide details below Q7 HOW DID YOU SCORE? Please tick the relevant box 			
MOST	TLY H and/or M \longrightarrow	HIGH PRIORITY \longrightarrow	☐ EIA to be completed Please go to Section 2
MOST	_	OW PRIORITY / → OT RELEVANT	Do not complete EIA Please go to Q8 followed by Section 2
Q8 If you determine that this initiative is not relevant for an EIA report, you must provide a full explanation here. Please ensure that you cover all of the relevant protected groups. There are no equality and engagement implications associated with this process. Under the Government of Maintained Schools (Wales) Regulations 2005, it is a statutory requirement for all schools to have Local Authority governors who are appointed by the Direction of Education in conjunction with the Cabinet Member for Education Improvement, Learning and Skills. The Councillor(s) representing the ward(s) in the catchment area of the schools', the Headteacher and Chair of governors views will be sought to input into the decision-making and recommendations are taken to Cabinet for ratification as agreed by the Council Constitution.			
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